

Solve your sewer problems with a low-interest loan

Sewer backups or drainage problems in your home are often caused by blockages in your side sewer line. The side sewer is the pipe that connects your home to the City of Tacoma's main lines under the streets. If your side sewer is clogged or broken, the City might be able to help you pay for repairs or replacement with a low-interest loan for most of the costs.

To be eligible for the loan:

- Your home must be in the City of Tacoma and be served by Tacoma Wastewater Management.
- Your side sewer repair or replacement must be for an existing residential structure.
- You must have good credit with Tacoma Public Utilities or a recent good credit report.

For more information, call (253) 591- 5588 or visit www.cityoftacoma.org/sewerloan.



Waste Free Holidays

"Experience gifts" at a discount

Reduce holiday waste (wrapping paper, bows, ribbon, gift bags) by giving experiences instead of stuff.

The Waste Free Holidays program offers discounted tickets and gift cards – up to 30% off – to museums, restaurants, the theater, sports games, concerts, spa treatments, recreational activities and more. Make Waste Free Holidays purchases directly through participating organizations from Nov. 15 to Dec. 31.

Find details at www.wastefreeholidays.com



We're changing to serve you better

The City of Tacoma's Environmental Services utilities and Tacoma Public Utilities have made a few changes to control costs and serve you better.



- **New Tacoma Public Utilities customer service hours are 8 a.m. to 5:30 p.m., Monday through Friday.** Click! Network's hours remain 7:30 a.m. to 5:30 p.m., Monday-Friday, and 9 a.m. to 2 p.m. on Saturday.
- **Payments will no longer be accepted at the door when service is cut for non-payment.**

- **There are more options than ever for paying utility bills in a convenient, timely manner:**
 - Mail:** Use the envelope provided with the bill.
 - PayStations:** Pay by cash, check, money order, credit or debit card. To find a PayStation near you, call (253) 502-8608.
 - Online:** www.tacomaservices.org
 - Phone:** (253) 502-8608
 - AutoPay:** Have your payment deducted automatically from your checking or savings account. For more information, call (253) 502-8608 or (253) 502-8600.

Want more information? Go to www.tacomapublicutilities.com or call (253) 502-8600.