



# Tacoma Community Survey

## Final Report



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## Overview

- Ratings of quality of life and overall satisfaction remain strong, but showed some signs of decreasing from the 2018 survey
- Code enforcement, street condition/lighting, traffic signal timing and economic/ business development activities remain high priorities from the 2018 survey
- Police investigations/ patrol, public transit services, neighborhood walkability, and the health of the Puget sound are newly identified high priority services in this year's survey
- Homelessness, population growth, affordable housing, crime and drugs were commonly cited as major issues for the City of Tacoma to face in the next ten years
- Measures of safety and confidence with police remained mostly stable, and racial and demographic differences continue to be observable in these measures



## Methodology

- This Community Satisfaction Survey of the general population used Computer-Assisted-Telephone-Interviewing with calls placed between November 6<sup>th</sup> and December 31, 2019
- Results are weighted by age, gender and district based on 2010 Census profiles for the area
- To ensure adequate representation of current demographics, the survey intentionally reached residents via home and cellular phone (49.4% home phone, 50.6% cellular phone)
- The person with the most recent birthday in the household was asked to participate in the survey, to ensure respondents were random within each household







# Methodology Continued

District	Number of Respondents
1	138
2	152
3	147
4	161
5	152

- 750 respondents were reached, with good representation across all Councilmanic districts (see table to the left)
- The survey resulted in a 3.6% margin of error, using a confidence level of 95%
- Respondents represented a variety of age, gender, and racial groups.
- Measures of significance in the analysis that follows are based on a 95% confidence interval.
- Significant differences from the population average are color-coded in the tables comparing Councilmanic Districts as follows:

Significantly Higher than the Population Average

Significantly Lower than the Population Average



The results were weighted based on Census 2010 data. Weighting was applied based on the following census distributions (see table to the right).

	Population		Sample Data	
	Count	Percentage	Count	Percentage
<b>Race and Ethnicity</b>				
White	99,916	65.4%	453	62.3%
Not White	52,844	34.6%	274	37.7%
Not Hispanic	139,051	91.0%	668	91.9%
Hispanic	13,709	9.0%	59	8.1%
<b>Sex and Age</b>				
Female	78,221	51.2%	374	50.7%
Male	74,539	48.8%	364	49.3%
18-34 years of age	53,422	35.0%	98	13.2%
35-54 years of age	54,955	36.0%	439	59.0%
55+ years of age	44,383	29.1%	207	27.8%
Females 18-34	26,486	17.3%	37	5.0%
Females 35-54	27,053	17.7%	229	31.1%
Females 55+	24,682	16.2%	109	14.8%
Males 18-34	26,936	17.6%	61	8.3%
Males 35-54	27,902	18.3%	211	28.6%
Males 55+	19,701	12.9%	90	12.2%
<b>District</b>				
Area 1	32,168	21.1%	138	18.4%
Area 2	31,955	20.9%	152	20.2%
Area 3	29,962	19.6%	147	19.6%
Area 4	28,705	18.8%	161	21.5%
Area 5	29,970	19.6%	152	20.3%



## Measuring the Priorities of the Community

High Priority
Moderate Priority
Low Priority

Understanding what is important to community members and where satisfaction is lowest is a statistical process that uses specific survey questions, such as satisfaction with overall municipal services, and compares them statistically to how people believe the City is performing in specific City services.

The result is a list of key performance indicators that demonstrate areas of priority where the City is most likely to have a positive impact on community satisfaction levels once improvements are made.

The statistical test breaks lists of services into high, moderate, and low-level priorities based on where indicators fall within the overall ranking. The term “importance” assigned to the correlation between the outcome variable (e.g. overall satisfaction), and a given service (e.g. parking enforcement), while the “performance gap” is the proportion of people that have expressed dissatisfaction with the service in question. These results are multiplied to arrive at a Priority for Improvement Ranking order.

The Community Priorities test is applied in several different portions of the report below, and will be identifiable by having the term “Community Priorities for Improvement” in the header section, as well as a legend that resembles the one demonstrated above.

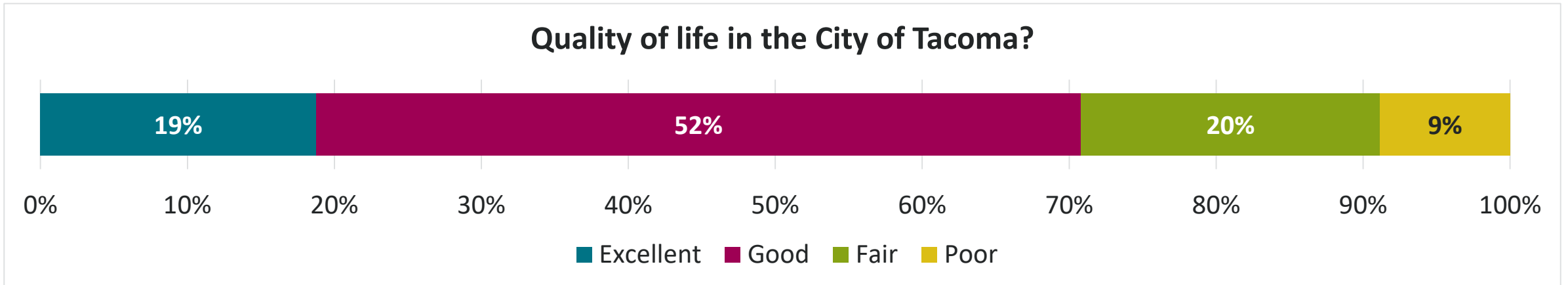
# Key Findings

## Overall Quality of Life and Satisfaction





# 71% of respondents rate the quality of life as good or excellent

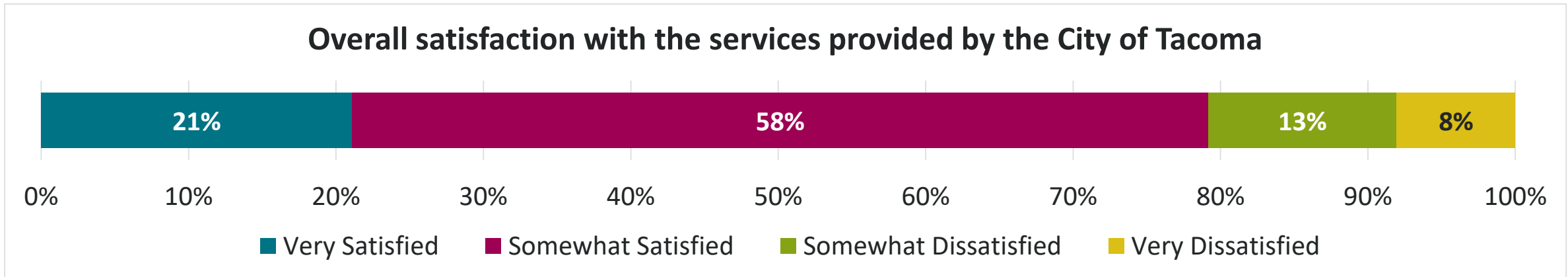


	Total	District 1	District 2	District 3	District 4	District 5
Higher						
Lower						
Excellent/Good	71%	74%	93%	63%	61%	63%

The proportion of excellent/good ratings of quality of life decreased from **76% in 2018**.



# 79% overall satisfaction with the municipal services in Tacoma



Higher  
Lower

	Total	District 1	District 2	District 3	District 4	District 5
Very/Somewhat Satisfied	79%	73%	92%	73%	73%	78%

The proportion of individuals very/somewhat satisfied with municipal services decreased from **84% in 2018**.

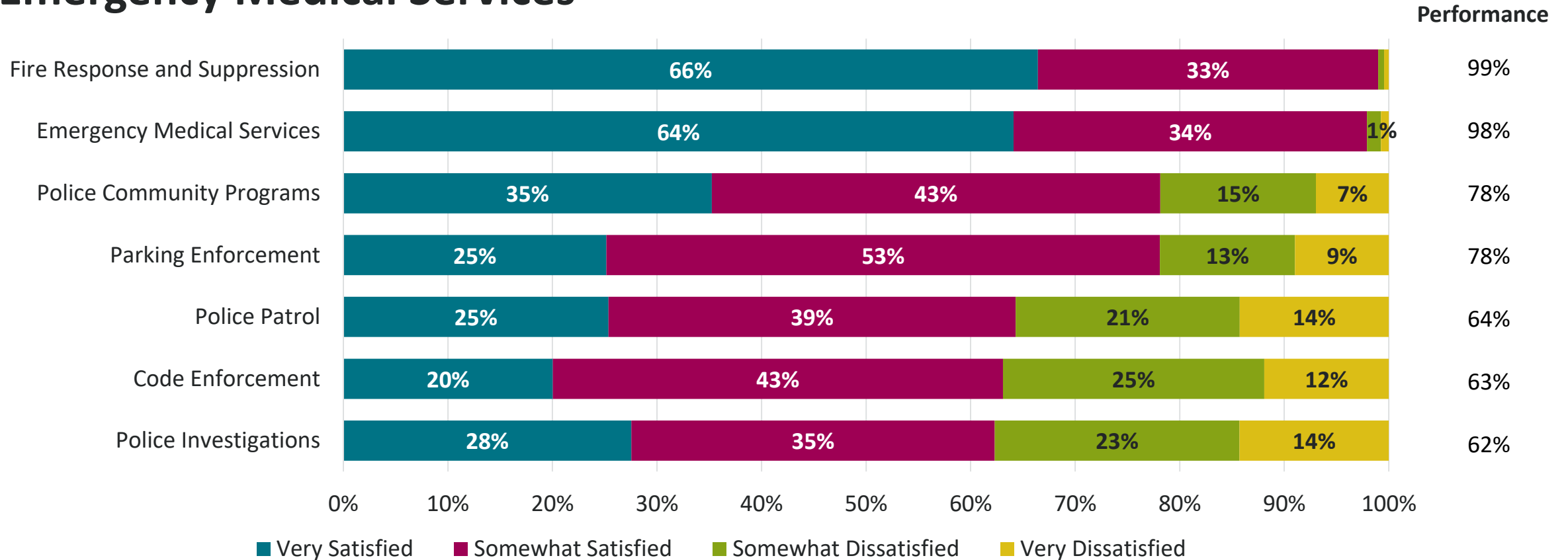
# Key Findings

## Priorities for Improvement

- **Public Safety and Enforcement**
- **Utilities**
- **Infrastructure and Public Works**
- **Other Municipal Services and Considerations**
- **Social and Environmental Issues**



# Very high levels of satisfaction with Fire Response and Suppression, and Emergency Medical Services





# Code enforcement and police investigations/ patrol identified as priority areas for improvement

	Level of Importance	Performance	Priority Rank
Police Investigations	8.9	62%	1
Code Enforcement	8.4	63%	2
Police Patrol	8.7	64%	3
Parking Enforcement	7.9	78%	4
Police Community Programs	7.6	78%	5
Emergency Medical Services	7.1	98%	6
Fire Response and Suppression	6.5	99%	7

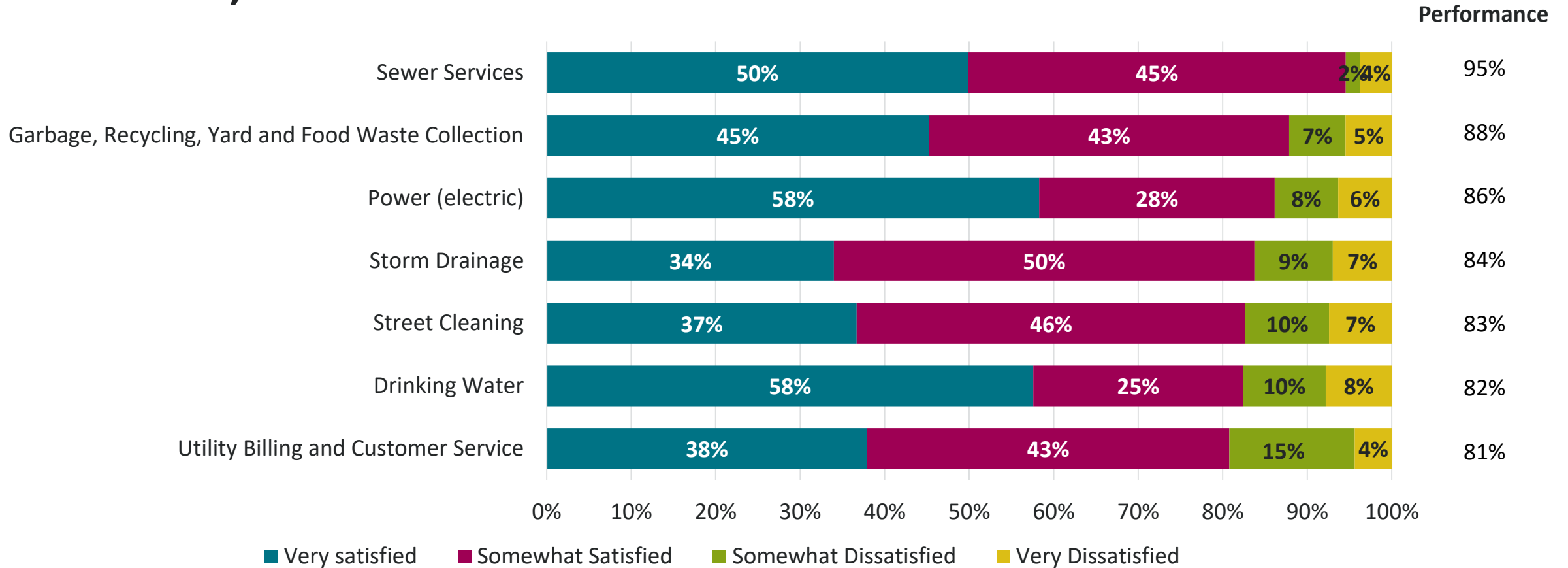
High Priority
Moderate Priority
Low Priority

**Comparing to 2018:**

- Code enforcement remains a high priority
- Police investigations and patrol are new high priority items



# Respondents had a high level of satisfaction with Sewer, Waste Collection, and Power







# Utility Billing and Customer Service, Street Cleaning, Drinking Water and Storm Drainage are all moderate priority areas for improvement

	Level of Importance	Performance	Priority Rank
Utility Billing and Customer Service	8.1	81%	1
Street Cleaning	8.3	83%	2
Drinking Water	6.8	82%	3
Storm Drainage	6.8	84%	4
Power (electric)	7.3	86%	5
Garbage, Recycling, Yard and Food Waste Collection	7.2	88%	6
Sewer Services	9.1	95%	7

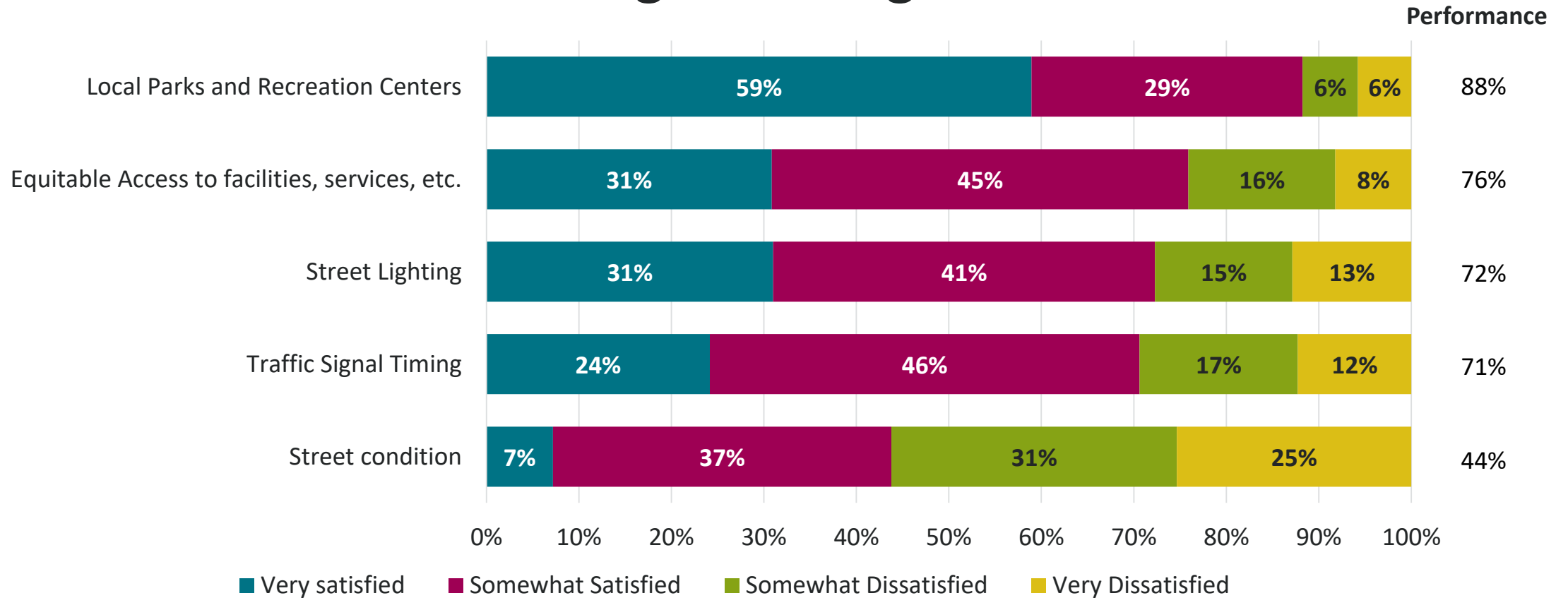
High Priority
Moderate Priority
Low Priority

**Comparing to 2018:**

- Most ratings of utilities remained at a relatively high level of performance, and were not high priority areas for improvement



# Respondents had relatively low levels of satisfaction with the street condition and traffic signal timing





# Street Condition, Traffic Signal Timing, Street Lighting, and Equitable Access to Facilities, Services & Infrastructure are priority areas for improvement

	Level of Importance	Performance	Priority Rank
Street condition	7.3	44%	1
Traffic Signal Timing	8.2	71%	2
Street Lighting	8.0	72%	3
Equitable Access to facilities, services, etc.	7.3	76%	4
Local Parks and Recreation Centers	6.8	88%	5

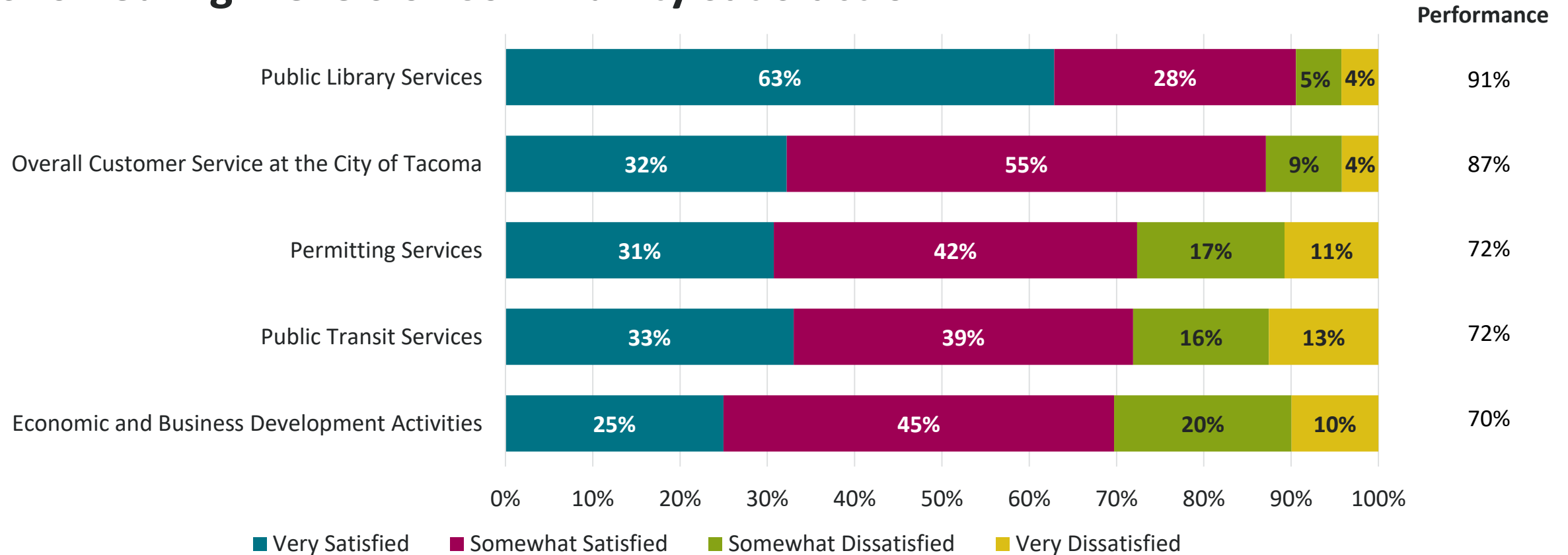
High Priority
Moderate Priority
Low Priority

**Comparing to 2018:**

- Street condition/ lighting and traffic signal timing remain high priority areas



# Public Library Services, Overall Customer Service at the City of Tacoma showed high levels of Community satisfaction





# Permitting Services and Economic / Business Development Activities are priority areas for improvement

	Level of Importance	Performance	Priority Rank
Economic and Business Development Activities	8.3	70%	1
Permitting Services	8.0	72%	2
Public Transit Services	7.0	72%	3
Overall Customer Service at the City of Tacoma	9.1	87%	4
Public Library Services	6.8	91%	5

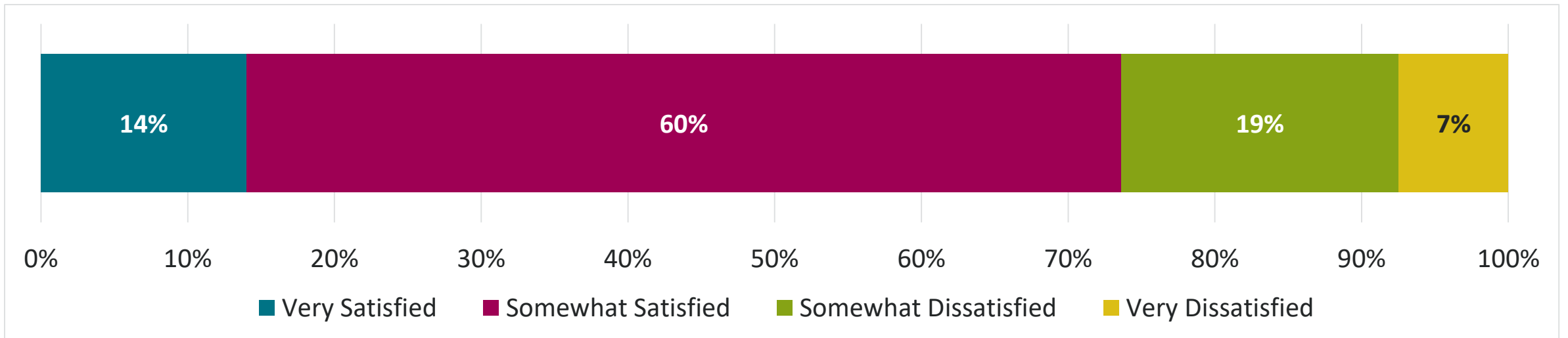
High Priority
Moderate Priority
Low Priority

### Comparing to 2018:

- Permitting Services and economic and business development activities remain a priority area



# 74% of respondents were very or somewhat satisfied with the amount of services the City devotes to social issues



	Total	District 1	District 2	District 3	District 4	District 5
Higher						
Lower						
Very/Somewhat Satisfied	74%	63%	74%	77%	71%	84%

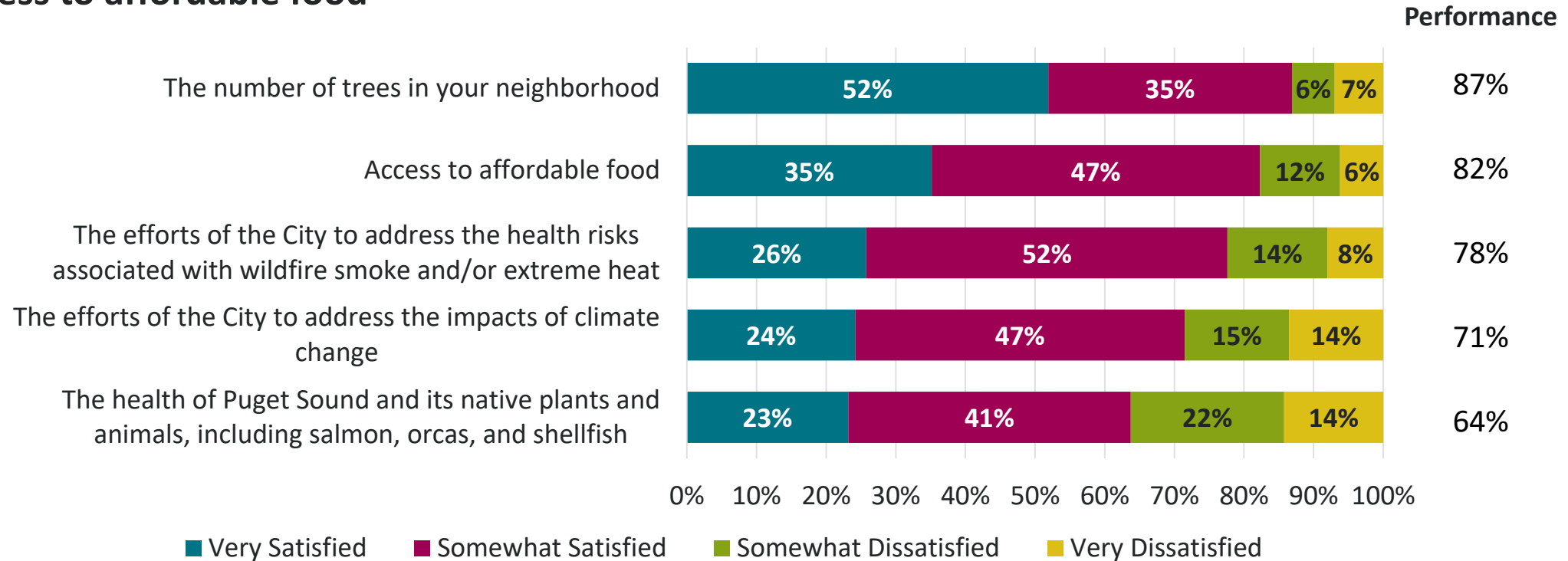
**Comparing to 2018:**

- The percentage who stated they were very or somewhat satisfied has increased from 69% in 2018





## Respondents were often very or somewhat satisfied with the number of trees in their neighborhoods, and access to affordable food



Note: 'The efforts of the City to address the health risks associated with wildfire smoke and/or extreme heat' and 'The efforts of the City to address the impacts of climate change' both had a high proportion of 'don't know' responses (26% and 24%, respectively).



## The health of the Puget Sound, and the efforts of the City to address the impacts of climate change were rated as top priority areas for improvement

	Derived Importance	Performance	Priority Rank
The health of Puget Sound and its native plants and animals, including salmon, orcas, and shellfish	5.8	64%	1
The efforts of the City to address the impacts of climate change	5.9	71%	2
The efforts of the City to address the health risks associated with wildfire smoke and/or extreme heat	7.0	78%	3
Access to affordable food	6.1	82%	4
The number of trees in your neighborhood	5.8	87%	5

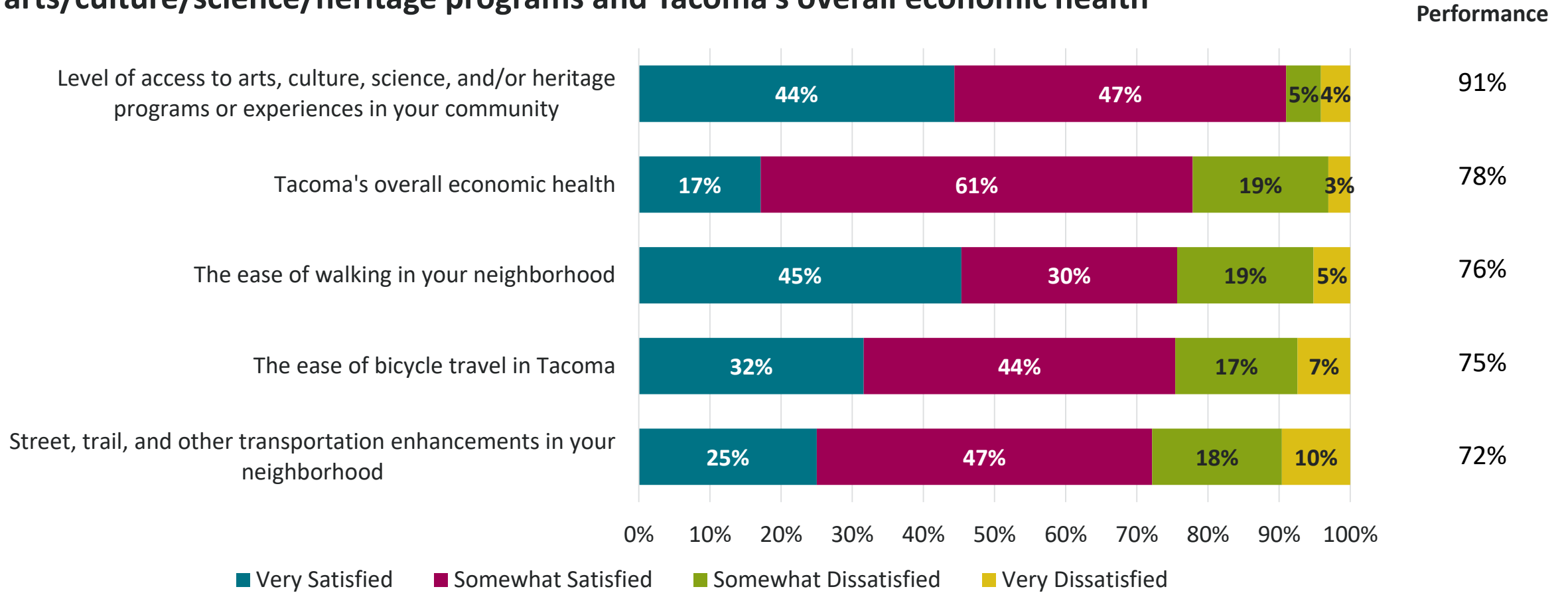
High Priority
Moderate Priority
Low Priority

**Comparing to 2018:**

- The health of the Puget Sound is a new high priority in this year's survey



## Respondents were often very or somewhat satisfied with the level of access to arts/culture/science/heritage programs and Tacoma's overall economic health





## Transportation enhancements and the ease of walking in neighborhoods were rated as high priority areas for improvement

	Derived Importance	Performance	Priority Rank
Street, trail, and other transportation enhancements in your neighborhood	9.0	72%	1
The ease of walking in your neighborhood	8.6	76%	2
Tacoma's overall economic health	8.3	78%	3
The ease of bicycle travel in Tacoma	5.8	75%	4
Level of access to arts, culture, science, and/or heritage programs or experiences in your community	6.1	91%	5

High Priority
Moderate Priority
Low Priority

### Comparing to 2018:

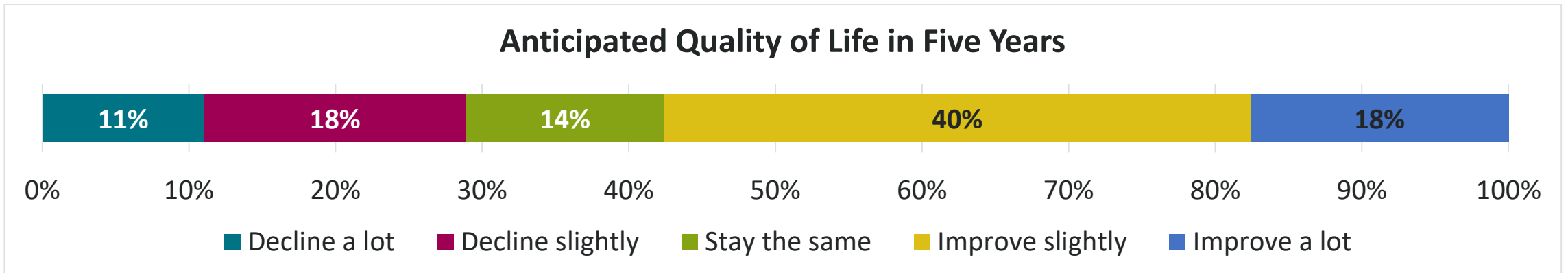
- Street, rail and transportation enhancements were a high priority in both surveys
- The ease of walking in your neighborhood has increased its priority ranking in 2019

# Key Findings

## Quality of Life and Community



# 58% of respondents expected the quality of life to improve a lot or improve slightly in the next 5 years



Mention	Total	District 1	District 2	District 3	District 4	District 5
Decline a lot	11%	21%	7%	10%	6%	11%
Decline slightly	17%	23%	12%	19%	16%	18%
Stay the same	13%	14%	17%	14%	4%	17%
Improve slightly	39%	32%	54%	29%	43%	36%
Improve a lot	17%	7%	5%	28%	26%	18%
Don't Know / No Opinion	3%	4%	5%	1%	4%	1%

Higher  
Lower

**Demographic Comparisons:**

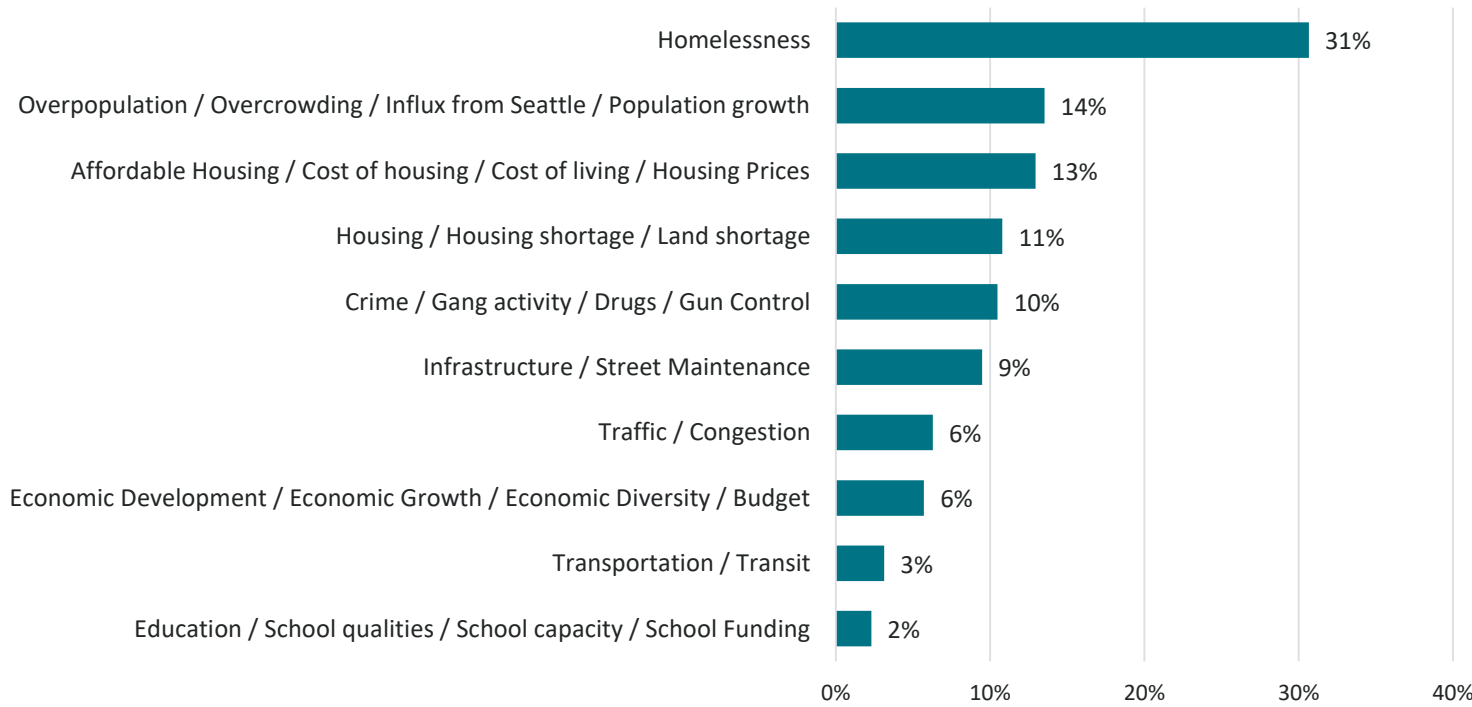
- 49% of White residents expected the quality of life to improve a lot or slightly over the next 5 years, while 80% of Black residents and 66% of Hispanic residents had these same expectations of improvement.
- There were no clear differences in outlook by gender or household income.





# Homelessness was the major issue that Tacoma will face in the next ten year most cited by respondents

What major issue do you think Tacoma will face in next ten years?



**Councilmanic Comparisons:**  
 Homelessness was the top issue across all Councilmanic districts. The next most cited issues for the districts were:

- District 1: Crime / Gang activity / Drugs / Gun Control (29%)
- District 2: Traffic / Congestion (16%)
- District 3: Economic Development / Economic Growth / Economic Diversity (17%)
- District 4: Overpopulation / Overcrowding / Influx from Seattle / Population Growth (10%)
- District 5: Overpopulation / Overcrowding / Influx from Seattle / Population Growth (24%)



## Programs for the homeless, infrastructure, and affordable housing were some of the roles which respondents felt the City could take to solve the major issues

What is the City's role in addressing this [major] issue?



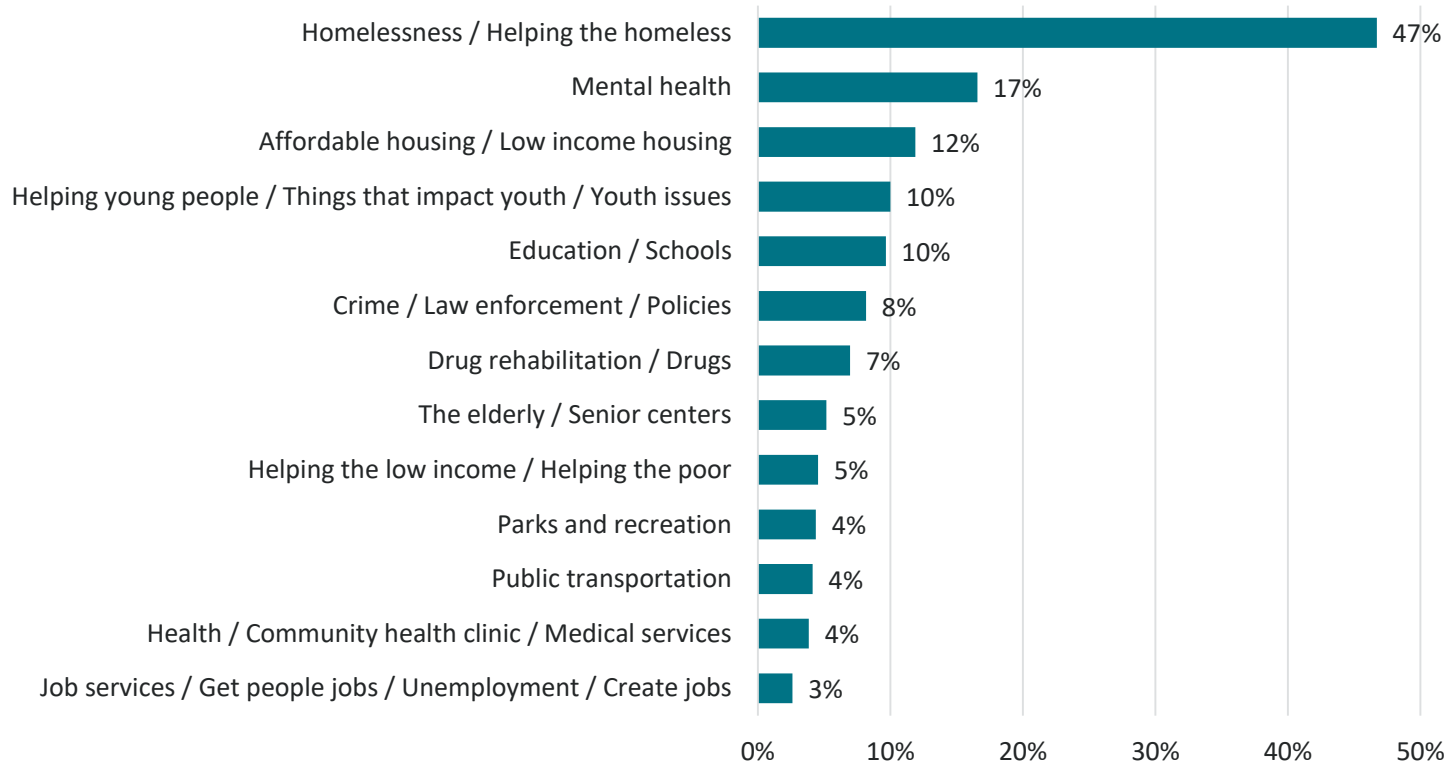
### Councilmanic Comparisons:

- District 1: Hire more police / Law enforcement / Police need to do more (12%)
- District 2: Homelessness / Homelessness issues / Programs for homeless (23%)
- District 3: More low-income housing (13%)
- District 4: Housing / Better housing / Housing shortage / Housing prices (11%)
- District 5: Need to take charge / Take care of it / Take leadership (15%)



# Homelessness, mental health, affordable housing, helping the youth, and education were the most often chosen top social service priorities for the City

What social services do you believe should be a top priority for the City of Tacoma?



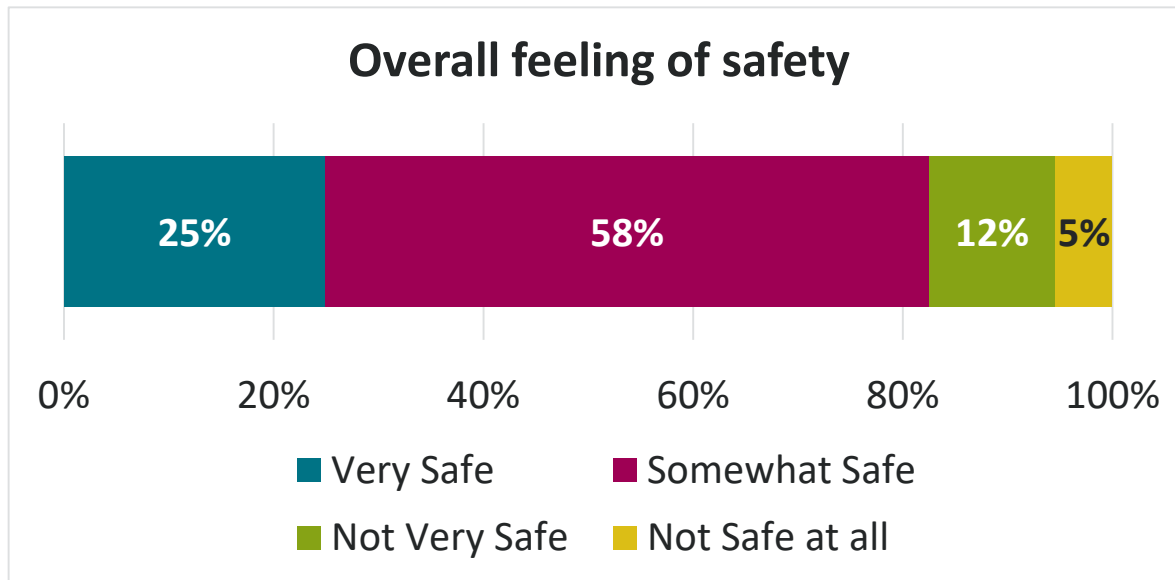
**Councilmanic Comparisons:**  
Homelessness was the top priority across all Councilmanic districts. The next most cited priorities for the districts were:

- District 1: Affordable housing / Low income housing (16%)
- District 2: Mental Health (25%)
- District 3: Helping young people / Things that impact youth / Youth issues(19%)
- District 4: The elderly / Senior centers (15%)
- District 5: Drug rehabilitation / Drugs (15%)

**Question:** The City of Tacoma helps fund social services – programs that provide public benefit and promote the welfare of our community. What social services do you believe should be a top priority for the City of Tacoma?



# 83% of respondents rated their overall feeling of safety in the City of Tacoma as very or somewhat safe



### Demographic Comparisons:

- 77% of Black respondents and 71% of Hispanic respondents indicated that they feel very or somewhat safe in the City of Tacoma, while 82% of White respondents indicated felt this level of safety.
- Men were significantly more likely than women to feel very or somewhat safe (90% compared to 76%).
- Individuals of \$50-\$100k annual household income were less likely to feel very or somewhat safe than the general population, and individuals with \$100k or more annual household income were more likely to feel very or somewhat safe.

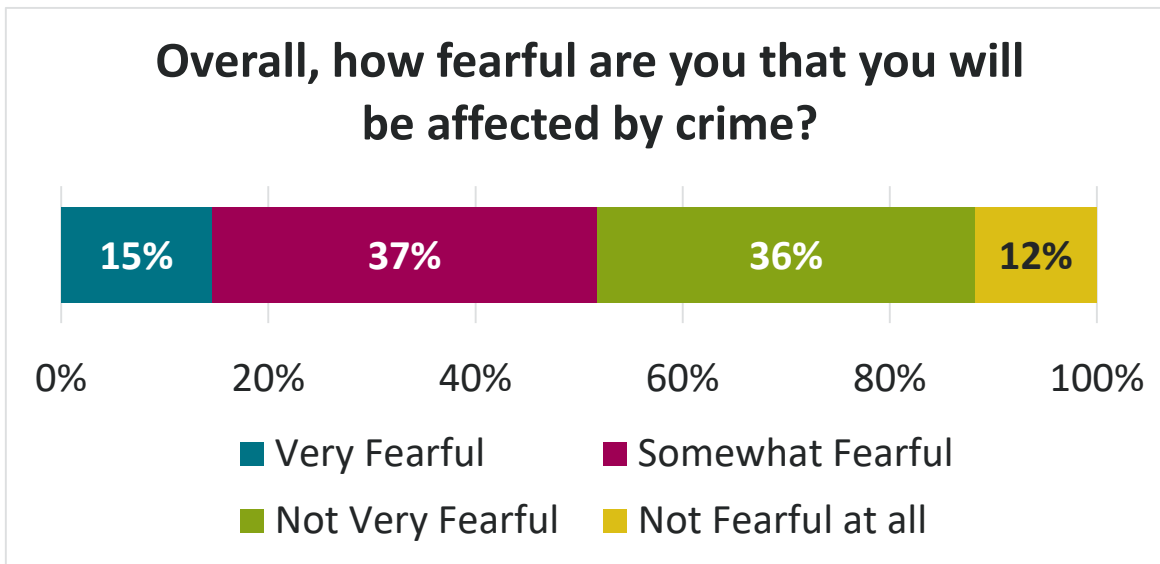
	% Very/ Somewhat	Total	District 1	District 2	District 3	District 4	District 5
Higher							
Lower							
Overall Feeling of Safety		83%	77%	90%	83%	78%	83%

### Comparing to 2018:

- The overall feeling of safety remained constant, decreasing slightly **from 85% in 2018**. This was not a statistically significant change.



# 52% of respondents stated they were very or somewhat fearful that they would be affected by crime



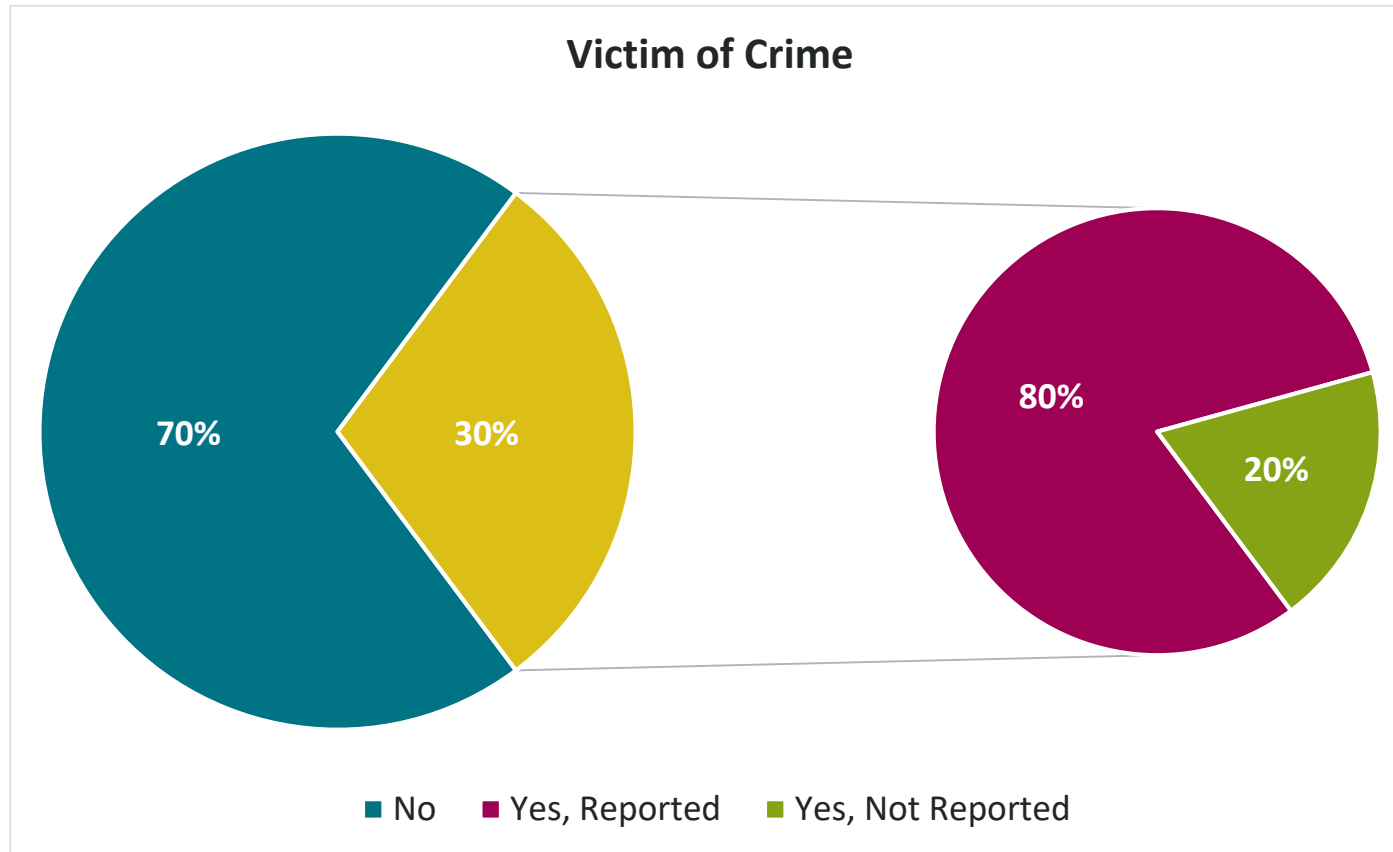
- Demographic Comparisons:**
- Individuals in the 35-65 age category were more likely than the rest of the population to feel very or somewhat fearful that they will be affected by crime (55.1% vs. 40.7%).
  - Individuals who own their homes are more likely to be very or somewhat fearful than individuals who rent (53.5% vs. 36.3%).
  - Black individuals (38.4%) were less likely than White (53.2%) and Hispanic (53.0%) individuals to be very or somewhat fearful they would be affected by crime.

	% Very/ Somewhat	Total	District 1	District 2	District 3	District 4	District 5
Overall, how fearful are you that you will be affected by crime?		52%	52%	45%	58%	38%	64%

Higher  
Lower



# 30% of respondents had been a victim of crime in the last 12 months, and 80% reported the crime



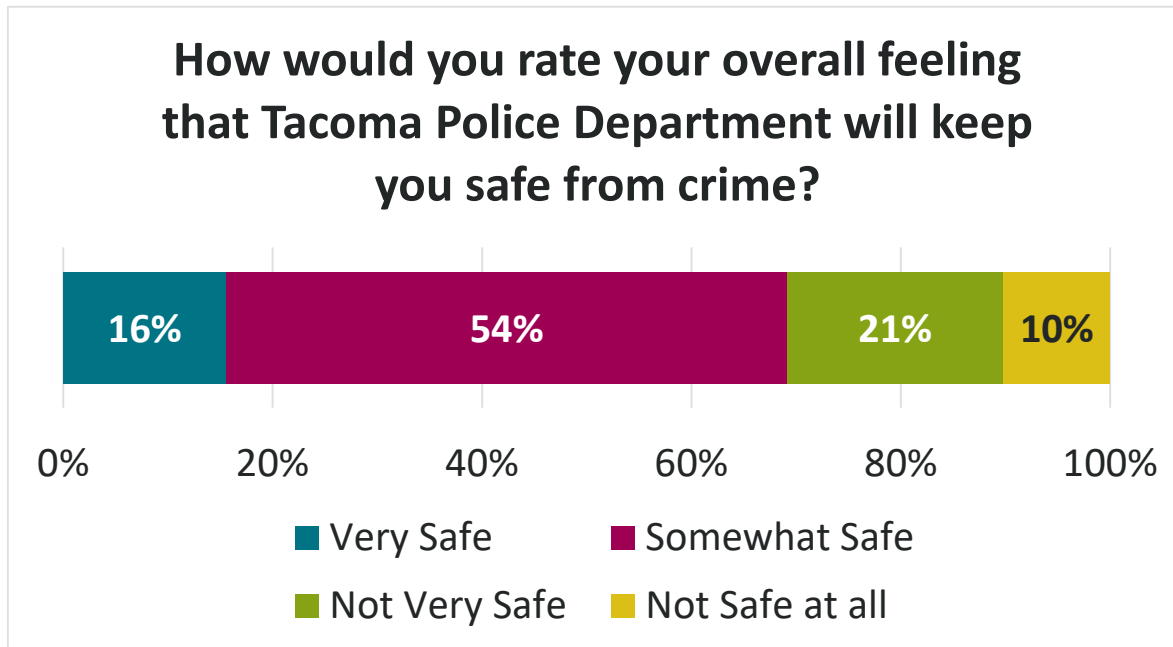
## What made you decide to not report the crime?

Belief that nothing would happen / Nothing gets done / Wouldn't do any good	25%
Wasn't worth it / Didn't see the point / Too much trouble	9%
Believed it was their own fault	9%
Involved a friend/ family member	6%
No way to catch the culprit	5%

**Question:** Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months?



## 70% of respondents felt that the Tacoma Police will keep them very or somewhat safe from crime



**Demographic Comparisons:**  
 The proportion of individuals who rated their overall feeling that Tacoma Police will keep them very or somewhat safe from crime was:

- Higher for women than men (72% vs. 66%)
- Higher for individuals aged 65 years and above (88% vs. 66%)
- Lower for Black individuals compared to White and Hispanic individuals (62% vs. 69%)
- Highest for those with household incomes from \$25k-50k compared to the other groups (85% vs 66%)

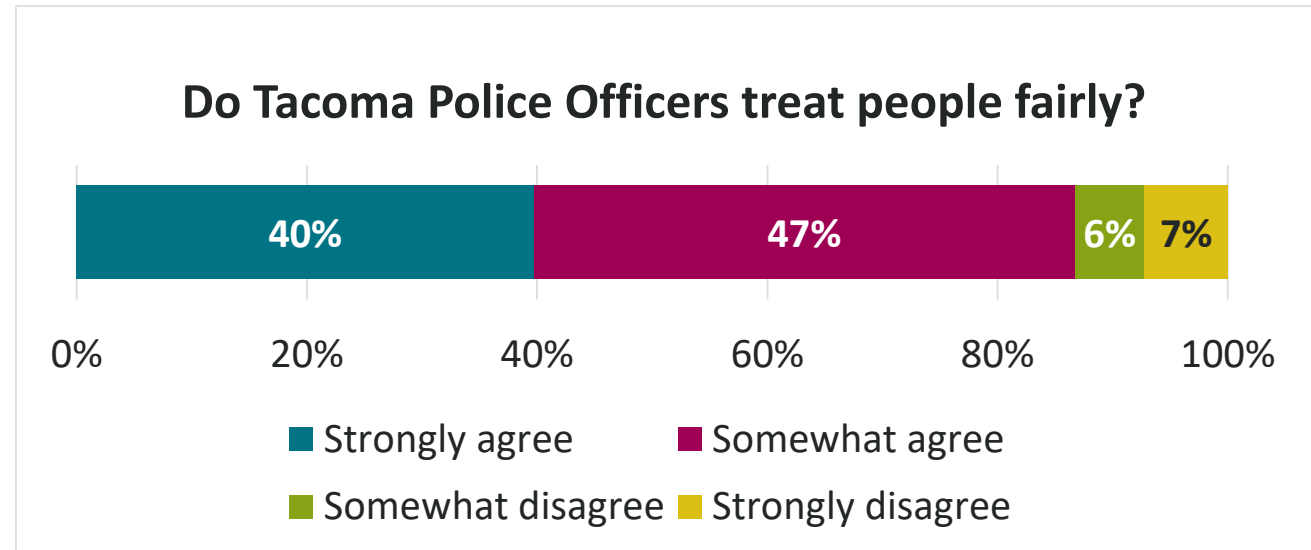
	% Top 2 Box	Total	District 1	District 2	District 3	District 4	District 5
Higher							
Lower							
Overall feeling that Tacoma Police Department will keep you safe from crime		70%	70%	83%	54%	64%	72%



# 87% of respondents strongly or somewhat agree that Tacoma police treat people fairly

### Demographic Comparisons:

71% of Black individuals strongly or somewhat agree that Tacoma police treat people fairly, compared to 88% of White individuals and 98% of Hispanic individuals.



	% Top 2 Box					
	Total	District 1	District 2	District 3	District 4	District 5
Do Tacoma Police Officers treat people fairly?	87%	80%	90%	93%	92%	79%



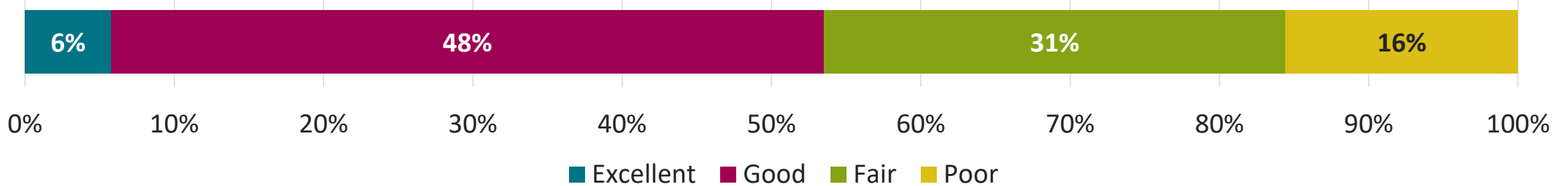
# Key Findings

## Municipal confidence and participation



# 54% of the respondents rated their level of confidence with the Municipal Government as Excellent or Good

Level of Confidence Municipal Government



Higher  
Lower

	Total	District 1	District 2	District 3	District 4	District 5
Excellent/ Very Good	54%	57%	62%	63%	44%	41%

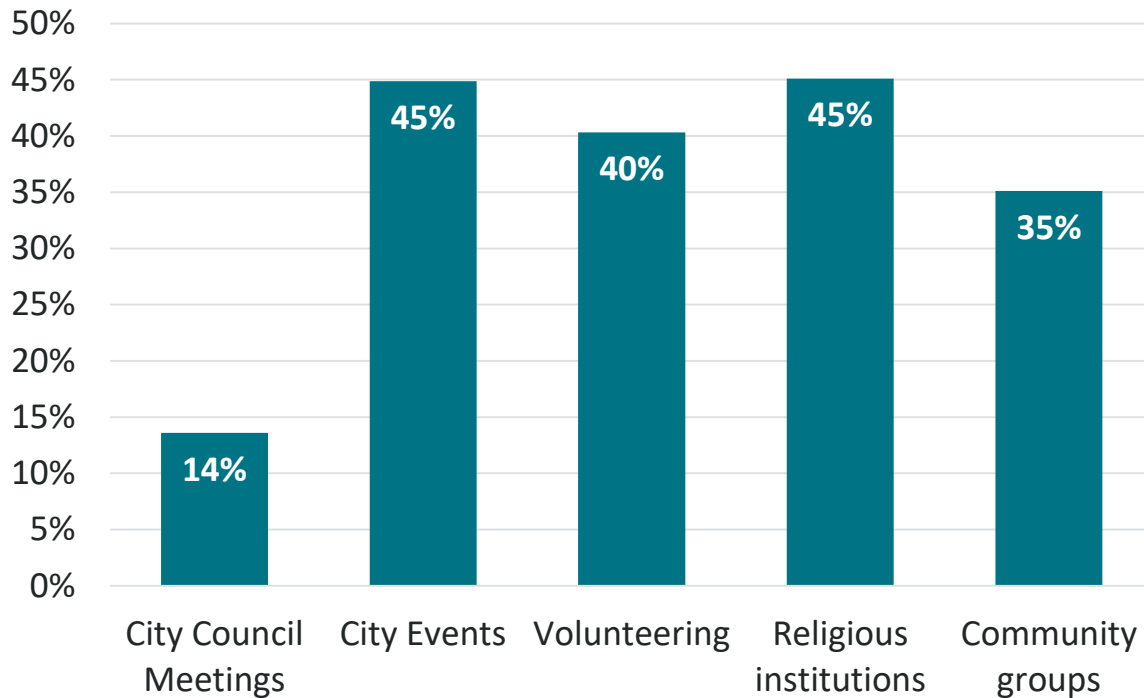
**Comparing to 2018:**

- The proportion of individuals rating their confidence as excellent/good remained constant at 54%.



# Respondents participated in a variety of civic activities through city events, volunteering, religious institutions and community groups

Have you participated in any of the following civic activities in the last 12 months?



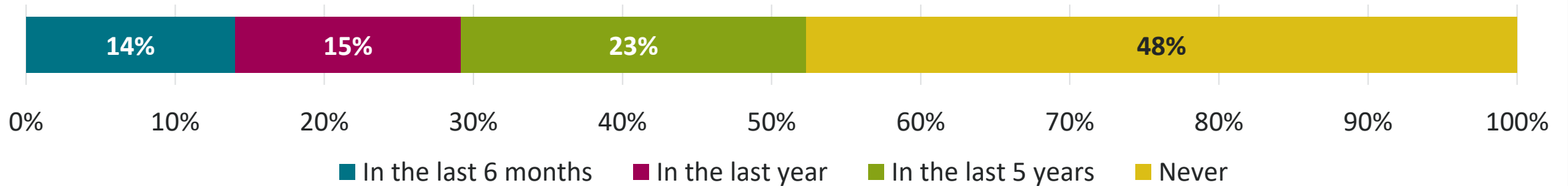
Mention	Total	District 1	District 2	District 3	District 4	District 5
City Council Meetings	14%	13%	16%	29%	3%	9%
City Events	45%	44%	60%	49%	32%	41%
Volunteering	40%	32%	42%	45%	31%	51%
Religious institutions	45%	30%	42%	55%	39%	59%
Community groups	35%	37%	44%	47%	25%	24%
None of the above	24%	34%	12%	16%	34%	23%

Higher  
Lower



# 29% of respondents had made a complaint or inquiry about a problem with a City service in the last year

### Have You Ever Made Inquiries about Services to the City?



### Reasons for Not Reporting Complaint or Making Inquiry – Key Themes

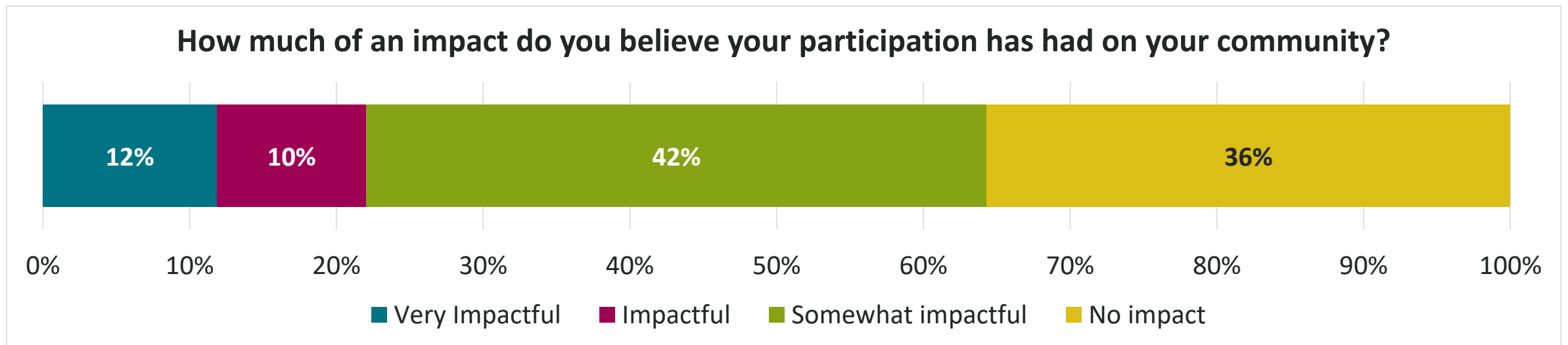
Belief that nothing would happen / Nothing gets done / Wouldn't do any good	8.7%
Wasn't worth it / Didn't see the point / Too much trouble	3.2%
Lack of response / Lack of service	3.2%
Not big deal / Nothing severe	2.0%

### Comparing to 2018:

- The proportion of individuals who made an inquiry about services in the City **decreased from 33%.**



# 22% of respondents believed that their participation in civic activities was very impactful or impactful to their communities



Higher  
Lower

	Total	District 1	District 2	District 3	District 4	District 5
Very Impactful/ Impactful	22%	30%	17%	25%	18%	16%

# Appendix 1: Councilmanic Profile

This section contains detailed Councilmanic distributions not presented in previous pages.



# Public Safety and Enforcement

Statistically significant results:

Significantly Higher than the Population Average

Significantly Lower than the Population Average

<b>Public Safety and Enforcement – Very/Somewhat satisfied</b>	<b>Total</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>
Police Patrol	64%	68%	72%	54%	64%	65%
Police Investigations	62%	61%	74%	43%	64%	64%
Police Community Programs	78%	83%	86%	67%	65%	90%
Fire Response and Suppression	99%	100%	100%	95%	99%	100%
Emergency Medical Services	98%	100%	98%	96%	95%	100%
Parking Enforcement	78%	76%	77%	77%	73%	86%
Code Enforcement	63%	53%	55%	63%	67%	75%



# Utilities, Infrastructure, and Public Works

Infrastructure, Parks and Public Works - Very/Somewhat satisfied	Total	District 1	District 2	District 3	District 4	District 5
Street condition	44%	54%	37%	49%	42%	38%
Street Lighting	72%	71%	81%	79%	59%	72%
Traffic Signal Timing	71%	70%	65%	66%	75%	77%
Street Cleaning	83%	81%	79%	77%	83%	92%
Garbage, Recycling, Yard and Food Waste Collection	88%	89%	93%	81%	85%	91%
Storm Drainage	84%	86%	75%	90%	85%	85%
Sewer Services	95%	81%	98%	96%	97%	99%
Power (electric)	86%	88%	97%	89%	81%	76%
Drinking Water	82%	93%	87%	83%	68%	82%
Utility Billing and Customer Service	81%	92%	89%	74%	73%	77%
Local Parks and Recreation Centers	88%	94%	91%	82%	83%	92%
Equitable Access	76%	66%	79%	71%	66%	98%







# Other Municipal Services and Considerations

<b>Other Municipal Services - Very/Somewhat satisfied</b>	<b>Total</b>	<b>District 1</b>	<b>District 2</b>	<b>District 3</b>	<b>District 4</b>	<b>District 5</b>
Public Transit Services	72%	69%	69%	65%	77%	79%
Public Library Services	91%	92%	99%	90%	87%	85%
Economic and Business Development Activities	70%	74%	65%	54%	84%	70%
Permitting Services	72%	57%	83%	63%	86%	70%
Overall Customer Service at the City of Tacoma	87%	92%	95%	74%	79%	95%

Higher  
Lower



# Social and Environmental Issues

Social and Environmental Issues - Very/Somewhat satisfied	Total	District 1	District 2	District 3	District 4	District 5
Level of access to arts, culture, science, and/or heritage programs or experiences in your community	91%	86%	100%	90%	82%	97%
Tacoma's overall economic health	78%	79%	75%	71%	73%	90%
Street, trail, and other transportation enhancements in your neighborhood	72%	68%	78%	65%	66%	84%
The efforts of the City to address the impacts of climate change	71%	69%	62%	66%	73%	86%
The ease of bicycle travel in Tacoma	75%	73%	74%	75%	59%	95%
The ease of walking in your neighborhood	76%	79%	88%	57%	70%	85%
The health of Puget Sound and its native plants and animals, including salmon, orcas, and shellfish	64%	62%	45%	53%	77%	82%
The number of trees in your neighborhood	87%	79%	84%	85%	91%	95%
The efforts of the City to address the health risks associated with wildfire smoke and/or extreme heat	78%	80%	57%	66%	91%	88%
Access to affordable food	82%	92%	84%	72%	81%	83%

Higher  
Lower



# What major issue do you think Tacoma will face in next ten years?

Mentions	Total	District 1	District 2	District 3	District 4	District 5
Homelessness	31%	42%	23%	19%	35%	34%
Overpopulation / Overcrowding / Influx from Seattle / Popula	14%	9%	18%	5%	10%	24%
Affordable Housing / Cost of housing / Cost of living / Hous	13%	6%	17%	11%	22%	7%
Housing / Housing shortage / Land shortage	11%	3%	15%	15%	9%	12%
Crime / Gang activity / Drugs / Gun Control	10%	29%	4%	3%	10%	9%
Infrastructure / Street Maintenance	9%	11%	5%	15%	6%	11%
DK / No Opinion	9%	8%	3%	13%	15%	4%
Record response:	7%	6%	11%	8%	4%	5%
Traffic / Congestion	6%	5%	16%	1%	2%	8%
Economic Development / Economic Growth / Economic Diversity	6%	1%	11%	17%	1%	0%
Transportation / Transit	3%	1%	3%	6%	5%	1%
Education / School qualities / School capacity / School Fund	2%	1%	0%	1%	0%	9%
Growth (unspecified)	2%	4%	0%	7%	0%	0%
Water / clean water	2%	1%	0%	0%	8%	0%
Gas / Oil / Natural Gas	2%	1%	8%	0%	0%	1%



# What is the City's role in addressing this issue?

Mentions	Total	District 1	District 2	District 3	District 4	District 5
Homelessness / Homelessness issues / Programs for homeless	10%	9%	23%	9%	5%	3%
Concentrate on infrastructure / Fix infrastructure / More in	10%	3%	15%	12%	6%	12%
Affordable housing	8%	9%	15%	3%	6%	6%
Need to take charge / Take care of it / Take leadership / Th	6%	4%	4%	5%	3%	15%
Hire more police / Law enforcement / Police need to do more	6%	12%	4%	9%	3%	1%
More low-income housing	5%	5%	2%	13%	4%	1%
They aren't addressing / Their hands are tied / Dysfunction	5%	3%	6%	1%	1%	12%
Better spending / Budgeting wisely / Financial responsibilit	4%	2%	2%	12%	2%	4%
Housing / Better housing / Housing shortage / Housing prices	4%	1%	0%	1%	11%	7%

Higher  
Lower



# What social services do you believe should be a top priority for the City of Tacoma?

Mentions	Total	District 1	District 2	District 3	District 4	District 5
Homelessness / Helping the homeless	47%	46%	44%	43%	44%	56%
Affordable housing / Low income housing	12%	16%	16%	10%	10%	8%
Drug rehabilitation / Drugs	7%	2%	9%	2%	6%	15%
Crime / Law enforcement / Policies	8%	12%	8%	1%	10%	10%
Fixing roads / Fixing potholes	1%	1%	1%	0%	4%	1%
Helping young people / Things that impact youth / Youth issues	10%	7%	10%	19%	13%	1%
The elderly / Senior centers	5%	2%	1%	3%	15%	4%
Mental health	17%	16%	25%	19%	9%	15%
Clean up streets / Clean up parks / Clean up city	0%	1%	0%	0%	0%	0%
Education / Schools	10%	7%	18%	12%	11%	0%
Helping the low income / Helping the poor	5%	2%	10%	2%	2%	7%
Health / Community health clinic / Medical services	4%	8%	7%	2%	2%	1%
Day care / Child care	2%	0%	0%	0%	6%	2%
Food banks / Feeding people / Food	1%	2%	1%	2%	1%	1%
Job services / Get people jobs / Unemployment / Create jobs	3%	0%	2%	0%	4%	7%
Helping the handicapped / More wheelchair access / Disability	1%	0%	0%	1%	3%	0%
Public transportation	4%	4%	1%	7%	0%	9%
Parks and recreation	4%	0%	13%	1%	0%	8%
Fire services	1%	1%	1%	0%	0%	1%
Safety	0%	1%	0%	0%	0%	0%
Library	0%	0%	0%	0%	0%	0%
Affordable living / Food affordability	2%	4%	0%	1%	0%	6%
Economic development	0%	0%	1%	0%	0%	0%
Social services	1%	1%	1%	0%	0%	2%
Record response:	12%	7%	10%	18%	10%	12%
DK / No Opinion	16%	18%	15%	16%	15%	15%

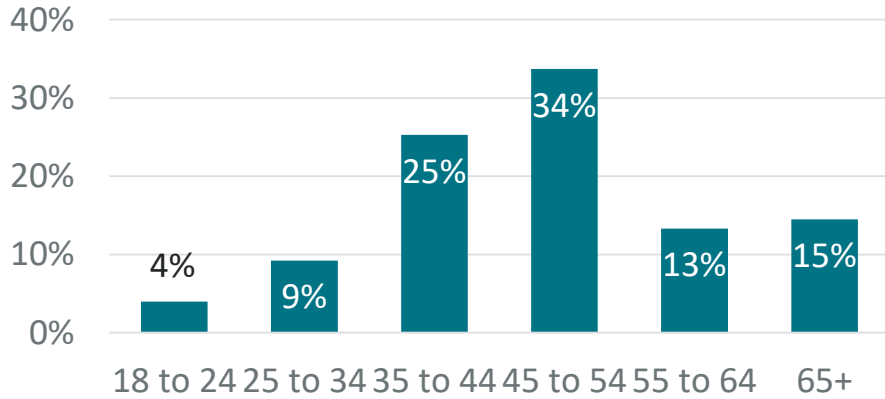
# Appendix 2: Demographic Profile

Sample demographics compared to the 2018 American Community Survey estimates

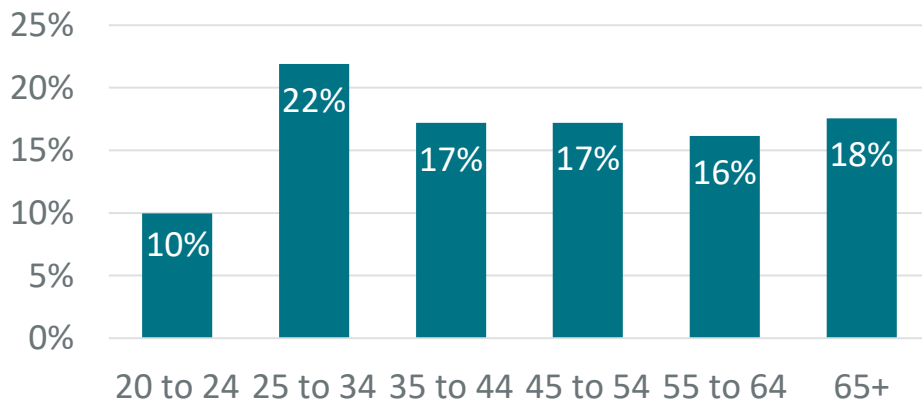


# Demographic Profile

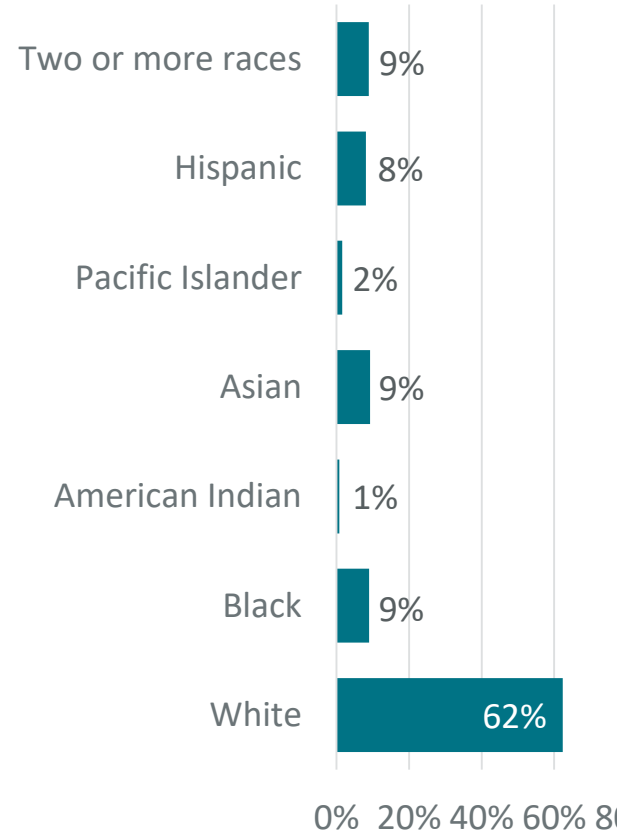
### Age Groupings - Sample



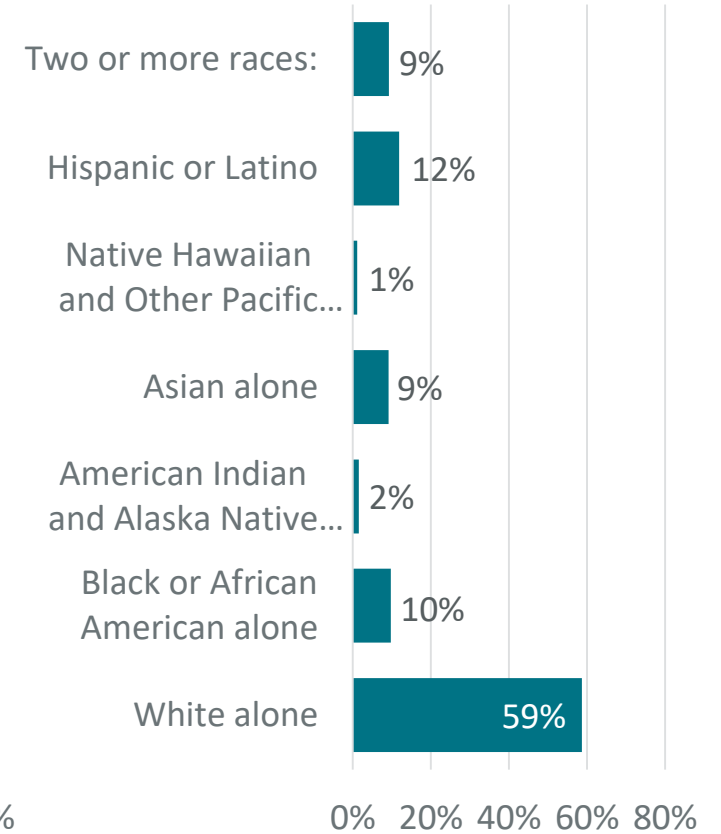
### Age Groupings ACS 2018



### Self-Identified Race - Sample



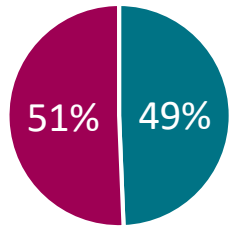
### Self-Identified Race ACS 2018





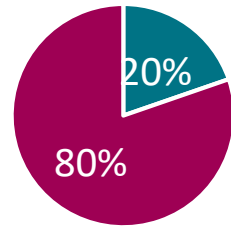
# Demographic Profile

### Self Identified Gender - Sample



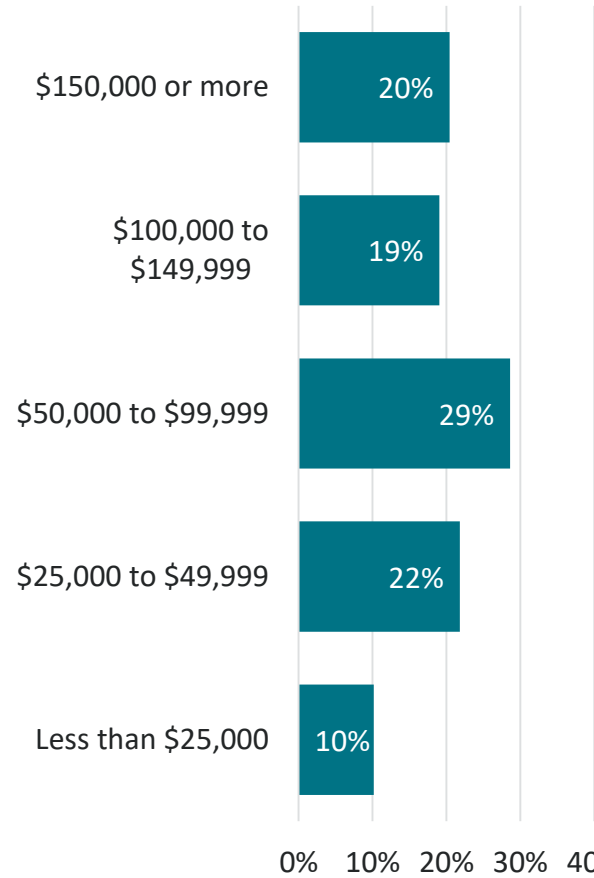
■ Male ■ Female

### Home Ownership - Sample

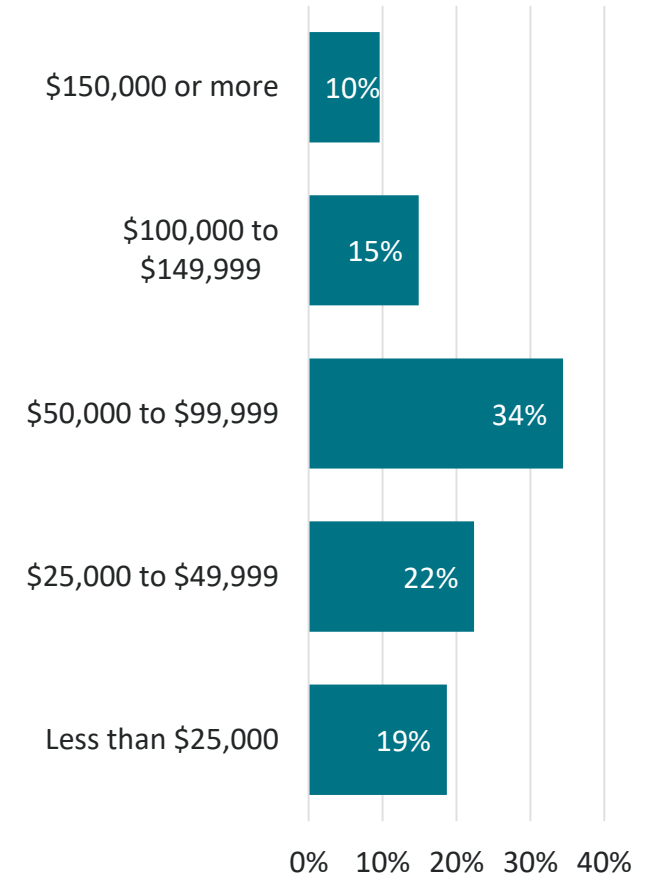


■ Rent ■ Own

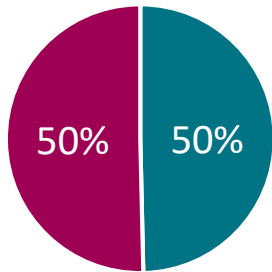
### Household Income (before taxes) - Sample



### Household Income (before taxes) - ACS 2018

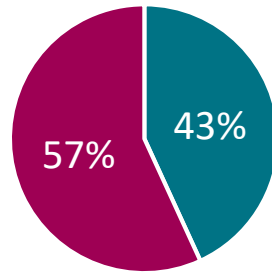


### Self Identified Gender ACS 2018



■ Male ■ Female

### Home Ownership ACS 2018

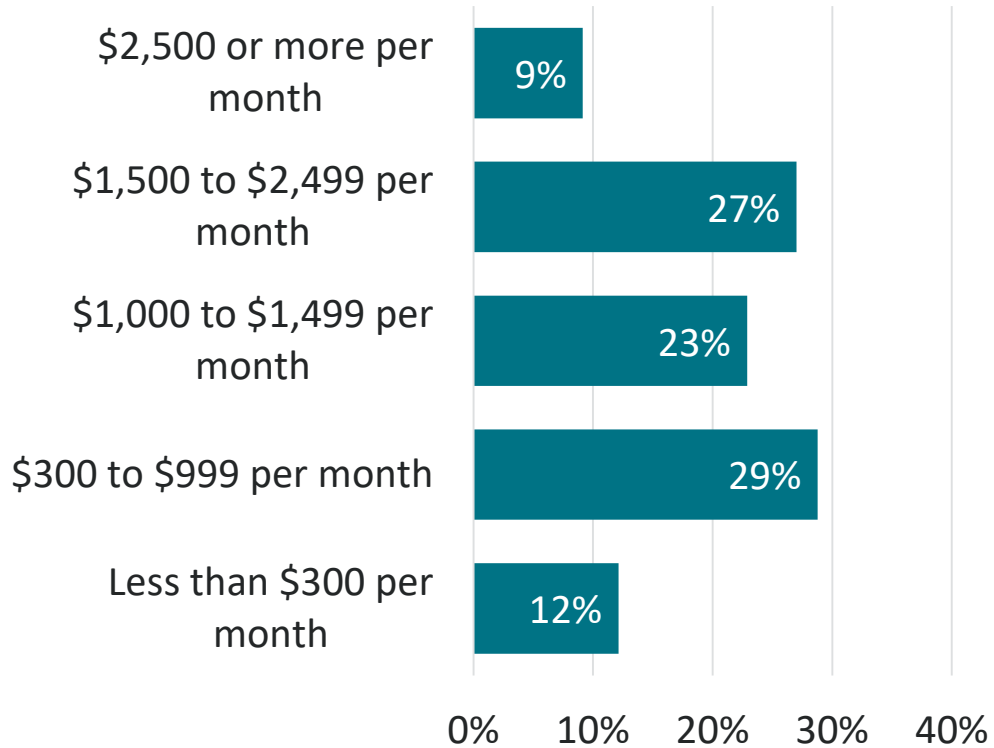


■ Rent ■ Own

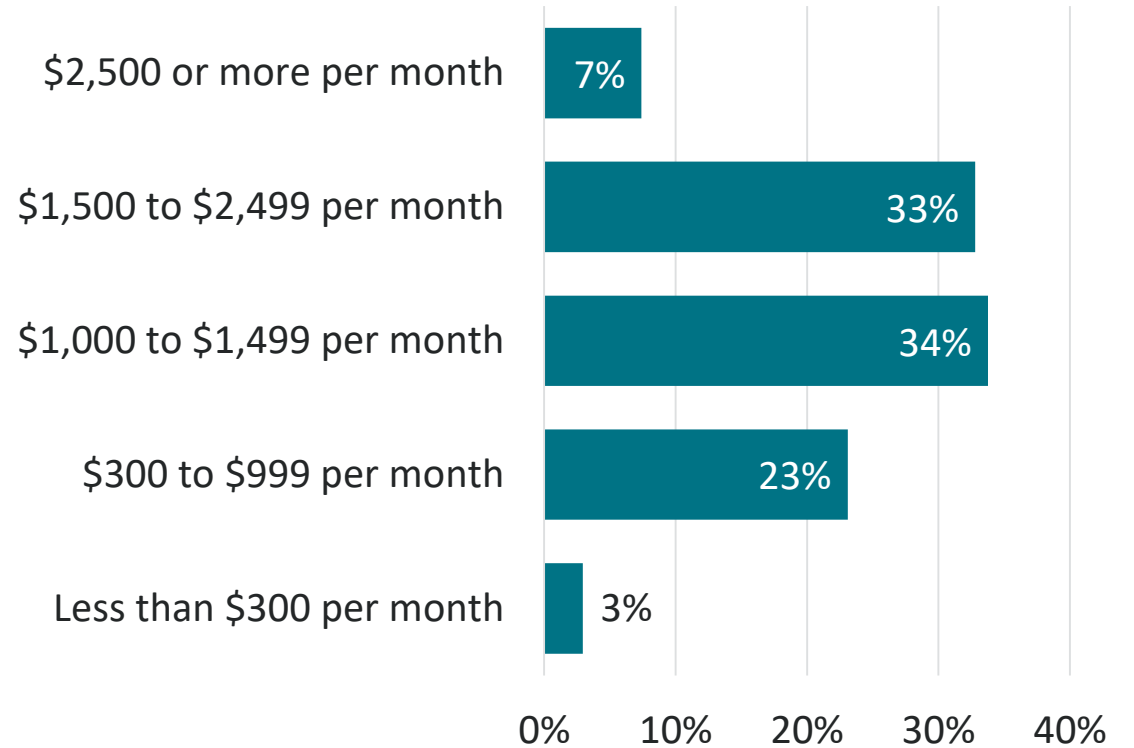




### Monthly Spending (without utilities) - Sample



### Monthly Spending (without utilities) – ACS 2018



# Appendix 3: Demographic Banners by Survey Question

Note: Figures in the analysis omit the “don’t know/ no opinion” responses from their percentage calculations. For this reason, the calculated percentages in the appendix tables may not exactly match those from the figures in the main body of the report.

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# Q1. I would like you to tell me how would you rate the overall quality of life in the City of Tacoma?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	529 70.5%	60 60.9%	378 70.3%	88 81.7%	258 70.8%	265 70.9%	0 0.0%	336 74.2%	45 68.7%	32 54.4%	54 63.4%	48 74.3%	79 54.8%	447 76.0%	29 42.3%	90 60.2%	141 72.2%	241 89.4%
Excellent	140 18.7%	5 4.8%	108 20.2%	26 24.1%	68 18.6%	73 19.4%	0 0.0%	68 15.0%	23 34.7%	23 40.0%	2 2.3%	18 28.0%	5 3.8%	134 22.8%	12 17.4%	25 17.0%	26 13.1%	70 26.1%
Good	389 51.8%	55 56.1%	270 50.1%	62 57.6%	190 52.3%	192 51.5%	0 0.0%	268 59.2%	22 34.0%	8 14.4%	52 61.1%	30 46.4%	74 51.0%	313 53.2%	17 24.9%	64 43.2%	116 59.1%	171 63.3%
Fair	152 20.3%	30 30.9%	103 19.2%	16 15.3%	85 23.4%	63 16.9%	0 0.0%	80 17.6%	11 16.1%	17 29.3%	29 34.3%	10 15.0%	46 32.1%	99 16.9%	31 44.8%	40 27.0%	43 21.8%	17 6.4%
Poor	66 8.8%	8 8.2%	56 10.3%	1 1.4%	20 5.5%	45 12.0%	0 0.0%	36 8.0%	9 14.3%	10 16.3%	2 2.2%	7 10.7%	19 12.9%	41 6.9%	9 12.4%	18 12.3%	11 5.7%	11 4.2%
BOTTOM BOX	218 29.1%	38 39.1%	159 29.5%	18 16.6%	105 28.9%	108 28.9%	0 0.0%	116 25.6%	20 30.4%	27 45.6%	31 36.6%	17 25.7%	65 44.9%	140 23.8%	40 57.2%	59 39.2%	54 27.5%	29 10.6%
Dont know / No opinion	3 0.4%	0 0.0%	1 0.2%	2 1.6%	1 0.3%	1 0.2%	0 0.0%	1 0.3%	1 0.9%	0 0.0%	0 0.0%	0 0.0%	0 0.2%	1 0.2%	0 0.5%	1 0.5%	1 0.3%	0 0.0%
Chi2:		(99.9)			(95)			(99.9)					(99.9)		(99.9)			
Mean:	2.19	2.42	2.2	1.94	2.16	2.22*		2.19	2.1	2.22	2.36	2.08	2.54	2.08	2.53	2.35	2.2	1.89
Standard Deviation:	0.84	0.71	0.88	0.68	0.79	0.9*		0.78	1.05	1.15	0.57	0.93	0.77	0.82	0.93	0.91	0.73	0.69
Student's T:		d	D	bC									N	M	qR	R	oR	OPQ
Fisher's F:		99.9			-			-					99.9		99.9			
Pearson's R:		*			*			*					*		*			



## Q2. And how would you rate your overall satisfaction with the services provided by the City of Tacoma, would you say you are...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).				D6. How much do you spend on monthly housing (without utilities)?			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R	Less than \$599 per month S	\$600 to \$999 per month T	\$1,000 to \$1,499 per month U	\$1,500 or more per month V
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270	158	131	162	255
TOP BOX	583 77.8%	75 75.9%	415 77.2%	89 82.8%	295 81.0%	282 75.5%	0 0.0%	354 78.2%	54 82.8%	47 80.6%	71 83.8%	42 65.1%	118 82.0%	462 78.5%	48 68.5%	105 70.5%	162 82.5%	238 88.1%	115 72.6%	84 64.2%	136 83.8%	223 87.2%
Very Satisfied	156 20.7%	5 4.8%	106 19.8%	43 39.4%	78 21.5%	73 19.5%	0 0.0%	99 21.7%	22 33.8%	15 25.4%	3 3.2%	11 17.4%	11 7.5%	143 24.4%	9 12.5%	34 22.8%	31 15.7%	69 25.6%	36 22.7%	14 10.9%	22 13.6%	71 27.8%
Somewhat Satisfied	428 57.0%	70 71.0%	309 57.5%	47 43.4%	217 59.5%	209 55.9%	0 0.0%	256 56.5%	32 48.9%	32 55.2%	69 80.6%	31 47.7%	108 74.6%	319 54.2%	39 56.0%	71 47.7%	131 66.9%	169 62.5%	79 50.0%	70 53.4%	114 70.3%	152 59.4%
Somewhat Dissatisfied	94 12.6%	9 9.6%	72 13.4%	12 11.1%	44 12.1%	46 12.4%	0 0.0%	50 11.0%	3 4.9%	11 18.6%	14 16.2%	8 13.0%	16 11.2%	78 13.3%	6 9.2%	32 21.7%	23 11.6%	22 8.1%	23 14.6%	22 17.0%	17 10.4%	23 8.8%
Very Dissatisfied	59 7.9%	8 8.2%	48 8.9%	2 2.3%	22 6.2%	36 9.6%	0 0.0%	36 7.9%	8 12.3%	0 0.0%	0 0.0%	14 21.9%	9 6.2%	43 7.4%	14 20.4%	10 6.8%	11 5.4%	9 3.4%	11 7.2%	23 17.3%	9 5.7%	9 3.6%
BOTTOM BOX	153 20.5%	17 17.8%	120 22.2%	14 13.4%	66 18.2%	82 22.0%	0 0.0%	86 18.9%	11 17.2%	11 18.6%	14 16.2%	23 34.9%	25 17.4%	121 20.6%	21 29.6%	42 28.4%	33 17.0%	31 11.5%	34 21.8%	45 34.3%	26 16.2%	32 12.5%
Dont know / No opinion	13 1.8%	6 6.3%	3 0.6%	4 3.8%	3 0.7%	10 2.6%	0 0.0%	13 2.8%	0 0.0%	1 0.9%	0 0.0%	0 0.0%	1 0.6%	5 0.9%	1 1.9%	2 1.1%	1 0.5%	1 0.3%	9 5.6%	2 1.5%	0 0.0%	1 0.4%
Chi2:		(99.9)			-			(99.9)					(99.9)		(99.9)				(99.9)			
Mean:	2.08	2.23	2.11	1.75	2.03	2.12*		2.05	1.96	1.93	2.13	2.4	2.16	2.04	2.38	2.13	2.07	1.89	2.07	2.41	2.08	1.88
Standard Deviation:	0.81	0.68	0.82	0.75	0.77	0.84*		0.81	0.94	0.67	0.42	1.02	0.64	0.82	0.96	0.84	0.7	0.68	0.84	0.91	0.68	0.71
Student's T:		d	D	bC											qR	r	o	Op	t	suV	t	T
Fisher's F:		99.9			-			99					90		99.9				99.9			
Pearson's R:		*			*			*					*		*				*			



# Q3A. Thinking about your satisfaction with [insert service], would you say you are...? - Police Patrol

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	439 58.6%	51 51.7%	307 57.1%	80 73.7%	207 56.8%	227 60.8%	0 0.0%	276 60.9%	56 85.4%	35 59.5%	40 47.0%	23 35.0%	53 36.5%	378 64.2%	26 37.6%	103 69.2%	96 49.1%	174 64.3%
Very Satisfied	173 23.1%	21 21.6%	118 22.0%	33 30.4%	90 24.7%	81 21.7%	0 0.0%	68 14.9%	43 65.9%	31 53.3%	4 4.5%	20 31.6%	30 21.1%	141 24.0%	4 6.1%	50 33.5%	32 16.5%	72 26.7%
Somewhat Satisfied	266 35.5%	30 30.1%	189 35.1%	47 43.4%	117 32.1%	146 39.1%	0 0.0%	208 46.0%	13 19.5%	4 6.2%	36 42.5%	2 3.4%	22 15.5%	237 40.2%	22 31.5%	53 35.7%	64 32.6%	101 37.6%
Somewhat Dissatisfied	146 19.5%	32 32.3%	103 19.2%	10 8.8%	70 19.2%	74 19.9%	0 0.0%	91 20.0%	4 5.4%	0 0.0%	26 30.3%	22 34.3%	35 24.6%	111 18.9%	10 13.8%	16 10.8%	40 20.3%	70 25.9%
Very Dissatisfied	98 13.0%	16 16.0%	76 14.0%	6 5.8%	72 19.8%	22 6.0%	0 0.0%	39 8.6%	4 6.1%	14 24.2%	17 19.5%	20 30.6%	35 24.3%	55 9.4%	30 42.5%	15 10.3%	31 15.8%	13 4.8%
BOTTOM BOX	244 32.5%	47 48.3%	179 33.2%	16 14.7%	142 39.0%	97 25.9%	0 0.0%	130 28.6%	8 11.5%	14 24.2%	42 49.8%	42 65.0%	71 48.9%	166 28.3%	39 56.3%	32 21.2%	71 36.1%	83 30.6%
DK / No Opinion	67 8.9%	0 0.0%	52 9.7%	13 11.6%	15 4.2%	50 13.3%	0 0.0%	47 10.5%	2 3.0%	10 16.3%	3 3.2%	0 0.0%	21 14.6%	44 7.5%	4 6.1%	14 9.6%	29 14.8%	14 5.0%
Chi2:		99.9			99.9			(99.9)					99.9		99.9			
Mean:	2.25	2.43	2.28	1.89	2.36	2.12*		2.25	1.5	1.94	2.67	2.64	2.61	2.15	2.99	1.98	2.42	2.09
Standard Deviation:	0.99	1	1	0.84	1.08	0.86*		0.84	0.87	1.35	0.85	1.22	1.14	0.92	1.03	0.98	1	0.87
Student's T:		D	C		f	e		I	HKL		I	I	N	M	PQR	OQ	OPr	Oq
Fisher's F:		99.9			99			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3B. Thinking about your satisfaction with [insert service], would you say you are...? - Police Investigations

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	301 40.1%	26 26.5%	218 40.5%	57 53.0%	152 41.7%	142 38.0%	0 0.0%	184 40.5%	30 46.6%	36 61.1%	17 20.0%	26 40.2%	54 37.4%	245 41.6%	22 31.4%	81 54.5%	50 25.6%	116 43.1%
Very Satisfied	133 17.7%	16 16.8%	87 16.1%	30 27.8%	57 15.5%	71 18.9%	0 0.0%	58 12.8%	18 26.9%	26 44.8%	2 2.4%	23 35.7%	24 16.4%	108 18.3%	5 7.1%	40 27.1%	20 10.4%	51 18.8%
Somewhat Satisfied	168 22.4%	10 9.7%	131 24.4%	27 25.2%	95 26.2%	72 19.2%	0 0.0%	126 27.7%	13 19.7%	10 16.3%	15 17.6%	3 4.5%	30 21.0%	137 23.2%	17 24.3%	41 27.4%	30 15.1%	66 24.3%
Somewhat Dissatisfied	113 15.1%	20 20.4%	83 15.5%	8 7.2%	47 12.8%	64 17.0%	0 0.0%	59 13.1%	1 1.6%	7 11.8%	26 31.0%	14 22.2%	23 16.0%	83 14.1%	8 11.4%	13 8.5%	26 13.1%	51 19.0%
Very Dissatisfied	69 9.2%	9 9.6%	53 9.9%	6 5.1%	44 12.0%	24 6.5%	0 0.0%	44 9.8%	3 4.9%	1 2.2%	2 2.2%	15 23.7%	11 7.8%	51 8.6%	8 11.5%	14 9.5%	29 14.9%	12 4.3%
BOTTOM BOX	182 24.3%	29 30.0%	136 25.3%	13 12.4%	90 24.8%	88 23.5%	0 0.0%	104 22.9%	4 6.5%	8 14.0%	28 33.2%	30 45.9%	34 23.8%	134 22.7%	16 22.9%	27 18.1%	55 28.0%	63 23.3%
DK / No Opinion	267 35.6%	43 43.5%	184 34.2%	37 34.6%	122 33.5%	144 38.4%	0 0.0%	166 36.6%	31 46.8%	15 24.8%	40 46.8%	9 13.8%	56 38.8%	210 35.7%	32 45.7%	41 27.4%	91 46.5%	91 33.6%
Chi2:		99.9			95			99.9					-		99.9			
Mean:	2.24	2.4	2.29	1.84	2.32	2.18*		2.31	1.71	1.62	2.62	2.39	2.25	2.2	2.5	2.01	2.61	2.13
Standard Deviation:	1.01	1.09	1	0.91	1.03	0.99*		0.96	0.92	0.86	0.65	1.28	0.99	1	0.98	1.01	1.09	0.9
Student's T:		D		C				lj	HK	hk	lj			p		oQ	PR	Q
Fisher's F:		99			-			99.9					-		99.9			
Pearson's R:		*			*			*					*		*			



# Q3C. Thinking about your satisfaction with [insert service], would you say you are...? - Police Community Programs

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	391 52.1%	38 38.2%	292 54.2%	60 55.9%	159 43.7%	225 60.3%	0 0.0%	210 46.3%	37 56.3%	43 73.5%	51 59.7%	41 63.3%	60 41.2%	330 56.0%	18 25.7%	99 66.7%	94 48.0%	149 55.0%
Very Satisfied	176 23.5%	8 8.2%	142 26.4%	26 24.0%	58 16.0%	114 30.4%	0 0.0%	81 17.9%	26 40.0%	32 55.0%	15 17.9%	16 25.3%	15 10.2%	160 27.2%	4 6.3%	50 33.4%	28 14.3%	77 28.4%
Somewhat Satisfied	214 28.6%	30 30.0%	150 27.8%	34 31.9%	101 27.7%	112 29.8%	0 0.0%	129 28.4%	11 16.4%	11 18.6%	36 41.8%	25 38.1%	45 31.0%	170 28.8%	13 19.4%	50 33.3%	66 33.8%	72 26.6%
Somewhat Dissatisfied	74 9.9%	7 7.4%	63 11.6%	5 4.3%	38 10.5%	34 9.2%	0 0.0%	59 13.0%	4 6.5%	7 12.4%	2 2.2%	0 0.0%	20 13.8%	48 8.2%	9 12.7%	2 1.6%	21 10.9%	26 9.6%
Very Dissatisfied	35 4.6%	8 8.6%	21 3.9%	6 5.2%	31 8.5%	3 0.8%	0 0.0%	2 0.4%	4 5.8%	1 2.2%	0 0.0%	24 36.7%	1 0.7%	27 4.6%	8 11.7%	9 6.0%	12 6.4%	3 1.1%
BOTTOM BOX	109 14.6%	16 15.9%	83 15.5%	10 9.5%	69 19.0%	37 9.9%	0 0.0%	61 13.5%	8 12.3%	9 14.6%	2 2.2%	24 36.7%	21 14.5%	75 12.8%	17 24.4%	11 7.6%	34 17.3%	29 10.7%
DK / No Opinion	250 33.4%	45 45.8%	163 30.3%	37 34.6%	136 37.3%	111 29.8%	0 0.0%	182 40.2%	20 31.3%	7 11.8%	32 38.1%	0 0.0%	64 44.3%	183 31.2%	35 49.9%	38 25.8%	68 34.6%	92 34.3%
Chi2:		(99.9)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.94	2.3	1.9	1.86	2.18	1.72*		1.93	1.68	1.57	1.75	2.48	2.09	1.86	2.6	1.73	2.14	1.75
Standard Deviation:	0.88	0.92	0.87	0.86	0.97	0.73*		0.74	0.97	0.83	0.52	1.23	0.69	0.87	0.99	0.85	0.87	0.76
Student's T:					F	E		I	I	I	I	ijk			PqR	OQ	oPR	OQ
Fisher's F:		99			99.9			99.9					95		99.9			
Pearson's R:		*			*			*					*		*			



# Q3D. Thinking about your satisfaction with [insert service], would you say you are...? - Fire Response and Suppression

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	515 68.6%	52 52.7%	372 69.2%	87 80.2%	271 74.3%	234 62.6%	0 0.0%	315 69.5%	35 53.2%	44 75.2%	47 54.7%	56 87.0%	84 58.0%	415 70.5%	42 60.2%	118 79.0%	125 63.8%	178 66.1%
Very Satisfied	345 46.0%	42 43.0%	235 43.6%	67 62.5%	161 44.2%	177 47.2%	0 0.0%	236 52.0%	23 35.4%	20 34.6%	5 6.2%	48 73.9%	44 30.5%	286 48.7%	24 34.2%	75 50.1%	110 56.3%	102 37.6%
Somewhat Satisfied	169 22.6%	10 9.7%	137 25.6%	19 17.8%	110 30.1%	58 15.4%	0 0.0%	79 17.4%	12 17.8%	24 40.5%	41 48.6%	8 13.1%	40 27.5%	129 21.8%	18 26.1%	43 28.8%	15 7.5%	77 28.5%
Somewhat Dissatisfied	3 0.4%	0 0.0%	3 0.5%	0 0.4%	2 0.5%	1 0.3%	0 0.0%	3 0.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	3 0.4%	0 0.6%	1 0.6%	1 0.5%	1 0.3%
Very Dissatisfied	2 0.3%	0 0.0%	1 0.2%	0 0.0%	1 0.4%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 2.2%	0 0.0%	0 0.0%	0 0.0%	2 0.4%	0 0.0%	0 0.0%	0 0.0%	1 0.5%
BOTTOM BOX	5 0.7%	0 0.0%	4 0.7%	0 0.4%	3 0.8%	1 0.3%	0 0.0%	3 0.7%	0 0.0%	1 2.2%	0 0.0%	0 0.0%	0 0.3%	5 0.8%	0 0.6%	1 0.6%	1 0.5%	2 0.8%
DK / No Opinion	230 30.7%	46 47.3%	162 30.1%	21 19.4%	91 24.9%	139 37.1%	0 0.0%	135 29.9%	31 46.8%	13 22.6%	38 45.3%	8 13.0%	60 41.7%	169 28.7%	27 39.2%	31 20.5%	70 35.7%	89 33.1%
Chi2:		(99.9)			(99.9)			(99.9)					(99)		(99.9)			
Mean:	1.35	1.18	1.39	1.23	1.43	1.25*		1.27	1.33	1.61	1.89	1.15	1.48	1.34	1.45	1.38	1.13	1.46
Standard Deviation:	0.516	0.391	0.523	0.433	0.536	0.449*		0.464	0.479	0.649	0.319	0.361	0.512	0.519	0.522	0.501	0.36	0.551
Student's T:		D	C		F	E		K	K	HIL	K				Q	Q	OPR	Q
Fisher's F:		99			99.9			99.9					95		99.9			
Pearson's R:		*			*			*					*		*			





# Q3E. Thinking about your satisfaction with [insert service], would you say you are...? - Emergency Medical Services

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).				
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R	
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270	
TOP BOX	573 76.3%	54 54.9%	424 78.9%	91 84.8%	293 80.4%	270 72.2%	0 0.0%	316 69.8%	60 91.2%	57 97.8%	61 71.6%	63 98.0%	103 71.0%	461 78.3%	44 63.6%	142 95.0%	120 61.0%	223 82.6%	
Very Satisfied	375 50.0%	36 36.7%	268 49.8%	71 65.7%	164 45.0%	204 54.6%	0 0.0%	223 49.2%	45 69.3%	31 53.3%	31 36.5%	35 53.4%	54 37.3%	320 54.3%	22 31.5%	83 55.6%	95 48.5%	148 54.7%	
Somewhat Satisfied	198 26.4%	18 18.3%	156 29.0%	21 19.1%	129 35.4%	66 17.6%	0 0.0%	94 20.6%	14 21.9%	26 44.5%	30 35.1%	29 44.6%	49 33.7%	141 24.0%	22 32.1%	59 39.4%	25 12.6%	75 27.9%	
Somewhat Dissatisfied	8 1.0%	0 0.0%	8 1.4%	0 0.0%	5 1.3%	3 0.8%	0 0.0%	7 1.4%	0 0.0%	0 0.0%	0 0.0%	1 2.0%	7 4.5%	1 0.2%	5 6.8%	1 0.9%	2 0.9%	0 0.0%	
Very Dissatisfied	4 0.6%	0 0.0%	3 0.5%	1 0.7%	3 0.7%	1 0.2%	0 0.0%	1 0.2%	1 2.0%	1 2.2%	0 0.0%	0 0.0%	1 0.9%	3 0.5%	0 0.0%	0 0.3%	1 0.7%	2 0.6%	
BOTTOM BOX	12 1.6%	0 0.0%	10 1.9%	1 0.7%	7 2.0%	4 1.0%	0 0.0%	7 1.6%	1 2.0%	1 2.2%	0 0.0%	1 2.0%	8 5.4%	4 0.7%	5 6.8%	2 1.1%	3 1.6%	2 0.6%	
DK / No Opinion	165 22.0%	44 45.1%	103 19.2%	16 14.5%	64 17.6%	100 26.8%	0 0.0%	130 28.6%	4 6.8%	0 0.0%	24 28.4%	0 0.0%	34 23.6%	123 21.0%	21 29.6%	6 3.9%	73 37.4%	45 16.8%	
Chi2:		(99.9)			(99.9)			(99.9)					(99.9)		(99.9)				
Mean:	1.39	1.33	1.41	1.25	1.49	1.27*		1.34	1.3	1.51	1.49	1.49	1.59	1.33	1.65	1.44	1.26	1.36	
Standard Deviation:	0.556	0.476	0.562	0.487	0.579	0.487*		0.527	0.588	0.625	0.504	0.542	0.659	0.516	0.656	0.53	0.538	0.526	
Student's T:		D		C	F		E	n					m		Qr	q	Op		o
Fisher's F:		95			99.9			95					99.9		99.9				
Pearson's R:		*			*			*					*		*				



## Q3F. Thinking about your satisfaction with [insert service], would you say you are...? - Parking Enforcement

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	488 65.1%	81 82.9%	340 63.2%	65 60.2%	221 60.7%	258 69.1%	0 0.0%	275 60.8%	30 46.4%	45 75.8%	80 94.4%	45 69.4%	96 66.6%	390 66.3%	46 66.7%	100 67.2%	137 70.2%	164 60.8%
Very Satisfied	157 21.0%	17 17.0%	114 21.2%	27 24.9%	47 12.8%	106 28.3%	0 0.0%	97 21.5%	17 25.7%	32 55.0%	1 1.7%	2 3.7%	21 14.4%	137 23.2%	10 14.6%	31 21.1%	53 27.0%	45 16.6%
Somewhat Satisfied	331 44.1%	65 65.9%	226 42.0%	38 35.3%	174 47.9%	153 40.8%	0 0.0%	178 39.3%	14 20.7%	12 20.8%	79 92.7%	42 65.6%	75 52.2%	254 43.1%	36 52.0%	69 46.2%	85 43.2%	119 44.2%
Somewhat Dissatisfied	81 10.8%	6 6.3%	61 11.3%	13 11.8%	31 8.4%	49 13.2%	0 0.0%	73 16.0%	1 1.8%	0 0.0%	3 4.1%	1 0.9%	4 3.0%	70 12.0%	1 1.7%	12 8.3%	18 9.4%	32 11.9%
Very Dissatisfied	56 7.5%	1 1.0%	47 8.8%	7 6.2%	46 12.7%	8 2.1%	0 0.0%	22 4.9%	3 5.3%	7 11.8%	0 0.0%	19 29.7%	0 0.3%	49 8.3%	9 13.3%	8 5.4%	14 7.2%	23 8.4%
BOTTOM BOX	137 18.3%	7 7.4%	108 20.1%	20 18.1%	77 21.1%	57 15.3%	0 0.0%	95 21.0%	5 7.2%	7 11.8%	3 4.1%	20 30.6%	5 3.3%	119 20.2%	10 15.1%	21 13.8%	33 16.6%	55 20.4%
DK / No Opinion	125 16.6%	10 9.7%	90 16.7%	23 21.8%	66 18.2%	59 15.7%	0 0.0%	83 18.3%	30 46.5%	7 12.4%	1 1.5%	0 0.0%	43 30.1%	79 13.5%	13 18.3%	28 19.0%	26 13.2%	51 18.8%
Chi2:		99.9			99.9			(99.9)					99.9		-			
Mean:	2.06	1.9	2.09	1.99	2.26	1.87*		2.05	1.75	1.64	2.02	2.57	1.85	2.06	2.17	1.98	1.96	2.15
Standard Deviation:	0.86	0.55	0.9	0.89	0.9	0.76*		0.84	0.94	1.03	0.24	0.96	0.5	0.89	0.92	0.8	0.87	0.86
Student's T:					F	E		I	I	I	I	ijk	n	m				
Fisher's F:	-				99.9			99.9					95		90			
Pearson's R:		*			*			*					*		*			



## Q3G. Thinking about your satisfaction with [insert service], would you say you are...? - Code Enforcement (City response to abandoned buildings, graffiti, overgrown vegetation, etc.)

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	390 51.9%	29 29.8%	301 56.0%	57 52.8%	212 58.2%	172 45.9%	0 0.0%	230 50.7%	30 45.5%	42 71.9%	47 55.7%	31 47.2%	56 39.0%	325 55.3%	45 65.3%	86 57.7%	106 53.9%	123 45.5%
Very Satisfied	124 16.5%	0 0.0%	101 18.8%	21 19.8%	60 16.4%	61 16.3%	0 0.0%	60 13.2%	21 32.7%	31 53.3%	1 1.7%	2 2.8%	8 5.6%	114 19.4%	2 3.5%	37 24.6%	33 17.1%	46 16.9%
Somewhat Satisfied	266 35.4%	29 29.8%	200 37.1%	36 33.1%	152 41.8%	111 29.6%	0 0.0%	170 37.5%	8 12.8%	11 18.6%	46 54.0%	29 44.4%	48 33.4%	211 35.9%	43 61.8%	49 33.1%	72 36.9%	77 28.6%
Somewhat Dissatisfied	154 20.6%	37 37.8%	100 18.6%	17 15.9%	70 19.1%	84 22.4%	0 0.0%	87 19.1%	5 8.0%	17 28.1%	22 26.1%	21 32.0%	36 24.7%	112 19.0%	3 4.0%	22 14.7%	54 27.7%	64 23.6%
Very Dissatisfied	74 9.8%	9 9.2%	53 9.9%	9 8.4%	26 7.2%	44 11.8%	0 0.0%	47 10.4%	17 26.4%	0 0.0%	0 0.0%	5 7.8%	10 7.0%	63 10.8%	8 11.6%	6 3.8%	13 6.5%	30 11.1%
BOTTOM BOX	228 30.4%	46 47.1%	153 28.5%	26 24.3%	96 26.3%	128 34.2%	0 0.0%	134 29.6%	22 34.3%	17 28.1%	22 26.1%	26 39.8%	46 31.7%	175 29.8%	11 15.7%	28 18.4%	67 34.2%	94 34.7%
DK / No Opinion	133 17.7%	23 23.1%	83 15.5%	25 22.8%	56 15.5%	74 19.9%	0 0.0%	90 19.8%	13 20.2%	0 0.0%	16 18.3%	8 13.0%	42 29.3%	88 14.9%	13 19.0%	36 23.9%	23 11.9%	53 19.8%
Chi2:		99.9			99.9			99.9					99.9		99.9			
Mean:	2.29	2.73	2.23	2.17	2.2	2.37*		2.33	2.35	1.75	2.3	2.51	2.47	2.25	2.29	1.97	2.27	2.36
Standard Deviation:	0.92	0.66	0.93	0.94	0.85	0.97*		0.9	1.32	0.87	0.5	0.71	0.78	0.95	0.77	0.85	0.86	0.97
Student's T:		d		b						l		j			p	oqr	p	p
Fisher's F:		99.9			90			99.9					95		99			
Pearson's R:		*			*			*					*		*			



# Q3H. Thinking about your satisfaction with [insert service], would you say you are...? - Street condition

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	320 42.7%	42 43.0%	227 42.2%	49 45.2%	170 46.7%	144 38.5%	0 0.0%	161 35.6%	34 51.5%	41 69.0%	58 68.1%	17 27.0%	52 36.3%	257 43.7%	32 46.0%	85 57.1%	68 34.9%	109 40.4%
Very Satisfied	53 7.0%	8 8.2%	28 5.3%	15 14.1%	25 7.0%	25 6.7%	0 0.0%	30 6.7%	14 21.3%	1 1.1%	3 3.9%	1 0.8%	7 4.9%	45 7.6%	6 8.4%	9 5.8%	12 6.2%	16 6.0%
Somewhat Satisfied	268 35.7%	34 34.8%	199 36.9%	34 31.2%	145 39.7%	119 31.8%	0 0.0%	131 29.0%	20 30.2%	40 67.9%	55 64.3%	17 26.2%	45 31.5%	213 36.2%	26 37.7%	76 51.3%	56 28.7%	93 34.4%
Somewhat Dissatisfied	225 30.1%	16 16.1%	179 33.3%	29 27.2%	105 28.8%	119 31.9%	0 0.0%	157 34.6%	21 31.7%	10 16.3%	27 31.9%	8 12.4%	34 23.3%	186 31.6%	14 20.1%	30 19.9%	46 23.3%	114 42.2%
Very Dissatisfied	185 24.7%	40 41.0%	121 22.5%	23 21.1%	80 22.0%	101 27.1%	0 0.0%	118 26.1%	11 16.8%	9 14.6%	0 0.0%	39 60.6%	51 35.6%	134 22.8%	21 30.2%	26 17.7%	79 40.5%	43 15.9%
BOTTOM BOX	411 54.8%	56 57.0%	301 55.9%	52 48.3%	185 50.8%	221 59.0%	0 0.0%	275 60.8%	32 48.5%	18 31.0%	27 31.9%	47 73.0%	85 58.9%	320 54.3%	35 50.3%	56 37.6%	125 63.8%	157 58.1%
DK / No Opinion	19 2.6%	0 0.0%	10 1.9%	7 6.4%	9 2.5%	9 2.5%	0 0.0%	16 3.6%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	7 4.8%	12 2.0%	3 3.7%	8 5.3%	3 1.3%	4 1.4%
Chi2:		(99.9)			90			(99.9)					(99)		(99.9)			
Mean:	2.74	2.9	2.75	2.59	2.68	2.81*		2.83	2.44	2.45	2.28	3.33	2.94	2.71	2.75	2.52	2.99	2.69
Standard Deviation:	0.92	1.04	0.87	1	0.9	0.92*		0.91	1.01	0.76	0.53	0.9	0.96	0.91	1	0.87	0.98	0.81
Student's T:								KI	L	I	HL	hIjK			Q	Pr	q	
Fisher's F:		90			-			99.9					99		99.9			
Pearson's R:		*			*			*					*		*			



## Q3I. Thinking about your satisfaction with [insert service], would you say you are...? - Street Lighting

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	522 69.6%	73 74.7%	365 67.8%	82 75.8%	260 71.4%	254 67.9%	0 0.0%	333 73.5%	48 73.1%	25 42.6%	68 79.4%	35 53.3%	99 68.3%	407 69.2%	48 69.1%	103 68.9%	119 60.6%	218 80.7%
Very Satisfied	224 29.8%	15 15.6%	170 31.7%	37 34.5%	103 28.2%	115 30.8%	0 0.0%	143 31.5%	25 37.7%	15 25.4%	19 21.8%	12 18.5%	32 22.4%	190 32.3%	11 15.9%	56 37.8%	50 25.6%	91 33.7%
Somewhat Satisfied	298 39.7%	58 59.1%	194 36.1%	45 41.3%	157 43.2%	139 37.1%	0 0.0%	190 42.0%	23 35.4%	10 17.2%	49 57.6%	23 34.8%	66 45.9%	217 36.9%	37 53.2%	46 31.1%	69 35.0%	127 47.0%
Somewhat Dissatisfied	107 14.3%	17 17.1%	79 14.7%	9 8.5%	57 15.6%	49 13.2%	0 0.0%	61 13.4%	3 4.5%	7 12.4%	16 18.4%	17 26.9%	26 17.9%	81 13.8%	9 12.8%	15 10.0%	40 20.3%	27 9.8%
Very Dissatisfied	93 12.4%	8 8.2%	75 13.9%	9 8.6%	37 10.2%	53 14.1%	0 0.0%	34 7.5%	15 22.4%	26 45.0%	2 2.2%	13 19.8%	14 9.5%	79 13.5%	10 14.9%	24 16.0%	25 12.9%	23 8.5%
BOTTOM BOX	200 26.7%	25 25.3%	154 28.6%	18 17.1%	94 25.8%	102 27.3%	0 0.0%	95 21.0%	18 26.9%	34 57.4%	17 20.6%	30 46.7%	40 27.4%	161 27.3%	19 27.7%	39 26.0%	65 33.2%	50 18.4%
DK / No Opinion	28 3.8%	0 0.0%	20 3.6%	8 7.1%	10 2.8%	18 4.8%	0 0.0%	25 5.6%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 4.3%	21 3.5%	2 3.2%	8 5.1%	12 6.2%	2 0.9%
Chi2:		(99.9)			-			(99.9)					-		(99.9)			
Mean:	2.1	2.18	2.11	1.91	2.08	2.11*		1.97	2.12	2.77	2.01	2.48	2.15	2.09	2.28	2.04	2.22	1.93
Standard Deviation:	0.98	0.79	1.02	0.91	0.93	1.02*		0.89	1.15	1.27	0.7	1.02	0.89	1.01	0.92	1.09	1	0.88
Student's T:		d		c											r	r		oq
Fisher's F:		90			-			99.9					-		99			
Pearson's R:		*			*			*					*		*			



# Q3J. Thinking about your satisfaction with [insert service], would you say you are...? - Traffic Signal Timing

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	514 68.5%	80 81.1%	356 66.1%	75 69.9%	220 60.4%	287 76.7%	0 0.0%	288 63.6%	48 73.3%	51 87.6%	70 82.5%	44 67.4%	113 78.0%	393 66.9%	42 60.6%	100 67.0%	139 71.1%	191 70.7%
Very Satisfied	176 23.4%	14 13.8%	129 23.9%	32 29.4%	77 21.2%	96 25.6%	0 0.0%	112 24.7%	8 12.0%	25 42.6%	13 15.4%	10 14.8%	22 15.5%	146 24.7%	6 9.3%	34 23.0%	36 18.3%	80 29.8%
Somewhat Satisfied	338 45.0%	66 67.3%	227 42.2%	44 40.5%	143 39.2%	191 51.1%	0 0.0%	176 38.9%	40 61.3%	26 45.0%	57 67.1%	34 52.6%	90 62.4%	248 42.1%	36 51.3%	66 44.1%	103 52.7%	110 40.8%
Somewhat Dissatisfied	124 16.6%	11 10.7%	100 18.5%	12 11.3%	90 24.7%	31 8.4%	0 0.0%	95 20.9%	1 1.8%	7 12.4%	14 16.7%	2 2.9%	21 14.4%	103 17.4%	13 18.5%	27 18.3%	18 9.3%	58 21.5%
Very Dissatisfied	89 11.9%	8 8.2%	71 13.3%	10 9.1%	47 12.8%	41 10.9%	0 0.0%	50 11.0%	16 24.1%	0 0.0%	1 0.7%	19 29.7%	9 5.9%	74 12.6%	11 16.1%	18 12.1%	28 14.2%	19 7.1%
BOTTOM BOX	214 28.5%	19 18.9%	171 31.8%	22 20.4%	137 37.5%	72 19.3%	0 0.0%	145 31.9%	17 25.9%	7 12.4%	15 17.5%	21 32.6%	29 20.4%	176 30.0%	24 34.6%	45 30.4%	46 23.5%	77 28.5%
DK / No Opinion	23 3.0%	0 0.0%	11 2.1%	11 9.7%	8 2.1%	15 4.0%	0 0.0%	20 4.5%	0 0.7%	0 0.0%	0 0.0%	0 0.0%	2 1.7%	19 3.2%	3 4.9%	4 2.6%	11 5.5%	2 0.8%
Chi2:		(99.9)			99.9			(99.9)					(99.9)		(99.9)			
Mean:	2.18	2.13	2.22	2	2.3	2.05*		2.19	2.38	1.7	2.03	2.48	2.11	2.18	2.44	2.2	2.2	2.06
Standard Deviation:	0.94	0.75	0.96	0.93	0.95	0.9*		0.95	0.99	0.68	0.6	1.08	0.73	0.96	0.89	0.94	0.93	0.9
Student's T:		d	c	f	e			j	j	hil		j			r			o
Fisher's F:		90			99			99.9					-		95			
Pearson's R:		*			*			*					*		*			



## Q3K. Thinking about your satisfaction with [insert service], would you say you are...? - Street Cleaning

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	599 79.9%	89 90.8%	424 78.8%	83 76.9%	317 87.0%	275 73.6%	0 0.0%	350 77.3%	47 72.4%	57 97.8%	71 83.2%	57 88.8%	110 76.0%	472 80.3%	45 65.0%	141 94.3%	150 76.5%	219 81.1%
Very Satisfied	266 35.4%	16 16.1%	204 38.0%	44 40.5%	124 34.1%	141 37.6%	0 0.0%	172 37.8%	25 37.7%	32 54.1%	19 22.9%	11 17.7%	27 19.0%	232 39.4%	18 26.3%	57 38.5%	59 30.1%	114 42.1%
Somewhat Satisfied	333 44.4%	73 74.7%	220 40.8%	39 36.4%	193 53.0%	134 35.9%	0 0.0%	179 39.4%	23 34.7%	26 43.7%	51 60.3%	46 71.0%	82 57.0%	241 40.9%	27 38.7%	83 55.7%	91 46.4%	105 39.0%
Somewhat Dissatisfied	72 9.6%	0 0.0%	59 11.0%	10 9.7%	28 7.6%	41 11.0%	0 0.0%	39 8.7%	7 10.4%	0 0.0%	14 16.8%	7 11.2%	8 5.3%	64 10.9%	10 14.9%	4 3.0%	20 10.4%	33 12.2%
Very Dissatisfied	54 7.2%	9 9.2%	39 7.2%	5 4.4%	15 4.2%	36 9.8%	0 0.0%	40 8.9%	10 15.2%	1 2.2%	0 0.0%	0 0.0%	20 13.7%	34 5.8%	11 15.4%	1 0.7%	20 10.3%	6 2.1%
BOTTOM BOX	126 16.7%	9 9.2%	98 18.3%	15 14.1%	43 11.8%	78 20.7%	0 0.0%	80 17.6%	17 25.6%	1 2.2%	14 16.8%	7 11.2%	27 19.0%	98 16.7%	21 30.3%	6 3.7%	40 20.7%	39 14.3%
DK / No Opinion	25 3.4%	0 0.0%	16 2.9%	10 9.0%	4 1.2%	21 5.7%	0 0.0%	23 5.1%	1 2.0%	0 0.0%	0 0.0%	0 0.0%	7 5.0%	18 3.0%	3 4.7%	3 2.0%	6 2.8%	12 4.5%
Chi2:		(99.9)			99.9			(99.9)					(99.9)		(99.9)			
Mean:	1.88	2.02	1.87	1.76	1.82	1.92*		1.88	2.03	1.5	1.94	1.94	2.14	1.83	2.2	1.65	2.01	1.73
Standard Deviation:	0.87	0.73	0.89	0.83	0.75	0.96*		0.92	1.06	0.63	0.63	0.54	0.9	0.85	1.03	0.58	0.92	0.77
Student's T:													n	m	Pr	OQ	Pr	oq
Fisher's F:		90			-			99					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3L. Thinking about your satisfaction with [insert service], would you say you are...? - Garbage, Recycling, Yard and Food Waste Collection

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	646 86.1%	89 90.4%	464 86.3%	91 84.4%	326 89.4%	312 83.5%	0 0.0%	386 85.1%	55 84.4%	56 95.5%	85 100.0%	48 73.8%	123 84.9%	507 86.1%	55 79.4%	136 91.1%	160 81.5%	241 89.3%
Very Satisfied	333 44.3%	32 32.8%	238 44.3%	61 56.4%	149 40.8%	178 47.6%	0 0.0%	217 47.9%	17 26.5%	19 31.5%	37 43.3%	30 46.3%	36 25.0%	289 49.1%	18 26.5%	72 48.5%	90 46.2%	120 44.4%
Somewhat Satisfied	313 41.8%	57 57.6%	226 41.9%	30 28.0%	177 48.6%	134 35.9%	0 0.0%	169 37.3%	38 57.9%	38 64.0%	48 56.7%	18 27.4%	87 59.9%	218 37.1%	37 52.9%	63 42.5%	69 35.3%	121 44.8%
Somewhat Dissatisfied	49 6.5%	9 9.6%	31 5.8%	6 5.9%	20 5.5%	27 7.2%	0 0.0%	24 5.4%	10 14.7%	3 4.5%	0 0.0%	8 13.0%	13 9.3%	36 6.0%	3 4.2%	1 1.0%	20 10.3%	16 5.9%
Very Dissatisfied	40 5.4%	0 0.0%	35 6.6%	4 3.7%	11 2.9%	28 7.4%	0 0.0%	30 6.6%	1 0.9%	0 0.0%	0 0.0%	9 13.2%	2 1.5%	38 6.5%	9 12.8%	4 2.6%	15 7.6%	11 4.0%
BOTTOM BOX	89 11.9%	9 9.6%	66 12.3%	10 9.6%	31 8.5%	54 14.6%	0 0.0%	54 12.0%	10 15.6%	3 4.5%	0 0.0%	17 26.2%	16 10.9%	74 12.5%	12 17.0%	5 3.6%	35 17.9%	27 9.9%
DK / No Opinion	15 2.0%	0 0.0%	7 1.4%	6 5.9%	8 2.1%	7 1.9%	0 0.0%	13 2.8%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 4.2%	8 1.4%	3 3.7%	8 5.3%	1 0.6%	2 0.8%
Chi2:		(99.9)			99.9			(99.9)					(99.9)		(99.9)			
Mean:	1.72	1.77	1.74	1.54	1.7	1.74*		1.7	1.9	1.73	1.57	1.93	1.87	1.69	2.03	1.55	1.79	1.69
Standard Deviation:	0.81	0.61	0.84	0.79	0.71	0.89*		0.86	0.67	0.54	0.5	1.07	0.64	0.85	0.93	0.66	0.91	0.76
Student's T:		d		c											Pr	Oq	p	o
Fisher's F:		90			-			95					95		99.9			
Pearson's R:		*			*			*					*		*			





# Q3M. Thinking about your satisfaction with [insert service], would you say you are...? - Storm Drainage

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	565 75.3%	76 77.7%	405 75.2%	82 76.2%	267 73.3%	290 77.6%	0 0.0%	340 75.0%	48 73.7%	56 95.5%	50 58.3%	58 90.2%	79 54.6%	471 80.0%	32 45.9%	125 83.6%	141 71.9%	218 80.6%
Very Satisfied	229 30.6%	20 20.4%	168 31.3%	40 37.0%	110 30.3%	113 30.3%	0 0.0%	132 29.2%	35 53.4%	32 54.1%	4 4.5%	19 28.8%	16 11.3%	200 34.0%	9 12.7%	58 39.0%	44 22.3%	90 33.4%
Somewhat Satisfied	336 44.8%	56 57.3%	236 43.9%	42 39.2%	157 43.0%	177 47.3%	0 0.0%	208 45.8%	13 20.3%	24 41.4%	46 53.7%	40 61.4%	62 43.2%	271 46.0%	23 33.2%	67 44.6%	97 49.6%	127 47.2%
Somewhat Dissatisfied	63 8.4%	0 0.0%	52 9.7%	9 8.1%	36 9.9%	23 6.3%	0 0.0%	40 8.9%	4 5.6%	1 2.2%	12 14.4%	1 2.0%	17 11.8%	46 7.8%	13 18.9%	4 2.8%	10 5.3%	30 10.9%
Very Dissatisfied	47 6.3%	0 0.0%	41 7.6%	6 5.6%	19 5.1%	27 7.3%	0 0.0%	33 7.4%	4 6.0%	1 2.2%	1 1.5%	5 7.8%	8 5.8%	39 6.6%	5 7.5%	8 5.7%	22 11.5%	10 3.8%
BOTTOM BOX	110 14.6%	0 0.0%	93 17.3%	15 13.7%	55 15.1%	51 13.6%	0 0.0%	74 16.3%	8 11.6%	3 4.5%	14 15.9%	6 9.8%	25 17.5%	84 14.4%	18 26.4%	13 8.5%	33 16.7%	40 14.7%
DK / No Opinion	75 10.0%	22 22.3%	40 7.5%	11 10.1%	42 11.6%	33 8.8%	0 0.0%	40 8.8%	10 14.7%	0 0.0%	22 25.8%	0 0.0%	40 27.9%	33 5.6%	19 27.7%	12 7.9%	22 11.4%	13 4.7%
Chi2:		99.9			-			(99.9)					99.9		(99.9)			
Mean:	1.89	1.74	1.93	1.8	1.89	1.9*		1.94	1.58	1.53	2.17	1.89	2.17	1.86	2.29	1.73	2.07	1.84
Standard Deviation:	0.837	0.443	0.877	0.848	0.823	0.844*		0.859	0.901	0.66	0.559	0.785	0.786	0.839	0.885	0.795	0.911	0.775
Student's T:								i	hk	k	ij		n	m	PR	OQ	P	O
Fisher's F:		90			-			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3N. Thinking about your satisfaction with [insert service], would you say you are...? - Sewer Services

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	637 84.9%	90 91.8%	460 85.6%	82 76.1%	334 91.8%	292 78.2%	0 0.0%	369 81.4%	46 70.4%	56 95.5%	84 98.5%	64 99.0%	104 72.3%	515 87.6%	52 74.7%	137 92.0%	158 80.6%	247 91.3%
Very Satisfied	336 44.8%	37 38.1%	246 45.7%	50 46.8%	183 50.1%	146 39.1%	0 0.0%	227 50.2%	24 36.8%	32 54.1%	16 18.5%	26 39.9%	32 22.1%	296 50.3%	13 18.1%	81 54.1%	76 38.8%	143 52.9%
Somewhat Satisfied	301 40.1%	53 53.7%	215 39.9%	32 29.3%	152 41.7%	146 39.1%	0 0.0%	141 31.2%	22 33.7%	24 41.4%	68 80.0%	38 59.1%	73 50.3%	219 37.2%	39 56.6%	56 37.9%	82 41.8%	104 38.5%
Somewhat Dissatisfied	11 1.5%	0 0.0%	5 0.9%	7 6.0%	3 0.9%	7 1.9%	0 0.0%	8 1.9%	0 0.0%	1 2.2%	0 0.0%	1 1.0%	1 0.9%	10 1.7%	1 1.8%	0 0.3%	6 2.9%	0 0.2%
Very Dissatisfied	25 3.4%	8 8.2%	15 2.8%	1 1.3%	1 0.4%	23 6.1%	0 0.0%	14 3.1%	9 13.2%	1 2.2%	0 0.0%	0 0.0%	7 5.1%	18 3.0%	6 8.1%	2 1.2%	7 3.3%	2 0.8%
BOTTOM BOX	37 4.9%	8 8.2%	20 3.7%	8 7.3%	5 1.3%	30 8.0%	0 0.0%	23 5.0%	9 13.2%	3 4.5%	0 0.0%	1 1.0%	9 6.0%	28 4.8%	7 9.9%	2 1.4%	12 6.2%	3 1.0%
DK / No Opinion	77 10.2%	0 0.0%	58 10.7%	18 16.6%	25 6.9%	52 13.8%	0 0.0%	62 13.6%	11 16.3%	0 0.0%	1 1.5%	0 0.0%	31 21.7%	45 7.6%	11 15.5%	10 6.6%	26 13.2%	21 7.6%
Chi2:		(99.9)			99.9			(99.9)					(99.9)		(99.9)			
Mean:	1.59	1.78	1.56	1.54	1.48	1.71*		1.51	1.88	1.53	1.81	1.61	1.86	1.54	2	1.45	1.66	1.45
Standard Deviation:	0.71	0.82	0.67	0.7	0.54	0.82*		0.72	1.04	0.66	0.39	0.51	0.73	0.7	0.79	0.57	0.72	0.55
Student's T:					F	E		k			h		n	m	PqR	Oq	opr	Oq
Fisher's F:		95			99.9			99.9					99.9					
Pearson's R:		*			*			*					*					



# Q30. Thinking about your satisfaction with [insert service], would you say you are...? - Power (electric)

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	618 82.4%	60 60.6%	460 85.6%	95 87.9%	295 81.0%	314 84.0%	0 0.0%	383 84.6%	49 75.0%	57 97.8%	70 82.7%	41 62.8%	90 62.6%	518 88.0%	35 50.5%	125 83.7%	153 78.3%	256 95.0%
Very Satisfied	418 55.7%	36 36.8%	311 57.9%	70 64.5%	208 57.0%	205 54.9%	0 0.0%	264 58.3%	36 55.3%	39 65.9%	43 50.9%	26 39.9%	43 30.1%	367 62.3%	30 42.8%	88 59.0%	93 47.4%	180 66.9%
Somewhat Satisfied	200 26.6%	23 23.8%	149 27.7%	25 23.4%	87 24.0%	109 29.0%	0 0.0%	119 26.3%	13 19.7%	19 31.9%	27 31.9%	15 22.9%	47 32.5%	151 25.7%	5 7.8%	37 24.7%	61 30.9%	76 28.1%
Somewhat Dissatisfied	54 7.2%	16 15.9%	33 6.0%	5 4.4%	25 6.8%	27 7.3%	0 0.0%	20 4.4%	15 23.2%	0 0.0%	0 0.0%	16 24.2%	30 20.8%	18 3.0%	14 19.9%	10 6.7%	11 5.8%	10 3.7%
Very Dissatisfied	45 6.1%	8 8.6%	35 6.5%	2 1.7%	21 5.6%	25 6.7%	0 0.0%	34 7.5%	1 0.9%	1 2.2%	0 0.0%	8 13.0%	2 1.2%	44 7.4%	2 2.4%	8 5.4%	28 14.3%	2 0.7%
BOTTOM BOX	99 13.3%	24 24.5%	68 12.6%	7 6.1%	45 12.4%	52 14.0%	0 0.0%	54 12.0%	16 24.1%	1 2.2%	0 0.0%	24 37.2%	32 22.0%	61 10.4%	16 22.4%	18 12.1%	39 20.1%	12 4.4%
DK / No Opinion	33 4.4%	15 14.9%	10 1.8%	6 5.9%	24 6.6%	8 2.1%	0 0.0%	16 3.4%	1 0.9%	0 0.0%	15 17.3%	0 0.0%	22 15.4%	9 1.6%	19 27.1%	6 4.2%	3 1.7%	2 0.7%
Chi2:		(99.9)			90			(99.9)					99.9		(99.9)			
Mean:	1.62	1.96	1.61	1.4	1.58	1.65*		1.6	1.69	1.39	1.38	2.1	1.92	1.55	1.75	1.57	1.87	1.38
Standard Deviation:	0.88	1.02	0.87	0.67	0.87	0.89*		0.9	0.86	0.61	0.49	1.08	0.81	0.87	0.98	0.85	1.05	0.59
Student's T:		d		c					l		l	jk	N	M	r	q	pR	oQ
Fisher's F:		99.9			-			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3P. Thinking about your satisfaction with [insert service], would you say you are...? - Drinking Water

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	593 79.0%	84 85.1%	418 77.7%	86 80.0%	320 87.7%	263 70.5%	0 0.0%	360 79.4%	55 83.4%	35 58.8%	83 97.8%	42 64.3%	101 69.9%	482 81.9%	37 52.8%	128 86.1%	144 73.4%	231 85.5%
Very Satisfied	414 55.3%	61 62.3%	289 53.7%	62 57.6%	232 63.7%	175 46.7%	0 0.0%	244 53.8%	42 64.8%	19 31.8%	79 92.6%	20 30.4%	72 49.9%	341 57.9%	28 39.9%	93 62.6%	87 44.2%	172 63.7%
Somewhat Satisfied	178 23.8%	22 22.8%	129 24.0%	24 22.4%	88 24.1%	89 23.8%	0 0.0%	116 25.6%	12 18.7%	16 27.1%	4 5.2%	22 33.9%	29 20.0%	141 24.0%	9 12.8%	35 23.5%	57 29.3%	59 21.8%
Somewhat Dissatisfied	71 9.4%	6 6.3%	59 11.0%	5 4.8%	14 3.8%	56 14.9%	0 0.0%	47 10.3%	7 11.2%	13 22.6%	2 2.2%	1 2.0%	16 10.9%	49 8.3%	8 11.8%	5 3.2%	20 10.2%	30 11.0%
Very Dissatisfied	56 7.5%	8 8.6%	42 7.8%	6 5.4%	15 4.0%	41 10.9%	0 0.0%	30 6.5%	1 0.9%	10 16.3%	0 0.0%	15 22.5%	21 14.6%	35 6.0%	13 18.8%	10 6.8%	25 12.6%	7 2.5%
BOTTOM BOX	127 16.9%	15 14.9%	101 18.8%	11 10.2%	28 7.8%	96 25.8%	0 0.0%	76 16.8%	8 12.1%	23 38.9%	2 2.2%	16 24.5%	37 25.5%	84 14.2%	21 30.6%	15 9.9%	45 22.8%	36 13.5%
DK / No Opinion	30 4.1%	0 0.0%	19 3.5%	11 9.8%	16 4.5%	14 3.8%	0 0.0%	17 3.7%	3 4.4%	1 2.2%	0 0.0%	7 11.2%	7 4.6%	22 3.8%	12 16.6%	6 4.0%	7 3.7%	3 1.0%
Chi2:		(95)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.68	1.61	1.72	1.53	1.46	1.9*		1.68	1.46	2.24	1.1	2.19	1.9	1.61	2.11	1.52	1.91	1.52
Standard Deviation:	0.94	0.94	0.96	0.85	0.76	1.04*		0.92	0.74	1.09	0.36	1.17	1.12	0.89	1.24	0.86	1.04	0.79
Student's T:					F	E		K	kl	K	HiJL	iK			PR	OQ	PR	OQ
Fisher's F:	-				99.9			99.9					99		99.9			
Pearson's R:					*			*					*		*			



# Q3Q. Thinking about your satisfaction with [insert service], would you say you are...? - Utility Billing and Customer Service

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	577 76.9%	51 51.9%	439 81.5%	84 78.2%	263 72.1%	305 81.7%	0 0.0%	359 79.1%	54 81.9%	42 71.3%	67 78.9%	39 60.1%	74 51.0%	493 83.7%	28 40.6%	113 75.7%	139 71.0%	247 91.7%
Very Satisfied	271 36.1%	22 22.8%	201 37.4%	46 42.7%	116 31.7%	152 40.7%	0 0.0%	174 38.4%	29 44.9%	32 54.1%	19 22.4%	10 14.9%	26 17.9%	245 41.6%	21 29.6%	68 45.9%	52 26.6%	113 41.7%
Somewhat Satisfied	306 40.8%	29 29.1%	237 44.1%	38 35.5%	147 40.4%	153 40.9%	0 0.0%	185 40.7%	24 37.0%	10 17.2%	48 56.5%	29 45.1%	48 33.1%	248 42.1%	8 11.0%	44 29.8%	87 44.4%	135 50.0%
Somewhat Dissatisfied	106 14.1%	33 33.2%	62 11.5%	9 8.7%	77 21.0%	28 7.4%	0 0.0%	47 10.4%	8 11.7%	17 28.7%	15 17.9%	16 25.2%	69 47.6%	37 6.3%	35 50.3%	32 21.5%	22 11.4%	15 5.5%
Very Dissatisfied	31 4.2%	8 8.6%	16 3.0%	6 6.0%	15 4.1%	15 4.1%	0 0.0%	17 3.6%	4 6.3%	0 0.0%	0 0.0%	10 14.7%	1 0.6%	30 5.2%	2 3.0%	2 1.3%	23 11.7%	3 0.9%
BOTTOM BOX	137 18.3%	41 41.8%	78 14.6%	16 14.7%	91 25.1%	43 11.5%	0 0.0%	64 14.0%	12 18.1%	17 28.7%	15 17.9%	26 39.9%	70 48.2%	68 11.5%	37 53.3%	34 22.8%	45 23.1%	17 6.4%
DK / No Opinion	36 4.8%	6 6.3%	21 3.9%	8 7.1%	10 2.8%	26 6.9%	0 0.0%	31 6.9%	0 0.0%	0 0.0%	3 3.2%	0 0.0%	1 0.8%	28 4.8%	4 6.2%	2 1.5%	12 5.9%	5 1.9%
Chi2:		(99.9)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.86	2.29	1.79	1.76	1.97	1.73*		1.78	1.79	1.75	1.95	2.4	2.31	1.74	2.28	1.78	2.09	1.65
Standard Deviation:	0.83	0.94	0.77	0.87	0.84	0.79*		0.8	0.89	0.88	0.65	0.92	0.77	0.81	0.95	0.83	0.95	0.63
Student's T:					F	E		I	I		hi		N	M	PR	Oq	pR	OQ
Fisher's F:		99.9			99.9			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3R. Thinking about your satisfaction with [insert service], would you say you are...? - Local Parks and Recreation Centers

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	637 84.9%	84 85.1%	466 86.5%	84 78.2%	325 89.1%	302 80.7%	0 0.0%	375 82.7%	50 76.3%	59 100.0%	83 97.7%	55 85.0%	111 77.0%	516 87.8%	52 74.3%	140 93.9%	158 80.7%	243 90.1%
Very Satisfied	425 56.7%	76 77.7%	298 55.4%	50 46.2%	186 51.0%	233 62.5%	0 0.0%	249 54.9%	39 59.5%	43 74.1%	58 68.5%	26 39.6%	88 60.7%	336 57.2%	32 45.8%	112 74.9%	110 56.2%	150 55.4%
Somewhat Satisfied	211 28.2%	7 7.4%	168 31.2%	34 31.9%	139 38.2%	68 18.3%	0 0.0%	126 27.8%	11 16.7%	15 25.9%	25 29.2%	29 45.4%	23 16.2%	180 30.6%	20 28.5%	28 19.1%	48 24.5%	94 34.7%
Somewhat Dissatisfied	43 5.8%	8 8.6%	31 5.7%	3 3.1%	21 5.7%	23 6.0%	0 0.0%	21 4.6%	11 16.6%	0 0.0%	0 0.0%	8 13.0%	23 15.9%	20 3.5%	6 8.7%	2 1.6%	18 8.9%	13 4.7%
Very Dissatisfied	42 5.5%	6 6.3%	32 6.0%	2 2.1%	6 1.6%	35 9.3%	0 0.0%	35 7.7%	3 5.1%	0 0.0%	0 0.0%	1 2.0%	7 4.5%	29 4.9%	7 9.4%	1 0.9%	12 6.0%	10 3.7%
BOTTOM BOX	85 11.3%	15 14.9%	63 11.6%	6 5.2%	27 7.3%	57 15.3%	0 0.0%	56 12.3%	14 21.7%	0 0.0%	0 0.0%	10 15.0%	30 20.4%	49 8.4%	13 18.1%	4 2.5%	29 15.0%	23 8.3%
DK / No Opinion	29 3.8%	0 0.0%	10 1.8%	18 16.6%	13 3.6%	15 4.0%	0 0.0%	22 5.0%	1 2.0%	0 0.0%	2 2.3%	0 0.0%	4 2.6%	23 3.9%	5 7.6%	5 3.6%	8 4.3%	4 1.5%
Chi2:		(99.9)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.59	1.44	1.62	1.53	1.56	1.61*		1.63	1.67	1.26	1.3	1.77	1.63	1.54	1.8	1.26	1.63	1.56
Standard Deviation:	0.84	0.9	0.85	0.69	0.68	0.97*		0.9	0.94	0.44	0.46	0.75	0.92	0.79	0.99	0.53	0.9	0.75
Student's T:								jk	hl	hl	jk				P	OQR	P	P
Fisher's F:								99.9								99.9		
Pearson's R:								*					*		*		*	*



## Q3S. Thinking about your satisfaction with [insert service], would you say you are...? - Equitable Access to facilities, services, and infrastructure for residents of diverse incomes, race, ethnicity, and abilities

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	478 63.7%	70 71.5%	338 62.9%	69 63.7%	234 64.1%	239 63.8%	0 0.0%	274 60.5%	42 63.8%	43 73.5%	65 76.4%	42 65.1%	106 73.1%	372 63.2%	43 61.5%	117 78.2%	119 60.6%	168 62.4%
Very Satisfied	194 25.9%	26 26.5%	143 26.6%	25 23.4%	111 30.6%	79 21.1%	0 0.0%	114 25.1%	16 23.8%	32 54.1%	14 16.7%	11 16.7%	20 14.0%	174 29.5%	10 14.3%	46 30.8%	47 24.2%	79 29.1%
Somewhat Satisfied	284 37.8%	44 45.0%	195 36.3%	44 40.3%	122 33.5%	160 42.7%	0 0.0%	160 35.3%	26 40.0%	11 19.4%	51 59.7%	31 48.3%	85 59.1%	198 33.7%	33 47.2%	71 47.4%	71 36.5%	90 33.3%
Somewhat Dissatisfied	100 13.3%	15 15.1%	76 14.1%	8 7.6%	39 10.8%	59 15.7%	0 0.0%	59 13.0%	3 3.8%	14 24.2%	15 17.6%	7 11.2%	23 16.0%	71 12.0%	13 19.2%	2 1.7%	32 16.2%	39 14.3%
Very Dissatisfied	52 6.9%	0 0.0%	45 8.3%	6 5.8%	21 5.7%	30 8.1%	0 0.0%	35 7.7%	5 7.0%	1 2.2%	2 2.2%	7 10.7%	10 6.7%	35 6.0%	8 12.0%	11 7.5%	3 1.6%	17 6.5%
BOTTOM BOX	152 20.2%	15 15.1%	120 22.4%	14 13.4%	60 16.4%	89 23.8%	0 0.0%	94 20.8%	7 10.9%	16 26.5%	17 19.8%	14 21.9%	33 22.8%	106 18.0%	22 31.2%	14 9.1%	35 17.9%	56 20.8%
DK / No Opinion	120 16.0%	13 13.4%	79 14.8%	25 22.9%	71 19.5%	46 12.4%	0 0.0%	85 18.8%	17 25.3%	0 0.0%	3 3.8%	8 13.0%	6 4.1%	111 18.8%	5 7.3%	19 12.6%	42 21.5%	45 16.8%
Chi2:		95			99.9			(99.9)					99.9		(99.9)			
Mean:	2.01	1.87	2.05	1.94	1.89	2.12*		2.04	1.92	1.75	2.05	2.18	2.16	1.93	2.31	1.84	1.94	1.98
Standard Deviation:	0.89	0.68	0.93	0.84	0.89	0.88*		0.92	0.87	0.91	0.67	0.89	0.76	0.9	0.89	0.83	0.77	0.91
Student's T:					f	e									Pq	O	o	
Fisher's F:		-			99			90					99		99			
Pearson's R:		*			*			*					*		*			



# Q3T. Thinking about your satisfaction with [insert service], would you say you are...? - Public Transit Services

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	446 59.5%	54 54.9%	332 61.8%	58 53.9%	247 67.8%	193 51.7%	0 0.0%	245 54.1%	54 82.7%	37 62.8%	64 74.9%	36 54.8%	83 57.2%	362 61.5%	23 32.8%	116 78.0%	105 53.8%	166 61.5%
Very Satisfied	205 27.3%	23 23.1%	150 28.0%	32 29.5%	99 27.2%	104 27.7%	0 0.0%	118 26.0%	25 38.3%	20 34.6%	19 21.8%	19 29.7%	40 27.7%	164 27.9%	12 17.1%	68 45.4%	64 32.4%	52 19.1%
Somewhat Satisfied	241 32.2%	31 31.8%	182 33.8%	26 24.4%	148 40.6%	90 24.0%	0 0.0%	127 28.1%	29 44.4%	17 28.1%	45 53.1%	16 25.2%	43 29.5%	198 33.6%	11 15.8%	49 32.6%	42 21.3%	115 42.5%
Somewhat Dissatisfied	97 12.9%	15 15.1%	73 13.5%	8 7.5%	17 4.8%	78 20.9%	0 0.0%	78 17.1%	3 4.5%	13 22.6%	0 0.0%	1 1.0%	8 5.7%	82 13.9%	9 12.5%	2 1.2%	23 11.6%	53 19.7%
Very Dissatisfied	78 10.4%	29 30.0%	45 8.4%	3 2.8%	37 10.1%	38 10.2%	0 0.0%	37 8.2%	1 0.9%	0 0.0%	17 19.5%	21 32.0%	38 26.4%	33 5.6%	21 30.6%	16 10.9%	27 13.6%	13 5.0%
BOTTOM BOX	174 23.3%	44 45.1%	118 21.9%	11 10.3%	54 14.9%	116 31.1%	0 0.0%	115 25.3%	4 5.4%	13 22.6%	17 19.5%	21 33.0%	46 32.1%	115 19.5%	30 43.1%	18 12.1%	49 25.2%	67 24.7%
DK / No Opinion	129 17.2%	0 0.0%	88 16.3%	39 35.8%	63 17.3%	64 17.2%	0 0.0%	93 20.6%	8 11.9%	9 14.6%	5 5.6%	8 12.2%	15 10.7%	112 19.0%	17 24.0%	15 9.9%	41 21.0%	37 13.7%
Chi2:		99.9			99.9			99.9					99.9		99.9			
Mean:	2.08	2.52	2.03	1.74	1.97	2.16*		2.09	1.64	1.86	2.18	2.4	2.34	1.97	2.75	1.75	2.08	2.12
Standard Deviation:	0.99	1.15	0.95	0.83	0.94	1.03*		0.97	0.63	0.81	1.02	1.29	1.2	0.89	1.21	0.97	1.12	0.82
Student's T:		d	D	bC				l	H						Pqr	Or	o	op
Fisher's F:		99.9			90			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			





# Q3U. Thinking about your satisfaction with [insert service], would you say you are...? - Public Library Services

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	578 77.0%	50 51.0%	446 82.9%	77 71.8%	278 76.4%	291 78.0%	0 0.0%	355 78.3%	53 80.6%	59 100.0%	63 73.6%	33 50.7%	93 64.7%	469 79.7%	51 72.8%	102 68.4%	148 75.8%	237 87.9%
Very Satisfied	401 53.4%	35 36.1%	310 57.7%	52 48.2%	194 53.1%	200 53.6%	0 0.0%	268 59.2%	29 44.3%	42 71.9%	19 22.8%	32 49.8%	43 30.1%	343 58.3%	25 36.4%	78 52.2%	106 53.9%	167 61.9%
Somewhat Satisfied	177 23.6%	15 14.9%	136 25.2%	25 23.6%	85 23.2%	91 24.4%	0 0.0%	87 19.1%	24 36.2%	17 28.1%	43 50.8%	1 0.9%	50 34.6%	126 21.4%	25 36.4%	24 16.2%	43 21.9%	70 26.0%
Somewhat Dissatisfied	33 4.4%	14 14.1%	16 3.0%	3 3.2%	3 0.9%	30 8.0%	0 0.0%	16 3.5%	2 3.4%	0 0.0%	0 0.0%	15 23.3%	15 10.7%	18 3.0%	0 0.7%	5 3.2%	17 8.5%	11 4.2%
Very Dissatisfied	27 3.6%	9 9.2%	16 2.9%	2 2.0%	15 4.2%	11 2.9%	0 0.0%	9 2.0%	9 13.1%	0 0.0%	0 0.0%	7 11.2%	5 3.6%	22 3.7%	12 17.3%	0 0.3%	1 0.8%	0 0.2%
BOTTOM BOX	60 8.0%	23 23.3%	32 5.9%	6 5.1%	18 5.1%	41 10.9%	0 0.0%	25 5.5%	11 16.5%	0 0.0%	0 0.0%	22 34.5%	21 14.3%	40 6.7%	12 18.0%	5 3.4%	18 9.3%	12 4.3%
DK / No Opinion	112 15.0%	25 25.7%	60 11.2%	25 23.1%	68 18.6%	42 11.1%	0 0.0%	73 16.2%	2 2.9%	0 0.0%	22 26.4%	10 14.8%	30 21.0%	80 13.6%	6 9.3%	42 28.1%	29 14.9%	21 7.8%
Chi2:		(99.9)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.51	1.95	1.45	1.47	1.46	1.55*		1.38	1.85	1.28	1.69	1.95	1.85	1.45	1.99	1.33	1.49	1.38
Standard Deviation:	0.78	1.09	0.72	0.7	0.76	0.79*		0.68	1.01	0.45	0.47	1.19	0.83	0.76	1.09	0.58	0.71	0.58
Student's T:								ik	hj	ik	hj		N	M	PqR	O	o	O
Fisher's F:		99.9			-			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q3V. Thinking about your satisfaction with [insert service], would you say you are...? - Economic and Business Development Activities

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	413 55.1%	57 57.6%	294 54.6%	62 57.5%	170 46.7%	238 63.7%	0 0.0%	250 55.1%	34 51.6%	50 85.4%	41 48.0%	30 46.1%	59 40.6%	346 58.9%	20 28.4%	93 62.5%	109 55.8%	150 55.5%
Very Satisfied	148 19.7%	18 17.9%	110 20.5%	20 18.7%	74 20.2%	73 19.6%	0 0.0%	88 19.5%	19 28.8%	25 43.1%	2 2.3%	10 14.8%	20 13.6%	127 21.6%	7 9.6%	34 22.6%	32 16.6%	65 24.0%
Somewhat Satisfied	265 35.3%	39 39.7%	183 34.1%	42 38.8%	97 26.5%	165 44.0%	0 0.0%	161 35.6%	15 22.8%	25 42.3%	39 45.8%	20 31.3%	39 26.9%	219 37.2%	13 18.8%	59 39.9%	77 39.2%	85 31.5%
Somewhat Dissatisfied	120 16.0%	14 14.1%	97 18.1%	9 8.6%	59 16.2%	60 16.1%	0 0.0%	87 19.2%	2 3.3%	0 0.0%	13 15.7%	16 24.2%	39 27.2%	81 13.8%	20 28.1%	12 8.3%	31 15.9%	50 18.7%
Very Dissatisfied	59 7.9%	8 8.6%	47 8.7%	4 3.4%	43 11.7%	14 3.6%	0 0.0%	34 7.6%	0 0.0%	1 2.2%	0 0.0%	19 29.7%	1 0.6%	51 8.7%	8 11.7%	10 6.7%	27 13.9%	9 3.2%
BOTTOM BOX	179 23.9%	22 22.7%	144 26.8%	13 12.0%	102 27.9%	74 19.7%	0 0.0%	122 26.8%	2 3.3%	1 2.2%	13 15.7%	35 53.9%	40 27.7%	132 22.5%	28 39.7%	22 14.9%	58 29.8%	59 21.8%
DK / No Opinion	158 21.0%	19 19.8%	100 18.6%	33 30.6%	93 25.4%	62 16.6%	0 0.0%	82 18.1%	29 45.1%	7 12.4%	31 36.3%	0 0.0%	46 31.7%	110 18.6%	22 31.9%	34 22.6%	28 14.4%	61 22.7%
Chi2:		95			99.9			(99.9)					99.9		99.9			
Mean:	2.15	2.17	2.18	1.95	2.26	2.04*		2.18	1.54	1.56	2.21	2.69	2.22	2.12	2.61	1.99	2.32	2.01
Standard Deviation:	0.91	0.9	0.93	0.77	1.03	0.78*		0.9	0.62	0.64	0.49	1.06	0.77	0.92	0.94	0.87	0.97	0.85
Student's T:		d	c	f	e			lj	HKL	hkL	lj	IJ			PR	Oq	pr	Oq
Fisher's F:		-			95			99.9					-		99.9			
Pearson's R:		*			*			*					*		*			



# Q3W. Thinking about your satisfaction with [insert service], would you say you are...? - Permitting Services

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	341 45.5%	37 37.7%	258 47.9%	46 42.4%	147 40.3%	186 49.7%	0 0.0%	173 38.1%	30 46.4%	50 86.0%	57 67.5%	17 27.0%	57 39.6%	282 48.0%	38 54.3%	73 49.3%	80 41.0%	128 47.4%
Very Satisfied	145 19.3%	1 1.0%	125 23.2%	19 17.9%	59 16.2%	83 22.2%	0 0.0%	61 13.5%	8 11.6%	31 53.3%	30 35.5%	11 16.7%	8 5.3%	136 23.2%	5 7.3%	39 26.0%	29 14.9%	66 24.4%
Somewhat Satisfied	196 26.2%	36 36.7%	133 24.7%	26 24.5%	88 24.1%	103 27.5%	0 0.0%	111 24.6%	23 34.8%	19 32.7%	27 32.0%	7 10.3%	50 34.3%	146 24.8%	33 47.0%	35 23.3%	51 26.1%	62 23.1%
Somewhat Dissatisfied	80 10.6%	20 20.4%	49 9.2%	10 9.6%	37 10.1%	43 11.5%	0 0.0%	62 13.6%	3 3.8%	0 0.0%	0 0.0%	14 22.2%	18 12.6%	55 9.4%	1 1.8%	10 6.9%	18 9.2%	41 15.2%
Very Dissatisfied	51 6.8%	0 0.0%	43 8.0%	7 6.4%	21 5.7%	28 7.5%	0 0.0%	39 8.6%	1 1.9%	1 2.2%	0 0.0%	8 12.7%	0 0.0%	44 7.5%	0 0.7%	9 6.0%	19 9.6%	12 4.5%
BOTTOM BOX	130 17.4%	20 20.4%	92 17.1%	17 16.0%	57 15.8%	71 19.0%	0 0.0%	101 22.2%	4 5.8%	1 2.2%	0 0.0%	23 34.9%	18 12.6%	99 16.8%	2 2.5%	19 12.9%	37 18.8%	53 19.7%
DK / No Opinion	278 37.1%	41 41.9%	188 35.0%	45 41.5%	160 43.9%	117 31.4%	0 0.0%	180 39.7%	31 47.8%	7 11.8%	28 32.5%	25 38.1%	69 47.8%	207 35.2%	30 43.2%	56 37.8%	79 40.2%	89 32.8%
Chi2:		99.9			99			(99.9)					99.9		(99.9)			
Mean:	2.08	2.33	2.03	2.08	2.09	2.06*		2.29	1.92	1.45	1.47	2.5	2.14	2.02	1.93	1.89	2.23	2
Standard Deviation:	0.95	0.51	0.99	0.96	0.93	0.96*		0.97	0.67	0.64	0.5	1.11	0.57	0.98	0.46	0.96	1	0.93
Student's T:								ijk	h	hl	hl	jk						
Fisher's F:		90			-			99.9					-		95			
Pearson's R:		*			*			*					*		*			



# Q3X. Thinking about your satisfaction with [insert service], would you say you are...? - Overall Customer Service at the City of Tacoma

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	579 77.2%	91 92.6%	406 75.5%	81 74.9%	299 82.0%	277 74.0%	0 0.0%	339 74.8%	40 61.2%	41 69.0%	85 100.0%	63 98.0%	109 75.7%	460 78.3%	64 92.7%	120 80.5%	155 79.3%	200 74.1%
Very Satisfied	214 28.6%	28 28.0%	150 27.9%	37 33.9%	96 26.2%	117 31.2%	0 0.0%	138 30.5%	16 23.7%	32 55.0%	12 14.0%	10 15.7%	30 21.1%	182 31.0%	10 14.7%	47 31.6%	69 35.1%	70 26.1%
Somewhat Satisfied	365 48.7%	63 64.6%	256 47.6%	44 41.1%	203 55.7%	160 42.8%	0 0.0%	201 44.3%	25 37.5%	8 14.0%	73 86.0%	53 82.3%	79 54.6%	278 47.3%	54 78.0%	73 48.9%	86 44.2%	130 48.1%
Somewhat Dissatisfied	58 7.7%	0 0.0%	50 9.3%	7 6.4%	19 5.2%	37 9.9%	0 0.0%	43 9.6%	1 0.9%	10 16.3%	0 0.0%	1 2.0%	11 7.5%	47 8.0%	0 0.0%	17 11.1%	7 3.8%	19 6.9%
Very Dissatisfied	28 3.7%	1 1.0%	23 4.2%	2 2.1%	13 3.7%	11 2.8%	0 0.0%	14 3.0%	0 0.7%	9 14.6%	0 0.0%	0 0.0%	9 6.3%	19 3.2%	1 1.1%	3 2.3%	20 10.4%	2 0.9%
BOTTOM BOX	86 11.4%	1 1.0%	73 13.5%	9 8.5%	32 8.9%	47 12.7%	0 0.0%	57 12.6%	1 1.6%	18 31.0%	0 0.0%	1 2.0%	20 13.8%	66 11.2%	1 1.1%	20 13.4%	28 14.2%	21 7.8%
DK / No Opinion	85 11.4%	6 6.3%	59 11.0%	18 16.6%	33 9.2%	50 13.3%	0 0.0%	57 12.6%	24 37.1%	0 0.0%	0 0.0%	0 0.0%	15 10.5%	62 10.6%	4 6.2%	9 6.1%	13 6.5%	49 18.1%
Chi2:		(99.9)			99			(99.9)					-		(99.9)			
Mean:	1.85	1.72	1.89	1.72	1.85	1.82*		1.83	1.66	1.91	1.86	1.86	1.99	1.81	1.87	1.83	1.89	1.79
Standard Deviation:	0.74	0.52	0.77	0.72	0.7	0.76*		0.76	0.58	1.15	0.35	0.4	0.78	0.74	0.43	0.73	0.92	0.63
Student's T:		d		c														
Fisher's F:		95			-			-					95		-			
Pearson's R:		*			*			*					*		*			



## Q4. Over the next 5 years do you anticipate that the quality of life in Tacoma is going to:

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Decline a lot	81 10.8%	16 16.8%	51 9.4%	12 10.7%	45 12.3%	33 8.8%	0 0.0%	45 9.8%	8 12.3%	1 2.2%	0 0.0%	22 33.5%	7 4.8%	66 11.3%	7 9.8%	12 8.0%	31 16.1%	11 4.0%
Decline slightly	130 17.3%	1 1.0%	109 20.3%	19 17.5%	63 17.2%	65 17.4%	0 0.0%	108 23.8%	5 7.9%	11 18.6%	1 1.5%	0 0.0%	35 24.4%	94 16.0%	17 23.9%	32 21.4%	30 15.3%	39 14.6%
Stay the same	99 13.2%	7 7.6%	69 12.9%	22 20.4%	50 13.7%	47 12.5%	0 0.0%	73 16.0%	0 0.7%	7 12.7%	14 16.8%	2 2.7%	1 0.8%	96 16.3%	1 1.8%	16 10.9%	31 15.6%	45 16.7%
Improve slightly	292 38.9%	60 61.2%	195 36.3%	35 32.5%	139 38.1%	150 40.1%	0 0.0%	155 34.1%	27 40.9%	28 47.4%	63 74.0%	14 22.3%	86 59.3%	198 33.6%	32 46.2%	54 36.3%	73 37.1%	119 44.2%
Improve a lot	128 17.1%	13 13.4%	101 18.7%	15 13.5%	58 16.0%	68 18.2%	0 0.0%	61 13.5%	25 38.1%	11 19.1%	3 3.8%	27 41.5%	12 8.5%	116 19.7%	10 15.1%	30 19.8%	30 15.2%	51 18.8%
DK / No Opinion	21 2.8%	0 0.0%	13 2.4%	6 5.4%	10 2.6%	11 3.0%	0 0.0%	12 2.8%	0 0.0%	0 0.0%	3 4.0%	0 0.0%	3 2.2%	18 3.0%	2 3.2%	5 3.6%	1 0.7%	5 1.7%
Chi2:		(99.9)			-			(99.9)					(99.9)		(99.9)			
Mean:	3.35	3.53	3.35	3.22	3.29	3.43*		3.18	3.84	3.63	3.83	3.38	3.43	3.36	3.34	3.4	3.2	3.6
Standard Deviation:	1.27	1.25	1.27	1.23	1.29	1.24*		1.24	1.35	1.07	0.5	1.77	1.11	1.29	1.29	1.27	1.33	1.08
Student's T:								iK	h		H					r	q	
Fisher's F:								99.9								99		
Pearson's R:		*			*			*					*		*			



# Q5. What major issue do you think Tacoma will face in next ten years?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Affordable Housing / Cost of housing / Cost of living / Hous	97 12.9%	27 27.0%	55 10.3%	14 13.3%	35 9.7%	61 16.2%	0 0.0%	64 14.2%	12 18.2%	0 0.0%	2 2.9%	16 25.2%	33 23.1%	63 10.7%	11 15.5%	32 21.3%	28 14.3%	23 8.7%
Homelessness	230 30.7%	25 25.4%	169 31.3%	35 32.8%	93 25.6%	131 35.2%	0 0.0%	163 35.9%	30 45.8%	18 31.5%	2 2.3%	11 16.7%	36 25.1%	192 32.7%	19 26.9%	39 26.4%	55 28.0%	86 31.7%
Downtown Development	3 0.4%	0 0.0%	3 0.5%	0 0.0%	2 0.6%	1 0.2%	0 0.0%	2 0.4%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	3 0.5%	0 0.0%	0 0.0%	2 0.9%	1 0.4%
Crime / Gang activity / Drugs / Gun Control	79 10.5%	8 8.2%	63 11.6%	8 7.5%	53 14.4%	25 6.7%	0 0.0%	51 11.3%	11 16.9%	7 11.8%	0 0.0%	9 14.6%	12 8.3%	60 10.2%	5 7.4%	19 12.8%	13 6.6%	23 8.3%
Economic Development / Economic Growth / Economic Diversity	43 5.7%	0 0.0%	40 7.5%	3 2.4%	41 11.4%	0 0.1%	0 0.0%	13 3.0%	15 22.4%	0 0.0%	14 16.1%	0 0.0%	0 0.0%	43 7.3%	0 0.0%	0 0.0%	3 1.4%	37 13.8%
Education / School qualities / School capacity / School Fund	17 2.3%	14 14.1%	0 0.0%	3 3.2%	1 0.3%	16 4.4%	0 0.0%	1 0.3%	1 1.8%	0 0.0%	0 0.0%	14 21.3%	14 10.0%	3 0.5%	1 1.5%	1 0.4%	15 7.6%	1 0.3%
Growth (unspecified)	16 2.2%	0 0.0%	15 2.8%	1 1.2%	6 1.8%	10 2.6%	0 0.0%	15 3.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	16 2.7%	0 0.0%	6 3.9%	0 0.2%	10 3.6%
Housing / Housing shortage / Land shortage	81 10.8%	17 17.1%	56 10.5%	8 7.3%	35 9.7%	46 12.2%	0 0.0%	42 9.3%	1 1.9%	0 0.0%	34 39.8%	0 0.0%	19 13.2%	62 10.5%	2 3.2%	28 18.8%	25 12.5%	22 8.2%
Jobs (i.e. availability, crisis, loses) / Need more jobs	12 1.7%	0 0.0%	10 1.9%	2 1.9%	3 0.7%	10 2.7%	0 0.0%	2 0.5%	10 14.7%	0 0.0%	0 0.0%	1 1.0%	10 6.6%	3 0.5%	0 0.5%	0 0.0%	3 1.3%	10 3.6%
Overpopulation / Overcrowding / Influx from Seattle / Popula	101 13.5%	16 16.0%	75 13.9%	10 9.1%	68 18.6%	32 8.5%	0 0.0%	36 8.0%	9 13.7%	15 24.8%	20 23.7%	17 27.0%	13 9.0%	87 14.9%	3 4.8%	7 4.7%	31 15.8%	53 19.7%
Environmental issues / Air pollution / Pollution / Climat	11 1.5%	0 0.0%	8 1.5%	3 2.9%	2 0.6%	9 2.4%	0 0.0%	10 2.1%	2 2.5%	0 0.0%	0 0.0%	0 0.0%	2 1.1%	10 1.6%	0 0.0%	2 1.6%	8 4.0%	1 0.4%
Infrastructure / Street Maintenance	71 9.5%	0 0.0%	63 11.8%	8 7.1%	32 8.7%	39 10.5%	0 0.0%	48 10.6%	6 9.8%	0 0.0%	16 18.5%	0 0.0%	2 1.3%	69 11.8%	2 3.2%	14 9.2%	16 8.1%	37 13.6%



# Q5. What major issue do you think Tacoma will face in next ten years?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Traffic / Congestion	47 6.3%	0 0.0%	39 7.2%	8 7.6%	16 4.3%	31 8.2%	0 0.0%	31 6.9%	0 0.0%	13 22.6%	0 0.0%	2 2.8%	0 0.0%	47 8.0%	2 2.5%	5 3.0%	17 8.5%	22 8.1%
Transportation / Transit	24 3.1%	10 9.7%	12 2.2%	2 1.9%	12 3.4%	11 3.0%	0 0.0%	24 5.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	10 6.9%	14 2.3%	0 0.0%	12 7.8%	7 3.6%	4 1.6%
Low income housing (i.e. seniors, disabled)	10 1.4%	0 0.0%	9 1.7%	1 1.2%	4 1.0%	7 1.8%	0 0.0%	10 2.2%	0 0.0%	0 0.0%	1 0.7%	0 0.0%	6 4.3%	4 0.7%	7 9.4%	1 0.4%	0 0.0%	3 1.1%
Attracting and/or Retaining large business / New business /	4 0.5%	0 0.0%	3 0.6%	0 0.3%	2 0.7%	1 0.3%	0 0.0%	4 0.8%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 0.6%	0 0.5%	0 0.0%	2 1.1%	0 0.0%
Taxes / Cost of taxes / Increase in taxes / Property taxes /	7 0.9%	0 0.0%	3 0.5%	3 2.9%	4 1.1%	0 0.0%	0 0.0%	6 1.2%	0 0.0%	1 0.9%	0 0.0%	0 0.0%	0 0.0%	7 1.2%	0 0.0%	4 2.4%	2 1.0%	0 0.0%
Development of the port / Port issues	5 0.7%	0 0.0%	5 0.9%	0 0.0%	5 1.4%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	5 7.8%	0 0.0%	5 0.9%	0 0.0%	0 0.0%	0 0.0%	5 1.9%
Earthquakes / Earthquakes preparedness / Disaster preparedne	0 0.1%	0 0.0%	0 0.0%	0 0.4%	0 0.1%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.0%	0 0.0%	0 0.2%
Financial crisis / Overspending / Economic disaster	1 0.1%	0 0.0%	0 0.0%	1 1.0%	1 0.3%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.3%	0 0.0%	0 0.2%
Help for mental health	3 0.4%	0 0.0%	1 0.2%	2 2.0%	0 0.1%	3 0.7%	0 0.0%	2 0.5%	1 0.9%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	3 0.5%	0 0.0%	1 0.5%	1 0.5%	0 0.2%
Police safety / Police investigating / Police coping / Lack	13 1.7%	0 0.0%	10 1.9%	2 2.2%	8 2.3%	4 1.1%	0 0.0%	5 1.1%	0 0.0%	0 0.0%	0 0.0%	8 11.6%	1 0.5%	5 0.8%	1 1.0%	8 5.2%	4 1.8%	1 0.2%
Parking (availability, affordability)	12 1.6%	0 0.0%	10 1.9%	2 1.5%	8 2.2%	4 1.1%	0 0.0%	12 2.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	11 1.9%	0 0.0%	3 1.9%	0 0.0%	9 3.4%



# Q5. What major issue do you think Tacoma will face in next ten years?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Gentrification	9 1.1%	0 0.0%	9 1.6%	0 0.0%	0 0.0%	9 2.3%	0 0.0%	9 1.9%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	9 6.0%	0 0.0%	0 0.0%	0 0.0%	9 4.4%	0 0.0%
Racial issues / Racism	1 0.1%	0 0.0%	1 0.2%	0 0.0%	1 0.3%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	0 0.0%	1 0.3%
Illegal immigrants	0 0.1%	0 0.0%	0 0.0%	0 0.4%	0 0.1%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Public service (increase / improve) / Social services / Util	6 0.8%	0 0.0%	4 0.8%	2 2.0%	3 0.8%	3 0.9%	0 0.0%	5 1.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 1.1%	0 0.0%	1 0.8%	4 1.9%	0 0.2%
Equitable income / Social economy	8 1.1%	0 0.0%	7 1.3%	2 1.5%	4 1.1%	4 1.1%	0 0.0%	8 1.9%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 1.0%	3 1.8%	1 1.3%	0 0.3%	3 1.5%	3 1.1%
Water / clean water	15 2.1%	0 0.0%	15 2.7%	1 0.7%	5 1.5%	10 2.7%	0 0.0%	3 0.6%	3 4.8%	10 16.3%	0 0.0%	0 0.0%	6 1.0%	10 6.6%	0 0.0%	10 6.4%	2 1.3%	3 1.3%
Gas / Oil / Natural Gas	14 1.8%	0 0.0%	12 2.3%	1 1.2%	13 3.5%	1 0.2%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	11 13.5%	0 0.0%	13 2.1%	1 0.7%	0 0.0%	0 0.0%	1 0.5%	11 4.3%
Record response:	51 6.8%	0 0.0%	42 7.8%	9 8.5%	21 5.8%	30 8.1%	0 0.0%	35 7.7%	1 2.0%	0 0.0%	11 13.5%	1 0.9%	50 8.4%	2 1.1%	7 10.6%	4 2.9%	12 6.4%	20 7.3%
No major issues	5 0.7%	5 4.8%	0 0.0%	1 0.7%	5 1.3%	1 0.2%	0 0.0%	5 1.0%	1 1.1%	0 0.0%	0 0.0%	0 0.0%	5 0.9%	0 0.0%	1 1.0%	5 3.2%	0 0.0%	0 0.0%
DK / No Opinion	65 8.7%	21 21.3%	27 5.0%	14 13.4%	38 10.4%	25 6.6%	0 0.0%	22 4.9%	4 6.6%	16 26.5%	19 22.8%	1 1.6%	34 5.8%	23 15.8%	19 27.2%	16 10.4%	16 8.1%	3 1.1%
Chi2:		(99.9)			(99.9)			(99.9)					(99.9)		(99.9)			





# Q6. What is the City's role in addressing this issue?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Affordable housing	59 7.9%	24 24.8%	31 5.7%	4 4.1%	33 8.9%	26 6.9%	0 0.0%	27 5.9%	1 1.7%	1 2.2%	21 24.3%	8 13.0%	23 16.1%	35 6.0%	9 13.3%	11 7.2%	15 7.7%	23 8.6%
Homelessness / Homelessness issues / Programs for homeless	74 9.8%	16 15.8%	46 8.6%	12 11.1%	49 13.4%	25 6.7%	0 0.0%	49 10.9%	10 15.9%	1 1.1%	13 15.2%	1 1.0%	2 1.4%	72 12.2%	3 4.2%	6 3.8%	14 7.2%	37 13.9%
Hire more police / Law enforcement / Police need to do more	43 5.7%	0 0.0%	38 7.1%	5 4.3%	33 9.0%	9 2.4%	0 0.0%	30 6.6%	2 2.9%	0 0.0%	0 0.0%	9 13.7%	6 4.2%	30 5.1%	0 0.0%	15 9.9%	7 3.8%	13 4.6%
More low income housing	37 4.9%	0 0.0%	35 6.6%	1 1.3%	4 1.1%	33 8.8%	0 0.0%	32 7.1%	3 4.5%	0 0.0%	2 2.2%	0 0.0%	11 7.5%	26 4.4%	9 12.6%	3 2.0%	2 1.0%	23 8.4%
Rent control	16 2.2%	0 0.0%	16 2.9%	0 0.3%	0 0.0%	16 4.3%	0 0.0%	16 3.6%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	10 6.6%	7 1.1%	6 8.1%	9 5.9%	2 0.9%	0 0.0%
Plan ahead / Planning	9 1.1%	0 0.0%	9 1.6%	0 0.0%	5 1.5%	3 0.8%	0 0.0%	8 1.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	9 1.5%	0 0.0%	1 0.6%	1 0.4%	6 2.1%
Reduce Taxes	4 0.6%	0 0.0%	1 0.2%	4 3.3%	3 0.7%	1 0.2%	0 0.0%	3 0.7%	0 0.0%	1 0.9%	0 0.0%	1 0.9%	0 0.0%	4 0.8%	0 0.5%	1 0.4%	2 1.1%	1 0.3%
Zoning	30 3.9%	0 0.0%	27 5.1%	2 2.0%	6 1.7%	23 6.3%	0 0.0%	16 3.5%	0 0.0%	13 22.6%	1 0.9%	0 0.0%	0 0.0%	30 5.0%	0 0.5%	5 3.0%	12 5.9%	13 4.9%
Need to take charge / Take care of it / Take leadership / Th	46 6.1%	0 0.0%	36 6.6%	10 9.5%	21 5.7%	24 6.4%	0 0.0%	29 6.3%	5 7.5%	0 0.0%	0 0.0%	8 13.0%	5 3.1%	40 6.8%	2 3.4%	16 10.6%	4 2.0%	19 7.0%
Concentrate on infrastructure / Fix infrastructure / More in	72 9.6%	0 0.0%	68 12.6%	4 3.9%	20 5.5%	52 13.9%	0 0.0%	25 5.4%	6 8.9%	13 22.6%	28 33.1%	0 0.0%	0 0.0%	72 12.2%	3 3.7%	24 16.2%	2 1.1%	42 15.5%
Better public transportation / More public transportation	8 1.1%	0 0.0%	7 1.3%	2 1.5%	5 1.2%	4 1.0%	0 0.0%	8 1.9%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	8 1.4%	0 0.0%	0 0.0%	1 0.5%	7 2.8%



# Q6. What is the City's role in addressing this issue?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Housing / Better housing / Housing shortage / Housing prices	32 4.3%	0 0.0%	29 5.5%	3 2.7%	4 1.1%	28 7.6%	0 0.0%	22 4.9%	0 0.0%	10 16.3%	1 0.6%	0 0.0%	1 0.9%	31 5.3%	2 2.9%	12 8.1%	17 8.6%	1 0.3%
Crime reduction / Drugs / Gangs / Drug programs	15 1.9%	0 0.0%	13 2.3%	2 1.7%	8 2.2%	7 1.8%	0 0.0%	3 0.6%	2 2.9%	0 0.0%	0 0.0%	9 13.7%	0 0.0%	8 1.3%	0 0.0%	8 5.5%	4 2.1%	0 0.2%
Development / Building codes changed / Overbuilding / Overcr	26 3.5%	9 8.8%	14 2.5%	4 3.9%	4 1.1%	23 6.0%	0 0.0%	24 5.4%	0 0.7%	0 0.0%	1 0.7%	0 0.0%	2 1.2%	25 4.2%	1 1.1%	4 2.8%	1 0.6%	18 6.6%
Listen to the people / Community / Involve the people	20 2.7%	1 1.0%	14 2.6%	5 5.1%	15 4.1%	4 0.9%	0 0.0%	10 2.2%	2 2.9%	0 0.0%	0 0.0%	8 11.7%	6 3.8%	8 1.3%	5 6.8%	7 4.6%	4 2.2%	3 1.1%
Better spending / Budgeting wisely / Financial responsibilit	33 4.3%	0 0.0%	26 4.8%	7 6.4%	13 3.5%	17 4.5%	0 0.0%	14 3.0%	1 2.0%	0 0.0%	14 16.8%	1 1.8%	0 0.0%	33 5.5%	0 0.0%	1 0.7%	6 3.0%	25 9.4%
Education / Better schools / Diverse teachers	4 0.6%	0 0.0%	1 0.2%	3 2.8%	0 0.0%	4 1.2%	0 0.0%	2 0.4%	3 3.9%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	4 0.7%	0 0.7%	2 1.2%	0 0.0%	1 0.3%
Encourage business / Business tax break / Attract companies	27 3.6%	0 0.0%	24 4.4%	4 3.4%	16 4.5%	11 2.9%	0 0.0%	4 0.9%	10 14.7%	0 0.0%	11 13.5%	1 1.9%	10 6.6%	18 3.0%	0 0.5%	1 0.4%	2 0.8%	25 9.1%
They arent addressing / Their hands are tied / Dysfunction	36 4.7%	8 8.6%	25 4.6%	2 2.2%	14 3.9%	22 5.8%	0 0.0%	27 5.9%	0 0.7%	0 0.0%	0 0.0%	8 13.0%	10 6.8%	26 4.4%	1 1.7%	2 1.0%	27 13.9%	5 1.8%
City doesnt have this role / It is a social issue / City ha	2 0.2%	0 0.0%	0 0.0%	2 1.6%	1 0.4%	0 0.1%	0 0.0%	1 0.2%	0 0.0%	1 1.1%	0 0.0%	0 0.0%	0 0.0%	2 0.3%	1 0.9%	1 0.5%	0 0.0%	0 0.2%
Parking / Adequate parking / Sufficient parking	26 3.5%	0 0.0%	25 4.6%	2 1.6%	10 2.7%	16 4.4%	0 0.0%	13 2.9%	0 0.0%	13 22.6%	0 0.0%	0 0.0%	0 0.3%	26 4.4%	0 0.0%	0 0.3%	3 1.7%	22 8.3%
Help with mental health issues	5 0.7%	0 0.0%	2 0.4%	3 2.4%	3 0.8%	1 0.3%	0 0.0%	1 0.2%	1 0.9%	1 2.2%	0 0.0%	0 0.0%	0 0.0%	4 0.7%	0 0.0%	1 0.9%	1 0.5%	1 0.5%



# Q6. What is the City's role in addressing this issue?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).				
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R	
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270	
Find ways to get revenue / Get funding / More taxes / Make i	12 1.6%	0 0.0%	9 1.8%	3 2.6%	2 0.7%	10 2.6%	0 0.0%	12 2.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.8%	11 1.9%	0 0.0%	1 0.5%	3 1.6%	7 2.6%	
Create jobs / Increase wages / Flexible work scheduling	18 2.4%	10 9.7%	6 1.0%	2 1.5%	16 4.3%	1 0.3%	0 0.0%	13 2.9%	0 0.0%	1 2.2%	2 2.6%	0 0.0%	10 6.9%	8 1.3%	1 2.0%	10 6.7%	2 1.2%	1 0.2%	
Policy makers (admin people) do their jobs / Have some polic	22 3.0%	14 14.1%	8 1.4%	1 0.8%	5 1.5%	17 4.5%	0 0.0%	8 1.7%	0 0.0%	0 0.0%	0 0.0%	14 21.3%	14 9.6%	9 1.5%	5 7.9%	0 0.0%	15 7.5%	1 0.4%	
City doing more than enough / Doing a good job	2 0.3%	0 0.0%	1 0.2%	1 0.9%	2 0.6%	0 0.0%	0 0.0%	1 0.3%	0 0.0%	0 0.0%	0 0.0%	1 1.0%	0 0.0%	2 0.3%	0 0.0%	0 0.0%	1 0.3%	1 0.5%	
Live more sustainably / Alternate energy sources / Solutions	9 1.2%	0 0.0%	7 1.4%	2 1.9%	2 0.6%	7 1.9%	0 0.0%	9 2.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	9 1.6%	0 0.0%	0 0.3%	8 4.1%	1 0.3%	
Work with agencies to provide support / Municipal work joint	13 1.7%	0 0.0%	11 2.1%	1 1.2%	9 2.5%	4 0.9%	0 0.0%	11 2.5%	1 2.0%	0 0.0%	0 0.0%	0 0.0%	1 0.9%	11 1.9%	0 0.0%	1 0.9%	2 0.9%	9 3.4%	
Dont copy Seattle / Dont follow Seattle's example	4 0.5%	0 0.0%	3 0.6%	1 0.9%	0 0.0%	4 1.1%	0 0.0%	2 0.4%	0 0.0%	0 0.0%	0 0.0%	1 2.0%	0 0.0%	4 0.7%	0 0.0%	1 0.9%	2 0.9%	0 0.0%	
Record response:	86 11.5%	0 0.0%	76 14.1%	10 9.4%	43 11.7%	42 11.3%	0 0.0%	47 10.4%	3 4.2%	10 16.3%	11 13.5%	12 19.0%	11 7.9%	75 12.7%	9 13.1%	16 10.7%	33 16.8%	27 10.1%	
DK / No Opinion	173 23.1%	26 26.1%	111 20.6%	31 29.1%	101 27.8%	68 18.1%	0 0.0%	97 21.3%	26 39.6%	23 38.3%	19 22.8%	2 2.3%	42 28.8%	122 20.8%	29 41.5%	30 19.9%	32 16.5%	57 21.1%	
Chi2:		(99.9)			(99.9)	e		(99.9)					(99.9)		PQr	O	O	o	(99.9)



# Q7. How would you rate your overall feeling of safety in Tacoma, would you say you feel very safe, somewhat safe, not very safe, not safe at all?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).				
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R	
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270	
TOP BOX	617 82.2%	84 85.5%	433 80.6%	94 87.2%	326 89.4%	283 75.7%	0 0.0%	370 81.7%	50 76.8%	42 71.9%	83 97.8%	53 81.5%	123 85.5%	490 83.3%	58 83.6%	125 83.6%	154 78.8%	244 90.2%	
Very Safe	186 24.8%	23 23.1%	122 22.7%	39 35.7%	118 32.4%	64 17.2%	0 0.0%	101 22.4%	31 48.2%	12 19.6%	6 6.5%	26 40.7%	29 19.9%	156 26.5%	16 22.9%	49 33.0%	34 17.2%	75 27.6%	
Somewhat Safe	430 57.3%	61 62.4%	311 57.9%	56 51.5%	208 57.0%	219 58.5%	0 0.0%	269 59.3%	19 28.7%	31 52.2%	78 91.3%	26 40.8%	95 65.6%	334 56.8%	42 60.7%	75 50.6%	121 61.6%	169 62.6%	
Not Very Safe	90 12.0%	6 6.3%	73 13.6%	10 8.8%	31 8.6%	55 14.6%	0 0.0%	54 12.0%	7 10.8%	17 28.1%	0 0.0%	7 10.7%	17 12.0%	58 9.9%	8 11.4%	23 15.1%	21 10.6%	18 6.7%	
Not Safe at all	41 5.4%	8 8.2%	30 5.5%	3 3.0%	7 2.0%	34 9.0%	0 0.0%	26 5.7%	8 12.3%	0 0.0%	2 2.2%	5 7.8%	4 2.5%	37 6.2%	4 5.1%	1 0.5%	21 10.6%	6 2.4%	
BOTTOM BOX	131 17.4%	14 14.5%	103 19.1%	13 11.8%	38 10.5%	88 23.6%	0 0.0%	80 17.7%	15 23.2%	17 28.1%	2 2.2%	12 18.5%	21 14.5%	95 16.2%	11 16.4%	23 15.6%	42 21.2%	25 9.1%	
DK / No Opinion	3 0.4%	0 0.0%	2 0.3%	1 1.1%	0 0.1%	3 0.7%	0 0.0%	3 0.6%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	3 0.5%	0 0.0%	1 0.8%	0 0.0%	2 0.7%	
Chi2:		(90)			(99.9)			(99.9)					-		(99.9)				
Mean:	1.98	2	2.02	1.79	1.8	2.16*		2.01	1.87	2.08	1.98	1.86	1.97	1.96	1.99	1.83	2.15	1.84	
Standard Deviation:	0.77	0.79	0.76	0.73	0.67	0.81*		0.76	1.04	0.69	0.39	0.9	0.65	0.79	0.74	0.69	0.83	0.65	
Student's T:		D		C	F		E								Q	PR	Q		
Fisher's F:		95			99.9			-					-		99.9				
Pearson's R:		*			*			*					*		*				



# Q8. Overall, how fearful are you that you will be affected by crime?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	384 51.2%	41 41.3%	296 55.1%	43 40.0%	177 48.6%	197 52.8%	0 0.0%	241 53.2%	25 38.4%	31 53.0%	51 60.2%	24 36.8%	52 36.3%	315 53.5%	31 44.4%	69 45.9%	100 51.2%	135 50.0%
Very Fearful	108 14.4%	23 23.1%	78 14.6%	6 5.4%	43 11.8%	64 17.1%	0 0.0%	73 16.1%	11 16.3%	0 0.0%	1 1.5%	21 32.4%	5 3.7%	89 15.1%	2 2.9%	20 13.1%	35 18.0%	31 11.3%
Somewhat Fearful	276 36.8%	18 18.1%	218 40.6%	37 34.6%	134 36.8%	133 35.6%	0 0.0%	168 37.1%	14 22.1%	31 53.0%	50 58.6%	3 4.5%	47 32.6%	226 38.4%	29 41.5%	49 32.8%	65 33.2%	105 38.7%
Not Very Fearful	270 36.0%	53 53.9%	170 31.7%	45 41.5%	118 32.5%	150 40.1%	0 0.0%	174 38.3%	22 33.2%	10 16.3%	33 39.1%	24 37.0%	89 61.4%	181 30.8%	28 40.2%	51 33.9%	87 44.6%	94 35.0%
Not Fearful at all	88 11.7%	5 4.8%	66 12.2%	17 15.7%	63 17.3%	25 6.6%	0 0.0%	31 6.9%	19 28.4%	18 30.7%	1 0.7%	17 26.2%	2 1.7%	85 14.5%	11 15.4%	30 20.2%	6 3.0%	36 13.3%
BOTTOM BOX	358 47.7%	58 58.7%	236 43.9%	62 57.3%	181 49.8%	174 46.7%	0 0.0%	205 45.2%	40 61.6%	28 47.0%	34 39.8%	41 63.2%	91 63.1%	266 45.2%	39 55.6%	81 54.1%	93 47.6%	130 48.3%
DK / No Opinion	8 1.1%	0 0.0%	5 1.0%	3 2.8%	6 1.7%	2 0.6%	0 0.0%	7 1.6%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.6%	7 1.3%	0 0.0%	0 0.0%	2 1.3%	5 1.7%
Chi2:		(99.9)			(99.9)			(99.9)					(99.9)		(99.9)			
Mean:	2.45	2.4	2.42	2.7	2.56	2.36*		2.37	2.74	2.78	2.39	2.57	2.61	2.45	2.68	2.61	2.33	2.51
Standard Deviation:	0.88	0.9	0.89	0.81	0.92	0.84*		0.84	1.05	0.89	0.54	1.2	0.59	0.92	0.77	0.95	0.81	0.87
Student's T:		D		C	f		e								q	q	op	
Fisher's F:		95			95			99.9					95		99			
Pearson's R:		*			*			*					*		*			



# Q9. How would you rate your overall feeling that Tacoma Police Department will keep you safe from crime?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	493 65.7%	68 69.1%	330 61.3%	91 84.3%	219 60.2%	265 71.0%	0 0.0%	307 67.7%	31 47.9%	45 75.8%	54 63.7%	42 64.8%	87 60.5%	402 68.3%	36 52.3%	125 83.5%	123 63.0%	170 62.9%
Very Safe	111 14.8%	21 21.6%	61 11.3%	27 25.0%	59 16.3%	50 13.3%	0 0.0%	60 13.3%	12 18.1%	11 19.1%	3 3.2%	19 29.4%	17 11.6%	94 15.9%	5 7.2%	39 26.2%	15 7.6%	37 13.8%
Somewhat Safe	382 50.9%	47 47.5%	269 50.0%	64 59.3%	160 44.0%	215 57.6%	0 0.0%	246 54.4%	19 29.8%	33 56.7%	51 60.5%	23 35.4%	71 48.9%	308 52.3%	31 45.1%	85 57.3%	108 55.4%	132 49.1%
Not Very Safe	147 19.7%	7 7.4%	129 23.9%	10 9.7%	56 15.4%	89 23.9%	0 0.0%	98 21.6%	19 28.7%	7 11.8%	16 19.0%	2 3.7%	32 22.3%	109 18.4%	17 24.2%	8 5.1%	33 17.0%	75 27.7%
Not Safe at all	73 9.7%	8 8.6%	62 11.5%	1 1.4%	57 15.7%	14 3.6%	0 0.0%	42 9.3%	0 0.0%	7 12.4%	0 0.0%	20 31.5%	10 7.0%	56 9.5%	1 1.8%	15 9.8%	36 18.2%	10 3.7%
BOTTOM BOX	220 29.3%	16 15.9%	190 35.4%	12 11.1%	113 31.0%	103 27.6%	0 0.0%	140 30.9%	19 28.7%	14 24.2%	16 19.0%	23 35.2%	42 29.3%	164 27.9%	18 26.1%	22 14.9%	69 35.2%	85 31.4%
DK / No Opinion	37 5.0%	15 14.9%	18 3.3%	5 4.6%	32 8.7%	6 1.5%	0 0.0%	6 1.4%	15 23.4%	0 0.0%	15 17.3%	0 0.0%	15 10.2%	22 3.8%	15 21.7%	2 1.6%	4 1.8%	15 5.7%
Chi2:		(99.9)			99.9			(99.9)					95		(99.9)			
Mean:	2.26	2.03	2.37	1.87	2.33	2.18*		2.27	2.14	2.17	2.19	2.37	2.28	2.22	2.26	1.98	2.47	2.22
Standard Deviation:	0.84	0.87	0.84	0.64	0.96	0.7*		0.81	0.78	0.89	0.49	1.21	0.79	0.84	0.66	0.85	0.88	0.74
Student's T:		D		C											p	oQr	Pr	pq
Fisher's F:		99.9			90			-					-		99.9			
Pearson's R:		*			*			*					*		*			



# Q10: Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months?

Q10. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months?																		
	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
No	528 70.4%	49 49.9%	386 71.7%	90 83.1%	259 71.2%	261 69.8%	0 0.0%	328 72.3%	54 83.1%	36 61.1%	69 80.9%	27 41.1%	106 73.5%	413 70.2%	62 88.8%	113 76.0%	124 63.6%	181 67.2%
Yes	222 29.6%	49 50.1%	152 28.3%	18 16.9%	105 28.8%	113 30.2%	0 0.0%	125 27.7%	11 16.9%	23 38.9%	16 19.1%	38 58.9%	38 26.5%	176 29.8%	8 11.2%	36 24.0%	71 36.4%	89 32.8%
Chi2:		99.9			-			99.9					-		99.9			



# Q11. Do Tacoma Police Officers treat people fairly?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	530 70.6%	84 85.1%	368 68.4%	76 70.2%	272 74.6%	250 66.8%	0 0.0%	327 72.1%	35 54.0%	51 87.6%	55 64.8%	49 75.5%	113 78.3%	415 70.5%	53 75.6%	107 72.0%	122 62.2%	205 75.9%
Strongly agree	243 32.3%	32 32.7%	175 32.5%	35 32.1%	158 43.5%	81 21.7%	0 0.0%	137 30.3%	20 29.9%	26 44.7%	29 33.9%	24 36.7%	33 22.9%	208 35.4%	24 34.1%	55 37.2%	46 23.3%	103 38.3%
Somewhat agree	287 38.3%	51 52.4%	193 36.0%	41 38.1%	114 31.2%	168 45.0%	0 0.0%	190 41.8%	16 24.1%	25 42.9%	26 30.9%	25 38.8%	80 55.4%	207 35.2%	29 41.5%	52 34.8%	76 38.9%	102 37.6%
Somewhat disagree	37 4.9%	0 0.0%	28 5.2%	9 8.3%	17 4.8%	18 4.7%	0 0.0%	28 6.1%	6 9.8%	0 0.0%	0 0.0%	0 0.0%	7 4.6%	30 5.2%	7 9.5%	4 2.4%	7 3.8%	14 5.2%
Strongly disagree	44 5.9%	8 8.6%	33 6.1%	2 1.8%	25 6.9%	19 5.1%	0 0.0%	17 3.7%	8 11.9%	0 0.0%	2 2.2%	16 24.5%	12 8.5%	25 4.3%	5 6.7%	12 8.1%	26 13.2%	0 0.0%
BOTTOM BOX	81 10.8%	8 8.6%	61 11.3%	11 10.1%	43 11.7%	37 9.8%	0 0.0%	44 9.8%	14 21.7%	0 0.0%	2 2.2%	16 24.5%	19 13.1%	55 9.4%	11 16.2%	16 10.5%	33 17.0%	14 5.2%
Dont know / No opinion	139 18.6%	6 6.3%	109 20.2%	21 19.7%	50 13.7%	88 23.4%	0 0.0%	82 18.1%	16 24.3%	7 12.4%	28 33.0%	0 0.0%	12 8.6%	118 20.1%	6 8.1%	26 17.5%	41 20.8%	51 18.9%
Chi2:		(99)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.81	1.83	1.81	1.75	1.71	1.91 *		1.79	2.05	1.49	1.56	2.12	1.99	1.73	1.88	1.77	2.09	1.59
Standard Deviation:	0.84	0.83	0.86	0.73	0.89	0.78 *		0.76	1.08	0.5	0.67	1.16	0.82	0.8	0.87	0.91	1	0.61
Student's T:					f	e			j	i					q	pR	Q	
Fisher's F:					95			99.9					99		99.9			
Pearson's R:		*			*			*					*		*			*





# Q12. Would you say your confidence in Tacoma's Municipal Government is?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	398 53.1%	73 74.0%	259 48.2%	63 58.5%	182 49.9%	213 57.0%	0 0.0%	228 50.2%	28 42.9%	31 52.7%	71 83.2%	31 47.4%	70 48.3%	320 54.4%	33 46.9%	77 51.8%	88 45.2%	167 61.7%
Excellent	43 5.7%	8 8.2%	25 4.6%	10 9.3%	17 4.7%	26 6.9%	0 0.0%	9 2.1%	16 24.0%	10 17.4%	0 0.0%	6 8.7%	4 2.7%	39 6.7%	2 3.1%	12 7.8%	5 2.3%	15 5.5%
Good	355 47.3%	65 65.8%	234 43.5%	53 49.2%	165 45.2%	187 50.1%	0 0.0%	218 48.1%	12 19.0%	21 35.3%	71 83.2%	25 38.6%	66 45.7%	281 47.7%	30 43.9%	66 44.1%	84 42.9%	152 56.3%
Fair	230 30.7%	9 8.8%	188 35.0%	31 29.1%	117 32.2%	107 28.6%	0 0.0%	140 30.9%	34 52.6%	26 45.1%	14 16.8%	10 15.7%	63 43.9%	165 28.1%	18 26.0%	49 33.2%	56 28.4%	90 33.2%
Poor	116 15.4%	17 17.2%	89 16.5%	9 8.2%	64 17.6%	49 13.0%	0 0.0%	80 17.7%	2 3.6%	1 2.2%	0 0.0%	24 36.9%	11 7.4%	98 16.6%	17 24.1%	20 13.4%	50 25.7%	14 5.1%
BOTTOM BOX	346 46.1%	26 26.0%	277 51.5%	40 37.3%	181 49.8%	156 41.6%	0 0.0%	220 48.5%	37 56.2%	28 47.3%	14 16.8%	34 52.6%	74 51.4%	263 44.7%	35 50.1%	69 46.6%	106 54.1%	103 38.3%
DK / No Opinion	6 0.8%	0 0.0%	2 0.3%	5 4.2%	1 0.3%	5 1.4%	0 0.0%	6 1.3%	1 0.9%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	5 0.9%	2 3.0%	2 1.6%	1 0.7%	0 0.0%
Chi2:		(99.9)			(90)			(99.9)					(99)		(99.9)			
Mean:	2.56	2.35	2.64	2.38	2.63	2.48*		2.65	2.36	2.32	2.17	2.81	2.56	2.55	2.73	2.53	2.78	2.38
Standard Deviation:	0.82	0.86	0.81	0.78	0.83	0.81*		0.79	0.89	0.79	0.38	1.04	0.67	0.85	0.88	0.83	0.86	0.67
Student's T:		D		C				K	HI		k			r	q	pR	oQ	
Fisher's F:		99.9			90			99.9							99.9			
Pearson's R:		*			*			*					*		*			



Q13. Have you reported a complaint or made an inquiry about a problem with a service to the City? (If examples are needed: potholes, street light outages, overgrown vegetation)

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
In the last 6 months	104 13.8%	8 8.6%	80 14.9%	14 13.2%	61 16.6%	39 10.5%	0 0.0%	84 18.5%	1 1.9%	0 0.0%	2 2.2%	9 13.7%	4 2.4%	92 15.7%	10 14.4%	13 9.0%	23 12.0%	42 15.5%
In the last year	112 15.0%	8 8.6%	87 16.1%	16 15.0%	37 10.2%	69 18.5%	0 0.0%	71 15.6%	3 3.8%	20 34.3%	0 0.0%	14 21.7%	10 6.6%	103 17.5%	5 7.2%	15 10.3%	53 27.2%	32 11.8%
In the last 5 years	171 22.8%	9 8.8%	138 25.7%	23 21.6%	89 24.4%	82 22.0%	0 0.0%	92 20.4%	13 19.9%	30 51.3%	16 18.5%	17 25.9%	25 17.5%	145 24.7%	9 13.4%	50 33.3%	37 18.8%	66 24.3%
Never	353 47.1%	73 74.0%	231 42.9%	47 43.9%	172 47.2%	179 48.0%	0 0.0%	201 44.3%	48 73.3%	8 14.3%	67 79.3%	24 37.8%	105 72.8%	239 40.7%	45 64.3%	68 45.9%	78 39.7%	129 47.9%
DK / No Opinion	10 1.3%	0 0.0%	2 0.4%	7 6.4%	6 1.6%	4 1.0%	0 0.0%	5 1.2%	1 1.1%	0 0.0%	0 0.0%	1 0.9%	1 0.6%	9 1.5%	0 0.7%	2 1.6%	5 2.4%	1 0.5%
Chi2:		(99.9)			(99)			(99.9)					(99.9)		(99.9)			



# Q13A. If (in the last 5 years) you have ever had a complaint or inquiry to make about a problem with a City service but did NOT report it, what made you decide NOT to report it?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Belief that nothing would happen / Nothing gets done / Would	66 8.7%	0 0.0%	59 11.0%	7 6.2%	37 10.3%	28 7.5%	0 0.0%	51 11.3%	0 0.0%	11 18.6%	0 0.0%	1 0.9%	11 7.7%	54 9.2%	3 4.3%	18 12.2%	9 4.6%	24 8.8%
Lack of response / Lack of service	24 3.2%	0 0.0%	20 3.8%	3 3.1%	17 4.6%	6 1.6%	0 0.0%	9 2.0%	0 0.7%	0 0.0%	12 14.2%	1 2.0%	2 1.6%	21 3.6%	0 0.6%	4 2.7%	7 3.4%	12 4.6%
Fixed it ourselves / Handled it ourselves	9 1.2%	0 0.0%	6 1.2%	3 2.4%	5 1.4%	4 1.0%	0 0.0%	4 0.8%	4 6.9%	0 0.0%	0 0.0%	1 1.0%	1 0.6%	8 1.4%	1 1.2%	1 0.5%	1 0.5%	4 1.7%
Didnt know where to call / Didnt know how to go about it /	12 1.6%	0 0.0%	10 1.9%	1 1.4%	8 2.3%	3 0.9%	0 0.0%	4 1.0%	0 0.0%	7 12.4%	0 0.0%	0 0.0%	7 5.0%	4 0.8%	0 0.0%	0 0.0%	11 5.6%	0 0.1%
Not open / closed at night when I get home	6 0.8%	0 0.0%	5 0.8%	1 1.2%	5 1.2%	1 0.3%	0 0.0%	5 1.0%	1 1.9%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 1.0%	0 0.0%	1 0.8%	0 0.0%	0 0.0%
Wasnt worth it / Didnt see the point / Too much trouble	24 3.2%	0 0.0%	22 4.1%	1 0.7%	18 5.0%	6 1.5%	0 0.0%	23 5.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	24 4.0%	0 0.6%	1 0.9%	6 3.1%	16 6.0%
Fear for life / Fear of retaliation / Repercussions	7 0.9%	0 0.0%	6 1.1%	1 0.8%	5 1.4%	2 0.4%	0 0.0%	2 0.3%	0 0.0%	0 0.0%	0 0.0%	5 7.8%	1 0.5%	6 1.0%	1 1.1%	0 0.0%	0 0.0%	5 1.9%
Process takes time / Had other things to do / Inconvenient	9 1.2%	0 0.0%	6 1.2%	2 2.3%	5 1.5%	4 1.0%	0 0.0%	8 1.9%	0 0.7%	0 0.0%	0 0.0%	0 0.0%	5 3.5%	4 0.7%	0 0.0%	5 3.3%	3 1.5%	0 0.1%
Never got satisfactory response / Others got bad or no respo	12 1.6%	0 0.0%	10 1.8%	2 2.2%	5 1.4%	7 1.8%	0 0.0%	9 2.1%	1 2.0%	0 0.0%	0 0.0%	1 2.0%	0 0.0%	12 2.0%	0 0.0%	3 1.7%	5 2.3%	2 0.8%
It would eventually get done	10 1.3%	9 8.8%	1 0.2%	0 0.0%	1 0.4%	9 2.3%	0 0.0%	9 1.9%	0 0.0%	1 2.2%	0 0.0%	0 0.0%	0 0.0%	10 1.7%	0 0.0%	0 0.0%	1 0.7%	9 3.2%
Someone else reported / Neighbor reported	2 0.3%	0 0.0%	1 0.2%	1 1.1%	0 0.1%	2 0.4%	0 0.0%	2 0.5%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 0.3%	0 0.0%	0 0.0%	0 0.0%	2 0.6%



## Q13A. If (in the last 5 years) you have ever had a complaint or inquiry to make about a problem with a City service but did NOT report it, what made you decide NOT to report it?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Not big deal / Nothing severe	15 2.0%	0 0.0%	13 2.4%	2 1.9%	5 1.5%	10 2.6%	0 0.0%	15 3.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	15 2.5%	0 0.0%	0 0.2%	10 4.9%	3 1.2%
Understaffed / overworked / Overwhelmed / Anxiety	9 1.1%	6 6.3%	1 0.2%	1 0.9%	0 0.0%	8 2.0%	0 0.0%	8 1.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 0.4%	0 0.0%	0 0.0%	1 0.5%	1 0.5%
Record response:	20 2.7%	0 0.0%	14 2.5%	6 5.9%	13 3.6%	7 1.8%	0 0.0%	8 1.8%	3 4.2%	7 12.4%	1 0.9%	0 0.0%	5 3.3%	15 2.6%	3 4.5%	9 6.3%	5 2.4%	1 0.5%
N/A	506 67.5%	83 84.9%	353 65.6%	67 61.7%	221 60.7%	276 73.9%	0 0.0%	288 63.6%	54 82.0%	23 40.0%	72 84.3%	57 88.4%	108 74.5%	389 66.1%	58 83.5%	103 69.0%	142 72.3%	172 63.7%
DK / No Opinion	41 5.4%	0 0.0%	28 5.2%	11 9.8%	26 7.0%	14 3.8%	0 0.0%	27 5.9%	1 1.5%	8 14.4%	1 0.6%	0 0.0%	6 3.8%	34 5.8%	3 4.9%	7 4.4%	2 1.1%	24 8.9%
Chi2:		(99.9)			(99.9)			(99.9)					(99.9)		(99.9)			



# Q14. Have you participated in any of the following civic activities in the last 12 months?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
City Council Meetings	102 13.6%	17 16.8%	77 14.3%	9 8.1%	36 9.8%	65 17.5%	0 0.0%	50 11.1%	12 18.7%	1 2.2%	16 19.0%	18 27.6%	14 9.9%	81 13.7%	3 4.5%	12 8.3%	34 17.6%	39 14.6%
City Events	336 44.8%	17 17.2%	288 53.6%	30 28.2%	176 48.4%	156 41.8%	0 0.0%	182 40.1%	33 50.0%	41 69.9%	28 32.9%	41 63.2%	46 31.8%	284 48.2%	27 39.3%	52 34.8%	102 51.9%	141 52.4%
Volunteering	302 40.3%	31 31.2%	237 44.0%	34 31.5%	147 40.4%	152 40.8%	0 0.0%	185 40.9%	36 54.4%	21 35.0%	14 15.9%	41 63.6%	39 27.1%	256 43.6%	18 26.3%	38 25.6%	106 54.2%	122 45.2%
Religious institutions	338 45.1%	50 51.0%	246 45.7%	40 37.1%	171 46.9%	161 43.1%	0 0.0%	185 40.9%	43 65.4%	11 19.4%	45 53.5%	42 64.8%	60 41.3%	270 45.8%	30 42.9%	58 38.8%	100 51.3%	126 46.6%
Community groups	263 35.1%	8 8.6%	214 39.7%	39 36.3%	131 36.0%	126 33.8%	0 0.0%	187 41.2%	31 47.9%	0 0.0%	6 6.5%	26 39.7%	27 18.6%	229 39.0%	25 35.6%	22 15.0%	87 44.6%	105 38.8%
None of the above	180 24.0%	40 40.8%	102 18.9%	35 32.2%	93 25.5%	83 22.2%	0 0.0%	137 30.2%	3 4.5%	16 27.0%	10 11.6%	9 14.6%	51 35.1%	121 20.6%	19 27.4%	53 35.8%	45 23.2%	40 14.9%
Chi2:		99.9			95			99.9					99.9		99.9			



# Q15. How much of an impact do you believe your participation has had on your community?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	159 21.2%	17 17.8%	115 21.4%	25 23.5%	80 21.9%	75 20.0%	0 0.0%	80 17.7%	32 48.9%	24 41.2%	1 0.7%	17 25.6%	13 9.1%	138 23.4%	15 21.2%	26 17.5%	40 20.4%	57 21.3%
Very Impactful	86 11.4%	17 17.8%	53 9.9%	14 12.6%	47 12.8%	37 9.9%	0 0.0%	34 7.5%	28 43.5%	2 4.0%	0 0.0%	17 25.6%	11 7.9%	67 11.4%	7 9.4%	14 9.5%	20 10.3%	31 11.6%
Impactful	73 9.8%	0 0.0%	61 11.4%	12 10.9%	33 9.2%	38 10.1%	0 0.0%	46 10.2%	4 5.4%	22 37.2%	1 0.7%	0 0.0%	2 1.1%	71 12.0%	8 11.9%	12 8.0%	20 10.1%	26 9.7%
Somewhat impactful	305 40.6%	33 33.9%	232 43.1%	38 35.6%	145 39.7%	156 41.7%	0 0.0%	174 38.3%	21 32.0%	19 32.7%	51 60.3%	30 45.7%	61 42.4%	243 41.4%	9 13.5%	62 41.9%	88 44.9%	124 46.1%
No impact	257 34.3%	47 48.3%	173 32.2%	34 31.7%	119 32.7%	135 36.1%	0 0.0%	180 39.7%	12 18.0%	8 14.3%	33 39.0%	18 27.2%	68 47.1%	180 30.6%	42 60.8%	56 37.6%	65 33.1%	73 27.1%
BOTTOM BOX	562 74.9%	81 82.2%	405 75.3%	73 67.3%	264 72.4%	291 77.8%	0 0.0%	354 78.1%	33 50.0%	28 47.0%	84 99.3%	47 72.9%	129 89.5%	423 72.0%	52 74.4%	119 79.5%	153 78.0%	198 73.2%
Dont know	30 4.0%	0 0.0%	18 3.3%	10 9.2%	21 5.7%	8 2.1%	0 0.0%	19 4.2%	1 1.1%	7 11.8%	0 0.0%	1 1.6%	2 1.5%	27 4.6%	3 4.4%	5 3.0%	3 1.6%	15 5.5%
Chi2:		(99.9)			-			(99.9)					99.9		(99)			
Mean:	3.02	3.13	3.01	2.95	2.98	3.06*		3.15	2.25	2.65	3.38	2.76	3.3	2.96	3.32	3.11	3.02	2.94
Standard Deviation:	0.97	1.09	0.93	1.02	0.99	0.94*		0.9	1.21	0.81	0.5	1.13	0.85	0.96	1.03	0.92	0.93	0.94
Student's T:								l	HK	k	lj		N	M	r			o
Fisher's F:	-				-			99.9					99.9		95			
Pearson's R:		*			*			*					*		*			*



# Q16. Overall, how satisfied are you with the amount of services Tacoma devotes to social issues? Are you...

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	499 66.5%	51 52.0%	376 69.8%	68 63.1%	238 65.4%	254 67.9%	0 0.0%	283 62.3%	42 65.0%	59 100.0%	56 66.0%	48 74.2%	76 52.5%	421 71.5%	28 41.0%	103 69.1%	137 69.9%	208 77.0%
Very Satisfied	95 12.7%	0 0.0%	78 14.5%	16 14.9%	70 19.3%	24 6.4%	0 0.0%	42 9.2%	20 30.1%	10 17.4%	13 15.1%	6 8.7%	3 2.3%	91 15.5%	9 12.9%	17 11.2%	8 4.2%	59 21.8%
Somewhat Satisfied	404 53.8%	51 52.0%	298 55.4%	52 48.2%	168 46.1%	230 61.5%	0 0.0%	241 53.2%	23 34.8%	48 82.6%	43 51.0%	42 65.4%	73 50.2%	329 56.0%	20 28.1%	86 57.8%	129 65.7%	149 55.2%
Somewhat Dissatisfied	128 17.1%	18 18.5%	92 17.1%	17 15.8%	64 17.5%	61 16.2%	0 0.0%	100 22.1%	13 19.4%	0 0.0%	0 0.0%	9 13.1%	34 23.8%	93 15.8%	15 22.0%	28 18.8%	31 15.6%	36 13.3%
Very Dissatisfied	51 6.7%	8 8.2%	35 6.6%	7 6.7%	17 4.6%	33 8.8%	0 0.0%	33 7.2%	9 13.8%	0 0.0%	0 0.0%	7 10.7%	16 11.4%	27 4.6%	7 10.6%	11 7.1%	21 10.9%	1 0.5%
BOTTOM BOX	179 23.8%	26 26.7%	127 23.7%	24 22.6%	80 22.1%	93 25.0%	0 0.0%	133 29.3%	22 33.2%	0 0.0%	0 0.0%	15 23.8%	51 35.2%	120 20.3%	23 32.7%	39 25.9%	52 26.5%	37 13.8%
DK / No Opinion	72 9.6%	21 21.3%	35 6.5%	15 14.3%	46 12.6%	27 7.1%	0 0.0%	38 8.4%	1 1.9%	0 0.0%	29 34.0%	1 2.0%	18 12.2%	48 8.2%	18 26.4%	8 5.0%	7 3.6%	25 9.2%
Chi2:		99.9			99.9			(99.9)					99.9		(99.9)			
Mean:	2.2	2.44	2.17	2.17	2.08	2.3*		2.3	2.17	1.83	1.77	2.26	2.51	2.1	2.41	2.23	2.34	1.92
Standard Deviation:	0.77	0.68	0.77	0.81	0.79	0.73*		0.75	1.03	0.38	0.42	0.77	0.75	0.73	0.95	0.75	0.74	0.64
Student's T:		f			e			JK	H		HI	k	N	M	R	R	R	OPQ
Fisher's F:		95			99			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q17. The City of Tacoma helps fund social services - programs that provide public benefit and promote the welfare of our community. What social services do you believe should be a top priority for the City of Tacoma?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Homelessness / Helping the homeless	350 46.7%	44 44.3%	259 48.1%	47 43.7%	147 40.3%	202 53.9%	0 0.0%	222 49.0%	36 55.2%	35 59.2%	25 29.7%	24 37.2%	76 52.8%	273 46.4%	20 29.2%	50 33.4%	101 51.7%	146 54.0%
Affordable housing / Low income housing	89 11.9%	17 17.3%	55 10.3%	17 15.6%	24 6.5%	66 17.5%	0 0.0%	66 14.6%	12 18.0%	0 0.0%	1 0.7%	9 13.8%	22 15.5%	67 11.4%	10 14.5%	9 6.3%	26 13.1%	40 14.7%
Drug rehabilitation / Drugs	52 7.0%	8 8.6%	39 7.2%	5 4.7%	38 10.5%	14 3.8%	0 0.0%	41 9.2%	0 0.0%	0 0.0%	0 0.0%	10 15.0%	10 6.7%	43 7.2%	5 7.9%	12 7.8%	8 4.0%	21 7.7%
Crime / Law enforcement / Policies	61 8.2%	17 17.8%	38 7.1%	6 5.3%	43 11.9%	16 4.2%	0 0.0%	25 5.6%	13 20.5%	7 12.4%	2 2.6%	9 14.0%	8 5.3%	53 9.0%	0 0.5%	9 5.8%	25 12.7%	10 3.6%
Fixing roads / Fixing potholes	10 1.3%	0 0.0%	8 1.4%	2 2.1%	8 2.1%	2 0.6%	0 0.0%	8 1.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	10 1.7%	0 0.0%	0 0.3%	3 1.7%	3 1.0%
Helping young people / Things that impact youth / Youth issue	75 10.0%	10 9.7%	55 10.2%	11 10.0%	52 14.4%	21 5.6%	0 0.0%	31 6.9%	16 24.5%	8 14.0%	5 5.5%	13 19.9%	18 12.2%	57 9.8%	16 22.8%	13 8.4%	9 4.6%	34 12.5%
The elderly / Senior centers	39 5.2%	0 0.0%	28 5.2%	11 10.1%	13 3.6%	26 6.9%	0 0.0%	15 3.2%	14 21.0%	1 2.2%	1 0.9%	8 13.0%	12 8.5%	27 4.5%	10 14.1%	5 3.2%	11 5.5%	12 4.6%
Mental health	124 16.6%	8 8.6%	107 20.0%	8 7.8%	73 20.0%	51 13.7%	0 0.0%	75 16.6%	17 26.3%	13 22.6%	0 0.0%	17 25.7%	30 20.9%	87 14.8%	16 23.6%	20 13.1%	16 8.4%	70 25.9%
Clean up streets / Clean up parks / Clean up city	1 0.2%	0 0.0%	0 0.0%	1 1.2%	1 0.2%	0 0.1%	0 0.0%	1 0.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	0 0.2%	0 0.2%
Education / Schools	73 9.7%	0 0.0%	66 12.2%	7 6.3%	44 12.0%	29 7.7%	0 0.0%	26 5.6%	17 26.0%	10 16.3%	13 15.7%	5 7.8%	2 1.3%	71 12.0%	2 2.7%	14 9.2%	3 1.3%	52 19.2%
Helping the low income / Helping the poor	34 4.6%	0 0.0%	31 5.7%	2 2.2%	15 4.0%	19 5.2%	0 0.0%	11 2.4%	1 0.9%	13 22.6%	0 0.0%	8 13.0%	3 2.3%	31 5.2%	2 2.2%	4 2.9%	3 1.5%	25 9.1%





# Q17. The City of Tacoma helps fund social services - programs that provide public benefit and promote the welfare of our community. What social services do you believe should be a top priority for the City of Tacoma?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Health / Community health clinic / Medical services	29 3.8%	0 0.0%	22 4.1%	7 6.2%	7 1.9%	22 5.9%	0 0.0%	26 5.8%	2 2.9%	0 0.0%	0 0.0%	1 0.9%	0 0.0%	28 4.8%	0 0.7%	4 3.0%	9 4.7%	12 4.5%
Day care / Child care	14 1.8%	0 0.0%	11 2.1%	2 2.0%	1 0.4%	12 3.3%	0 0.0%	3 0.6%	11 16.7%	0 0.0%	0 0.0%	0 0.0%	10 6.6%	4 0.7%	0 0.7%	1 0.5%	2 1.1%	10 3.8%
Food banks / Feeding people / Food	10 1.3%	0 0.0%	7 1.3%	3 2.9%	3 0.9%	7 1.9%	0 0.0%	10 2.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 3.0%	6 1.0%	2 2.2%	5 3.5%	2 0.8%	2 0.6%
Job services / Get people jobs / Unemployment / Create jobs	20 2.6%	1 1.0%	15 2.8%	4 3.4%	15 4.1%	3 0.7%	0 0.0%	12 2.8%	4 6.9%	0 0.0%	0 0.0%	1 1.0%	10 7.3%	9 1.5%	6 8.6%	3 2.0%	8 4.0%	1 0.5%
Helping the handicapped / More wheelchair access / Disabilit	7 0.9%	0 0.0%	6 1.0%	1 1.0%	5 1.5%	1 0.3%	0 0.0%	7 1.5%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 3.9%	1 0.2%	6 8.0%	0 0.0%	1 0.4%	0 0.2%
Public transportation	31 4.1%	14 14.1%	16 3.0%	1 1.1%	1 0.4%	30 7.9%	0 0.0%	17 3.8%	0 0.0%	0 0.0%	0 0.0%	14 21.3%	19 13.2%	12 2.0%	6 8.1%	0 0.0%	14 7.3%	11 4.0%
Parks and recreation	33 4.4%	16 16.2%	15 2.8%	2 1.6%	33 9.0%	0 0.0%	0 0.0%	12 2.6%	0 0.7%	0 0.0%	11 13.5%	9 13.9%	0 0.0%	33 5.6%	0 0.0%	2 1.3%	16 8.3%	15 5.5%
Fire services	4 0.6%	0 0.0%	3 0.6%	1 1.3%	4 1.2%	0 0.0%	0 0.0%	1 0.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 0.8%	0 0.0%	0 0.0%	0 0.0%	2 1.3%	2 0.7%
Safety	2 0.3%	0 0.0%	0 0.0%	2 1.9%	2 0.4%	0 0.1%	0 0.0%	1 0.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 0.3%	0 0.5%	0 0.2%	1 0.5%	0 0.0%
Library	1 0.2%	0 0.0%	0 0.0%	1 1.2%	1 0.2%	0 0.1%	0 0.0%	1 0.2%	0 0.7%	0 0.0%	0 0.0%	0 0.0%	0 0.3%	1 0.1%	0 0.0%	1 0.6%	0 0.2%	0 0.0%
Affordable living / Food affordability	15 2.0%	8 8.6%	6 1.1%	1 0.8%	8 2.3%	7 1.8%	0 0.0%	7 1.5%	0 0.0%	0 0.0%	0 0.0%	8 13.0%	6 4.2%	9 1.6%	6 8.7%	0 0.0%	9 4.7%	0 0.0%



Q17. The City of Tacoma helps fund social services - programs that provide public benefit and promote the welfare of our community. What social services do you believe should be a top priority for the City of Tacoma?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
Economic development	1 0.2%	0 0.0%	1 0.2%	0 0.4%	0 0.1%	0 0.0%	0 0.0%	0 0.0%	0 0.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.1%	0 0.0%	0 0.3%	0 0.0%	0 0.0%
Social services	6 0.8%	0 0.0%	5 0.9%	1 1.1%	3 0.9%	3 0.7%	0 0.0%	6 1.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 1.0%	0 0.0%	3 2.0%	2 1.1%	1 0.3%
Record response:	87 11.6%	0 0.0%	73 13.5%	13 12.0%	41 11.3%	45 11.9%	0 0.0%	46 10.1%	4 6.8%	7 12.4%	14 16.8%	14 21.7%	12 8.3%	75 12.7%	2 3.4%	3 1.8%	26 13.1%	46 17.2%
DK / No Opinion	117 15.7%	21 21.3%	75 13.9%	19 17.6%	55 15.1%	59 15.7%	0 0.0%	54 11.9%	2 3.8%	12 20.0%	45 53.1%	1 1.6%	27 18.6%	82 13.9%	21 29.9%	35 23.2%	21 10.9%	22 8.3%
Chi2:		(99.9)			(99.9)			(99.9)					(99.9)		(99.9)			



## How satisfied are you with the level of access to arts, culture, science, and/or heritage programs or experiences in your community? Would you say you are:?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	636 84.8%	90 91.8%	453 84.2%	90 83.5%	305 83.6%	322 86.0%	0 0.0%	383 84.5%	42 64.8%	51 87.6%	85 100.0%	56 86.9%	117 81.1%	503 85.5%	53 76.0%	138 92.2%	158 80.7%	243 90.0%
Very Satisfied	310 41.3%	31 31.7%	228 42.4%	50 46.2%	142 38.9%	161 43.1%	0 0.0%	210 46.4%	11 17.2%	26 43.9%	18 21.3%	33 51.7%	39 27.3%	262 44.6%	15 21.6%	82 55.2%	79 40.5%	120 44.5%
Somewhat Satisfied	326 43.5%	59 60.1%	225 41.8%	40 37.2%	163 44.7%	160 42.9%	0 0.0%	172 38.1%	31 47.6%	26 43.7%	67 78.7%	23 35.2%	78 53.8%	241 40.9%	38 54.4%	55 37.0%	79 40.1%	123 45.5%
Somewhat Dissatisfied	34 4.5%	0 0.0%	28 5.2%	5 4.8%	19 5.2%	14 3.8%	0 0.0%	21 4.6%	10 15.6%	0 0.0%	0 0.0%	1 1.9%	10 7.2%	24 4.0%	0 0.0%	3 2.0%	4 2.0%	26 9.5%
Very Dissatisfied	29 3.9%	8 8.2%	19 3.5%	1 0.7%	17 4.6%	11 2.9%	0 0.0%	11 2.5%	9 14.3%	7 12.4%	0 0.0%	0 0.0%	12 8.6%	16 2.8%	5 7.4%	0 0.0%	9 4.3%	0 0.0%
BOTTOM BOX	63 8.4%	8 8.2%	47 8.7%	6 5.5%	36 9.8%	25 6.7%	0 0.0%	32 7.1%	20 29.9%	7 12.4%	0 0.0%	1 1.9%	23 15.8%	40 6.8%	5 7.4%	3 2.0%	12 6.4%	26 9.5%
DK / No Opinion	51 6.8%	0 0.0%	38 7.1%	12 11.0%	24 6.6%	27 7.3%	0 0.0%	38 8.4%	3 5.3%	0 0.0%	0 0.0%	7 11.2%	5 3.1%	45 7.7%	12 16.6%	9 5.8%	25 13.0%	1 0.4%
Chi2:		(99.9)			-			(99.9)					99.9		(99.9)			
Mean:	1.69	1.85	1.68	1.55	1.74	1.64*		1.6	2.28	1.81	1.79	1.44	1.97	1.62	1.92	1.44	1.66	1.65
Standard Deviation:	0.75	0.79	0.75	0.64	0.78	0.71*		0.71	0.94	0.96	0.41	0.54	0.85	0.71	0.79	0.54	0.76	0.65
Student's T:									HkL		i	l	N	M	P	Oqr	p	p
Fisher's F:		95			-			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



# Q19A. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - Tacoma's overall economic health. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	549 73.2%	62 62.9%	405 75.3%	78 72.6%	280 76.8%	263 70.3%	0 0.0%	329 72.6%	38 58.9%	50 85.4%	68 79.8%	51 78.6%	78 53.9%	468 79.5%	25 36.5%	124 82.9%	134 68.6%	231 85.6%
Very Satisfied	121 16.1%	6 5.8%	95 17.6%	19 18.0%	61 16.8%	59 15.7%	0 0.0%	85 18.8%	6 8.7%	23 40.0%	2 2.2%	1 1.0%	9 6.3%	111 18.9%	5 7.7%	34 23.1%	26 13.1%	52 19.1%
Somewhat Satisfied	429 57.1%	56 57.1%	311 57.7%	59 54.7%	219 60.0%	204 54.6%	0 0.0%	244 53.8%	33 50.2%	27 45.4%	66 77.7%	50 77.6%	69 47.5%	357 60.6%	20 28.8%	89 59.9%	109 55.5%	180 66.6%
Somewhat Dissatisfied	135 18.0%	22 22.5%	99 18.4%	13 11.6%	61 16.7%	71 19.0%	0 0.0%	85 18.8%	14 21.2%	1 2.2%	17 19.5%	14 21.4%	51 35.2%	77 13.0%	37 52.6%	15 9.8%	44 22.5%	34 12.6%
Very Dissatisfied	22 2.9%	8 8.2%	10 1.9%	3 3.1%	2 0.7%	18 4.9%	0 0.0%	9 1.9%	10 15.2%	0 0.0%	0 0.0%	0 0.0%	5 3.6%	16 2.8%	6 8.1%	2 1.3%	2 1.1%	1 0.5%
BOTTOM BOX	156 20.9%	30 30.7%	109 20.3%	16 14.7%	63 17.4%	89 23.9%	0 0.0%	94 20.7%	24 36.4%	1 2.2%	17 19.5%	14 21.4%	56 38.8%	93 15.8%	42 60.6%	17 11.1%	46 23.5%	35 13.1%
DK / No Opinion	44 5.9%	6 6.3%	23 4.3%	14 12.7%	21 5.9%	22 5.8%	0 0.0%	30 6.7%	3 4.7%	7 12.4%	1 0.7%	0 0.0%	11 7.4%	27 4.7%	2 2.9%	9 6.0%	15 7.9%	3 1.2%
Chi2:		(99.9)			99			(99.9)					(99.9)		(99.9)			
Mean:	2.08	2.35	2.05	2	2.01	2.14*		2.04	2.45	1.57	2.17	2.2	2.39	2	2.63	1.89	2.12	1.94
Standard Deviation:	0.692	0.731	0.675	0.697	0.62	0.748*		0.696	0.873	0.55	0.435	0.43	0.675	0.673	0.753	0.628	0.648	0.582
Student's T:								ij	hJ	hkl	j	J	N	M	PQR	Oq	Opr	Oq
Fisher's F:		99.9			90			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			



## Q19B. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - Street, trail, and other transportation enhancements in your neighborhood. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).				
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R	
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270	
TOP BOX	522 69.6%	81 82.2%	362 67.2%	78 72.0%	256 70.3%	258 69.0%	0 0.0%	307 67.7%	40 61.5%	42 71.3%	84 99.3%	36 55.4%	108 74.9%	406 69.0%	43 62.4%	119 79.7%	142 72.6%	185 68.7%	
Very Satisfied	181 24.1%	24 24.6%	131 24.3%	25 23.2%	92 25.2%	87 23.3%	0 0.0%	111 24.5%	20 30.2%	22 38.3%	18 21.7%	2 3.7%	48 33.4%	132 22.4%	20 29.3%	56 37.8%	51 25.9%	50 18.7%	
Somewhat Satisfied	341 45.5%	57 57.6%	231 42.9%	53 48.8%	164 45.1%	171 45.7%	0 0.0%	196 43.2%	20 31.2%	19 33.0%	66 77.6%	33 51.7%	60 41.5%	274 46.6%	23 33.2%	63 42.0%	91 46.7%	135 50.0%	
Somewhat Dissatisfied	132 17.6%	1 1.0%	120 22.4%	9 8.7%	57 15.6%	74 19.8%	0 0.0%	87 19.1%	14 21.3%	17 28.7%	0 0.0%	13 19.4%	27 18.5%	98 16.7%	9 12.3%	23 15.7%	26 13.2%	62 23.0%	
Very Dissatisfied	70 9.3%	16 16.8%	44 8.3%	9 8.1%	40 10.9%	29 7.8%	0 0.0%	41 9.0%	9 14.3%	0 0.0%	0 0.0%	16 24.2%	8 5.7%	61 10.4%	15 20.9%	3 2.2%	20 10.0%	18 6.8%	
BOTTOM BOX	202 26.9%	17 17.8%	165 30.7%	18 16.8%	96 26.4%	103 27.6%	0 0.0%	127 28.0%	23 35.6%	17 28.7%	0 0.0%	28 43.6%	35 24.2%	159 27.1%	23 33.2%	27 17.9%	45 23.2%	80 29.8%	
DK / No Opinion	26 3.5%	0 0.0%	11 2.1%	12 11.1%	12 3.3%	13 3.4%	0 0.0%	19 4.3%	2 2.9%	0 0.0%	1 0.7%	1 1.0%	1 0.9%	23 3.9%	3 4.4%	4 2.4%	8 4.2%	4 1.5%	
Chi2:		(99.9)			-			(99.9)					(95)		(99.9)				
Mean:	2.12	2.1	2.15	2.02	2.12	2.13*		2.13	2.2	1.9	1.78	2.65	1.96	2.16	2.26	1.82	2.08	2.18	
Standard Deviation:	0.9	0.96	0.89	0.86	0.93	0.87*		0.9	1.05	0.82	0.42	0.9	0.87	0.9	1.12	0.78	0.91	0.82	
Student's T:								kl		l		hL		hjk		p	oqR	p	P
Fisher's F:								99.9					95		99.9				
Pearson's R:								*					*		*				*



# Q19C. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The efforts of the City to address the impacts of climate change. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	406 54.1%	53 53.8%	306 56.8%	47 43.6%	200 55.0%	202 54.1%	0 0.0%	228 50.3%	39 60.4%	47 80.9%	51 59.9%	34 51.8%	74 51.0%	329 56.0%	19 27.9%	92 62.0%	106 54.1%	160 59.3%
Very Satisfied	137 18.3%	28 28.1%	96 17.8%	14 12.9%	63 17.4%	73 19.5%	0 0.0%	71 15.8%	23 34.8%	10 16.3%	15 17.8%	14 22.3%	22 15.4%	115 19.5%	12 16.6%	45 30.1%	24 12.1%	46 17.0%
Somewhat Satisfied	268 35.8%	25 25.7%	210 39.0%	33 30.8%	137 37.6%	129 34.6%	0 0.0%	157 34.6%	17 25.6%	38 64.5%	36 42.1%	19 29.5%	51 35.6%	215 36.5%	8 11.3%	48 31.9%	82 42.0%	114 42.3%
Somewhat Dissatisfied	85 11.3%	17 17.3%	50 9.3%	18 16.5%	41 11.3%	43 11.5%	0 0.0%	66 14.6%	6 9.4%	0 0.0%	1 0.6%	9 13.9%	13 8.7%	73 12.3%	3 4.0%	14 9.5%	25 12.9%	37 13.8%
Very Dissatisfied	77 10.2%	0 0.0%	65 12.2%	10 9.6%	22 6.1%	52 13.8%	0 0.0%	45 9.9%	3 5.2%	11 18.0%	2 2.2%	13 19.9%	20 14.1%	56 9.6%	17 24.0%	17 11.4%	23 12.0%	13 4.6%
BOTTOM BOX	162 21.6%	17 17.3%	116 21.5%	28 26.1%	63 17.4%	95 25.3%	0 0.0%	111 24.6%	10 14.6%	11 18.0%	2 2.8%	22 33.8%	33 22.8%	129 21.9%	19 28.0%	31 20.9%	49 24.9%	50 18.4%
DK / No Opinion	183 24.4%	28 28.9%	117 21.7%	33 30.2%	101 27.7%	77 20.6%	0 0.0%	114 25.1%	16 25.0%	1 1.1%	32 37.3%	9 14.4%	38 26.2%	130 22.1%	31 44.1%	26 17.1%	41 21.0%	60 22.3%
Chi2:		99.9			99			99.9					-		99.9			
Mean:	2.18	1.85	2.2	2.33	2.08	2.25*		2.25	1.8	2.2	1.8	2.37	2.29	2.15	2.63	2.03	2.31	2.08
Standard Deviation:	0.95	0.79	0.96	0.94	0.85	1.01*		0.94	0.92	0.93	0.63	1.11	1.01	0.94	1.32	1.02	0.91	0.79
Student's T:								i	h						pr	o		o
Fisher's F:		99			-			99.9					-		99.9			
Pearson's R:		*			*			*					*		*			



# Q19D. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The ease of bicycle travel in Tacoma. Is it?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	499 66.5%	84 85.2%	353 65.7%	60 55.3%	269 73.8%	223 59.6%	0 0.0%	283 62.4%	49 75.6%	41 69.6%	62 73.1%	49 75.1%	95 65.5%	402 68.4%	55 79.1%	105 70.1%	113 57.5%	186 69.0%
Very Satisfied	209 27.9%	48 49.0%	141 26.2%	20 18.7%	126 34.6%	79 21.2%	0 0.0%	116 25.7%	32 49.4%	8 13.5%	18 21.0%	25 38.2%	42 28.7%	167 28.3%	35 50.0%	40 26.9%	66 33.6%	57 21.0%
Somewhat Satisfied	290 38.6%	36 36.2%	213 39.5%	39 36.6%	143 39.3%	144 38.4%	0 0.0%	166 36.7%	17 26.2%	33 56.1%	44 52.1%	24 36.8%	53 36.7%	236 40.1%	20 29.0%	64 43.2%	47 23.9%	130 48.0%
Somewhat Dissatisfied	114 15.2%	14 13.8%	91 16.8%	10 9.0%	37 10.3%	74 19.9%	0 0.0%	74 16.3%	2 2.8%	11 18.0%	19 22.1%	9 13.6%	17 11.5%	84 14.3%	7 9.6%	21 13.9%	45 23.1%	30 11.1%
Very Dissatisfied	49 6.5%	1 1.0%	39 7.3%	8 7.5%	24 6.6%	24 6.5%	0 0.0%	33 7.3%	0 0.0%	7 12.4%	0 0.0%	6 8.7%	9 6.5%	40 6.7%	2 2.2%	6 3.8%	15 7.9%	23 8.5%
BOTTOM BOX	163 21.7%	15 14.8%	130 24.1%	18 16.5%	61 16.8%	99 26.4%	0 0.0%	107 23.6%	2 2.8%	18 30.5%	19 22.1%	14 22.3%	26 18.0%	124 21.0%	8 11.8%	26 17.8%	61 31.0%	53 19.6%
DK / No Opinion	89 11.8%	0 0.0%	55 10.2%	30 28.2%	34 9.4%	52 14.0%	0 0.0%	63 14.0%	14 21.7%	0 0.0%	4 4.8%	2 2.7%	24 16.6%	62 10.6%	6 9.1%	18 12.1%	22 11.5%	31 11.4%
Chi2:		99.9			99.9			(99.9)					-		(99.9)			
Mean:	2	1.67	2.06	2.07	1.88	2.14*		2.06	1.41	2.29	2.01	1.93	1.95	1.99	1.6	1.94	2.06	2.08
Standard Deviation:	0.89	0.75	0.89	0.9	0.88	0.87*		0.91	0.56	0.86	0.68	0.95	0.89	0.88	0.78	0.8	1	0.86
Student's T:					F	E		I	HJk	I	i				pQR	o	O	O
Fisher's F:		99.9			99			99.9							99			
Pearson's R:		*			*			*					*		*			



# Q19E. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The ease of walking in your neighborhood. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	560 74.7%	60 60.9%	412 76.6%	84 78.1%	291 79.9%	259 69.4%	0 0.0%	345 76.2%	53 81.5%	42 71.3%	55 64.6%	49 75.4%	114 78.9%	443 75.2%	41 59.0%	121 80.8%	147 75.0%	219 81.0%
Very Satisfied	336 44.7%	47 47.3%	234 43.5%	52 48.3%	178 48.8%	152 40.7%	0 0.0%	193 42.6%	27 41.6%	22 38.3%	40 47.6%	39 60.8%	67 46.4%	266 45.2%	8 11.5%	90 60.2%	97 49.8%	126 46.7%
Somewhat Satisfied	225 29.9%	13 13.6%	178 33.1%	32 29.8%	113 31.1%	107 28.7%	0 0.0%	152 33.6%	26 39.9%	19 33.0%	14 17.0%	9 14.6%	47 32.5%	176 30.0%	33 47.5%	31 20.6%	49 25.2%	93 34.3%
Somewhat Dissatisfied	142 18.9%	29 29.8%	102 18.9%	10 9.3%	63 17.3%	78 20.9%	0 0.0%	74 16.4%	4 6.2%	17 28.7%	29 34.7%	15 23.7%	25 17.4%	104 17.6%	22 31.2%	20 13.5%	42 21.5%	38 13.9%
Very Dissatisfied	38 5.1%	9 9.2%	22 4.0%	8 7.1%	5 1.5%	32 8.5%	0 0.0%	28 6.1%	8 12.3%	0 0.0%	0 0.0%	1 0.9%	3 2.1%	35 6.0%	3 4.9%	6 3.8%	6 3.1%	13 4.8%
BOTTOM BOX	180 24.0%	38 39.1%	123 22.9%	18 16.4%	68 18.8%	110 29.4%	0 0.0%	102 22.5%	12 18.5%	17 28.7%	29 34.7%	16 24.6%	28 19.4%	139 23.6%	25 36.2%	26 17.3%	48 24.6%	51 18.7%
DK / No Opinion	10 1.3%	0 0.0%	3 0.5%	6 5.5%	5 1.3%	5 1.2%	0 0.0%	6 1.3%	0 0.0%	0 0.0%	1 0.7%	0 0.0%	2 1.7%	7 1.1%	3 4.8%	3 1.9%	1 0.4%	1 0.2%
Chi2:		(99.9)			(99.9)			(99.9)					-		(99.9)			
Mean:	1.84	2.01	1.83	1.74	1.71	1.97*		1.86	1.89	1.9	1.87	1.65	1.75	1.84	2.31	1.6	1.78	1.77
Standard Deviation:	0.91	1.07	0.87	0.92	0.81	0.98*		0.91	0.99	0.82	0.91	0.88	0.82	0.92	0.75	0.87	0.89	0.87
Student's T:					F	E									PQR	O	O	O
Fisher's F:		90			99.9			-					-		99.9			
Pearson's R:		*			*			*					*		*			





Q19F. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The health of Puget Sound and its native plants and animals, including salmon, orcas, and shellfish. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	435 58.0%	37 37.6%	345 64.1%	51 47.0%	206 56.5%	224 59.8%	0 0.0%	257 56.8%	31 47.9%	37 63.4%	57 67.0%	40 62.3%	98 67.7%	328 55.7%	32 45.4%	106 71.4%	110 56.1%	155 57.3%
Very Satisfied	158 21.1%	22 22.6%	120 22.3%	15 14.0%	75 20.5%	82 22.1%	0 0.0%	83 18.4%	4 5.5%	18 29.8%	17 20.0%	32 49.1%	36 24.9%	122 20.7%	12 17.2%	64 42.7%	33 17.0%	48 17.8%
Somewhat Satisfied	277 36.9%	15 15.0%	225 41.8%	36 33.0%	131 36.0%	141 37.8%	0 0.0%	174 38.4%	28 42.4%	20 33.6%	40 47.1%	9 13.2%	62 42.8%	206 35.0%	20 28.2%	43 28.7%	77 39.1%	107 39.6%
Somewhat Dissatisfied	150 20.0%	19 19.5%	108 20.1%	23 21.4%	68 18.6%	82 21.8%	0 0.0%	114 25.1%	6 9.1%	22 36.6%	1 1.5%	4 5.7%	21 14.8%	129 21.9%	2 3.6%	21 14.0%	43 21.9%	75 27.9%
Very Dissatisfied	97 13.0%	31 31.7%	54 10.0%	11 10.4%	60 16.5%	35 9.4%	0 0.0%	38 8.4%	9 14.3%	0 0.0%	26 30.8%	21 32.0%	21 14.2%	77 13.1%	31 44.9%	7 4.5%	24 12.1%	22 8.1%
BOTTOM BOX	248 33.0%	50 51.2%	162 30.1%	34 31.8%	128 35.1%	117 31.2%	0 0.0%	152 33.5%	15 23.4%	22 36.6%	27 32.2%	24 37.7%	42 29.0%	206 35.0%	34 48.5%	28 18.5%	67 34.0%	97 36.1%
DK / No Opinion	67 9.0%	11 11.2%	31 5.8%	23 21.2%	31 8.4%	34 9.0%	0 0.0%	44 9.6%	19 28.8%	0 0.0%	1 0.7%	0 0.0%	5 3.3%	55 9.3%	4 6.1%	15 10.1%	19 9.9%	18 6.6%
Chi2:		99.9			-			99.9					95		99.9			
Mean:	2.27	2.68	2.19	2.36	2.34	2.2*		2.26	2.45	2.07	2.43	2.21	2.19	2.3	2.81	1.78	2.32	2.28
Standard Deviation:	0.97	1.21	0.92	0.93	1.02	0.93*		0.89	0.91	0.82	1.13	1.35	0.98	0.98	1.22	0.89	0.93	0.87
Student's T:															Pqr	OQR	oP	oP
Fisher's F:		99.9			-			-					-		99.9			
Pearson's R:		*			*			*					*		*			



## Q19G. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The number of trees in your neighborhood. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	637 84.9%	90 91.8%	455 84.6%	87 81.0%	313 85.9%	315 84.2%	0 0.0%	378 83.4%	56 85.1%	49 83.7%	72 85.0%	64 98.1%	128 88.6%	492 83.6%	66 94.7%	131 87.8%	170 87.0%	219 81.1%
Very Satisfied	380 50.7%	42 42.4%	288 53.5%	50 46.1%	167 45.8%	208 55.7%	0 0.0%	228 50.3%	38 58.4%	41 69.3%	22 25.5%	42 64.2%	76 52.9%	295 50.1%	43 61.7%	76 50.8%	127 64.8%	114 42.1%
Somewhat Satisfied	256 34.2%	49 49.4%	167 31.1%	38 35.0%	146 40.1%	106 28.5%	0 0.0%	150 33.1%	17 26.7%	8 14.4%	51 59.5%	22 33.9%	52 35.7%	197 33.5%	23 33.0%	55 37.0%	43 22.2%	105 39.0%
Somewhat Dissatisfied	45 6.0%	0 0.0%	36 6.8%	9 8.0%	24 6.7%	20 5.3%	0 0.0%	28 6.3%	2 2.6%	0 0.0%	13 15.0%	1 1.9%	4 3.1%	40 6.8%	0 0.7%	6 3.8%	11 5.6%	26 9.7%
Very Dissatisfied	51 6.8%	8 8.2%	37 6.8%	6 5.2%	16 4.3%	33 8.9%	0 0.0%	33 7.2%	8 12.3%	10 16.3%	0 0.0%	0 0.0%	10 7.2%	41 6.9%	2 2.2%	11 7.5%	12 5.9%	17 6.4%
BOTTOM BOX	96 12.8%	8 8.2%	73 13.6%	14 13.2%	40 11.0%	53 14.2%	0 0.0%	61 13.4%	10 14.9%	10 16.3%	13 15.0%	1 1.9%	15 10.3%	81 13.8%	2 2.9%	17 11.3%	22 11.5%	43 16.0%
DK / No Opinion	17 2.3%	0 0.0%	10 1.8%	6 5.8%	11 3.1%	6 1.6%	0 0.0%	14 3.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 1.1%	16 2.7%	2 2.4%	1 0.9%	3 1.6%	8 2.8%
Chi2:		(99)			99			(99.9)					-		(99.9)			
Mean:	1.68	1.74	1.66	1.71	1.69	1.67*		1.69	1.69	1.63	1.89	1.38	1.64	1.7	1.42	1.68	1.52	1.8
Standard Deviation:	0.87	0.83	0.88	0.84	0.79	0.94*		0.89	1.01	1.11	0.63	0.53	0.86	0.88	0.63	0.87	0.85	0.87
Student's T:																		
Fisher's F:																		
Pearson's R:																		



Q19H. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - The efforts of the City to address the health risks associated with wildfire smoke and/or extreme heat. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	428 57.0%	43 43.4%	328 61.0%	54 50.0%	193 53.0%	229 61.2%	0 0.0%	270 59.7%	22 33.3%	31 53.2%	53 62.8%	42 64.6%	79 55.0%	344 58.5%	36 51.7%	107 72.1%	114 58.2%	147 54.5%
Very Satisfied	142 18.9%	19 18.9%	105 19.5%	18 16.3%	74 20.3%	66 17.7%	0 0.0%	86 19.1%	6 8.7%	19 32.1%	3 3.8%	23 35.1%	28 19.3%	113 19.1%	13 18.4%	45 30.1%	41 20.8%	39 14.4%
Somewhat Satisfied	286 38.1%	24 24.6%	223 41.5%	36 33.7%	119 32.7%	163 43.5%	0 0.0%	184 40.6%	16 24.6%	12 21.2%	50 59.0%	19 29.5%	51 35.7%	232 39.4%	23 33.3%	63 42.0%	73 37.4%	108 40.1%
Somewhat Dissatisfied	79 10.5%	19 19.5%	48 8.9%	12 10.8%	16 4.4%	62 16.5%	0 0.0%	57 12.5%	5 7.7%	13 22.6%	1 0.7%	1 1.8%	16 11.3%	63 10.6%	4 6.2%	15 10.4%	25 12.5%	30 11.2%
Very Dissatisfied	44 5.9%	23 23.1%	17 3.1%	5 4.4%	31 8.6%	13 3.5%	0 0.0%	11 2.4%	9 13.2%	0 0.0%	15 17.3%	7 11.2%	15 10.5%	29 4.9%	22 32.3%	1 0.7%	1 0.5%	10 3.6%
BOTTOM BOX	123 16.4%	42 42.6%	65 12.1%	16 15.2%	47 13.0%	75 20.0%	0 0.0%	67 14.9%	14 21.0%	13 22.6%	15 18.0%	8 13.0%	31 21.8%	91 15.5%	27 38.5%	17 11.1%	26 13.1%	40 14.8%
DK / No Opinion	199 26.6%	14 13.9%	145 27.0%	38 34.8%	124 34.0%	70 18.8%	0 0.0%	115 25.5%	30 45.7%	14 24.2%	16 19.2%	14 22.3%	34 23.2%	153 25.9%	7 9.8%	25 16.8%	56 28.7%	83 30.7%
Chi2:		99.9			99.9			(99.9)					-		(99.9)			
Mean:	2.05	2.54	1.94	2.05	2.02	2.07*		1.98	2.47	1.87	2.39	1.86	2.17	2.02	2.58	1.78	1.9	2.06
Standard Deviation:	0.85	1.11	0.75	0.83	0.95	0.77*		0.74	1.04	0.85	0.88	1.03	0.96	0.82	1.18	0.69	0.7	0.76
Student's T:								i	h						PQr	Or	O	op
Fisher's F:		99.9			-			99.9					90		99.9			
Pearson's R:		*			*			*					*		*			



# Q19I. Please rate your level of satisfaction with each of the following characteristics, as they relate to Tacoma. - Access to affordable food. Are you...?

	Total	D1. Which of the following age categories do you fall into?			D2. What Gender do you self-identify as?			D3. What race do you self-identify as?					D4. Do you Rent or Own the place where you live?		D5. Please indicate which category applies to your approximate household income before taxes for last year (2017).			
		34 and under B	35 to 64 C	65 and older D	Male E	Female F	Non-Binary G	White H	Black I	Hispanic J	Other K	Two or more races L	Rent M	Own N	Less than \$25,000 O	\$25,000 to \$49,999 P	\$50,000 to \$99,999 Q	\$100,000 or more R
Weighted Total:	750	98	538	108	364	374	0	453	65	59	85	65	144	588	70	149	196	270
TOP BOX	591 78.7%	66 66.9%	437 81.3%	84 77.6%	286 78.6%	297 79.5%	0 0.0%	362 79.8%	52 80.1%	50 85.4%	68 80.1%	42 65.3%	86 59.4%	489 83.2%	47 68.2%	124 83.1%	158 80.9%	212 78.4%
Very Satisfied	252 33.7%	29 29.4%	181 33.7%	42 39.3%	133 36.6%	115 30.8%	0 0.0%	157 34.6%	34 52.2%	12 19.6%	22 26.1%	20 30.8%	18 12.2%	228 38.7%	16 22.7%	69 46.1%	49 25.0%	97 35.9%
Somewhat Satisfied	338 45.1%	37 37.5%	256 47.6%	41 38.3%	153 42.0%	182 48.8%	0 0.0%	205 45.3%	18 27.9%	39 65.7%	46 54.1%	22 34.5%	68 47.2%	262 44.5%	32 45.5%	55 37.0%	109 55.9%	115 42.5%
Somewhat Dissatisfied	83 11.0%	9 9.6%	66 12.3%	7 6.5%	27 7.5%	54 14.5%	0 0.0%	56 12.3%	11 16.3%	1 2.2%	0 0.0%	14 21.7%	32 21.9%	51 8.7%	2 2.3%	15 10.3%	12 6.4%	44 16.4%
Very Dissatisfied	45 5.9%	23 23.5%	16 3.1%	4 3.7%	34 9.4%	9 2.5%	0 0.0%	10 2.2%	2 3.6%	7 12.4%	15 17.3%	8 13.0%	26 18.2%	18 3.1%	18 25.3%	6 4.0%	17 8.8%	1 0.5%
BOTTOM BOX	127 16.9%	33 33.1%	83 15.4%	11 10.2%	62 17.0%	63 16.9%	0 0.0%	65 14.4%	13 19.9%	9 14.6%	15 17.3%	22 34.7%	58 40.0%	69 11.8%	19 27.6%	21 14.3%	30 15.2%	46 16.9%
DK / No Opinion	32 4.3%	0 0.0%	18 3.4%	13 12.2%	16 4.4%	13 3.5%	0 0.0%	26 5.8%	0 0.0%	0 0.0%	2 2.6%	0 0.0%	1 0.6%	30 5.1%	3 4.2%	4 2.5%	8 3.9%	13 4.8%
Chi2:		(99.9)			99.9			(99.9)					99.9		(99.9)			
Mean:	1.89	2.27	1.84	1.71	1.89	1.88*		1.81	1.71	2.07	2.09	2.17	2.46	1.75	2.31	1.71	1.99	1.81
Standard Deviation:	0.84	1.13	0.76	0.78	0.92	0.75*		0.74	0.87	0.85	0.99	1.02	0.93	0.75	1.11	0.82	0.84	0.73
Student's T:													N	M	PR	Oq	p	O
Fisher's F:		99.9			-			99.9					99.9		99.9			
Pearson's R:		*			*			*					*		*			