

City of Tacoma, Washington

2024 City of Tacoma Community Survey

GIS Maps

Submitted to the City of Tacoma, Washington by:

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GIS Maps


Interpreting GIS Maps


2024 City of Tacoma Community Survey

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2024 City of Tacoma Community Survey. Boundaries are shown by City Areas.


When reading the maps, please use the following color scheme as a guide:

Positive Ratings


 Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."


 Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

Neutral Ratings

 Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

Negative Ratings

 Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."

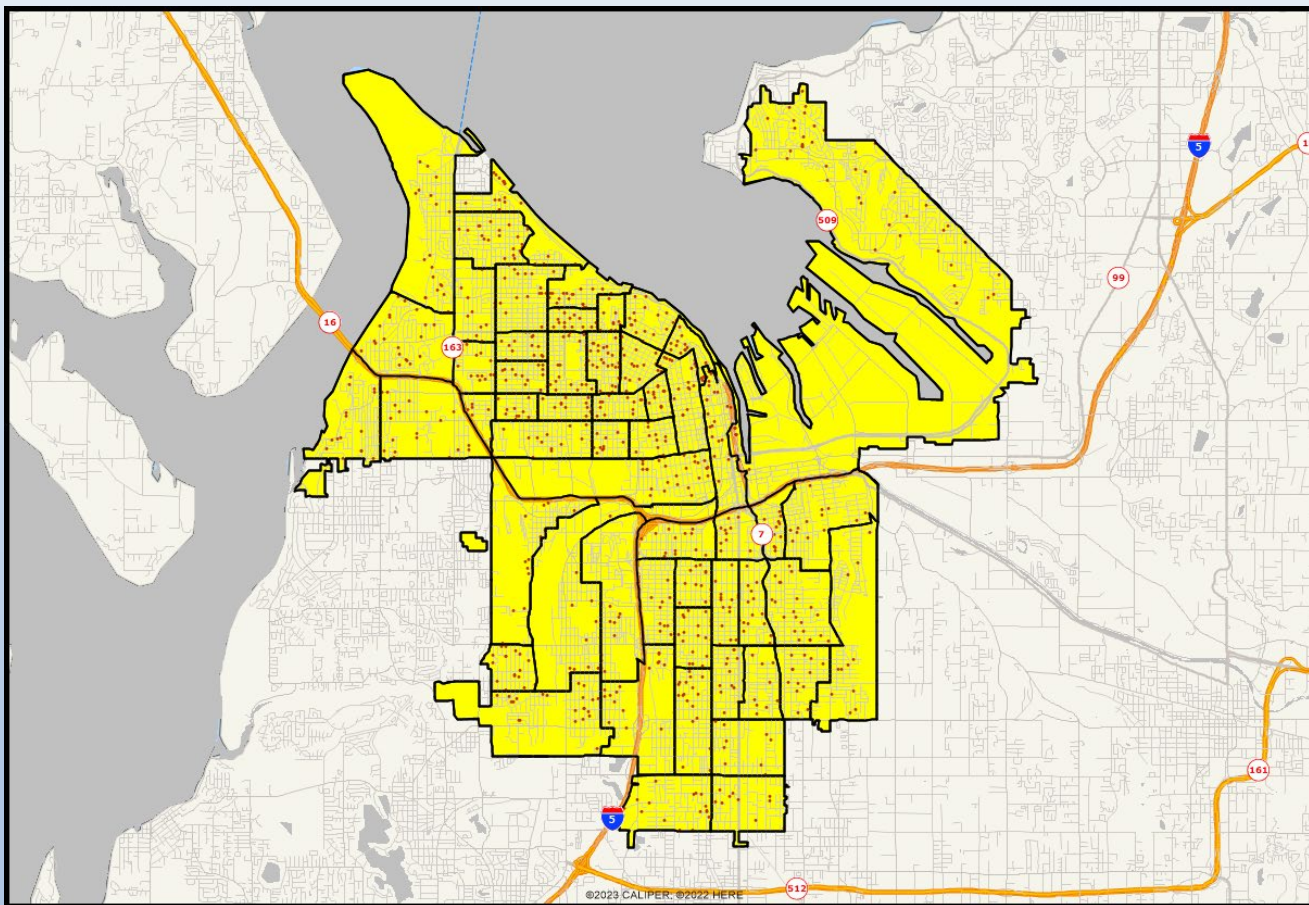
 Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

Mean Rating:

The mean rating on each slide is the average response for that question on the survey. All the questions used 5-point scales. The Mean Scale is below

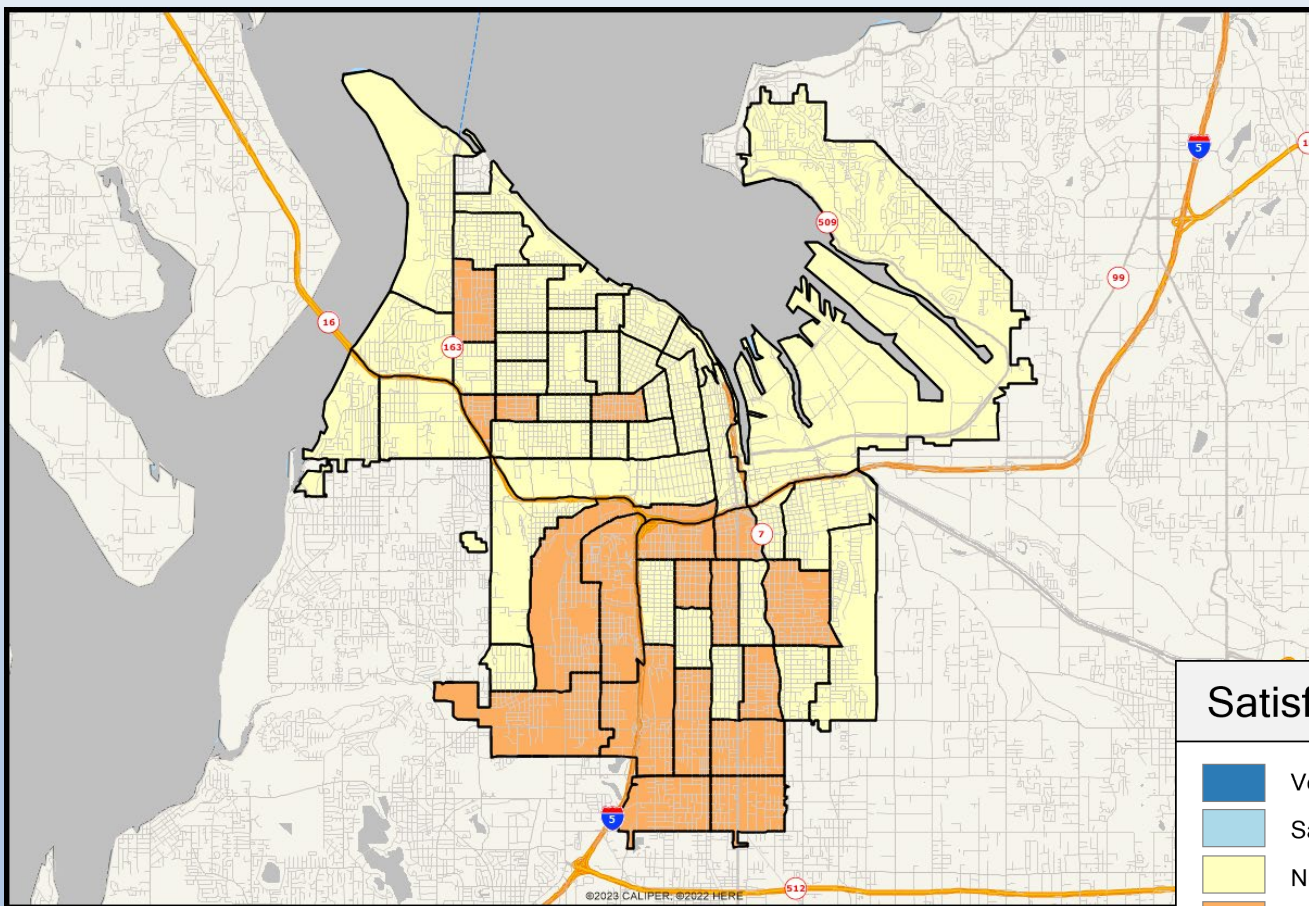
Mean Rating:	Color Shade:
5.0 - 4.2	Darker Blue
4.2 - 3.4	Lighter Blue
3.4 - 2.6	Off-White
2.6 - 1.8	Orange
1.8 - 1.0	Red

Location of Respondents (Boundaries by Census Block Group)



Q1-1. Overall appearance of Tacoma

Mean: 2.73

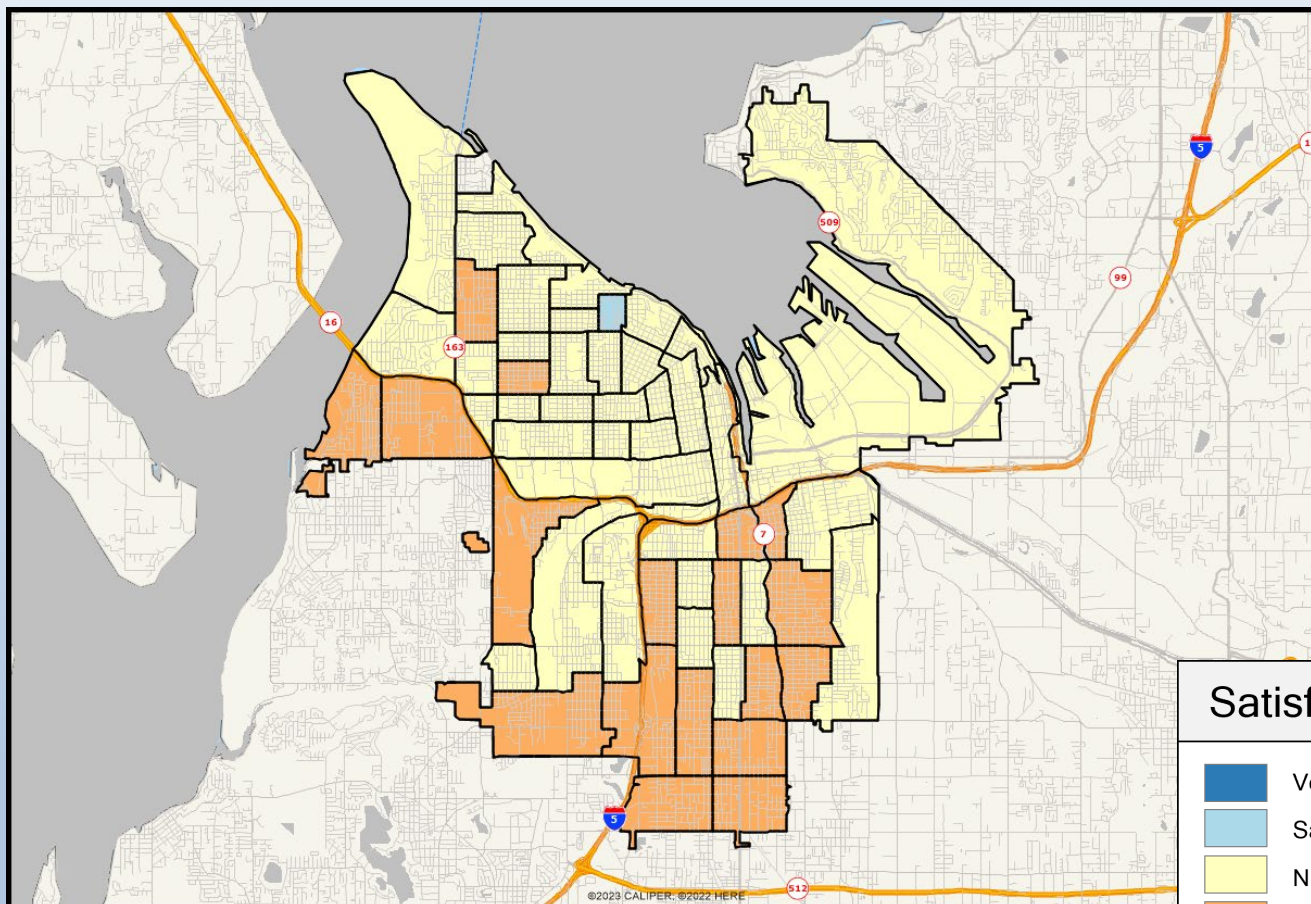


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q1-2. Overall image of Tacoma

Mean: 2.77

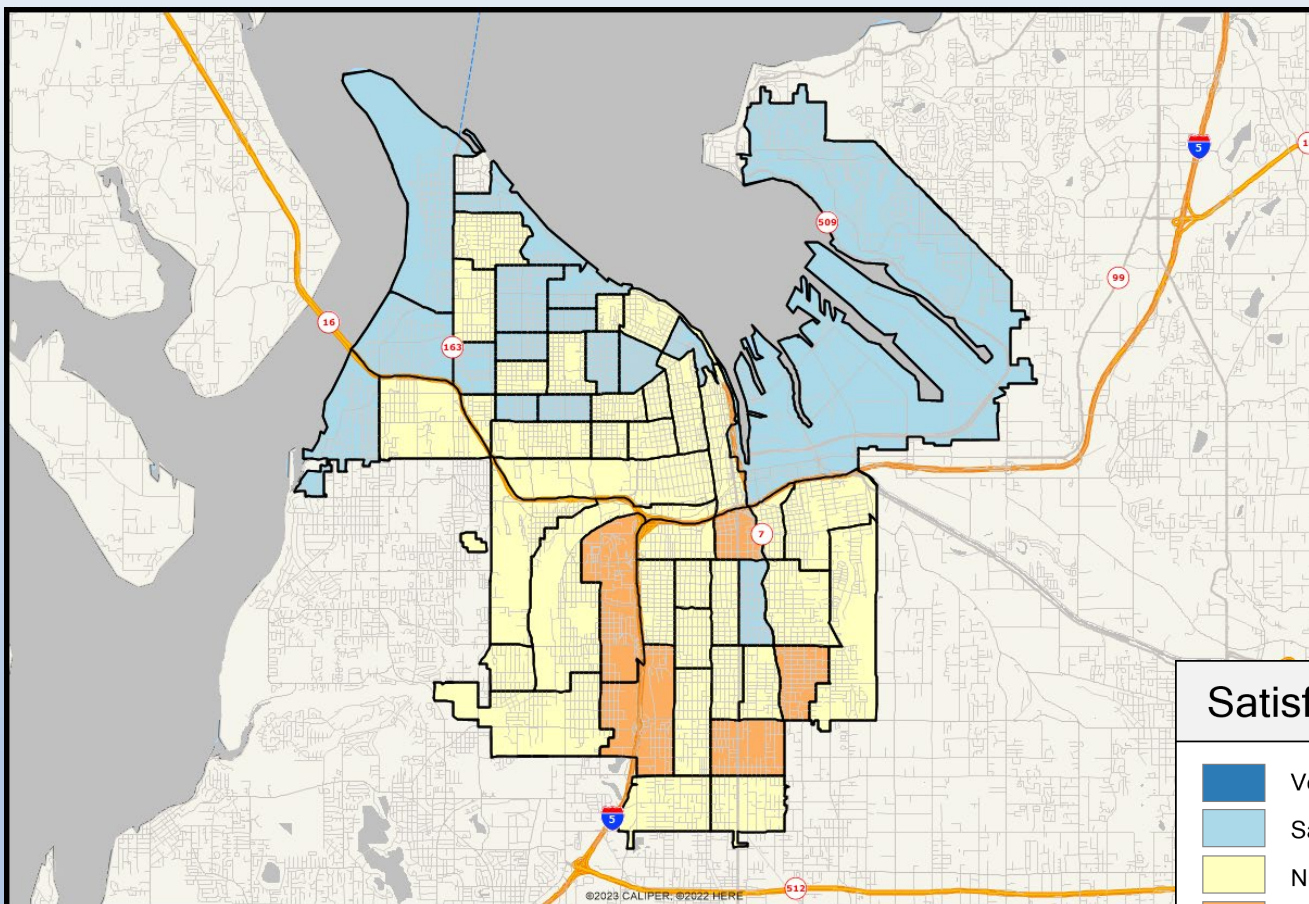


Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q1-3. Overall quality of life in Tacoma

Mean: 3.21

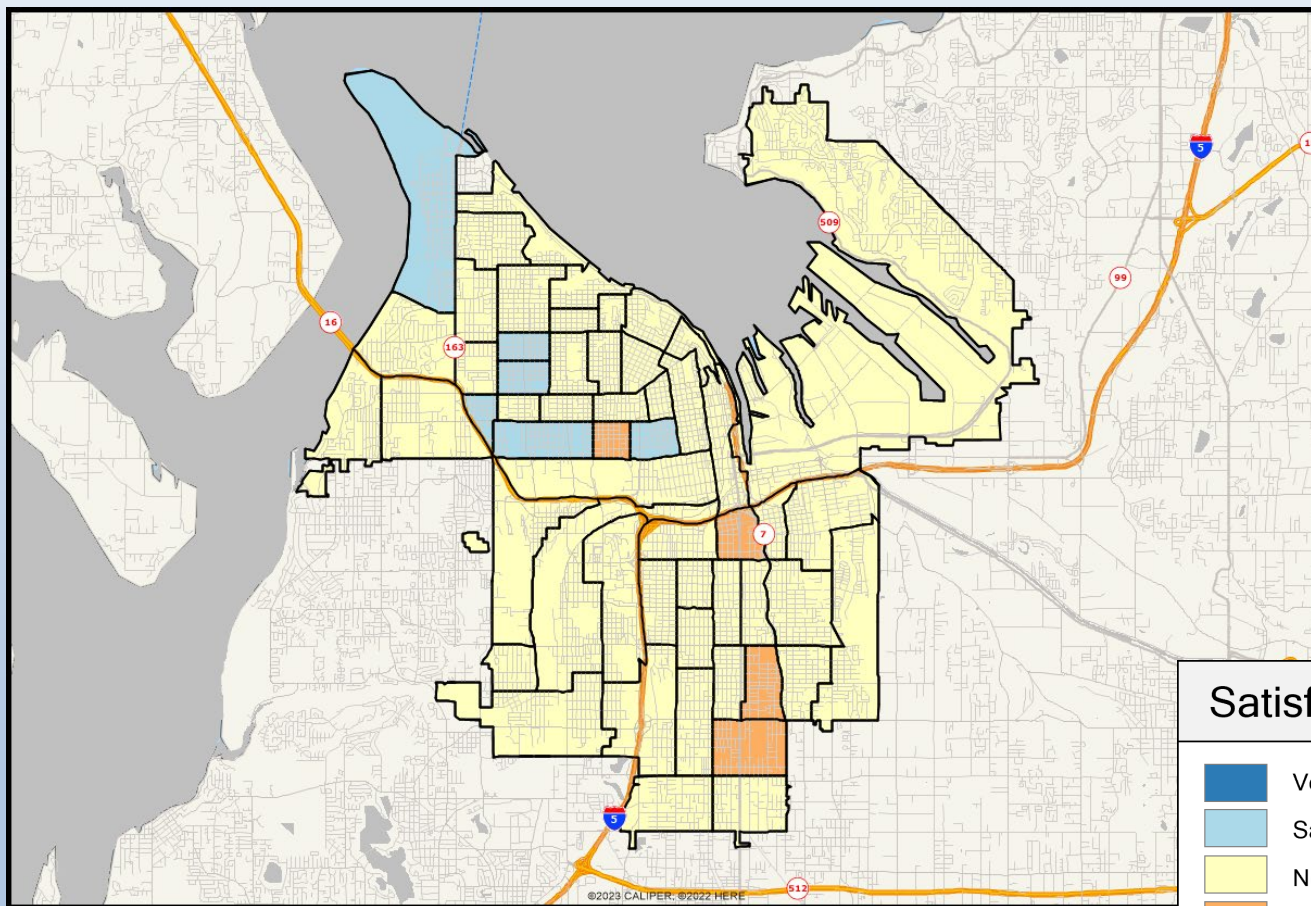


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q1-4. Overall quality of services provided by the City

Mean: 3.04

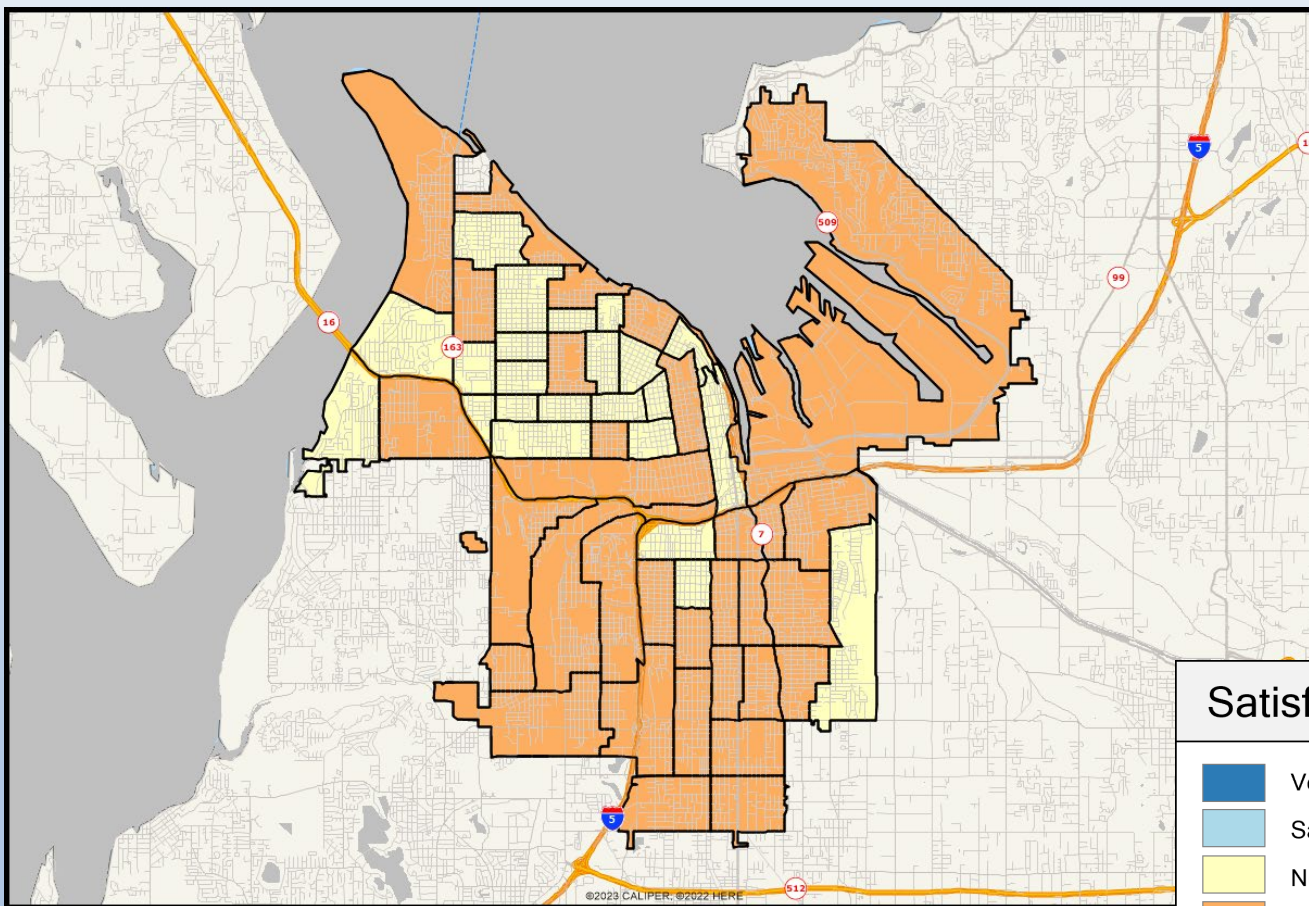


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-5. Overall value that you receive for your City taxes and fees

Mean: 2.51

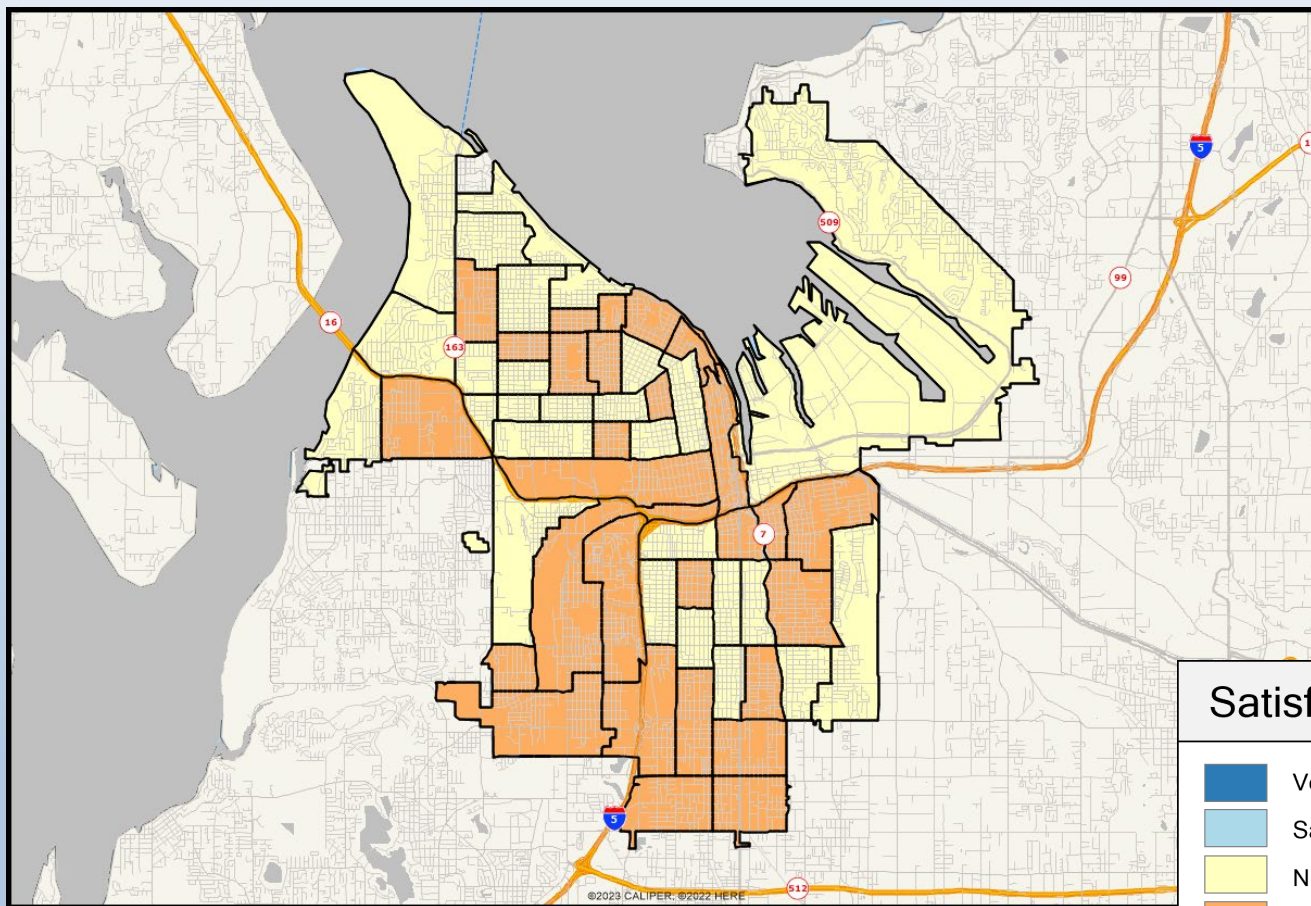


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q1-6. How well your community is managing growth

Mean: 2.64

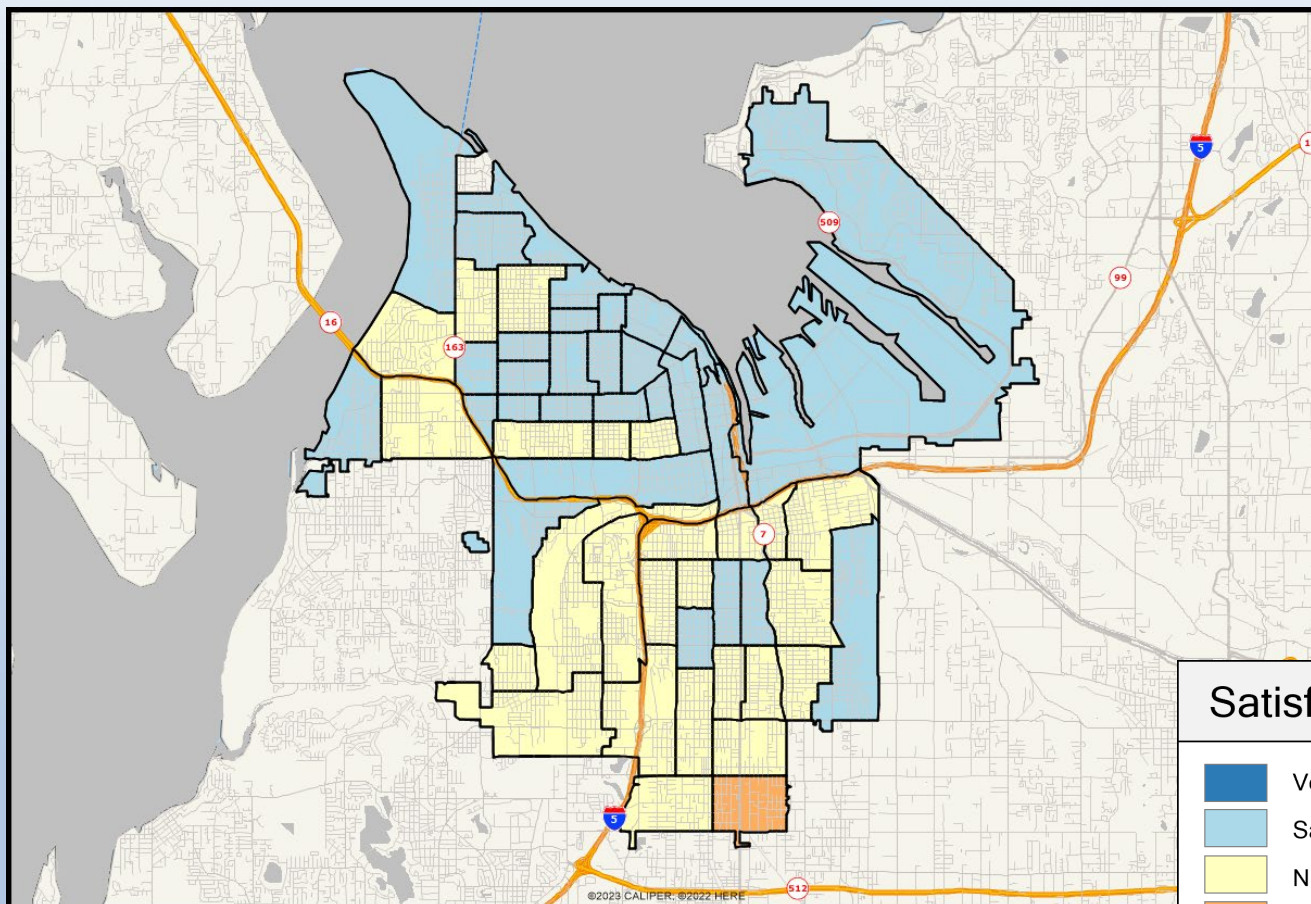


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-7. Whether you feel like you belong in the community

Mean: 3.42

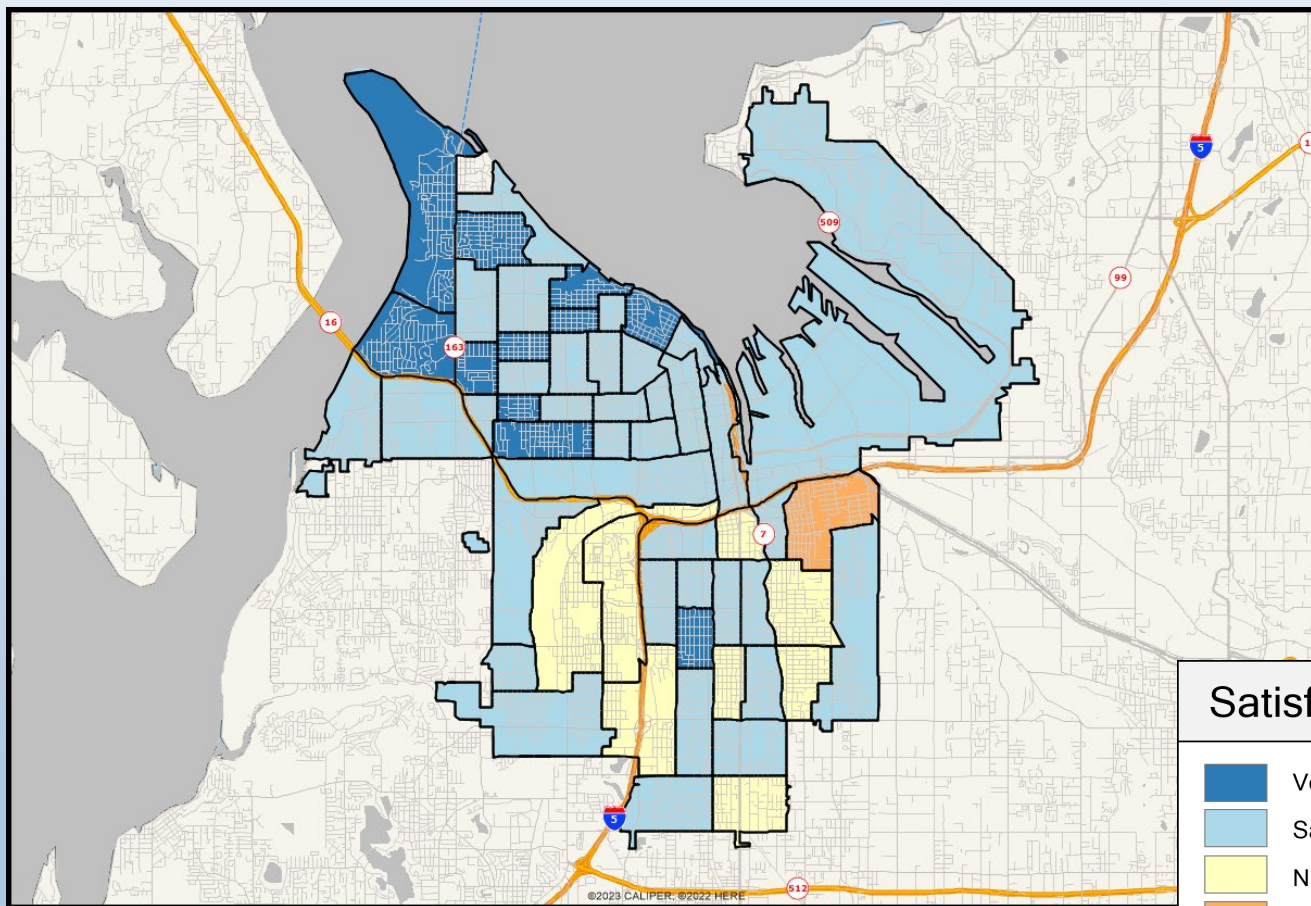


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q1-8. Overall access to daily essentials, like grocery stores and schools

Mean: 3.83

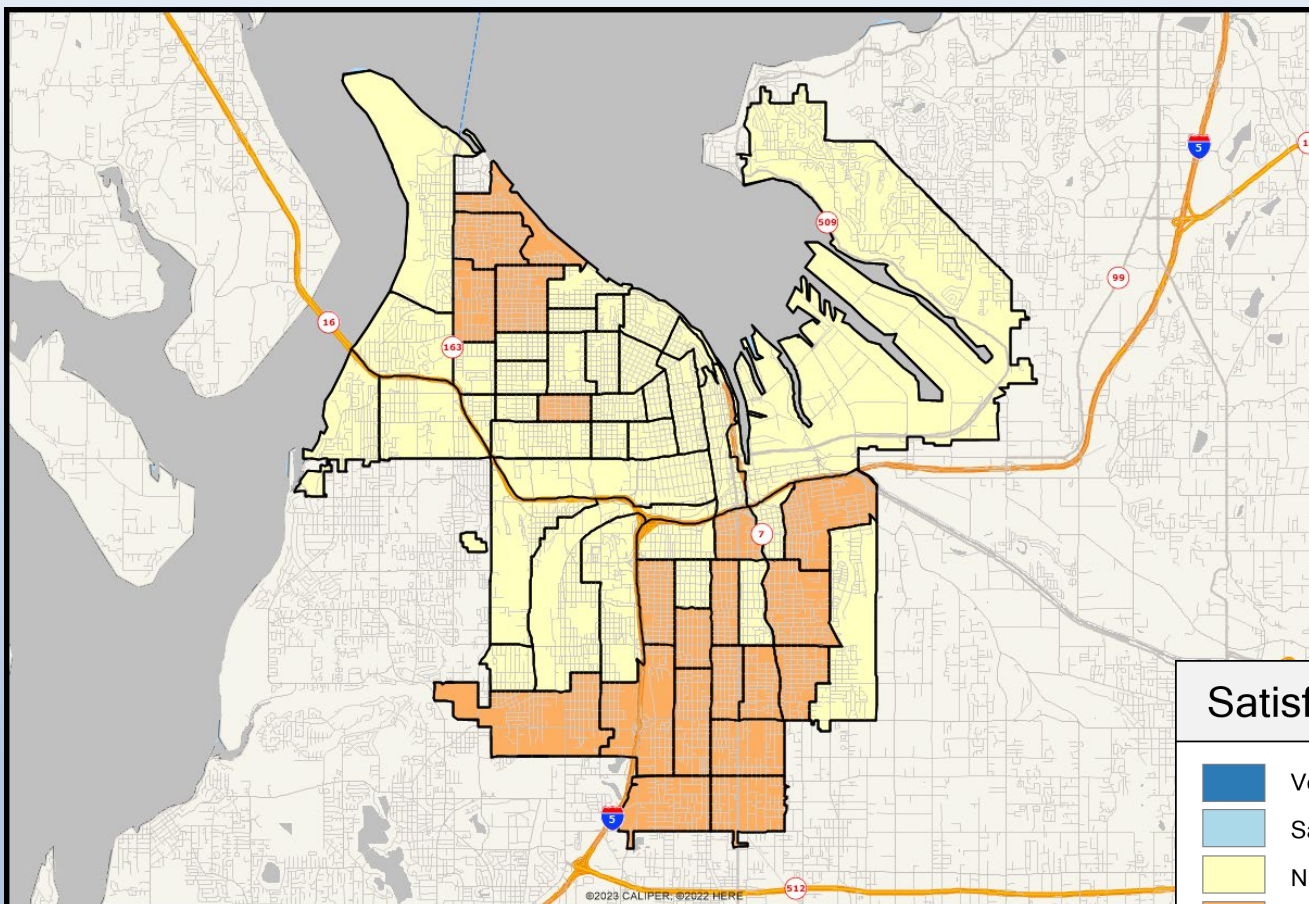


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q2-01. Transportation safety in Tacoma

Mean: 2.71

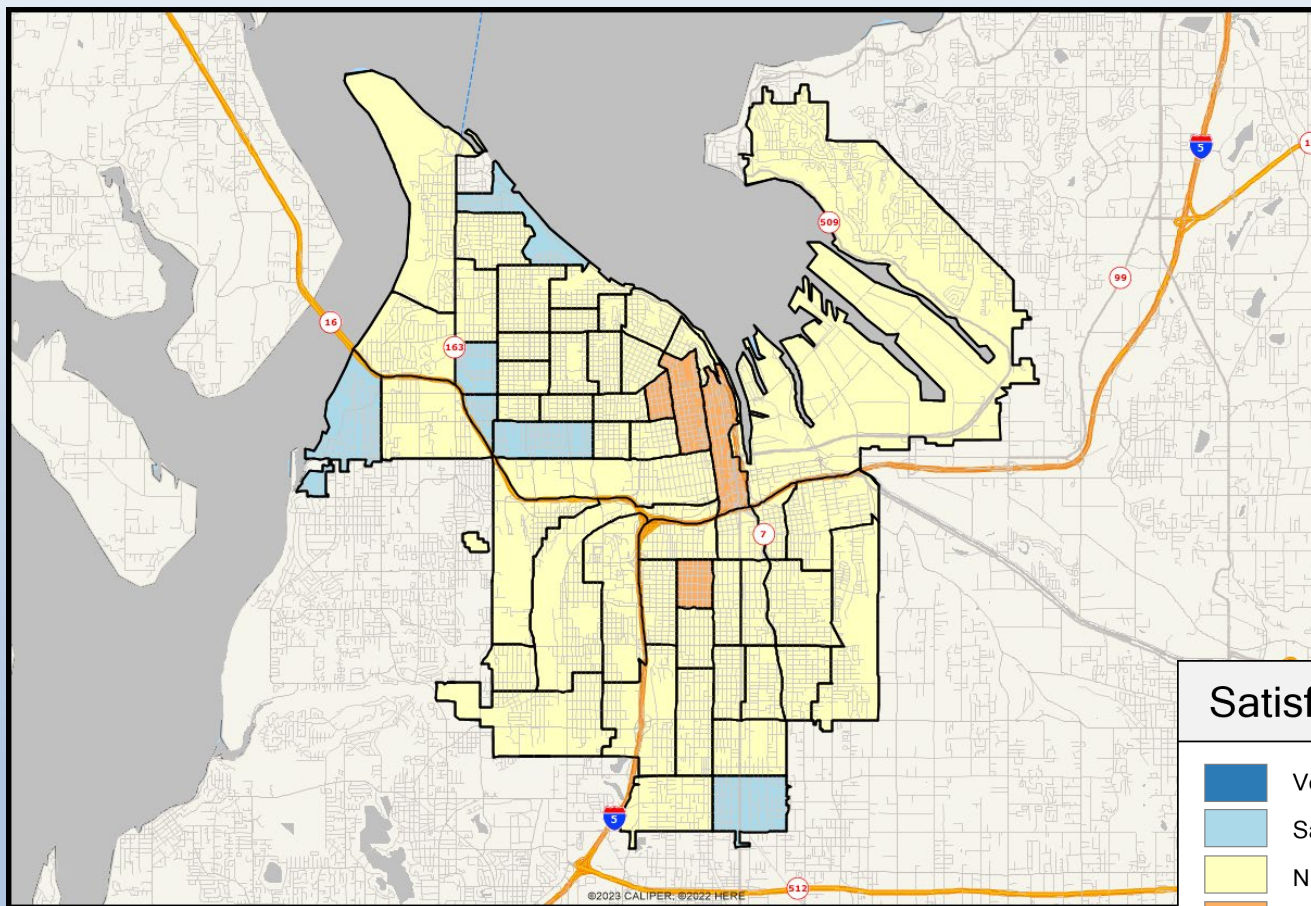


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q2-02. Efforts to reduce climate change in Tacoma

Mean: 2.97

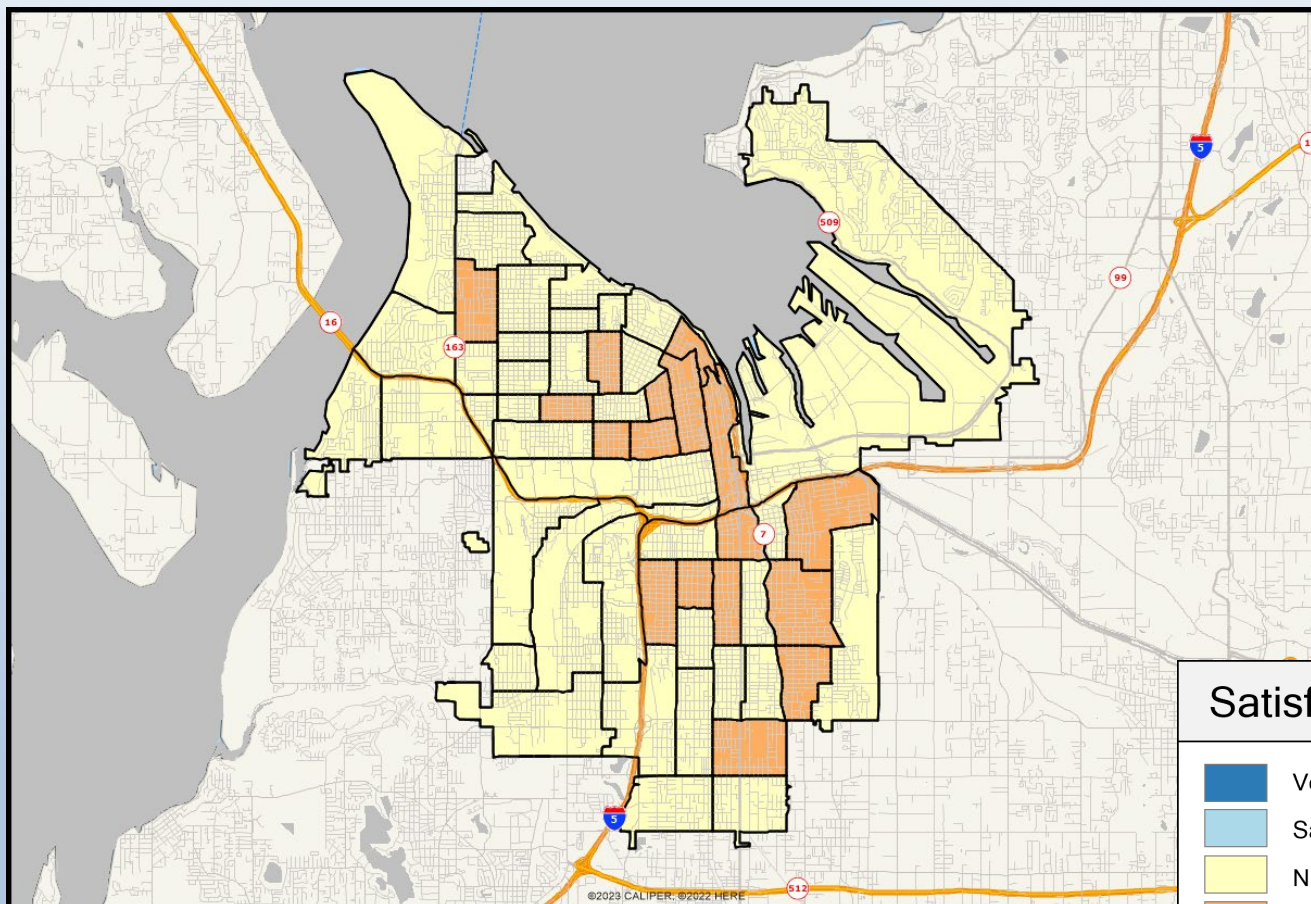


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q2-03. The ease of bicycle travel in Tacoma

Mean: 2.77

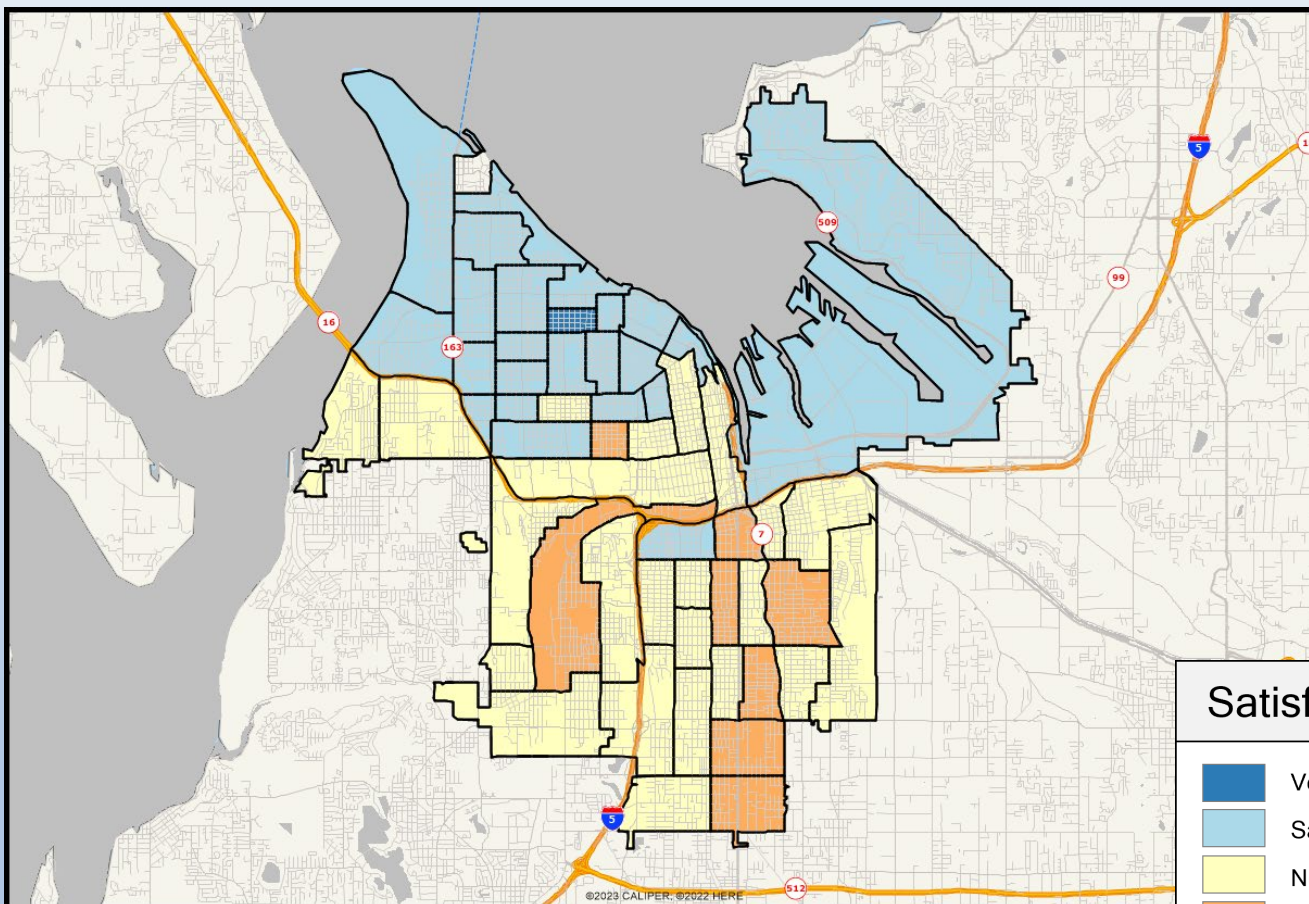


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q2-04. The ease of walking in your neighborhood

Mean: 3.32

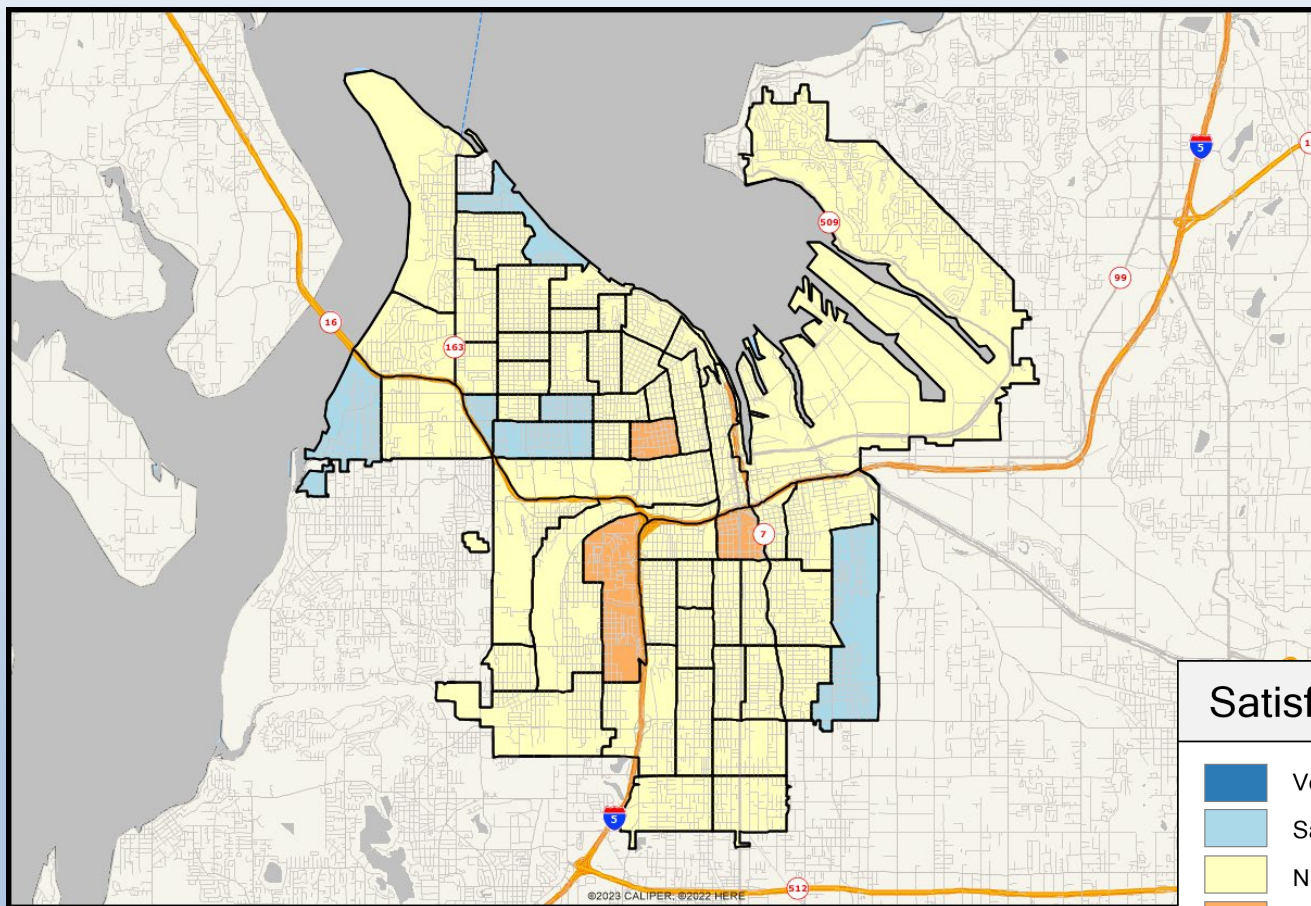


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q2-05. Health risks associated with wildfire smoke and/or extreme heat in Tacoma

Mean: 3.04

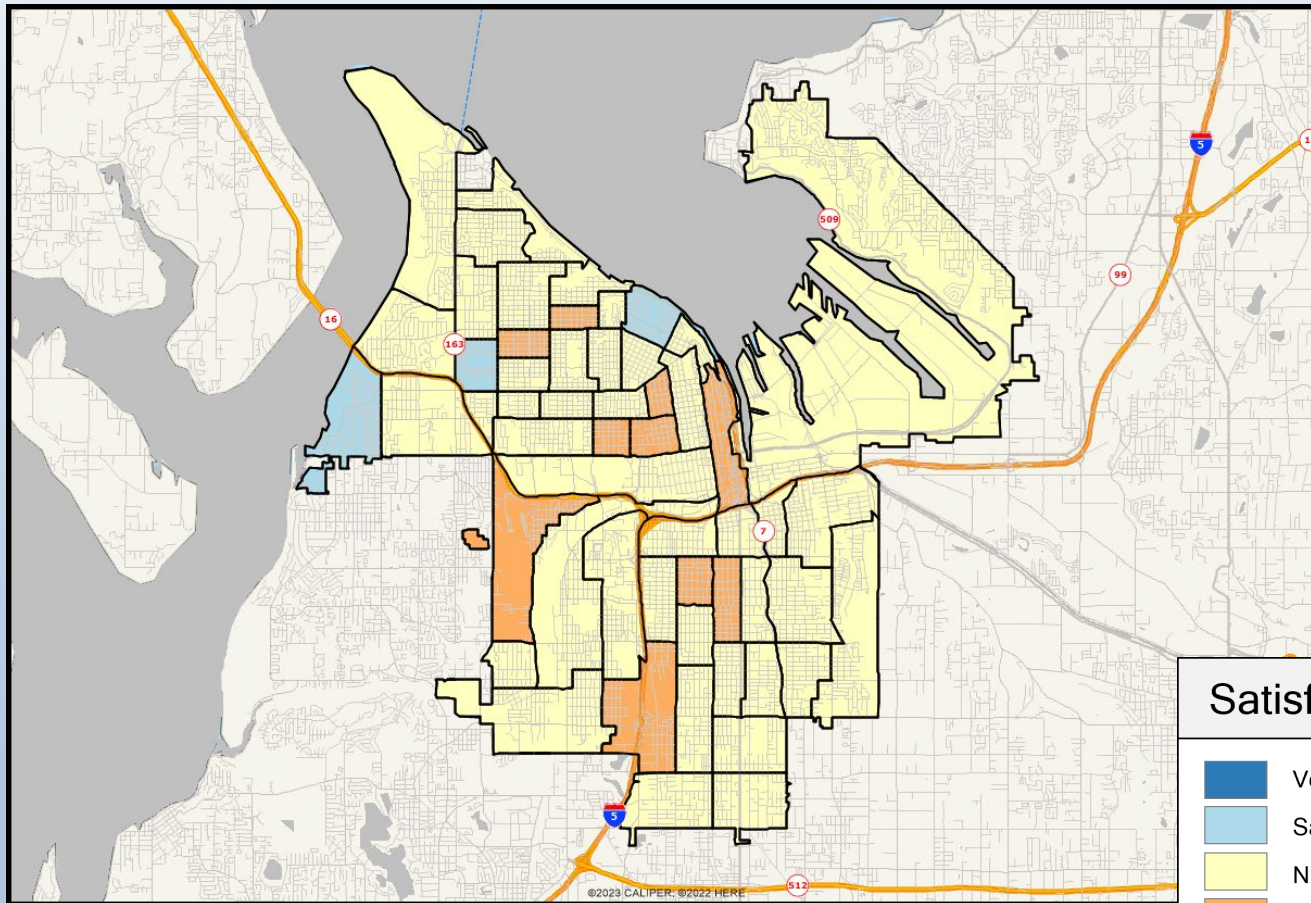


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

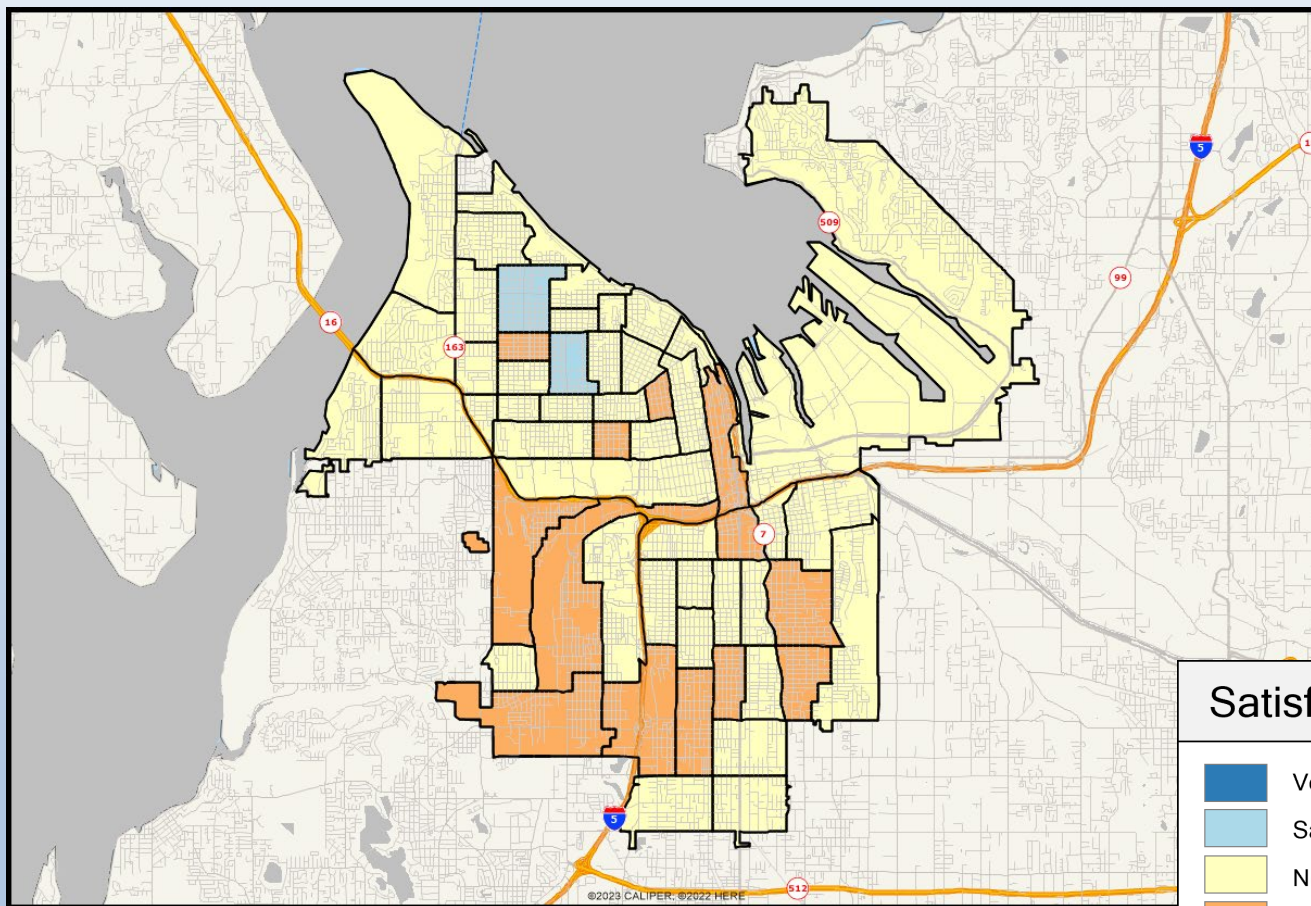
Q2-06. The health of the Puget Sound and its native plants and animals, including salmon, orcas, and shellfish

Mean: 2.93



Q2-07. Access to affordable food

Mean: 2.87

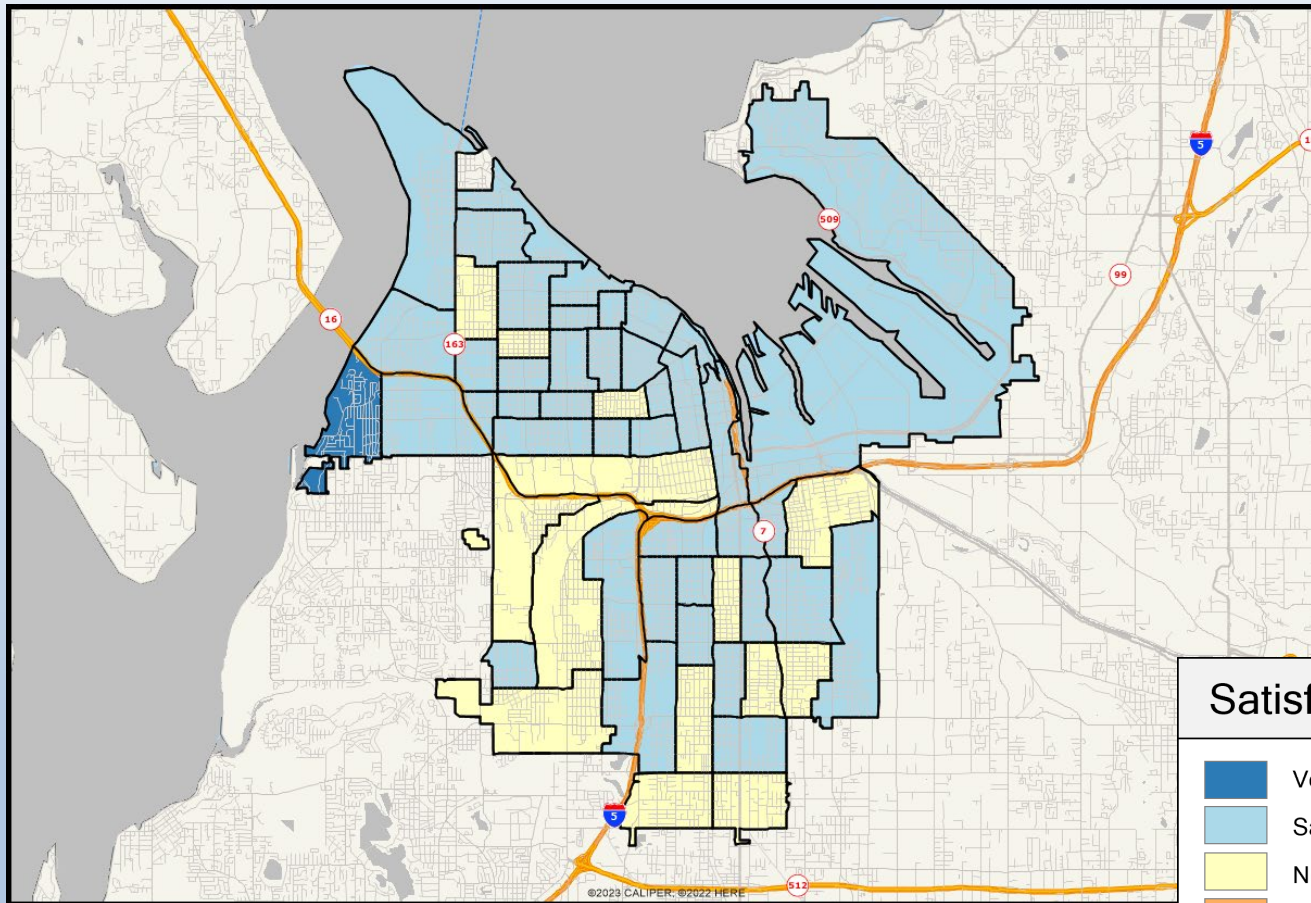


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q2-08. The level of access to arts, culture, science, and/or heritage programs or experiences in the community

Mean: 3.62

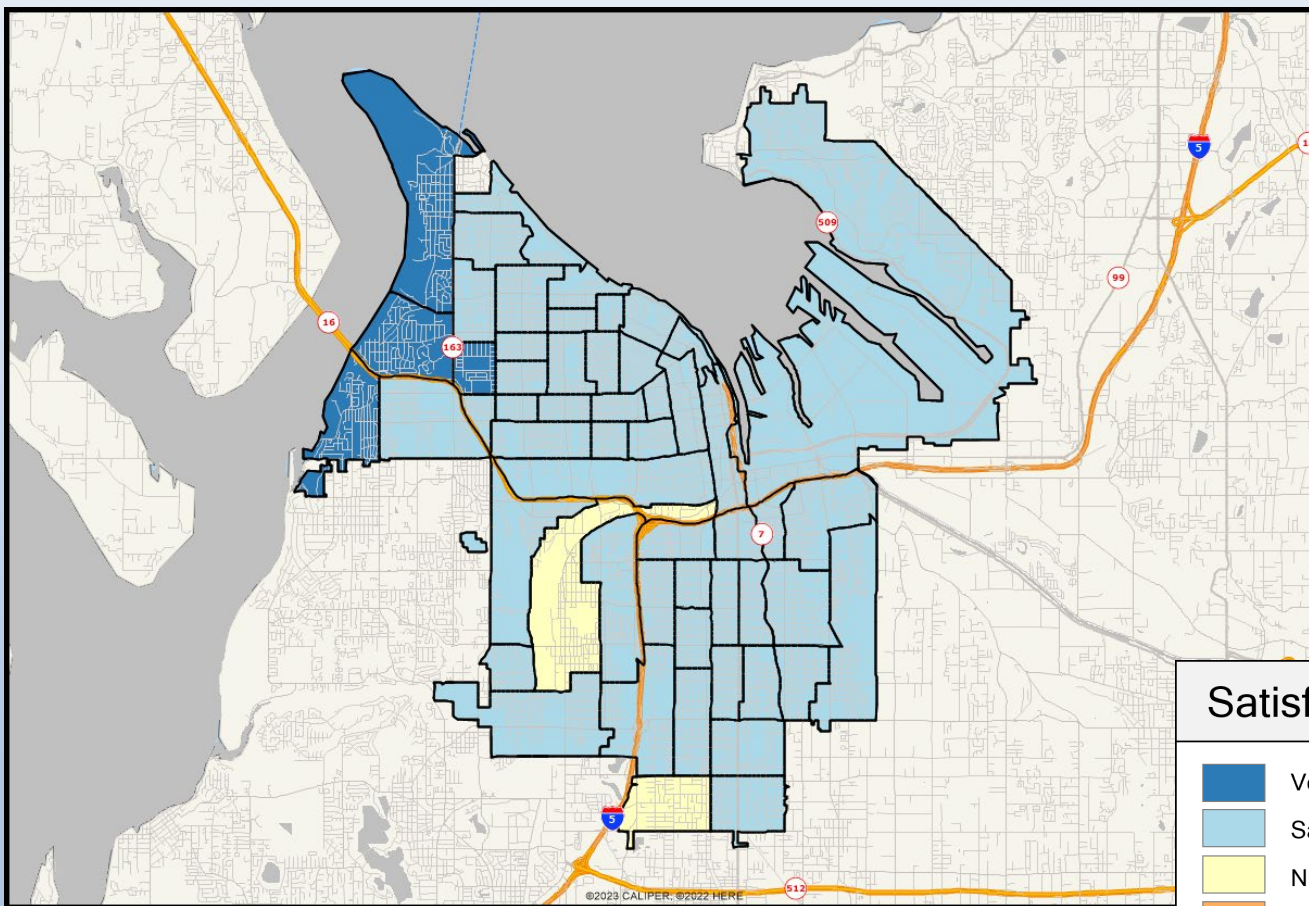


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q2-09. Proximity to daily essential services, like schools and parks

Mean: 3.85

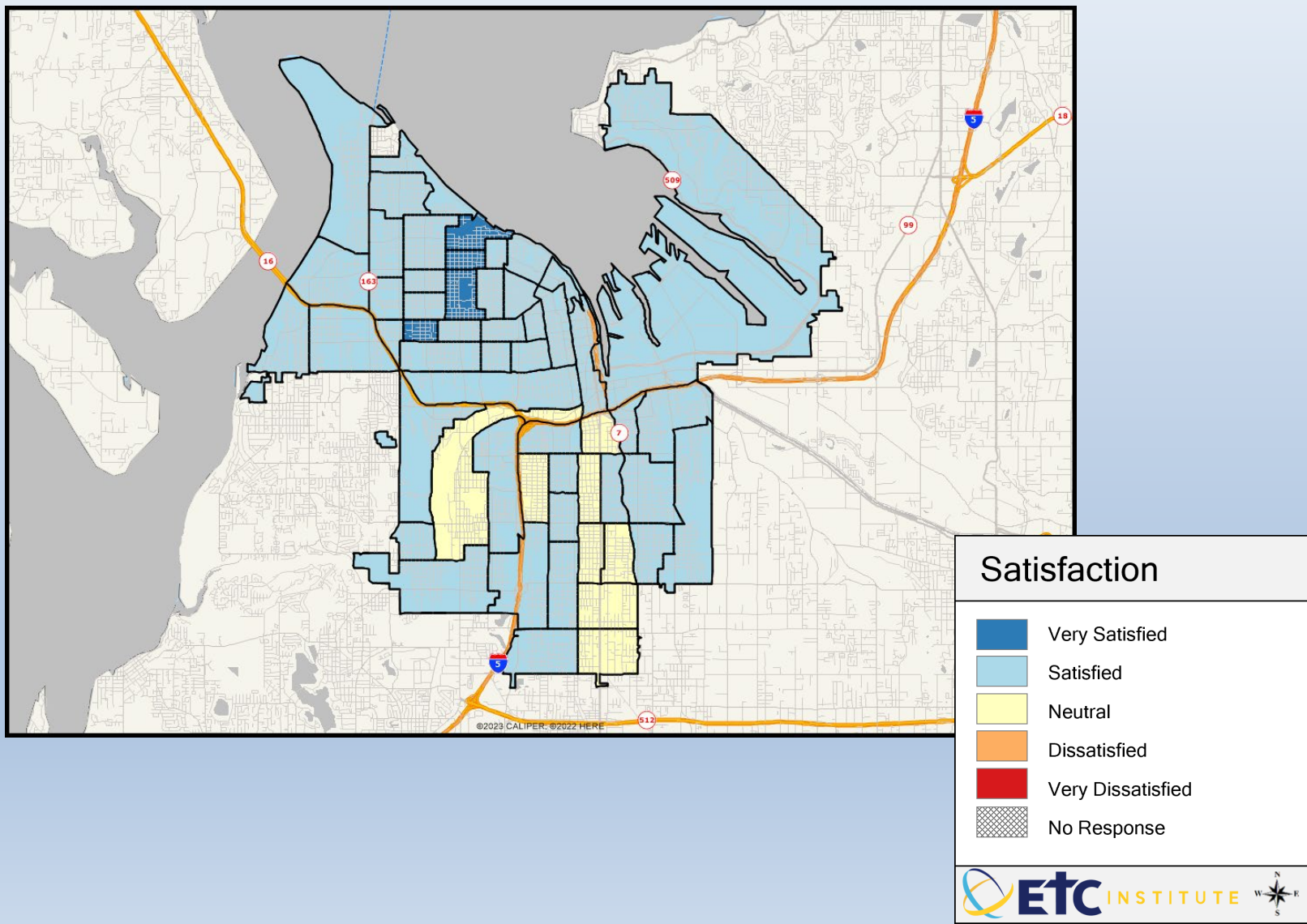


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

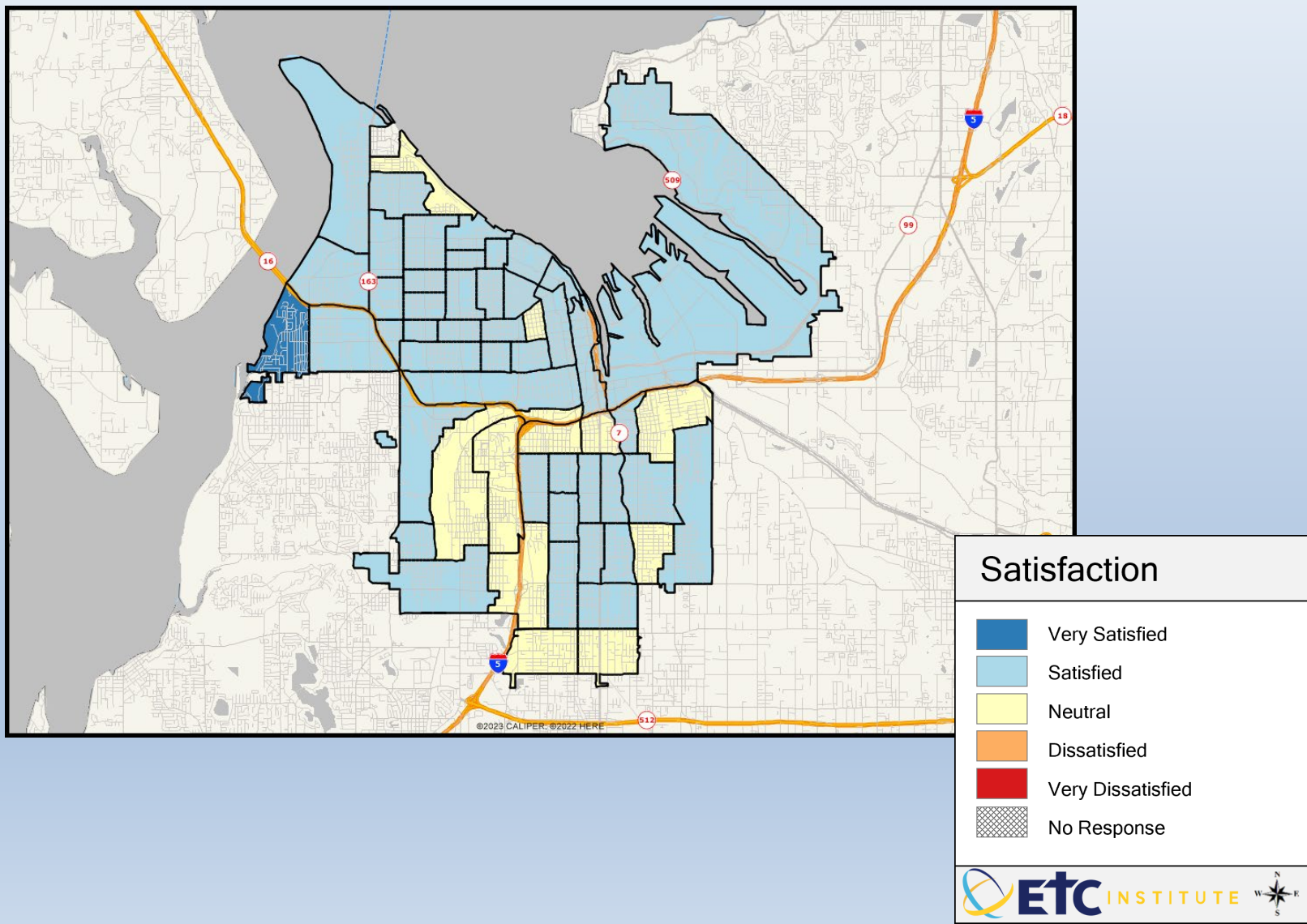
Q2-10. Access to local businesses, like shops and restaurants

Mean: 3.76



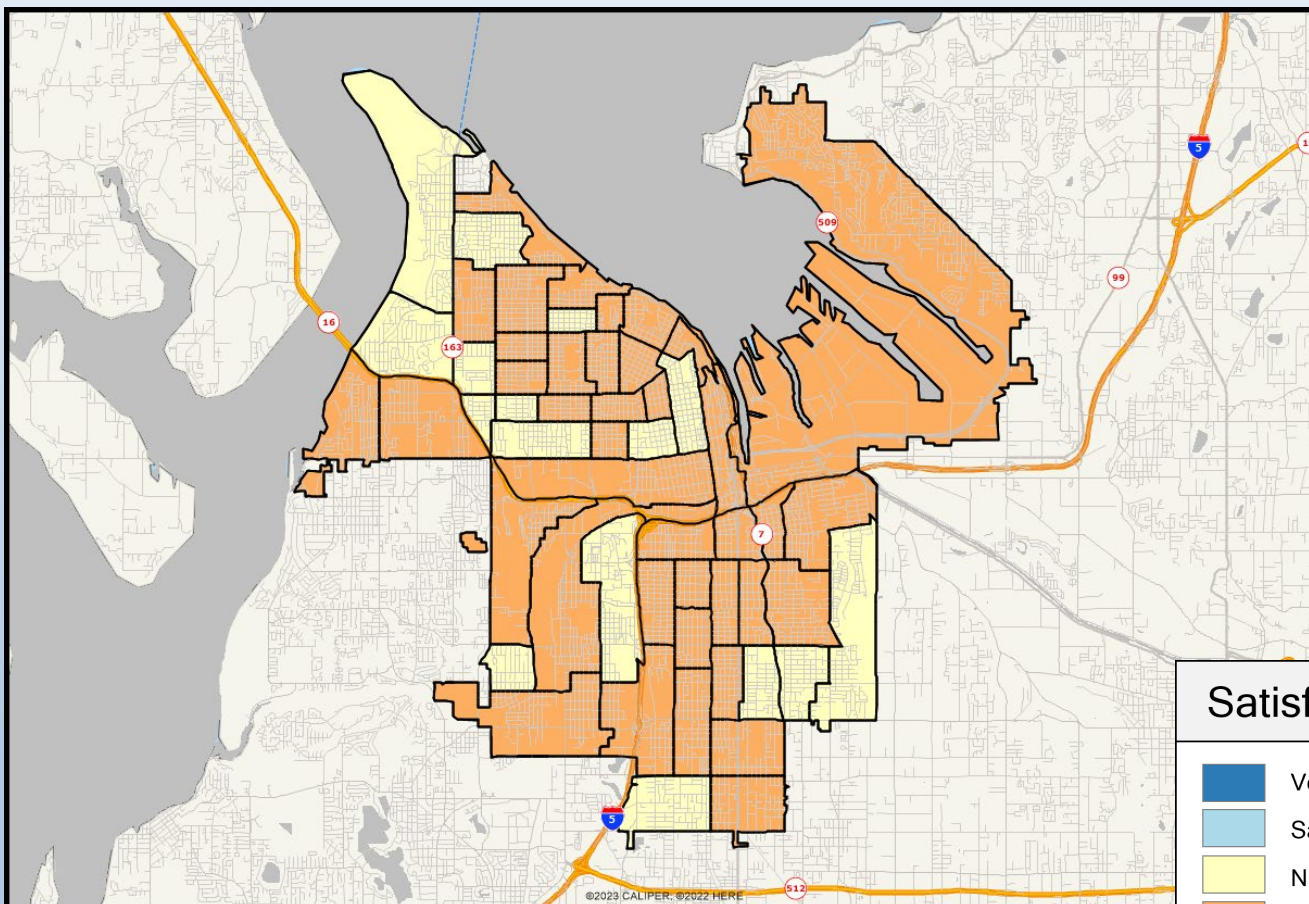
Q2-11. The overall quality of library services in Tacoma

Mean: 3.7



Q3-01. Police patrol

Mean: 2.42

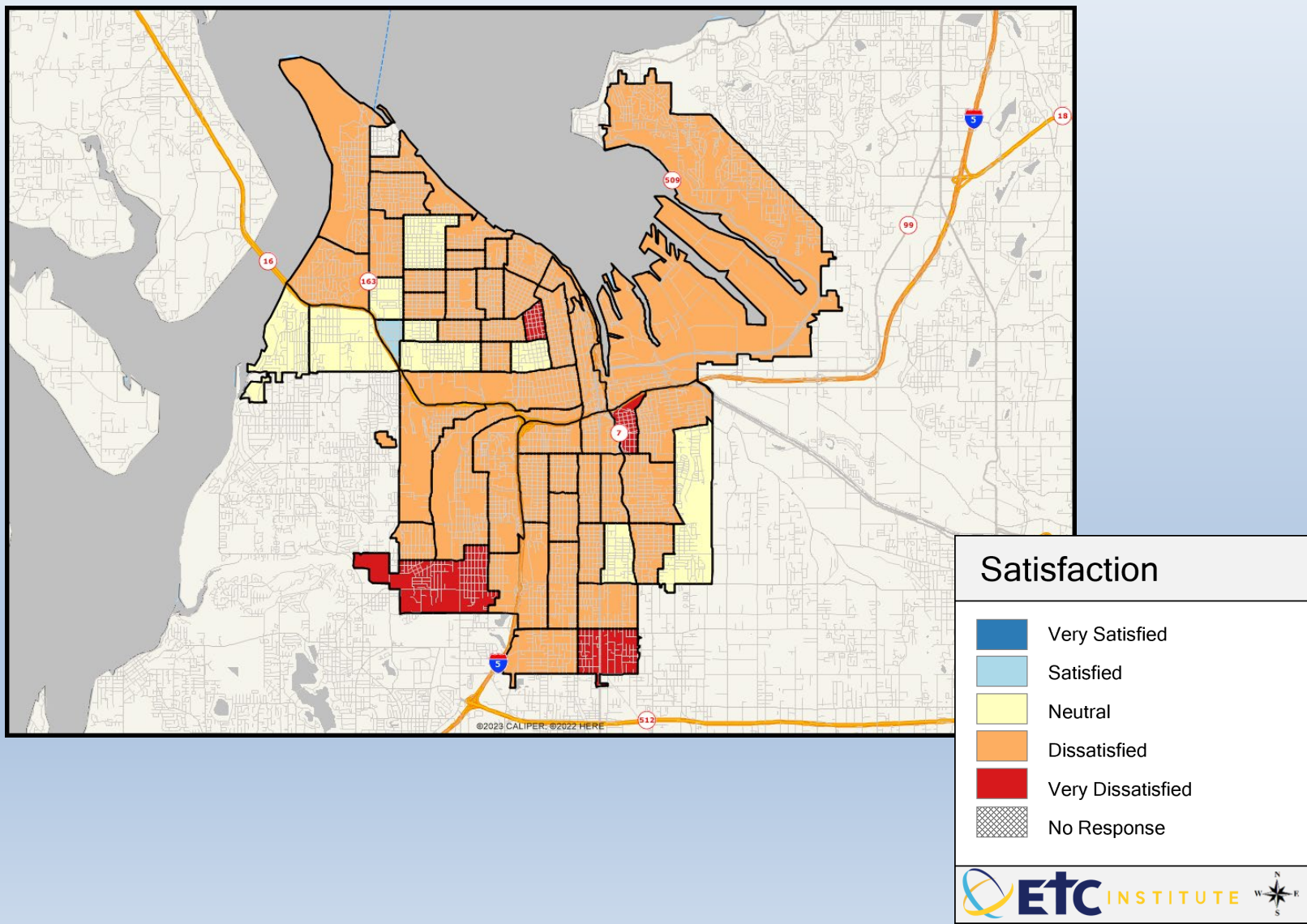


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

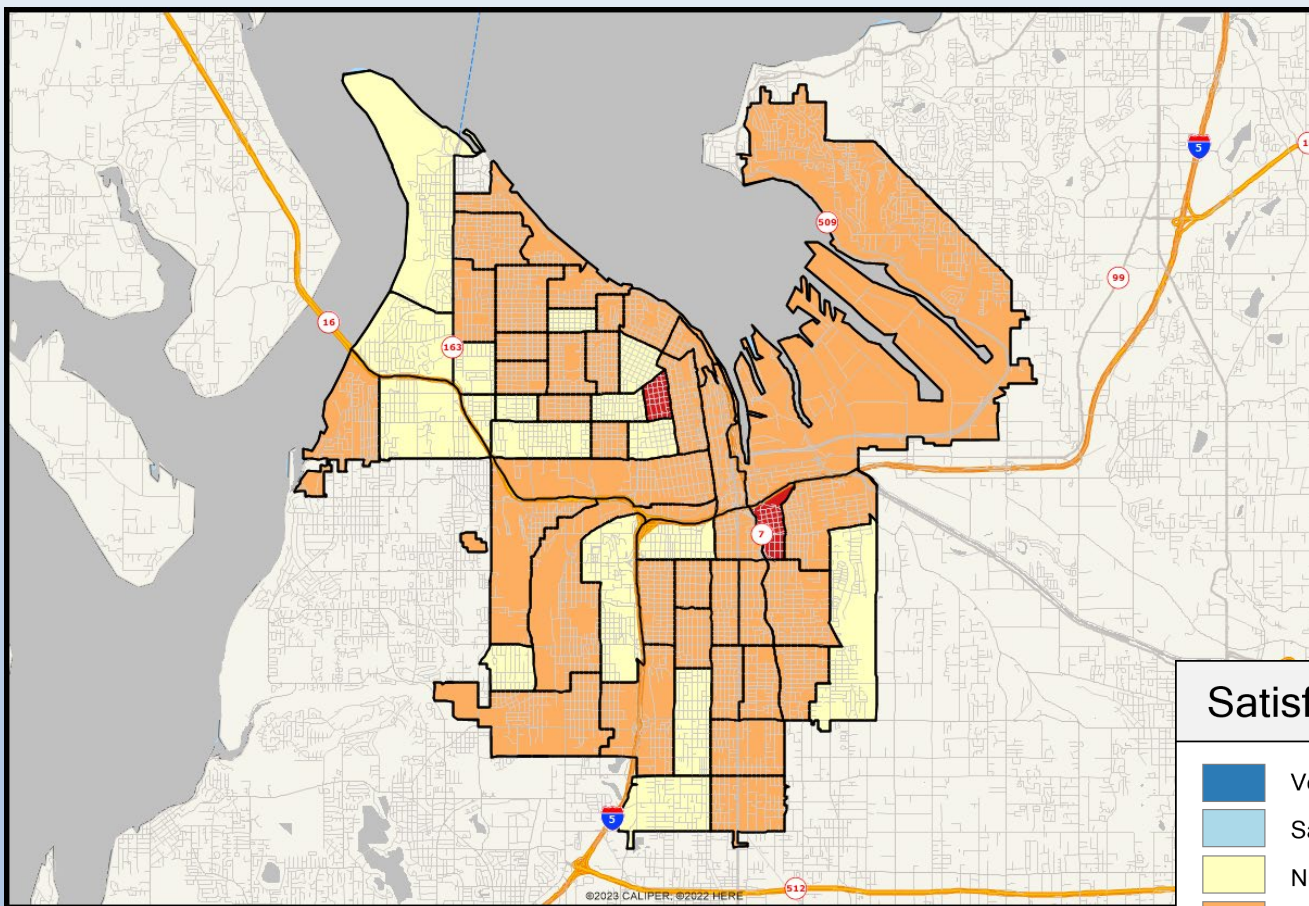
Q3-02. Efforts by police in your community to prevent crime

Mean: 2.3



Q3-03. Police investigations

Mean: 2.39

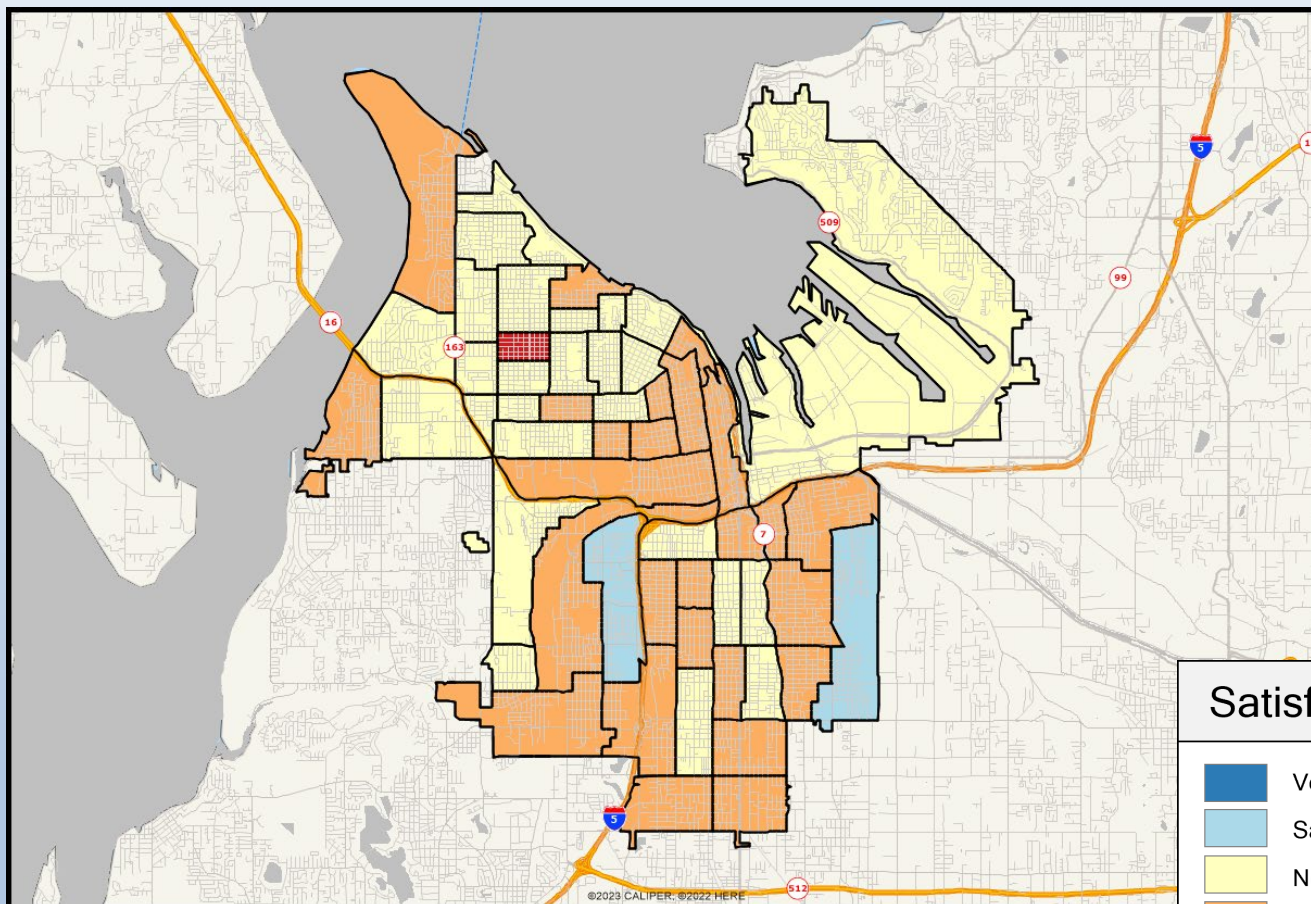


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-04. Police community programs

Mean: 2.58

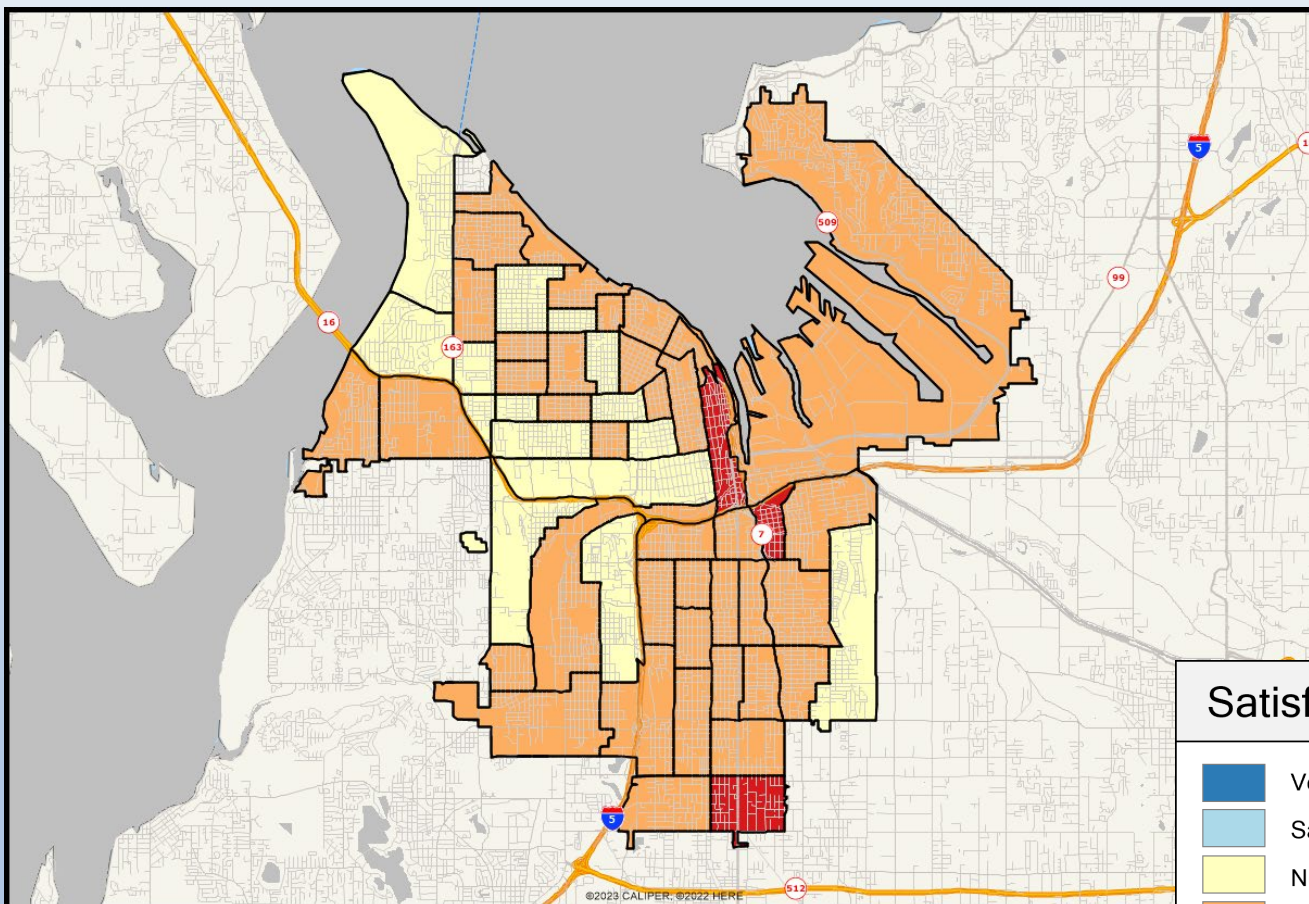


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-05. How quickly police respond to emergencies

Mean: 2.38

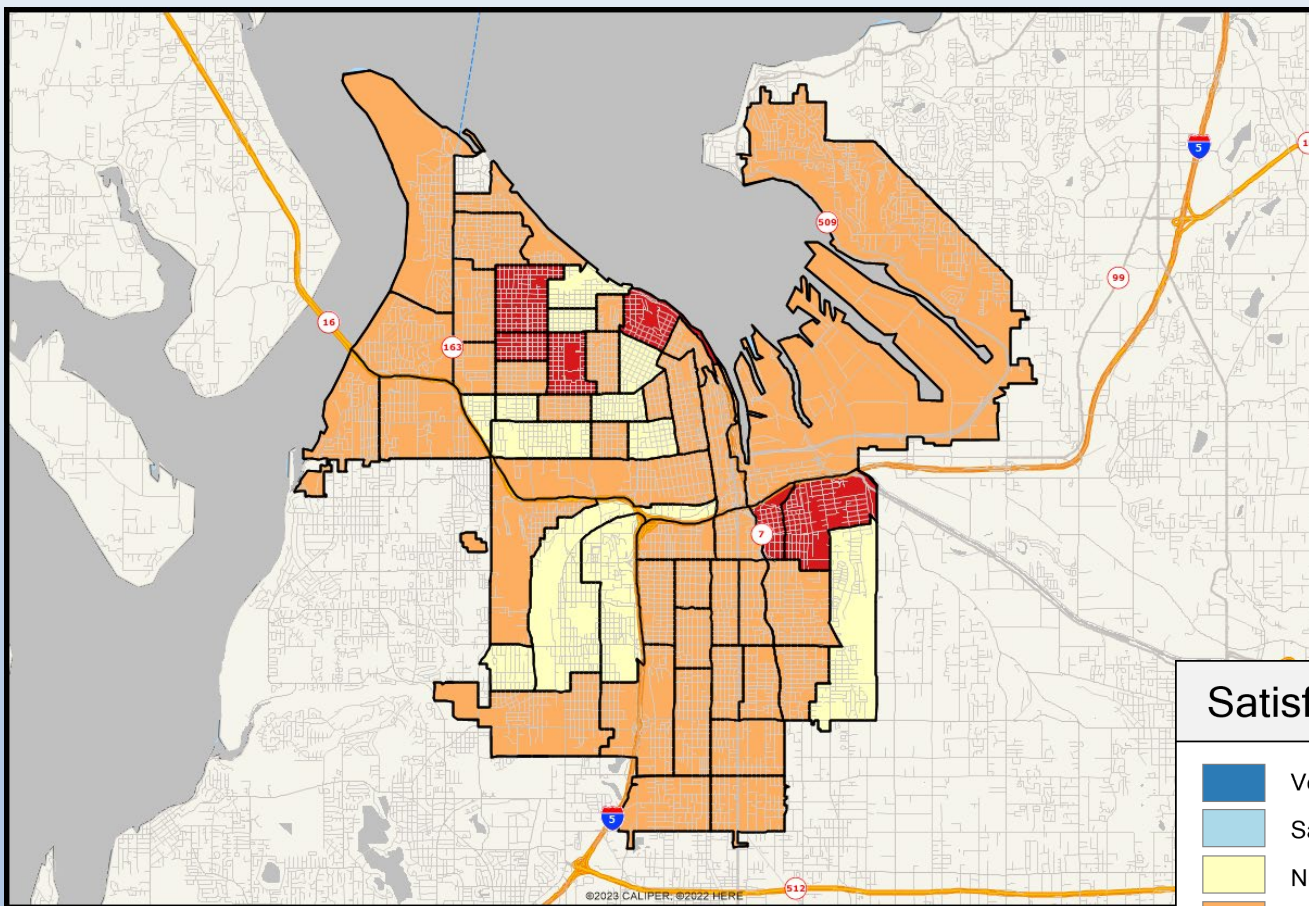


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-06. Enforcement of local codes and ordinances

Mean: 2.26

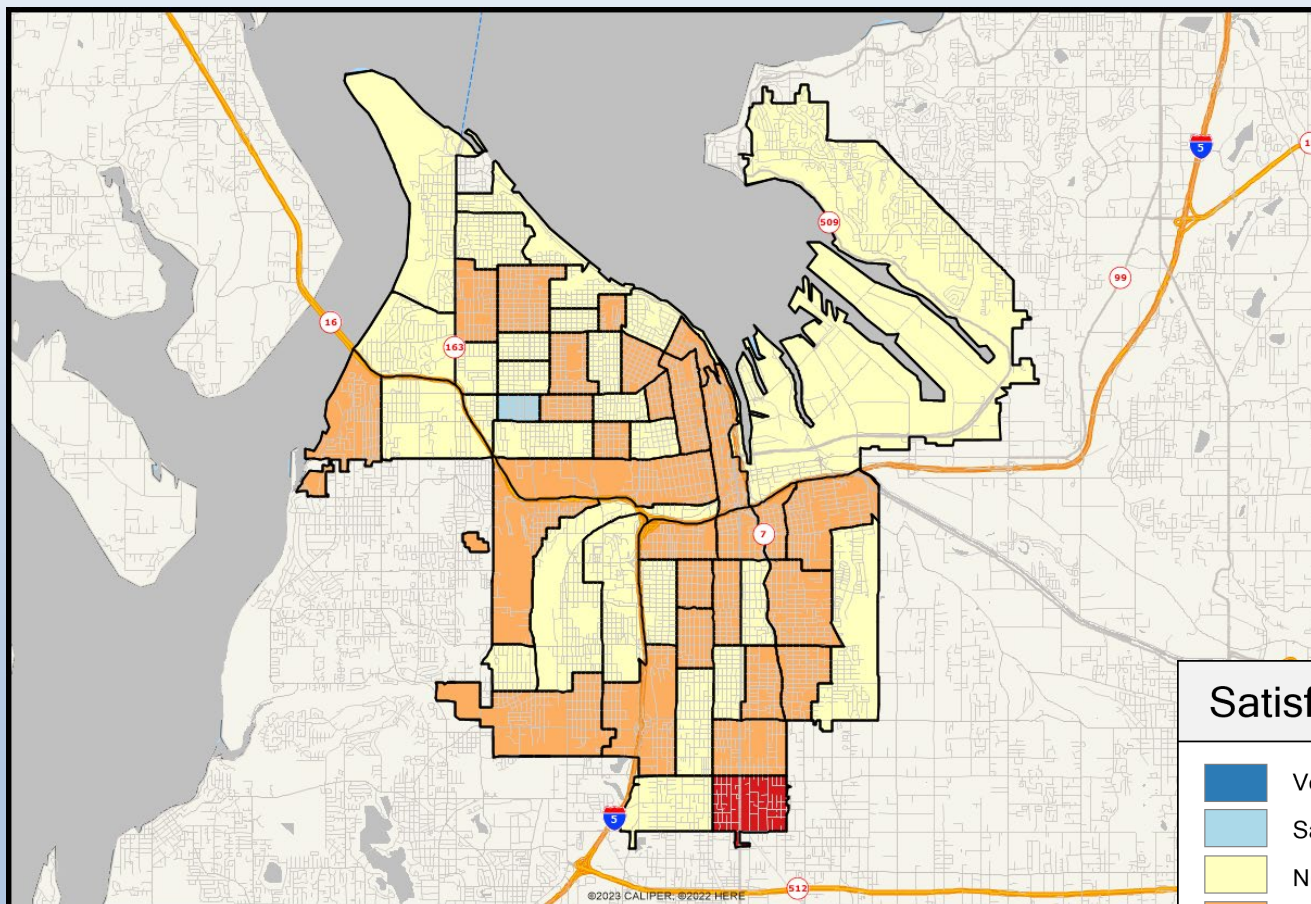


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-07. Overall quality of police services

Mean: 2.57

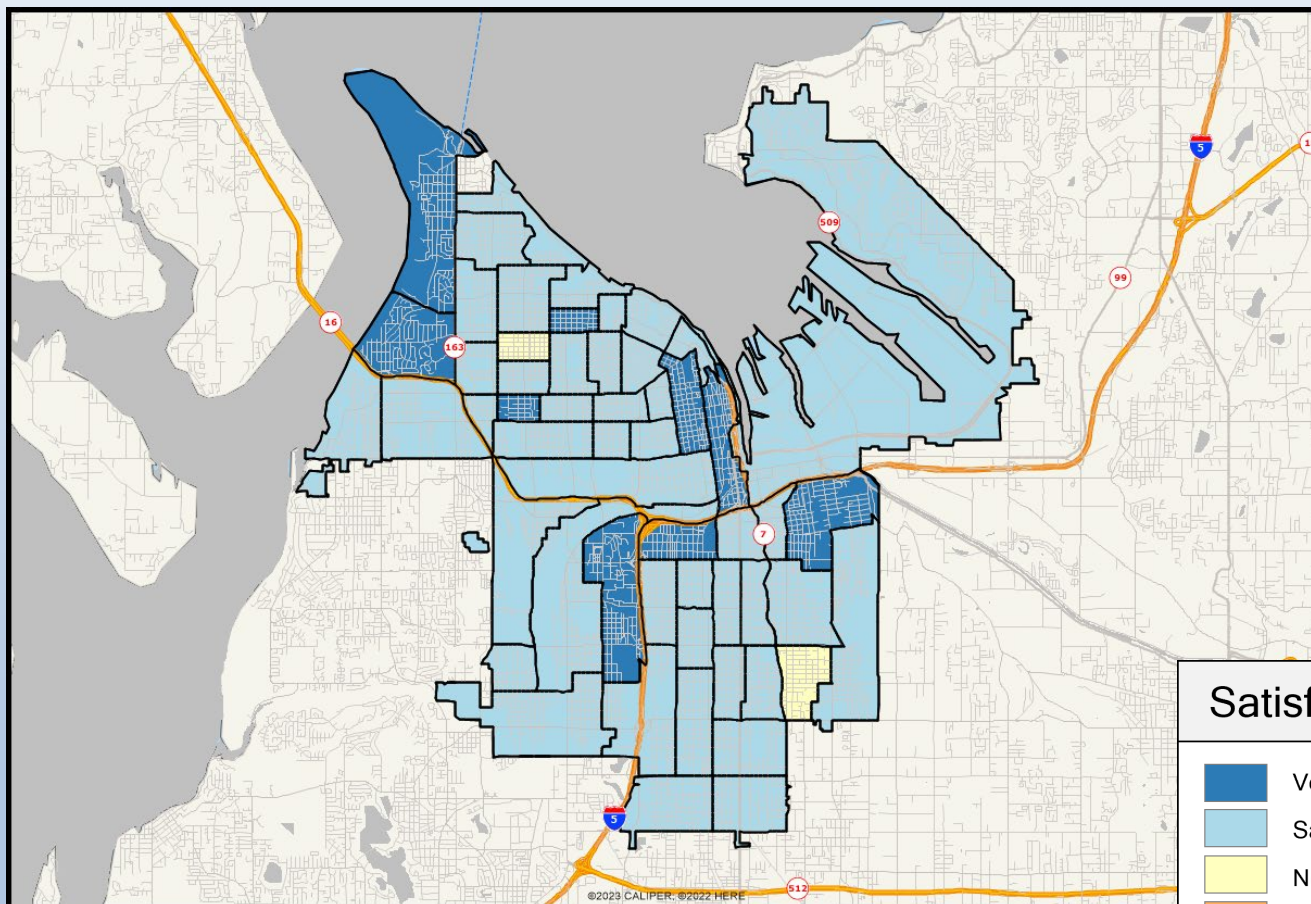


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-08. Fire response and suppression

Mean: 3.96

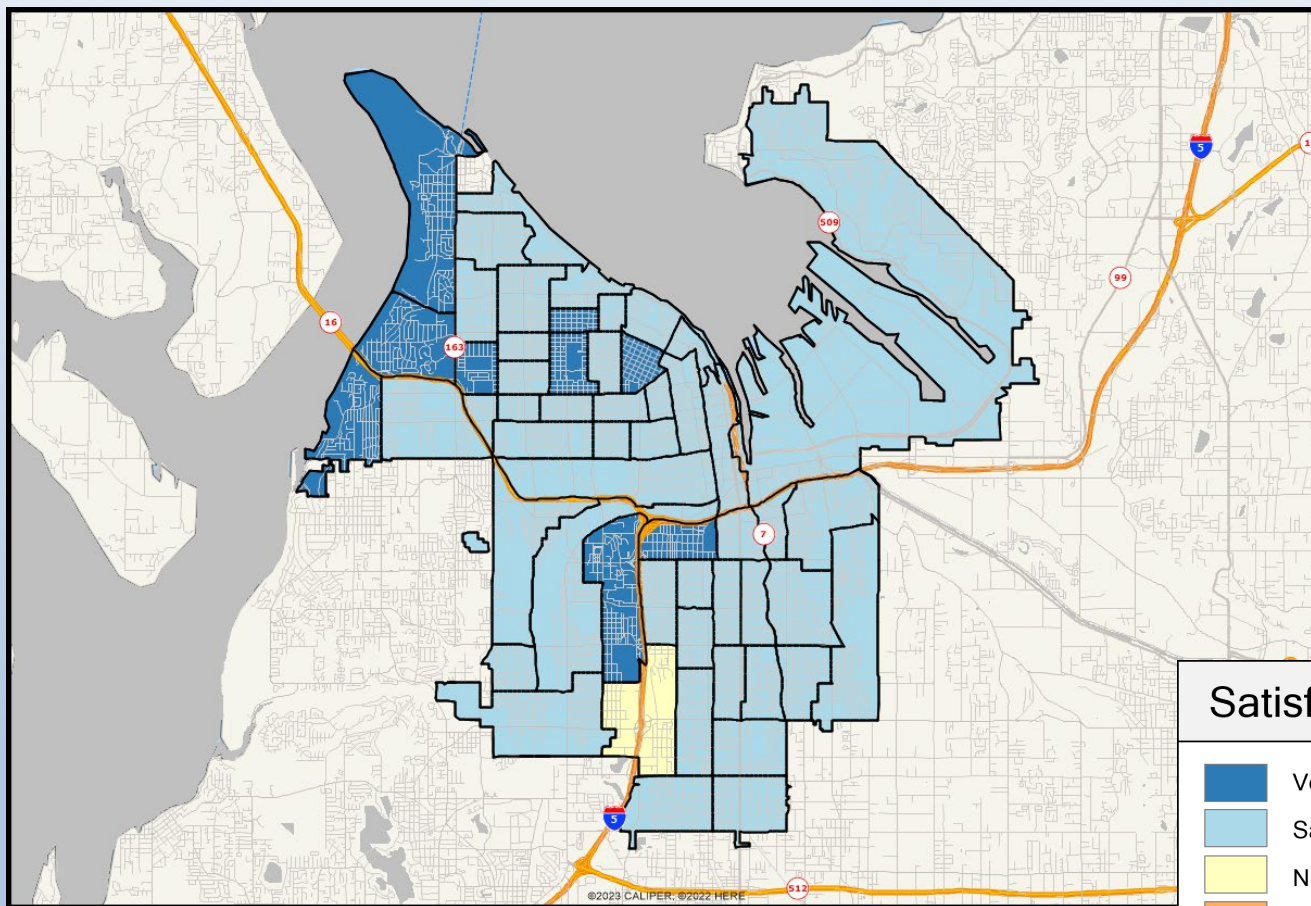


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-09. How quickly emergency medical services personnel respond to emergencies

Mean: 3.99

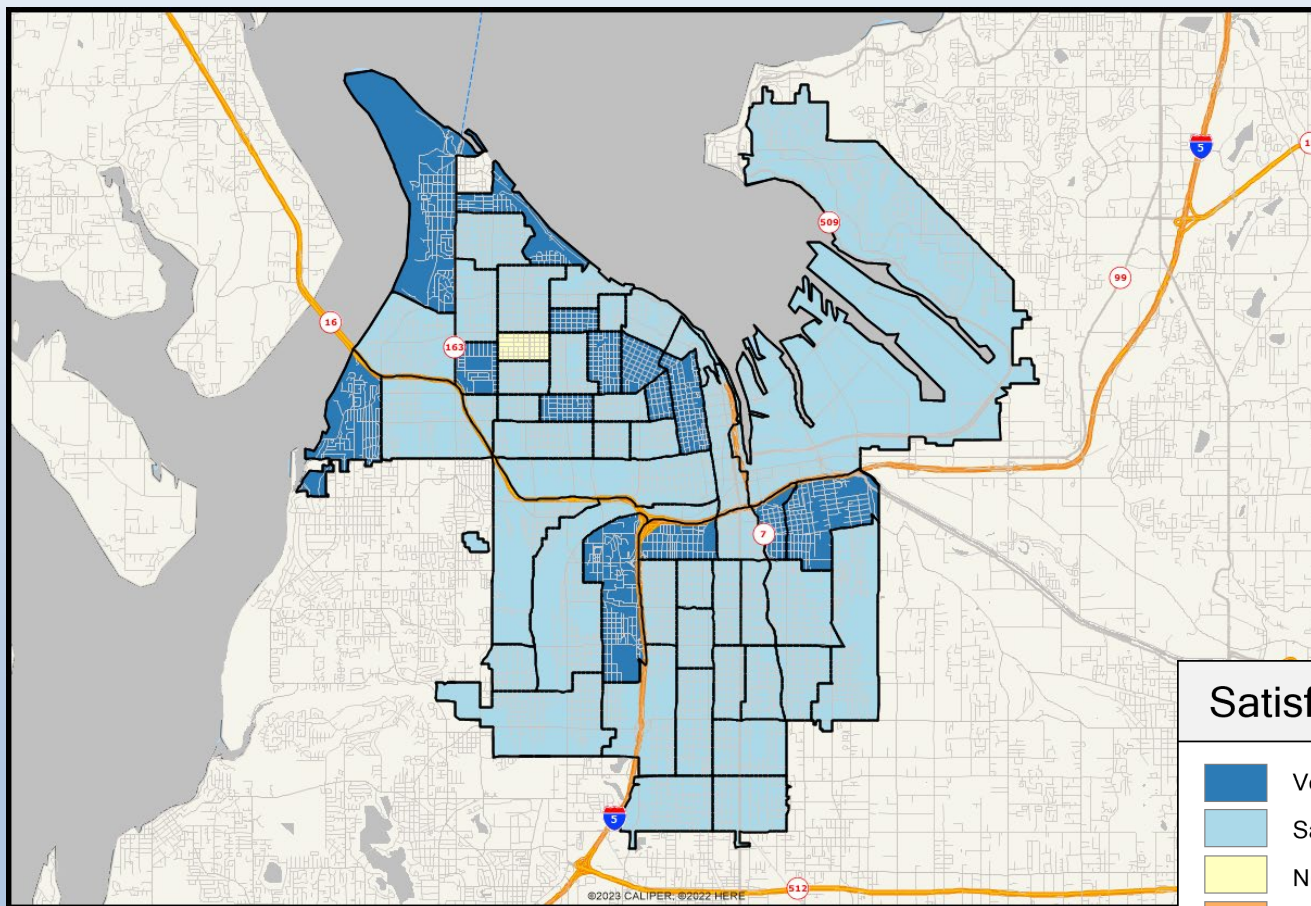


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-10. How quickly fire services personnel respond to emergencies

Mean: 4.01

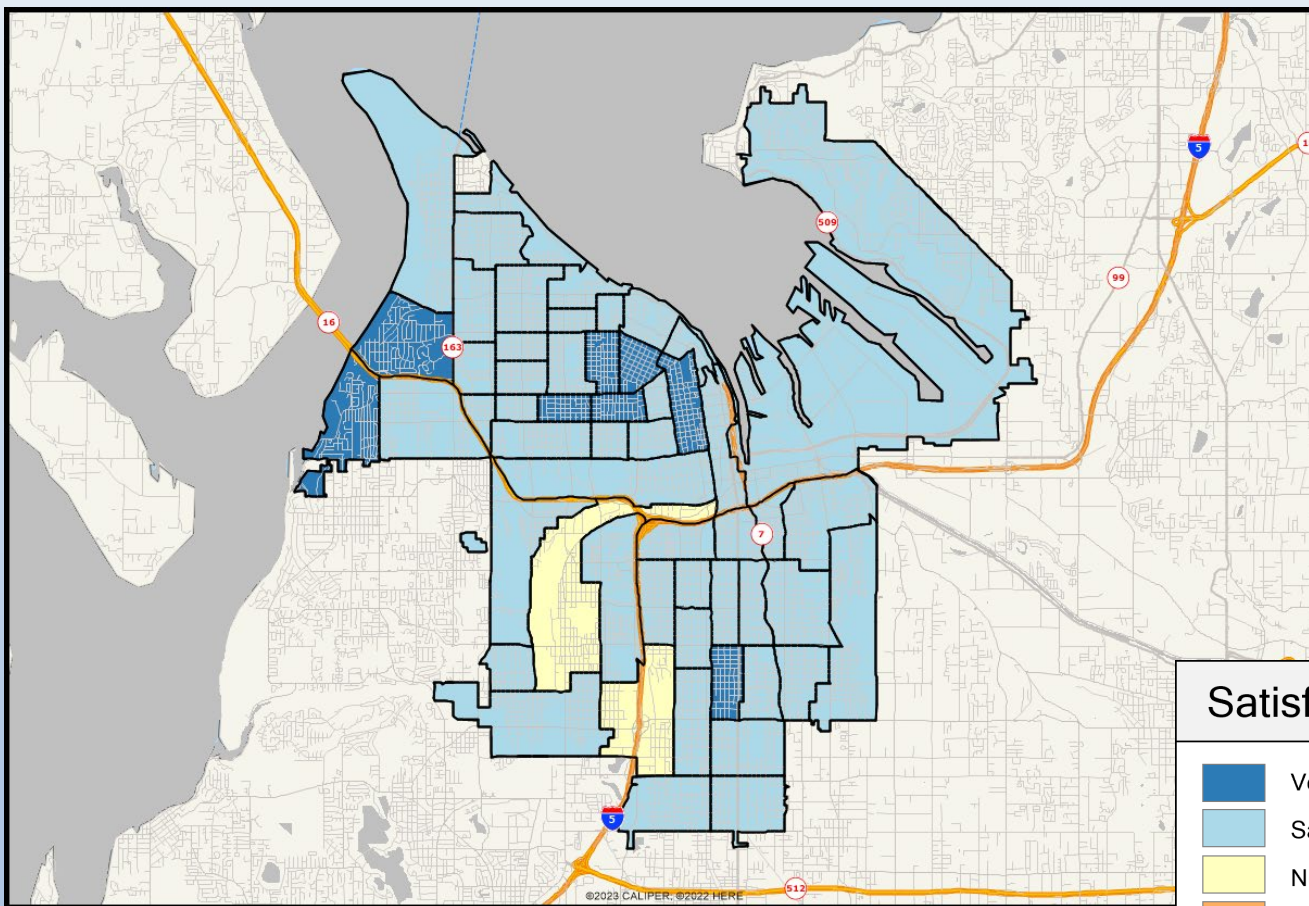


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q3-11. Overall quality of emergency medical services

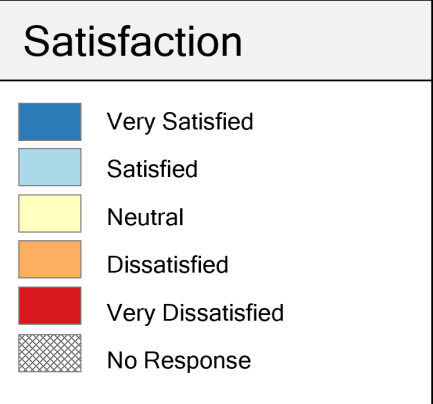
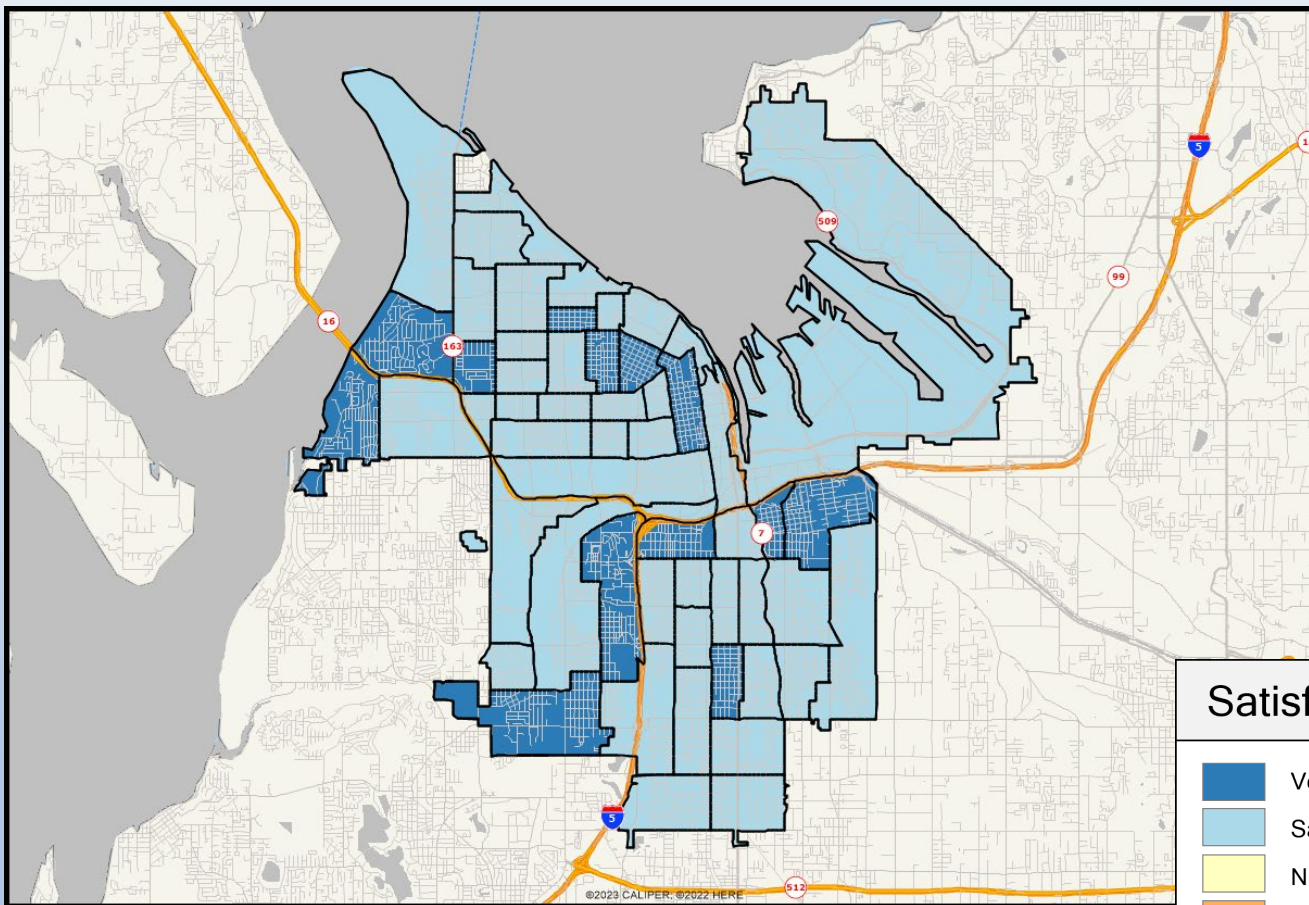
Mean: 3.94



Satisfaction	
	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

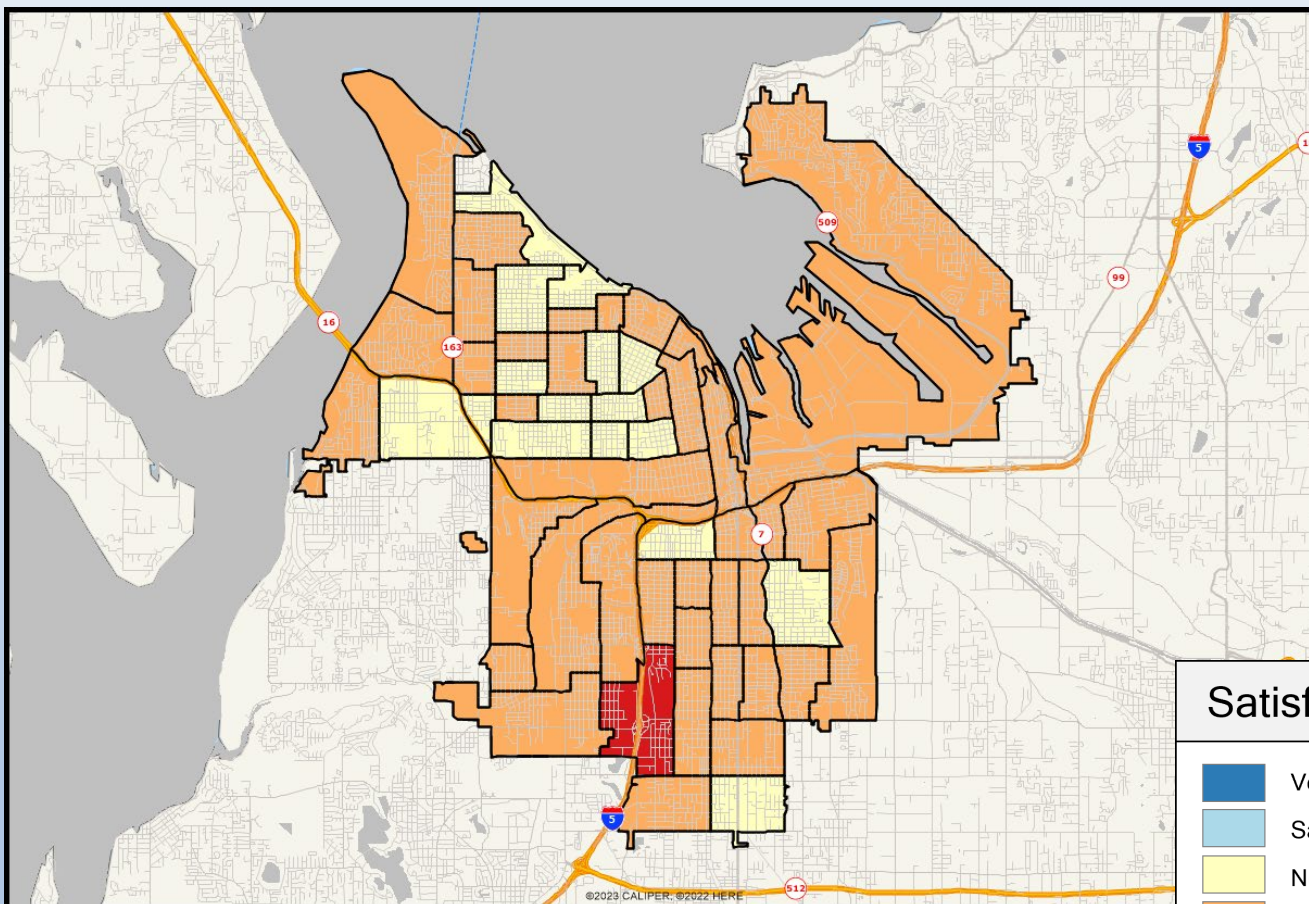
Q3-12. Overall quality of fire services

Mean: 4.01



Q5-01. Condition of major streets

Mean: 2.47

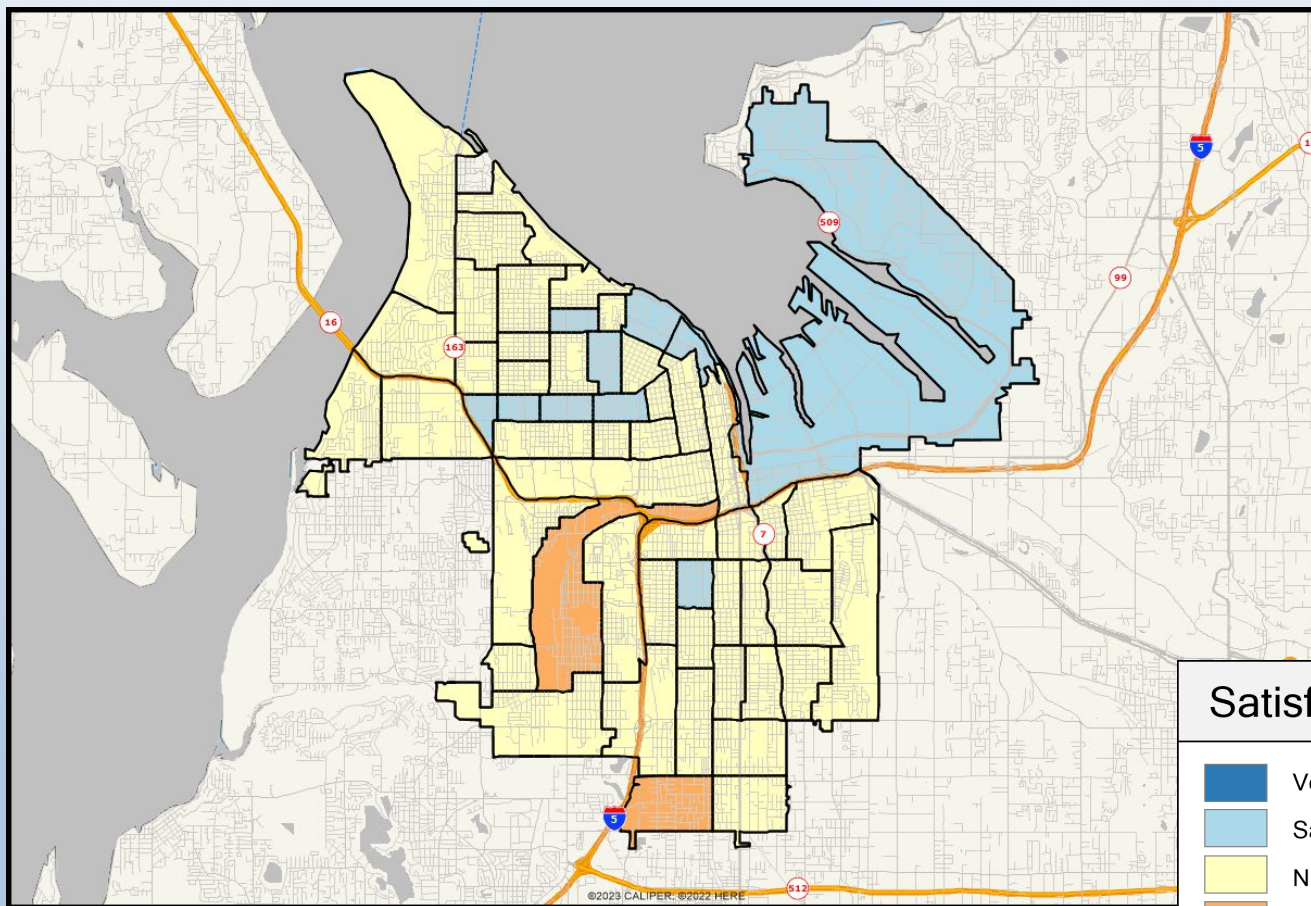


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-02. Adequacy of street lighting in your community

Mean: 3.13

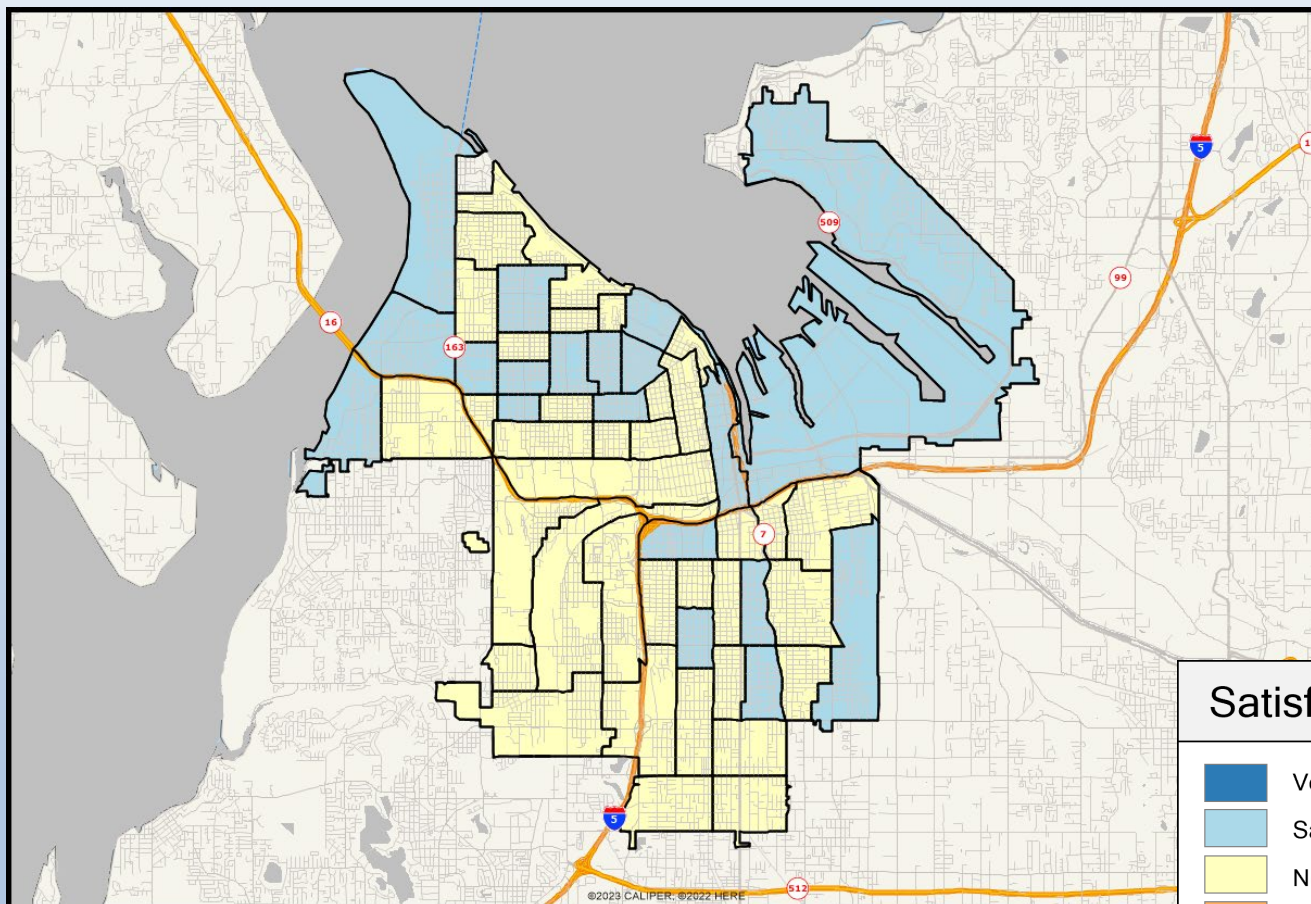


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-03. Condition of street signs and traffic signals

Mean: 3.28

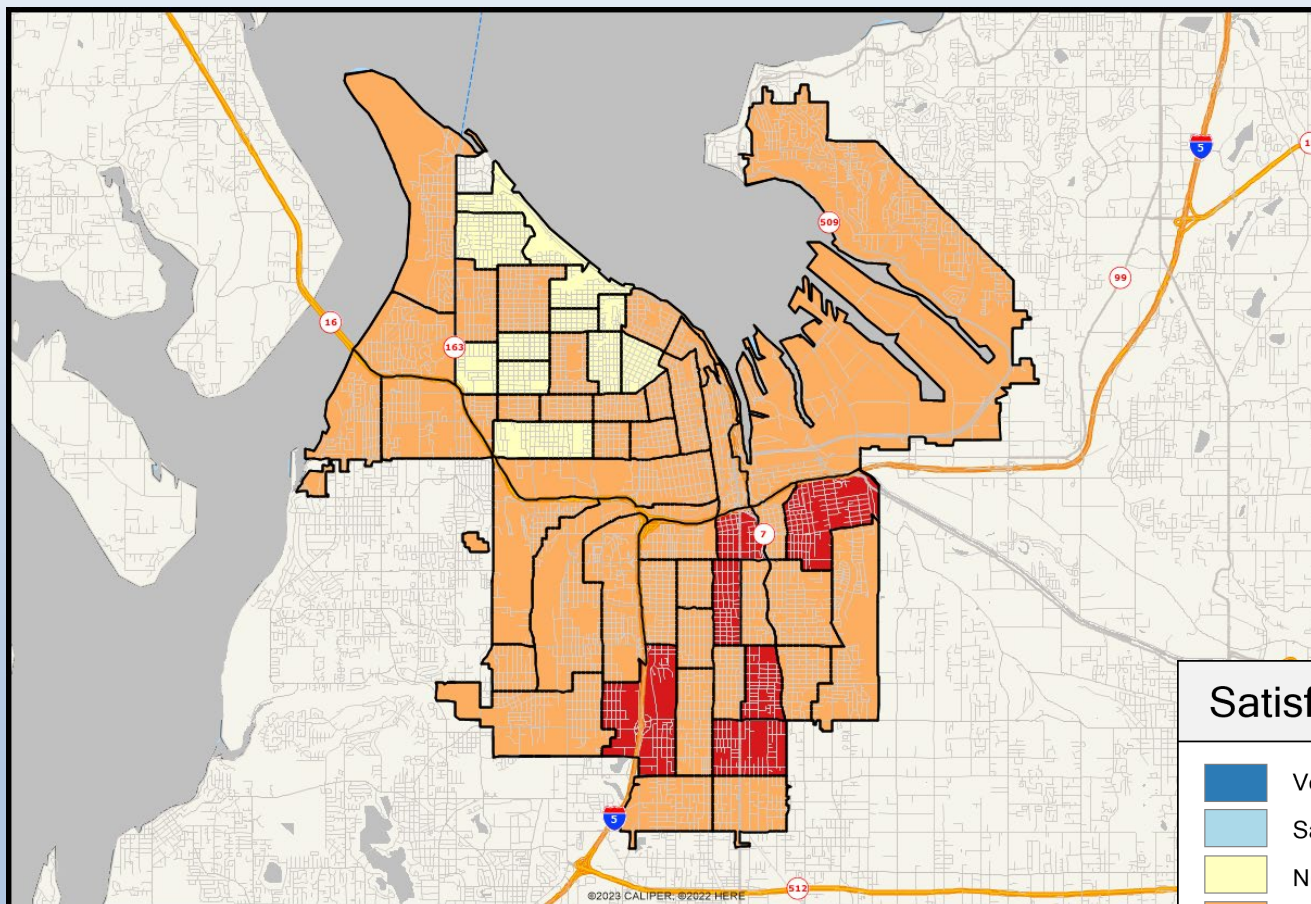


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-04. Cleanliness of streets and public areas

Mean: 2.35

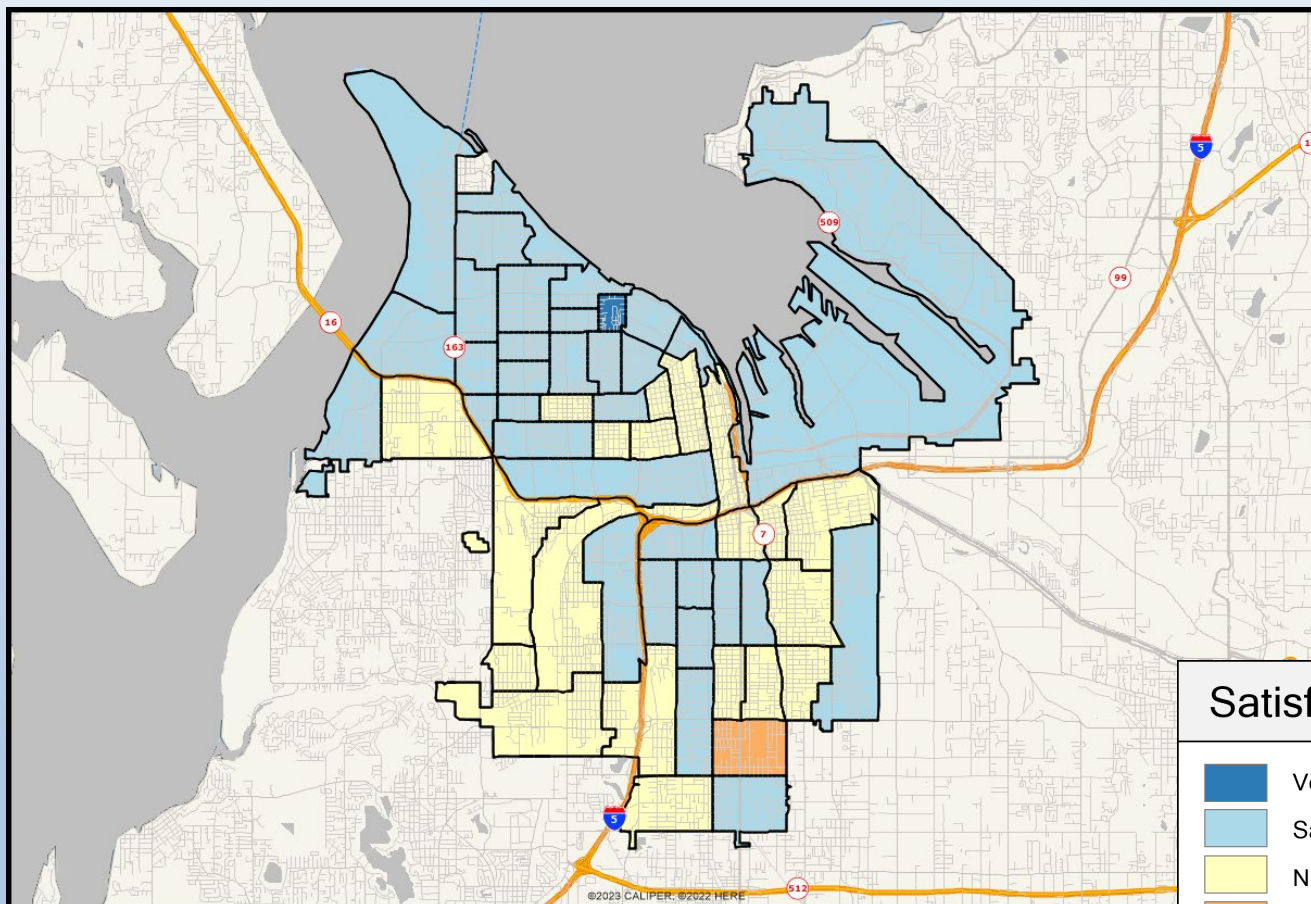


Satisfaction




- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-05. Solid waste (e.g., trash, yard waste and recycling services)

Mean: 3.54

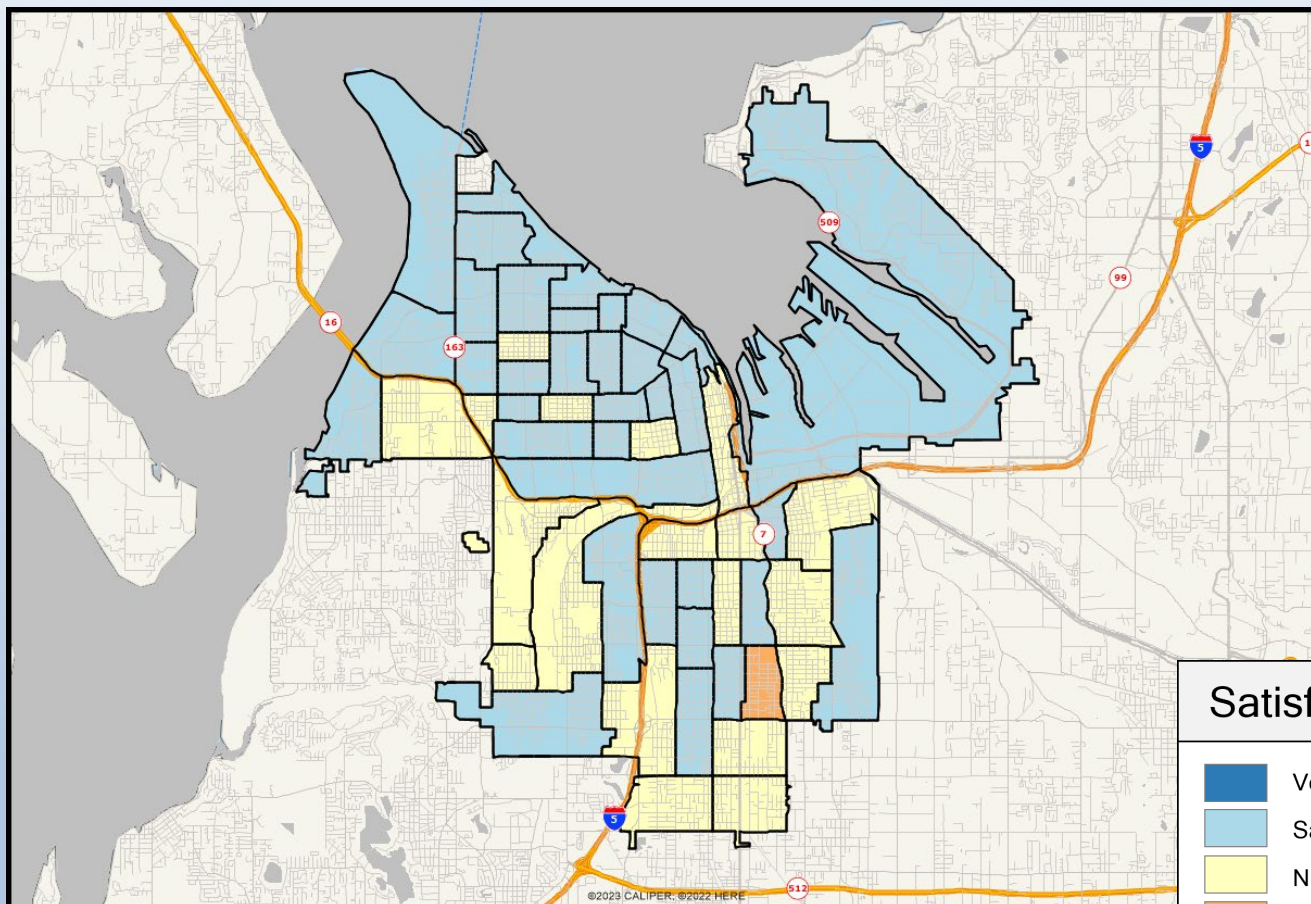


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-06. Stormwater management/flood control

Mean: 3.5

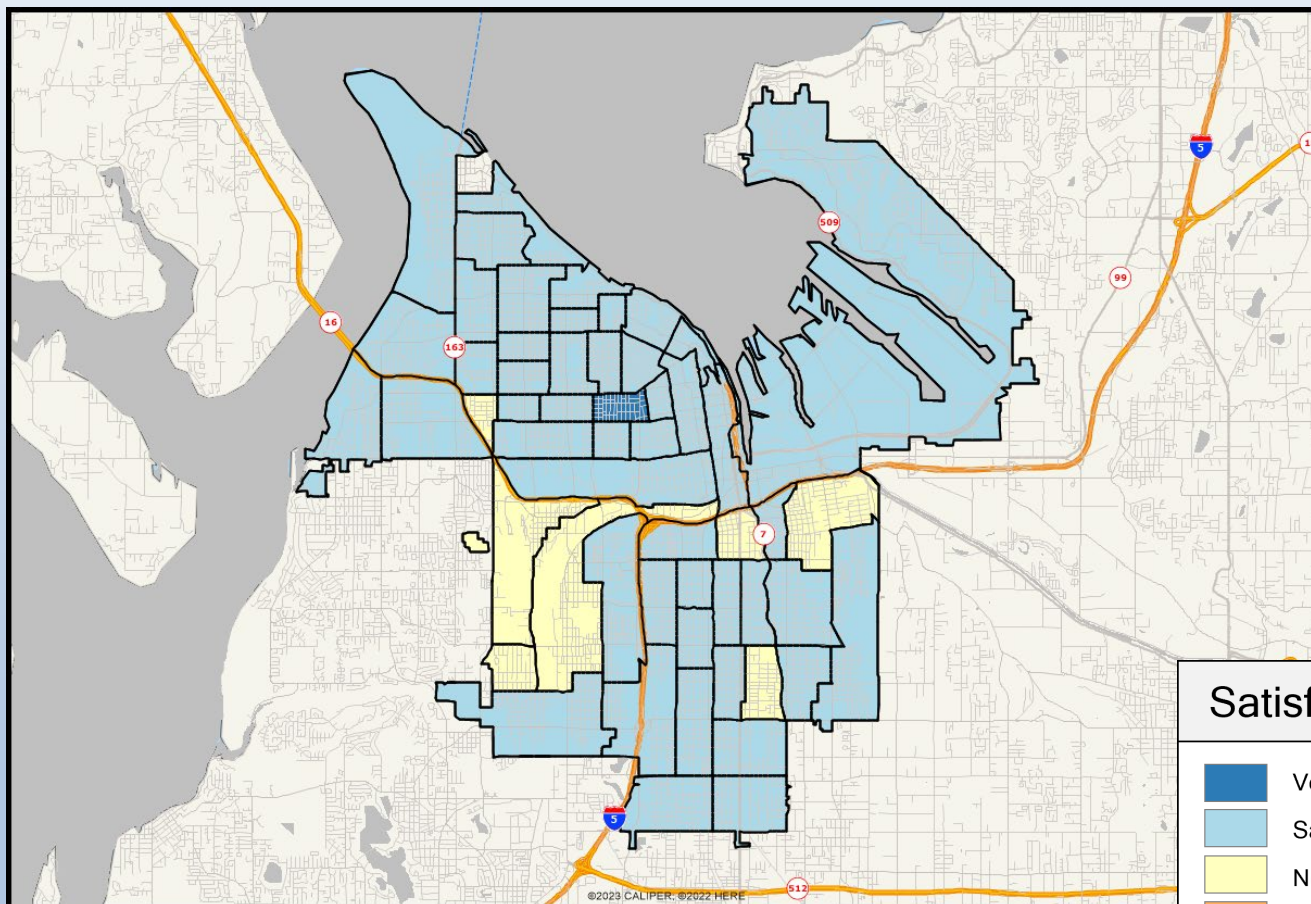


Satisfaction






- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-07. Wastewater/sanitary sewer services

Mean: 3.65

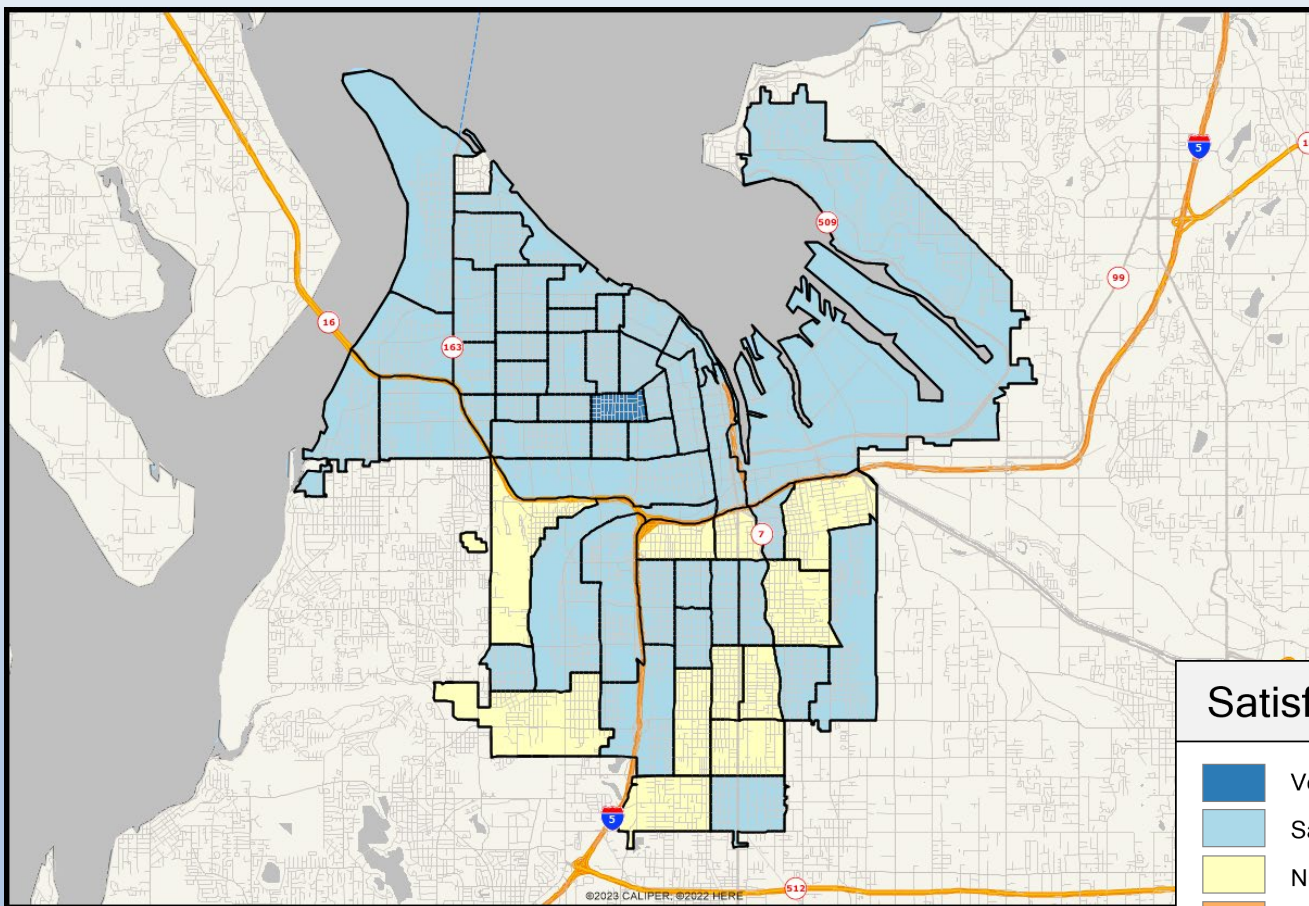


Satisfaction



	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-08. Electric utility services

Mean: 3.7

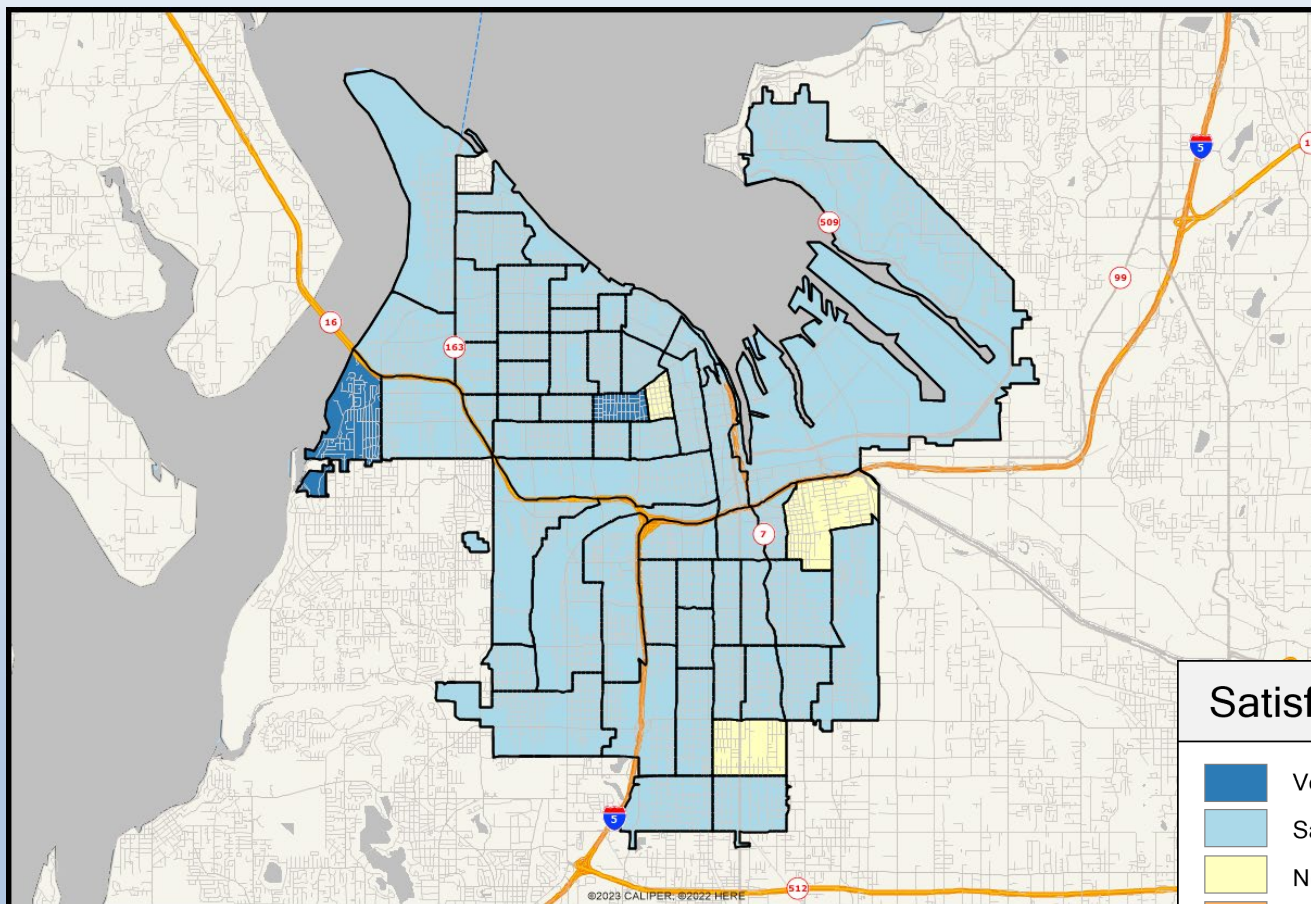


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-09. Overall quality of water services

Mean: 3.78

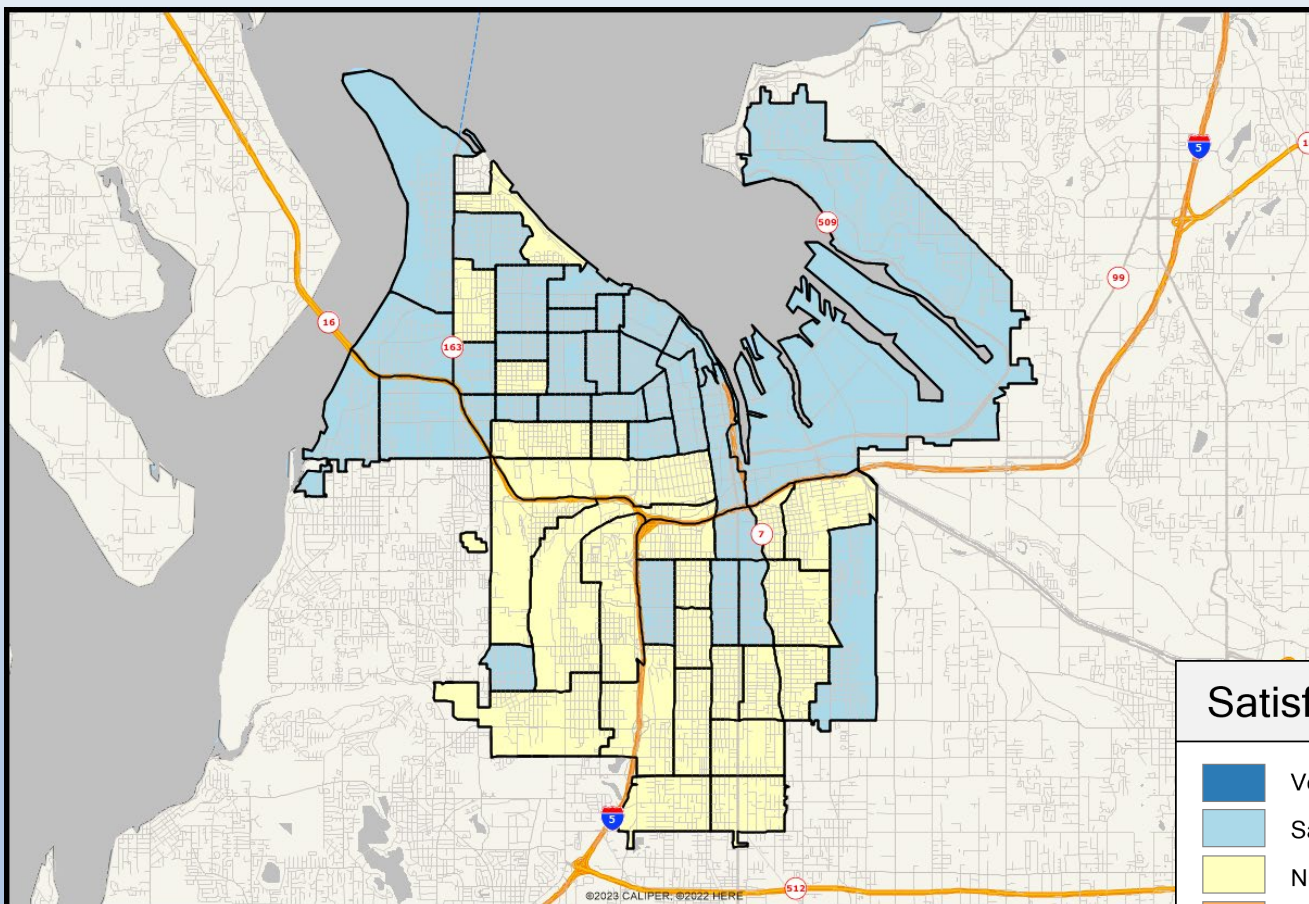


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q5-10. Utility billing and customer service

Mean: 3.45

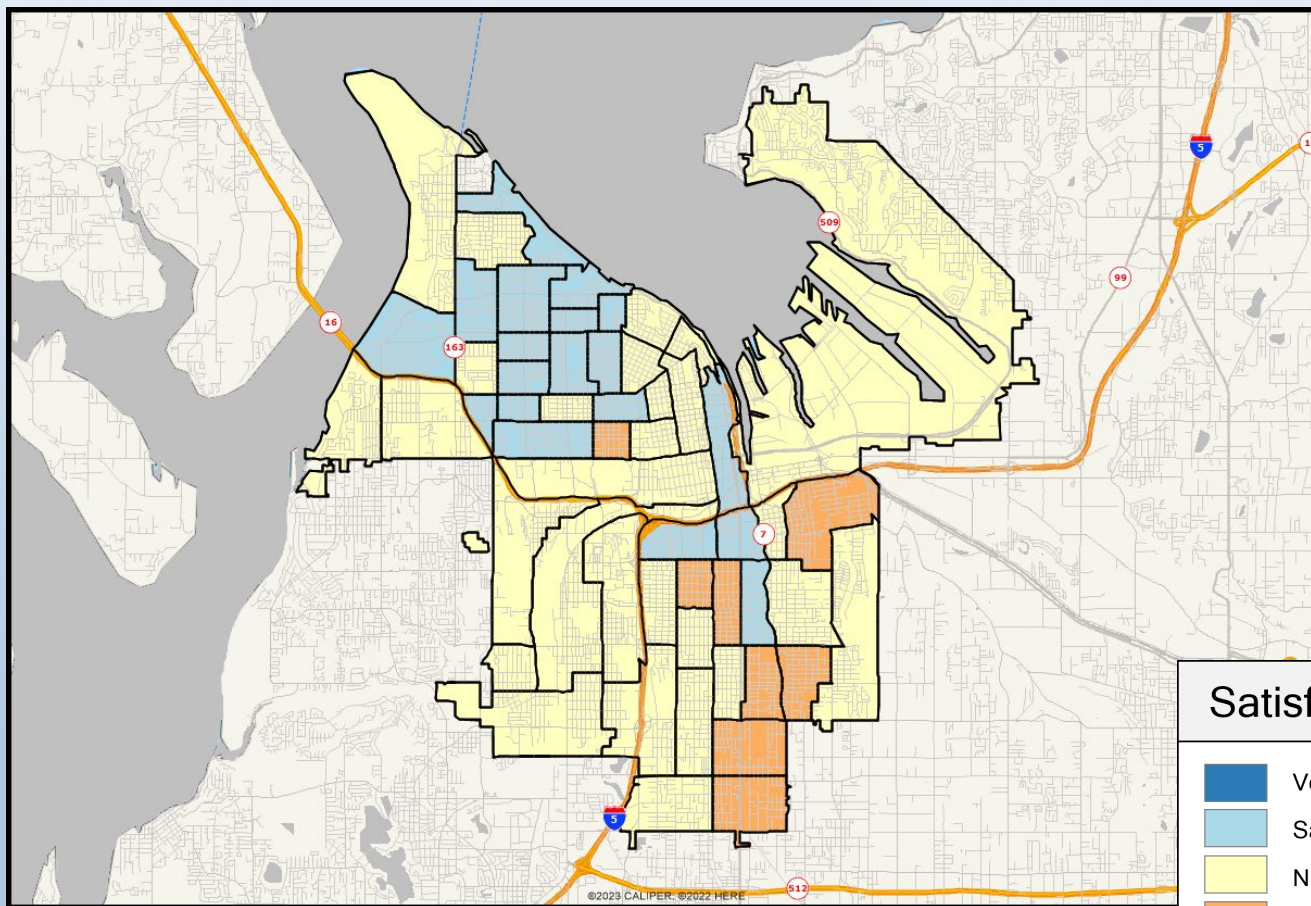


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-11. The walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)

Mean: 3.21

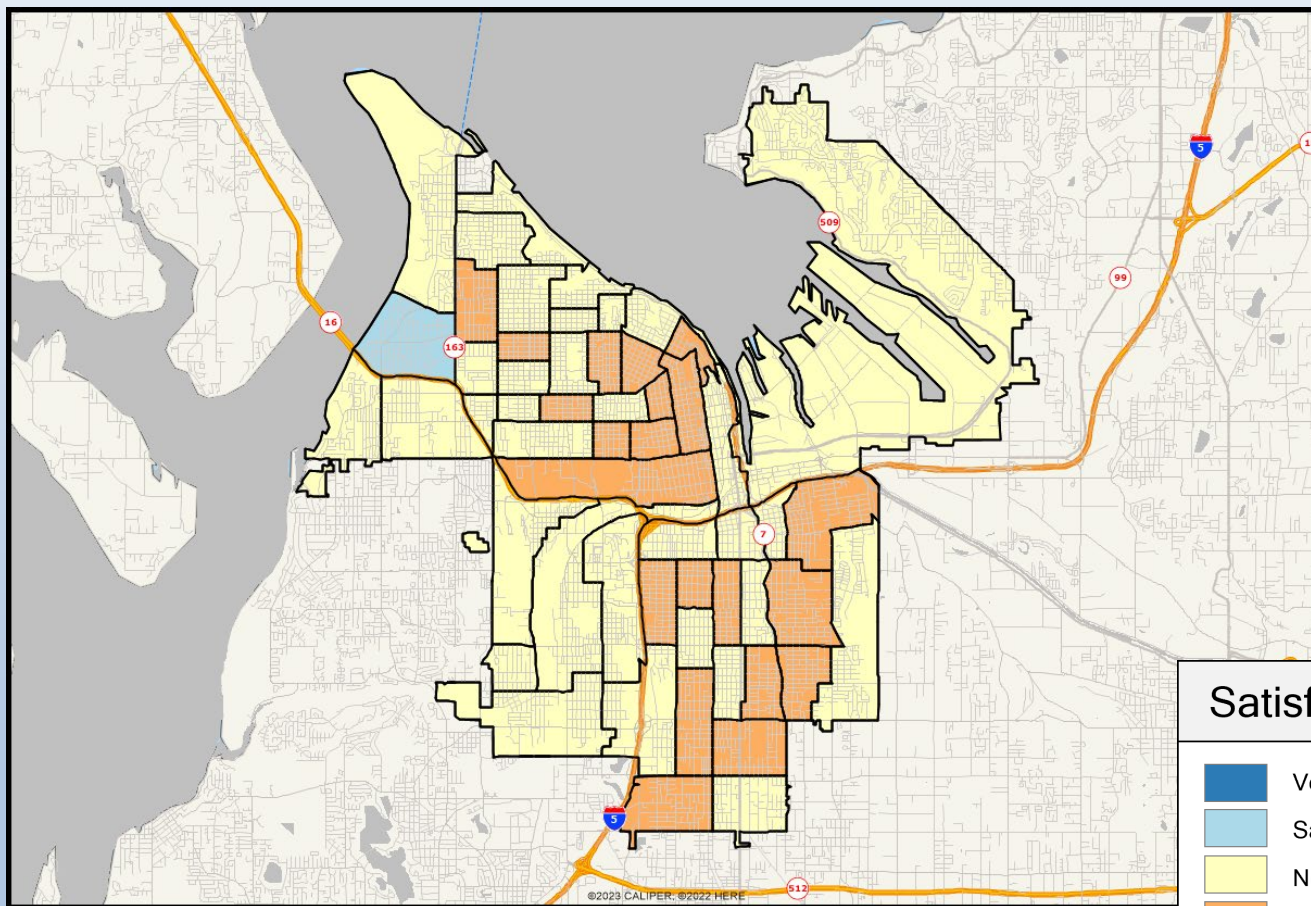


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)

Mean: 2.79

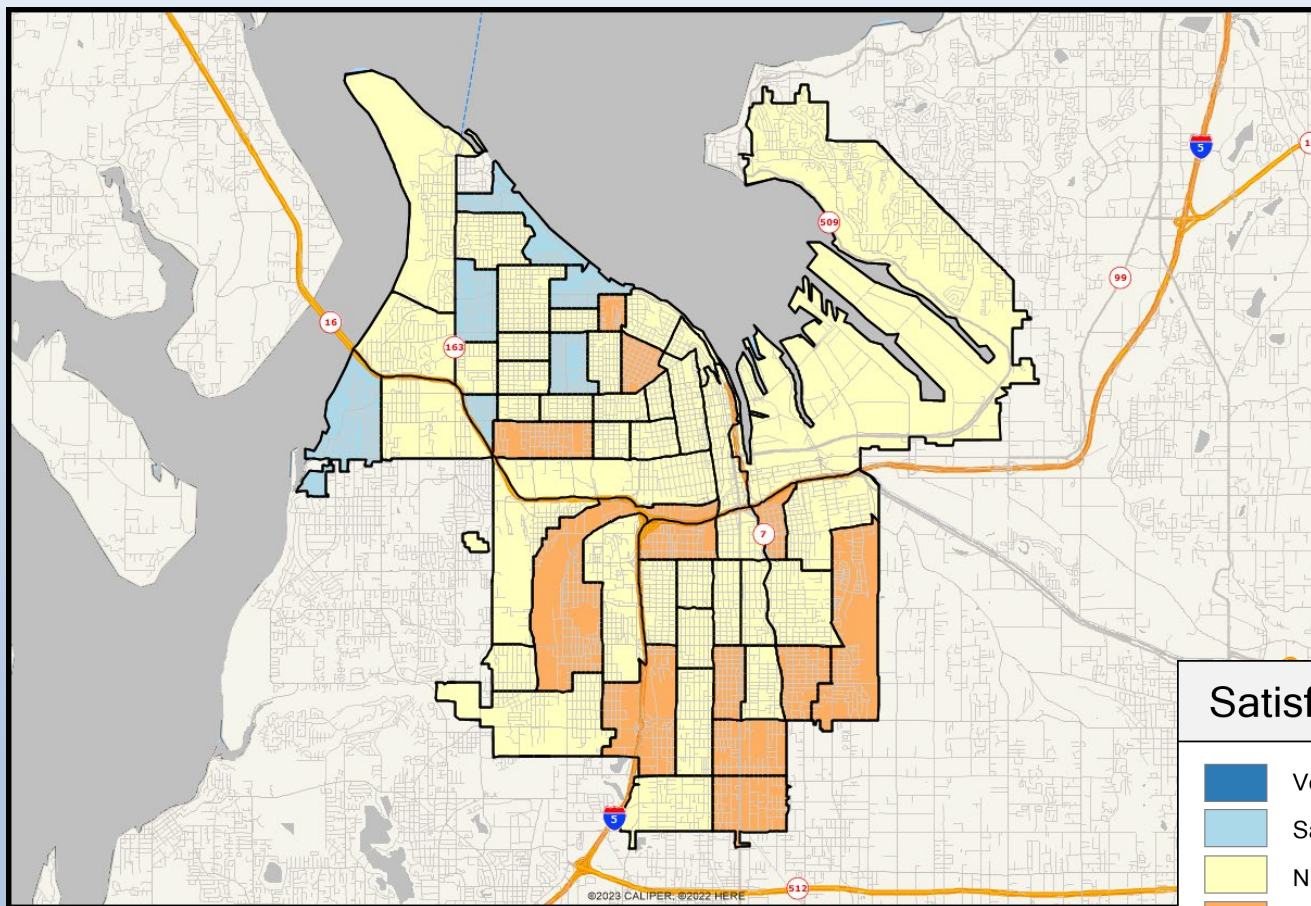


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q8-1. Livable wage job opportunities available to you in Tacoma

Mean: 2.92

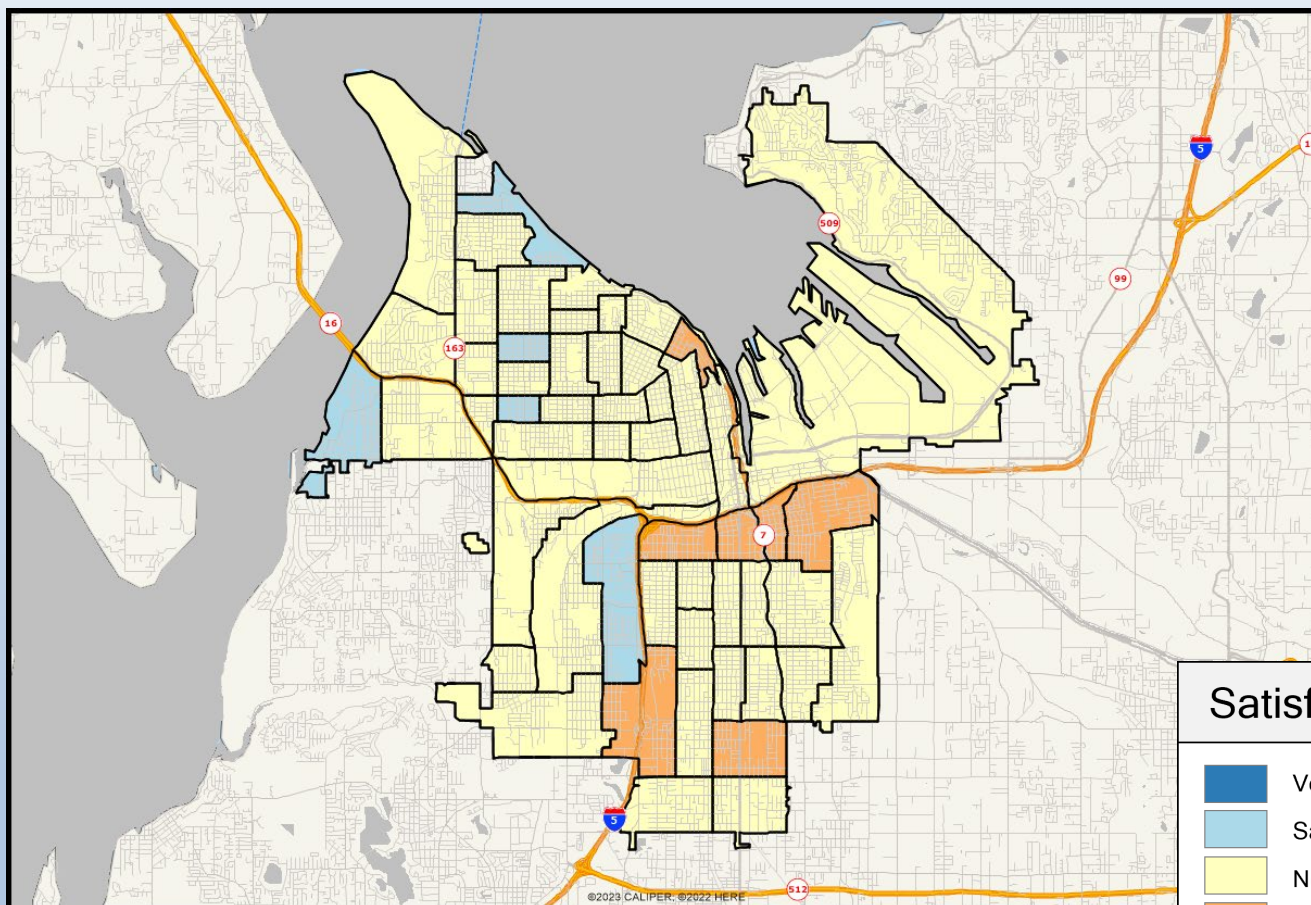


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q8-2. Access to job training programs and resources

Mean: 3.02

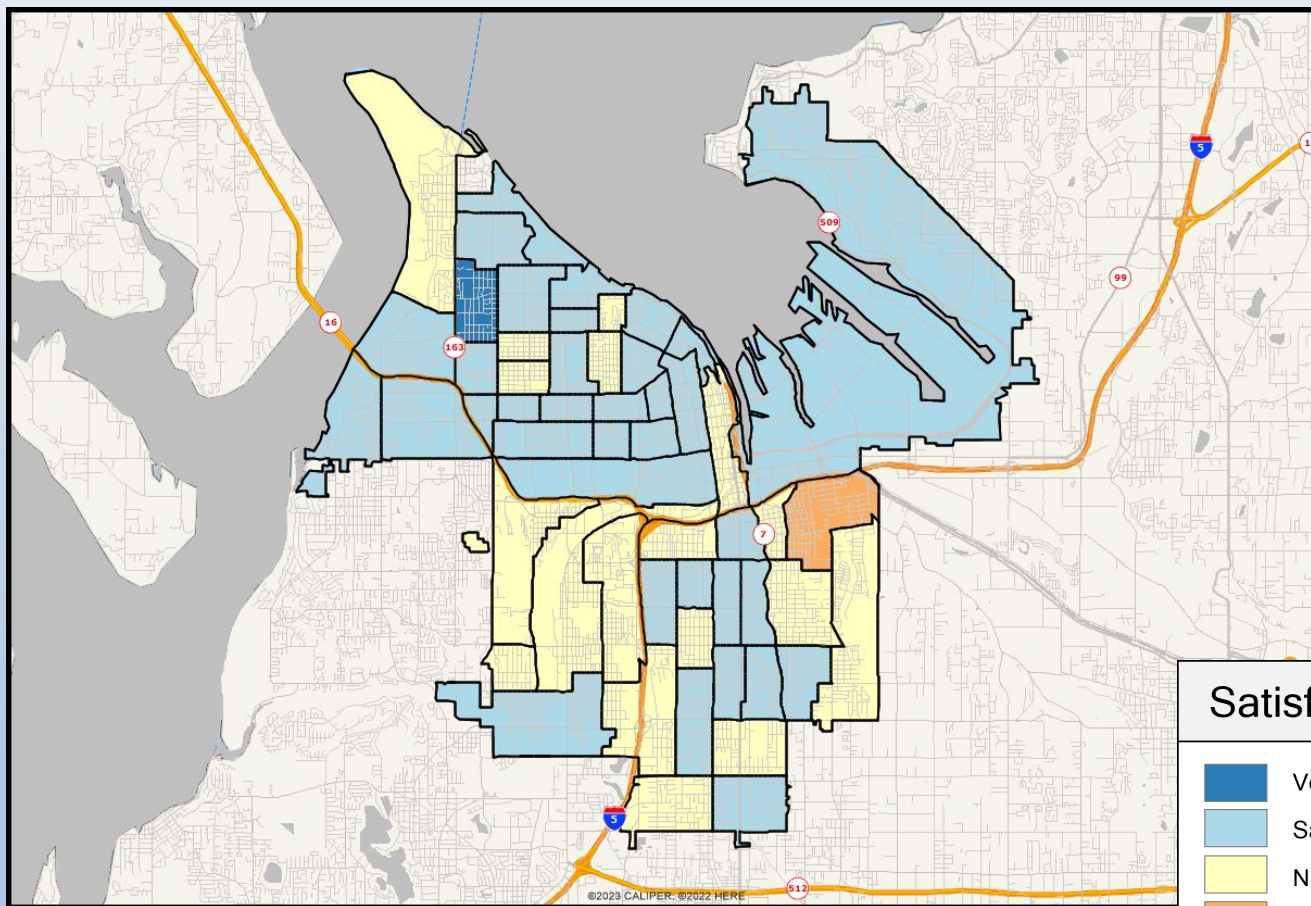


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q8-3. Overall length of your commute to work

Mean: 3.48

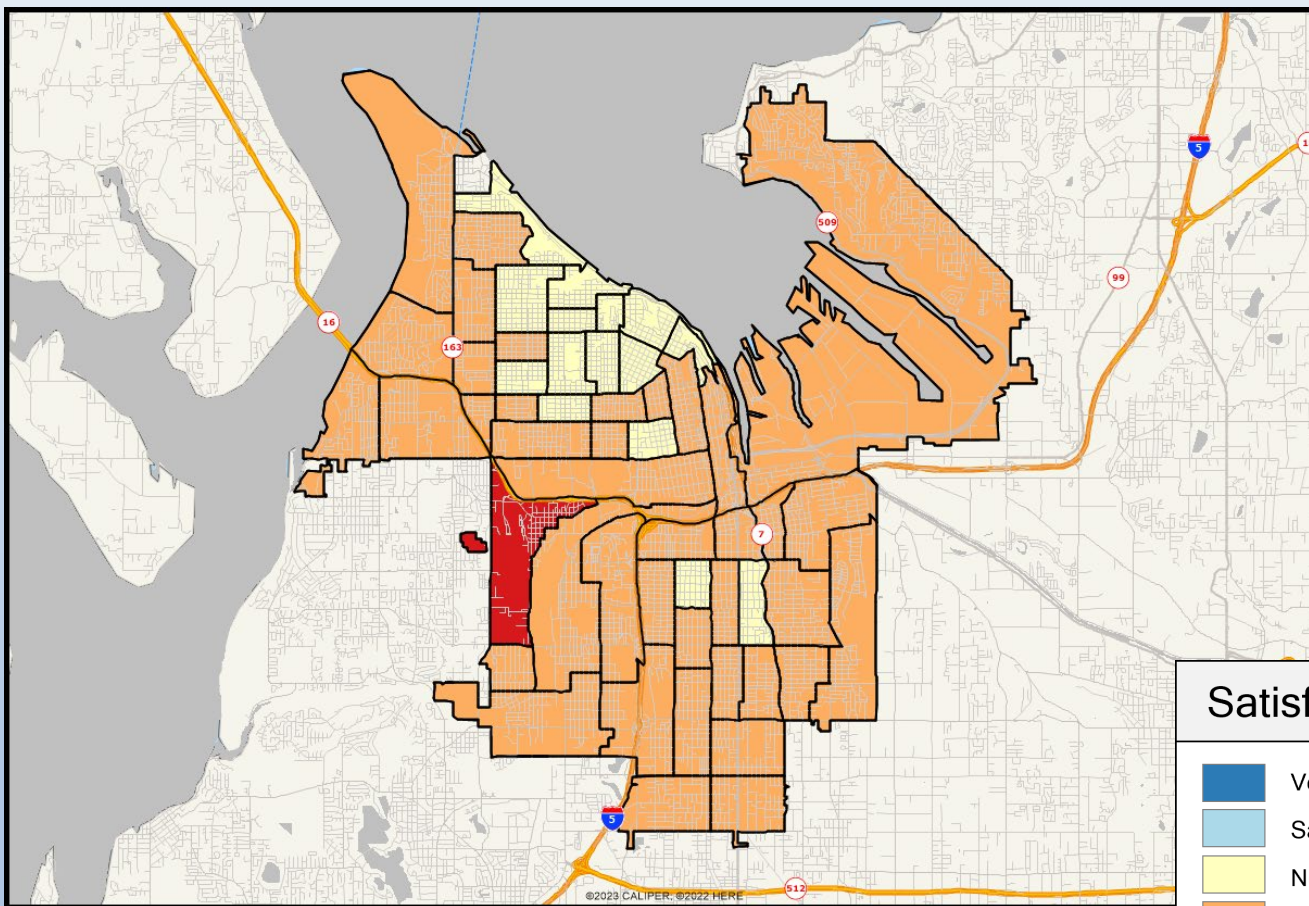


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q8-4. The cost of living in Tacoma

Mean: 2.39

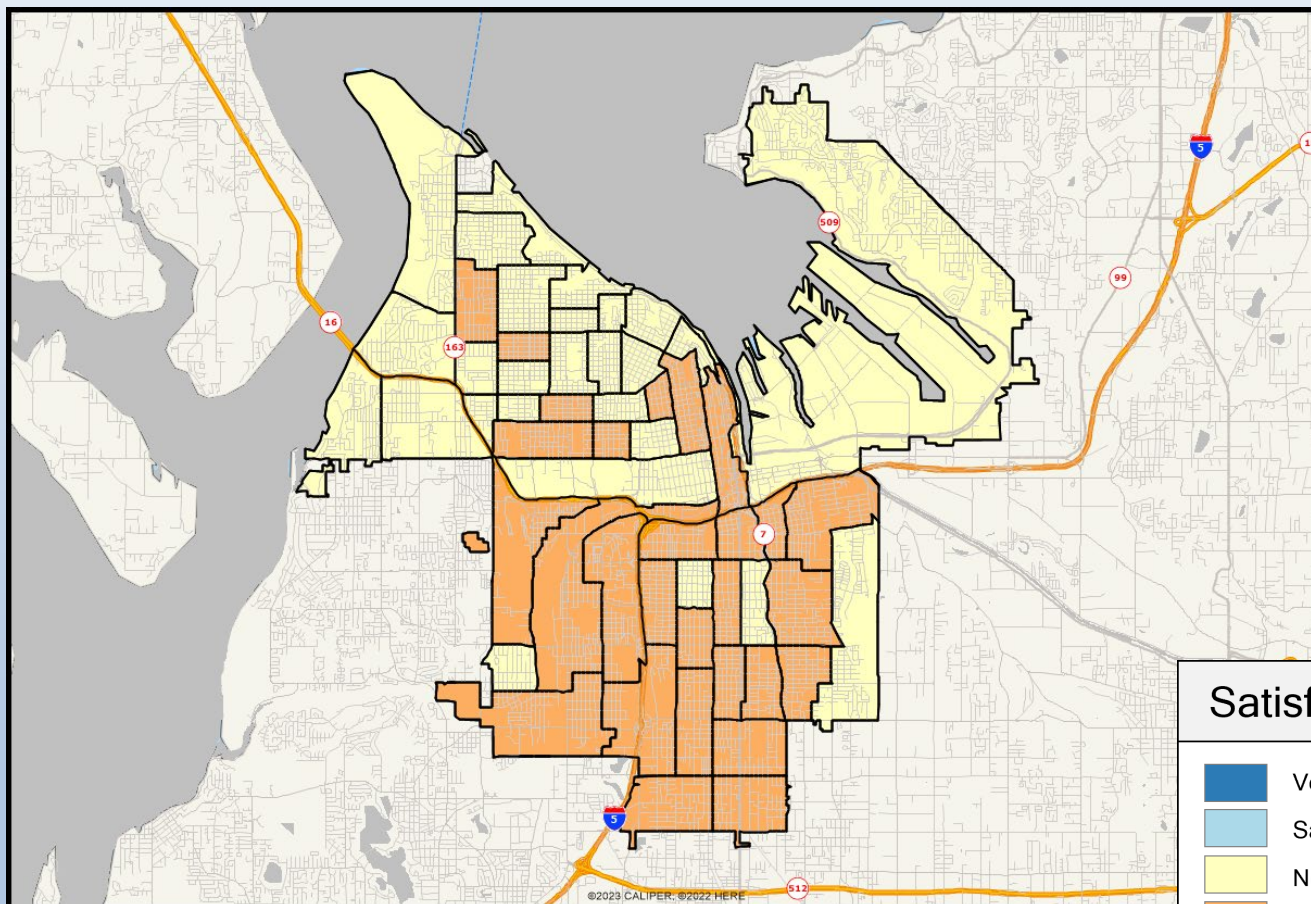


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q8-5. Overall economic health of Tacoma

Mean: 2.61

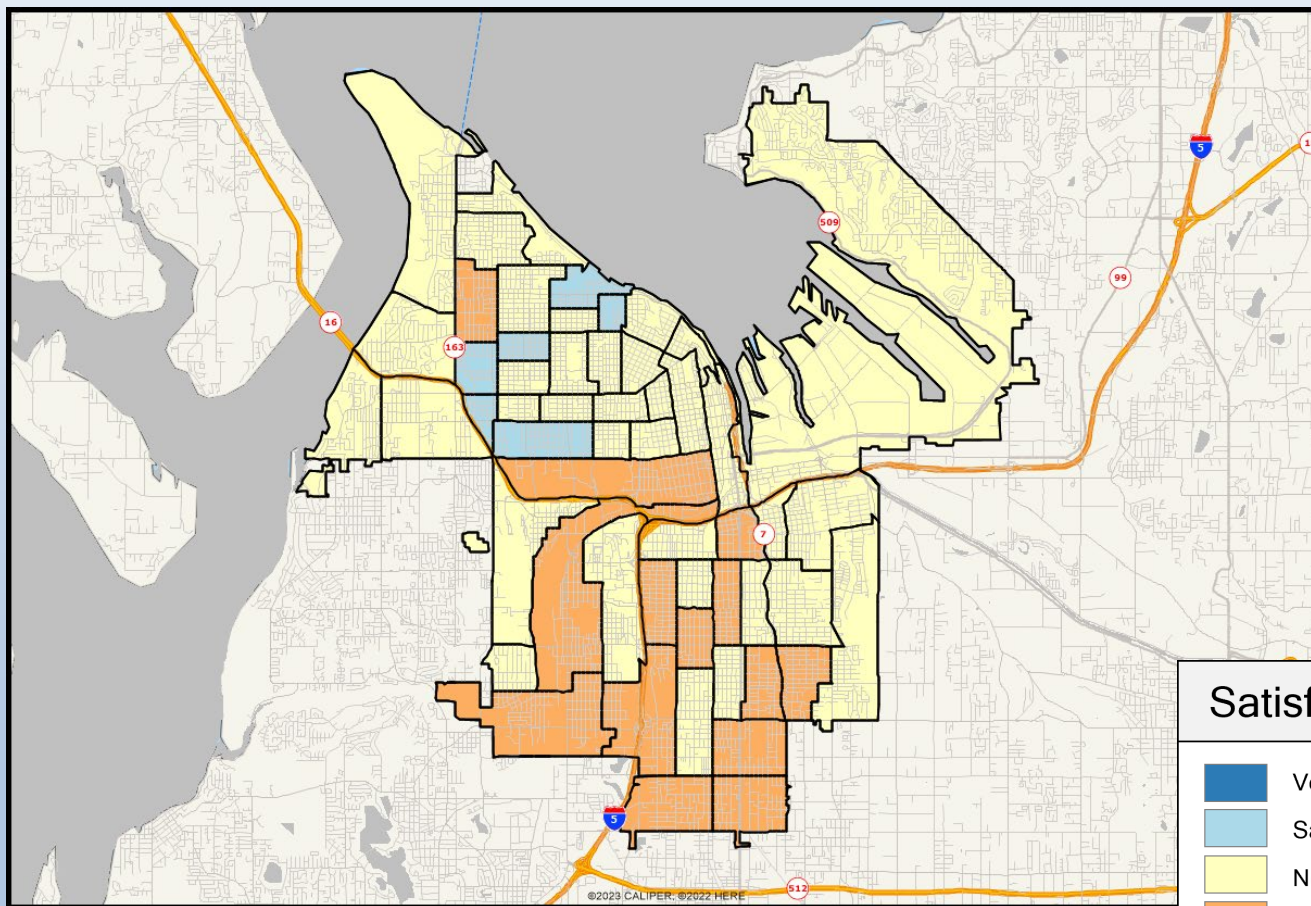


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q10-1. Overall feeling of safety in your community

Mean: 2.91

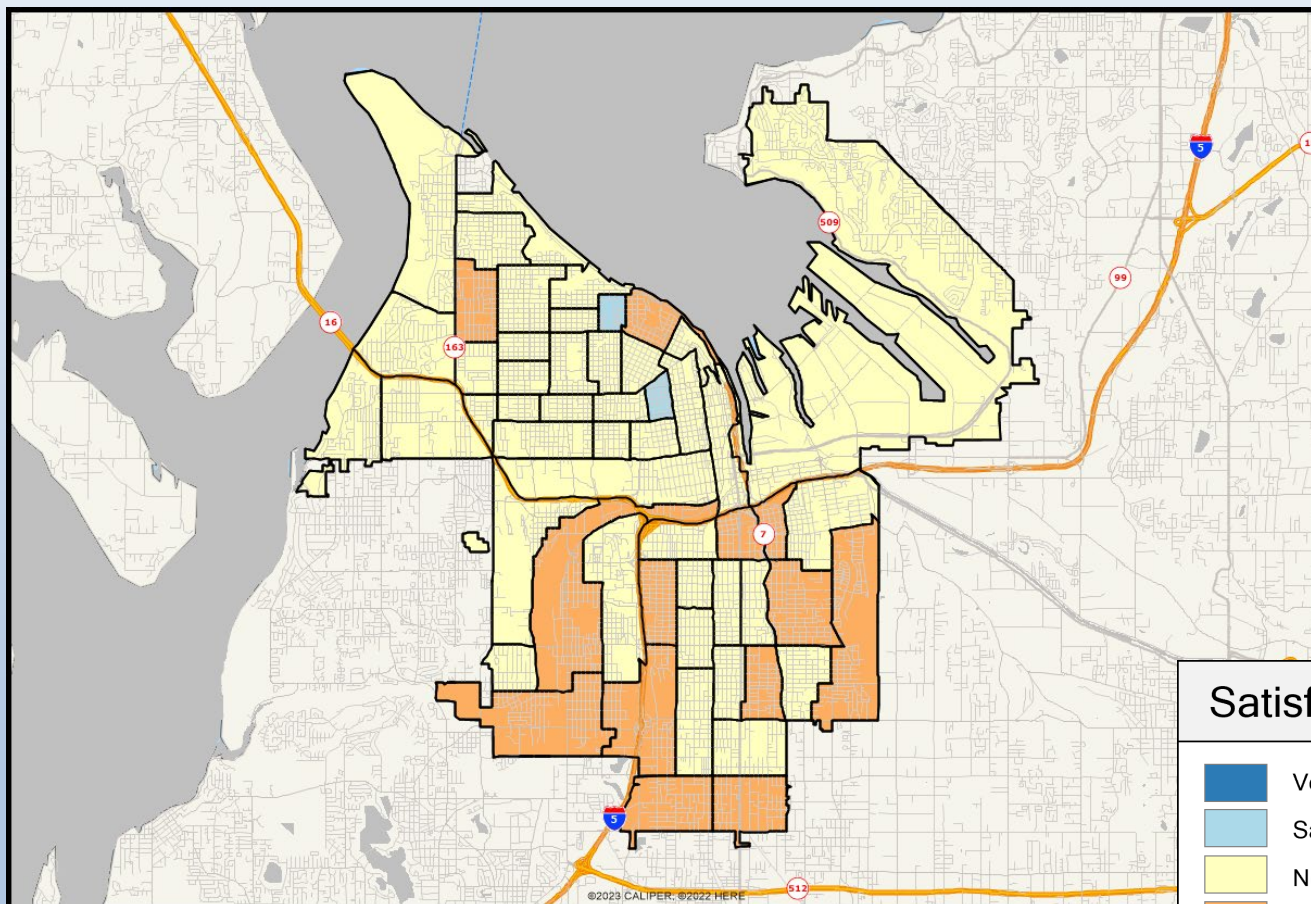


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q10-2. In community parks

Mean: 2.85

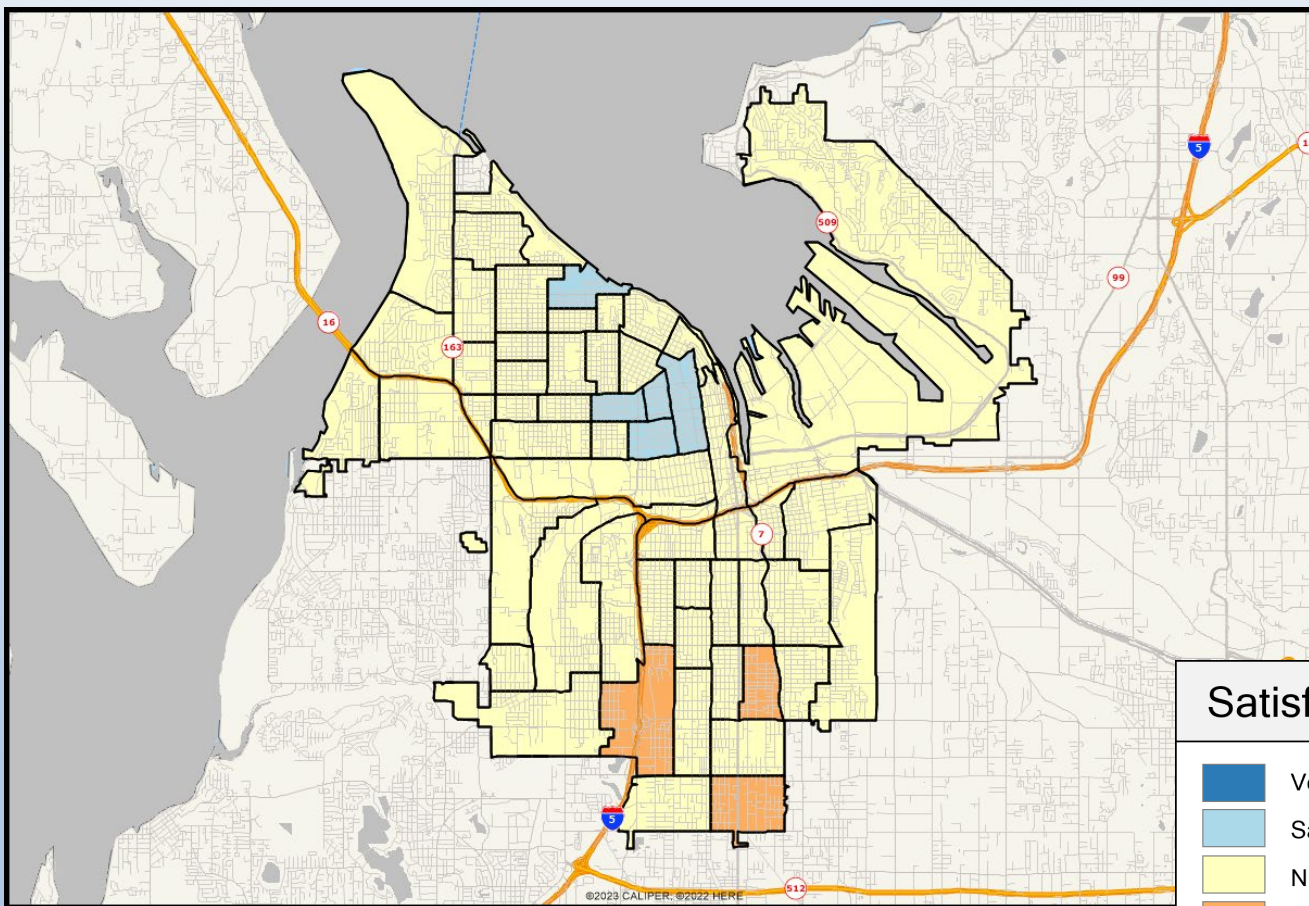


Satisfaction





	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q10-3. In retail areas

Mean: 3.02

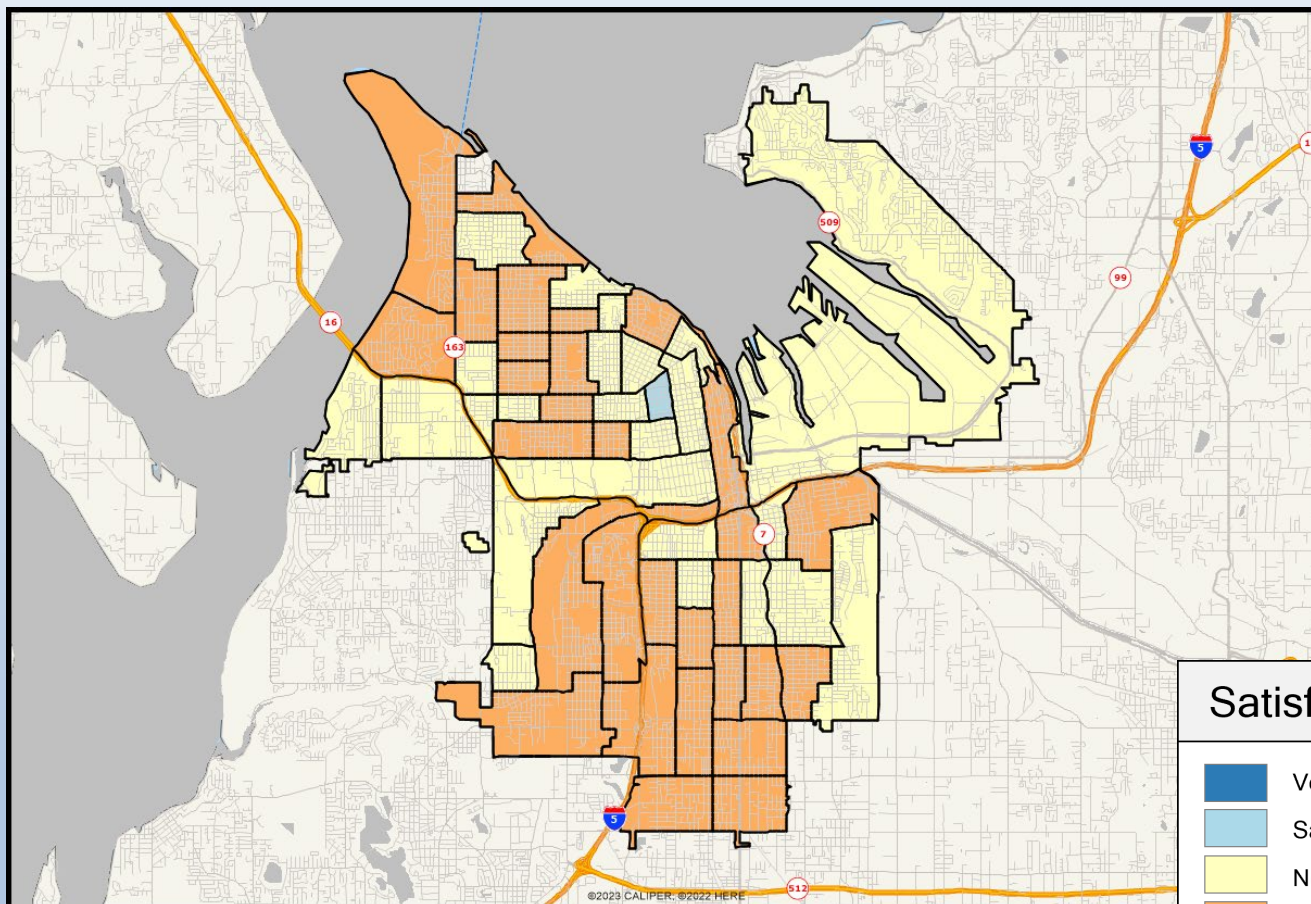


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q10-4. In the downtown area of your community

Mean: 2.57

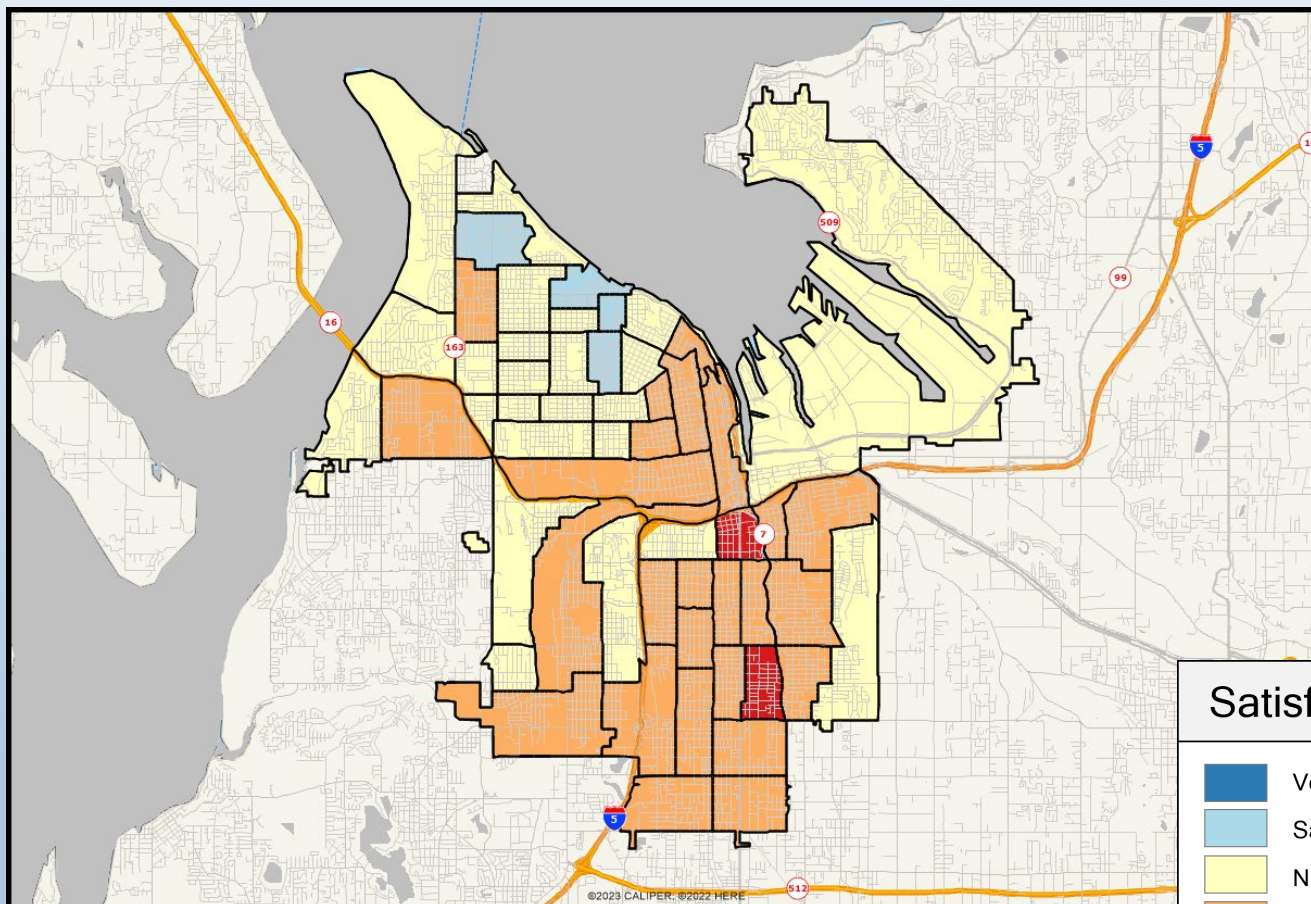


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q10-5. In your neighborhood at night

Mean: 2.72

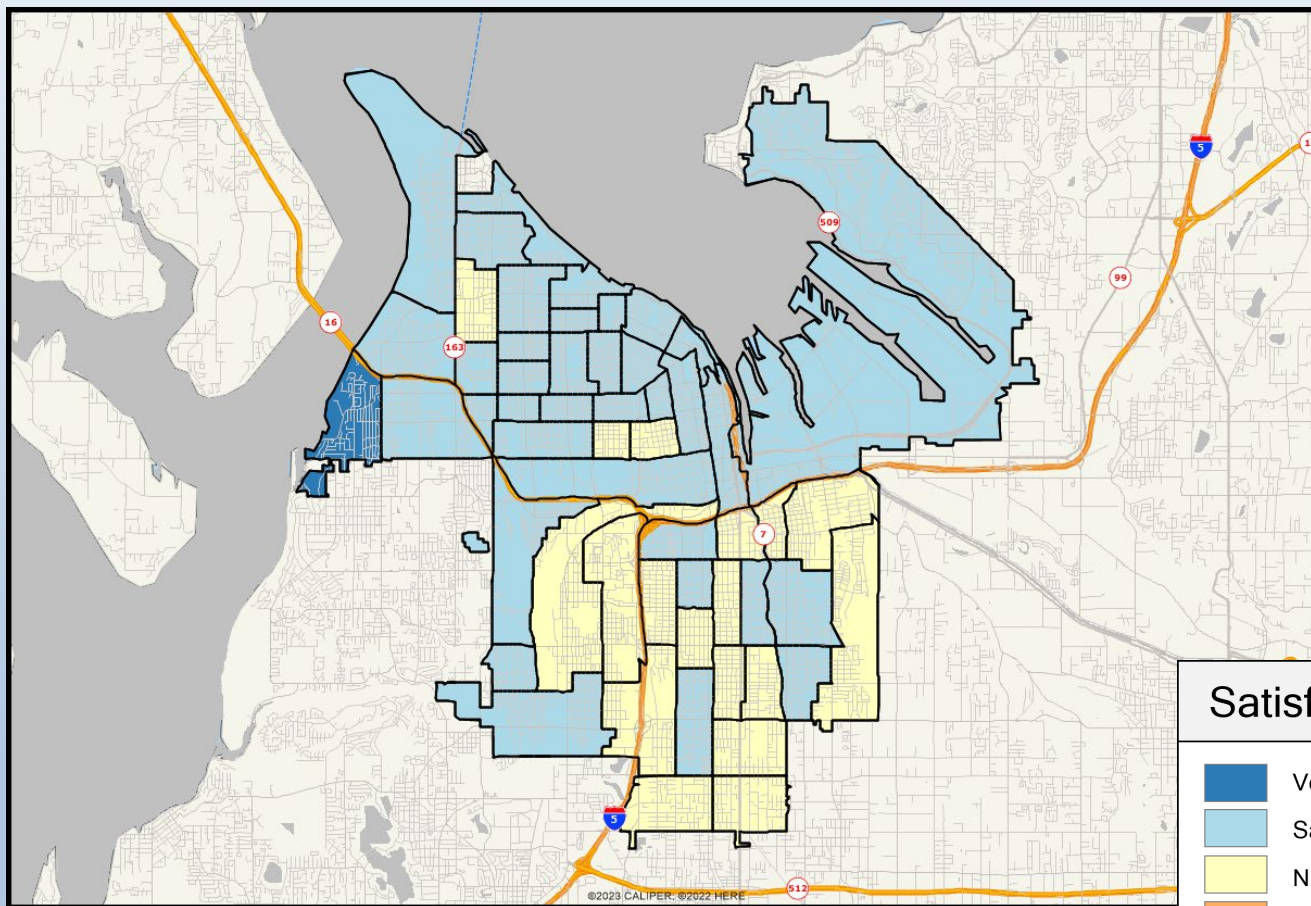


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q10-6. In your neighborhood during the day

Mean: 3.63

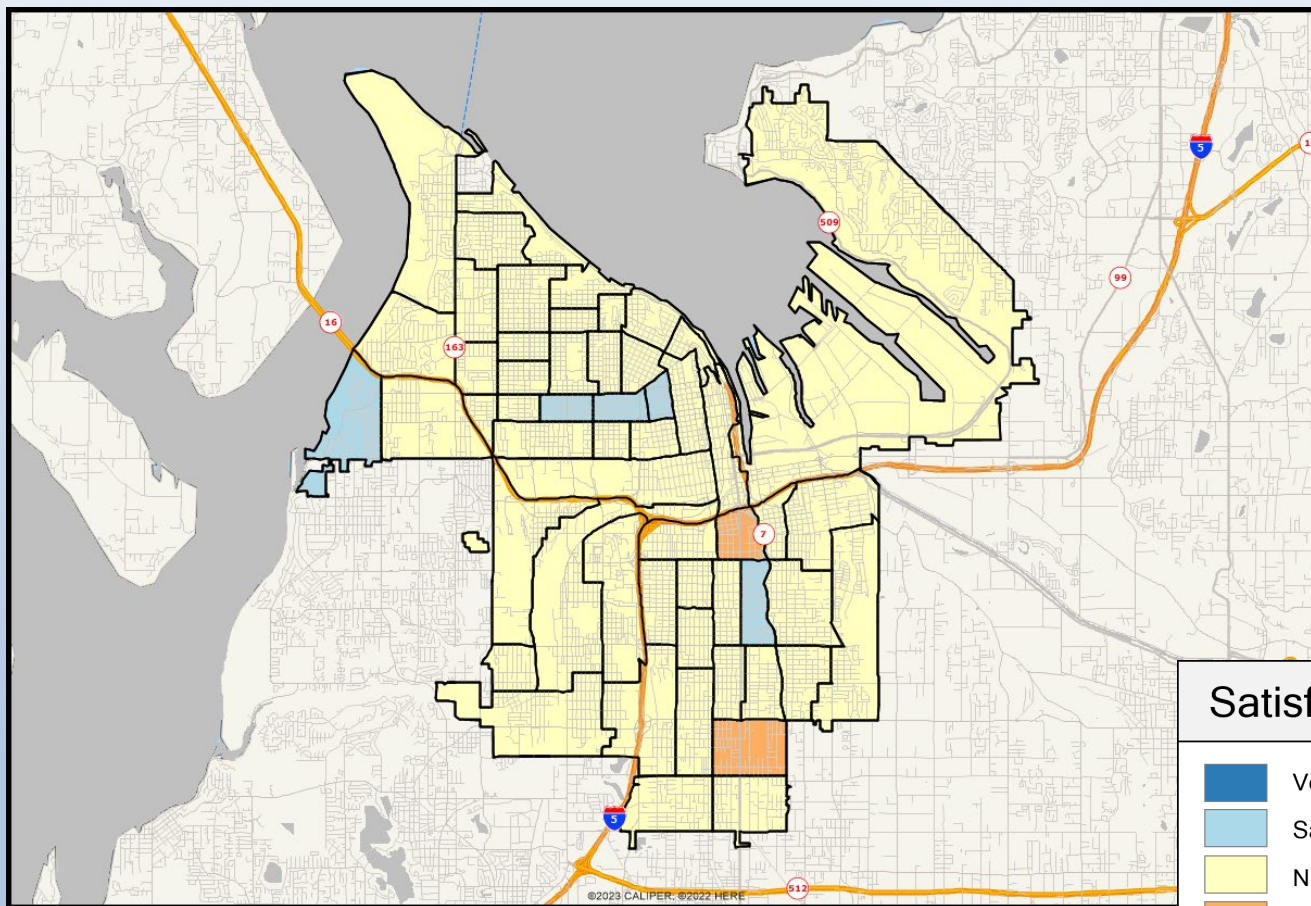


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q20-1. Availability of information about local governmental services and activities

Mean: 3.07

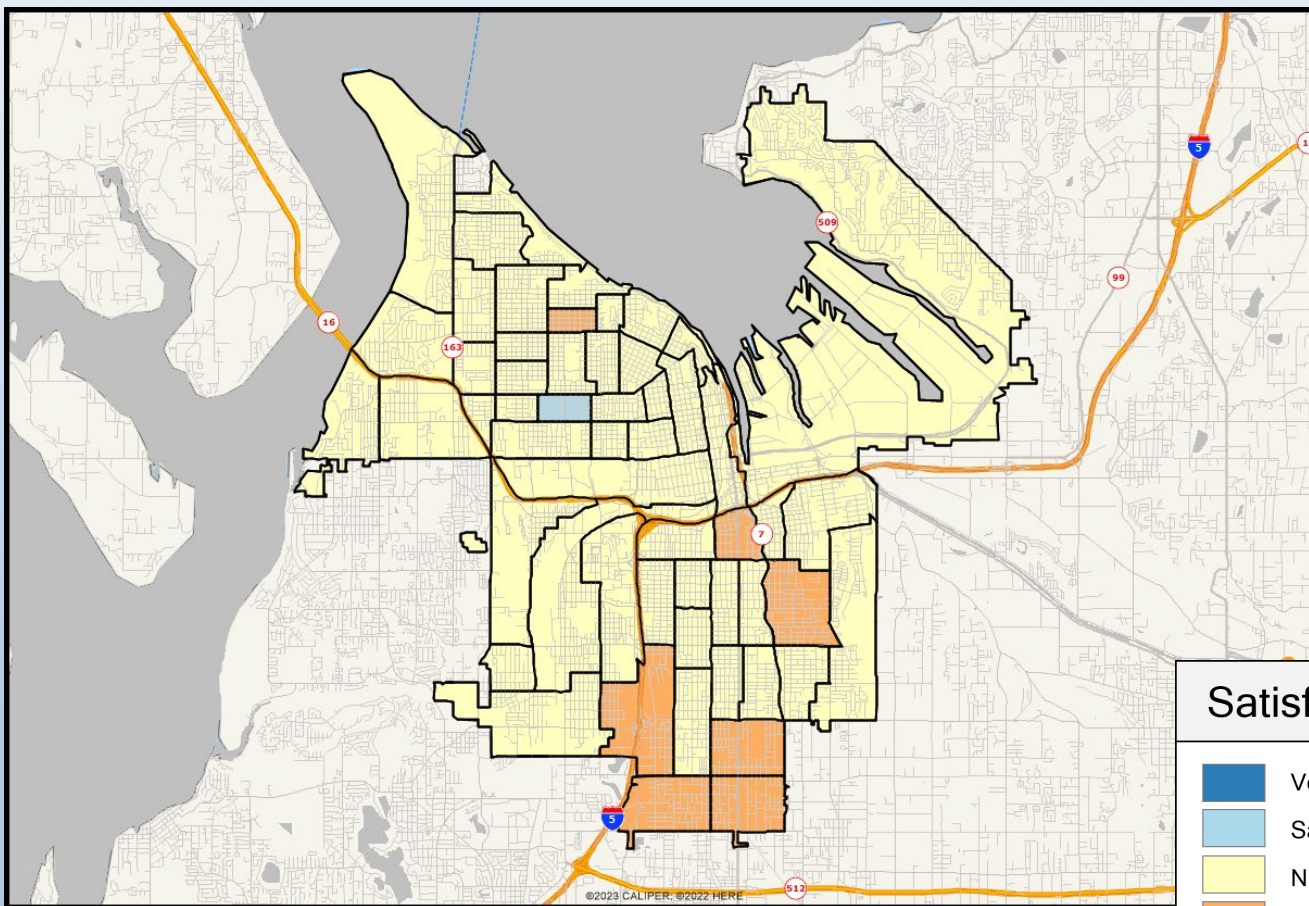


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q20-2. Efforts by local government to keep you informed about local issues

Mean: 2.92

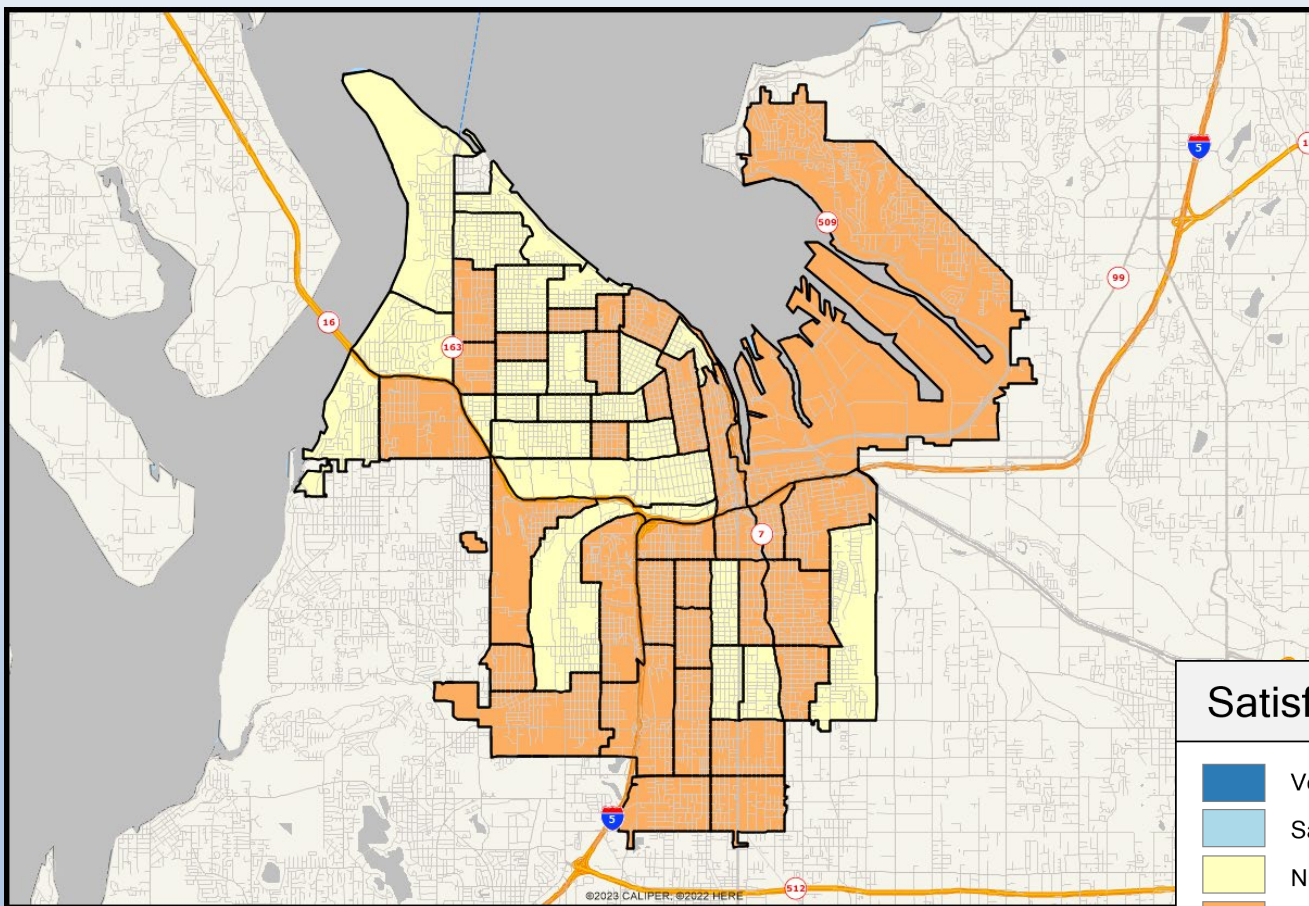


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q20-3. The level of public involvement in local decision making

Mean: 2.53

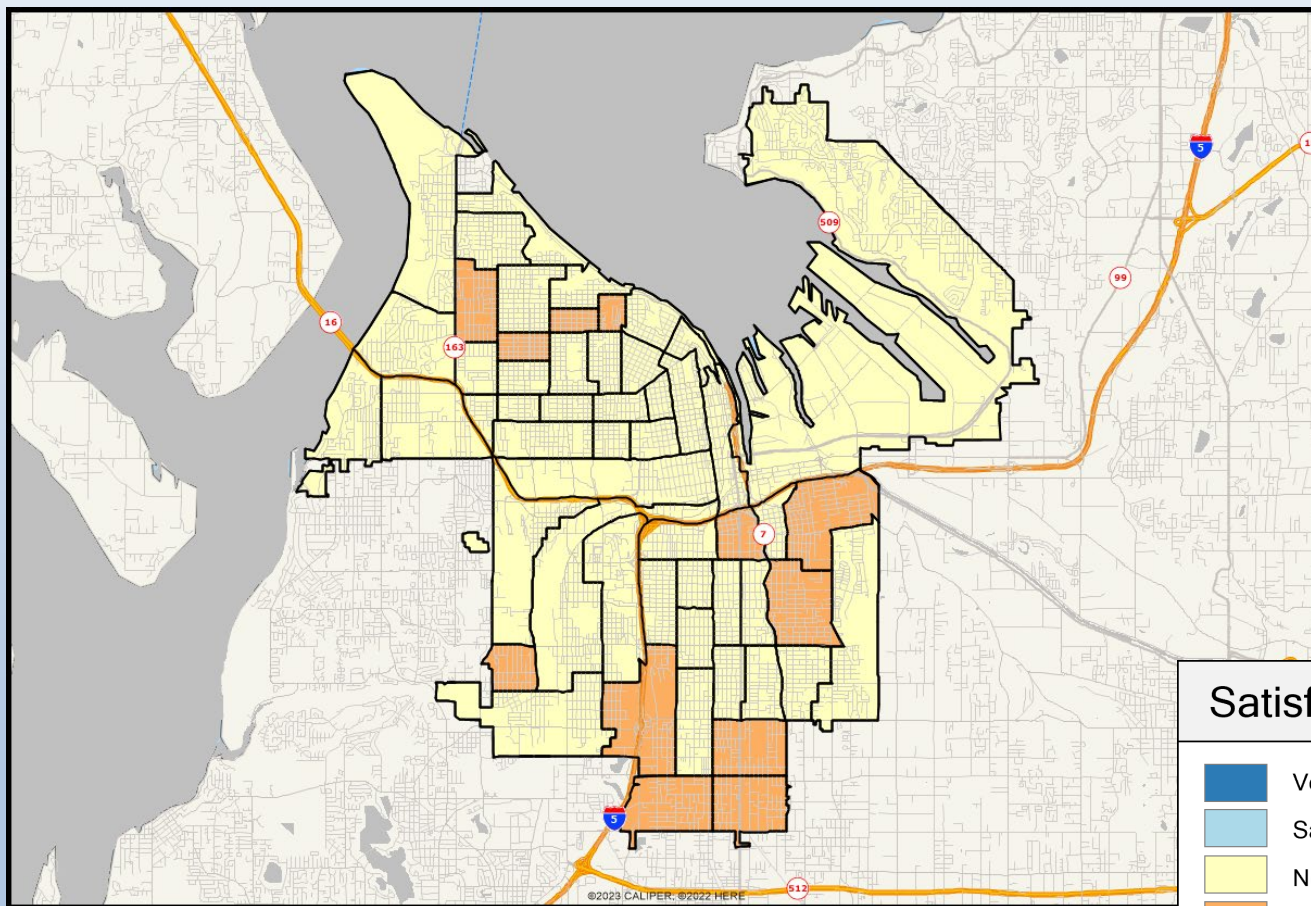


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

Q20-4. Timeliness of information provided by your local government

Mean: 2.81

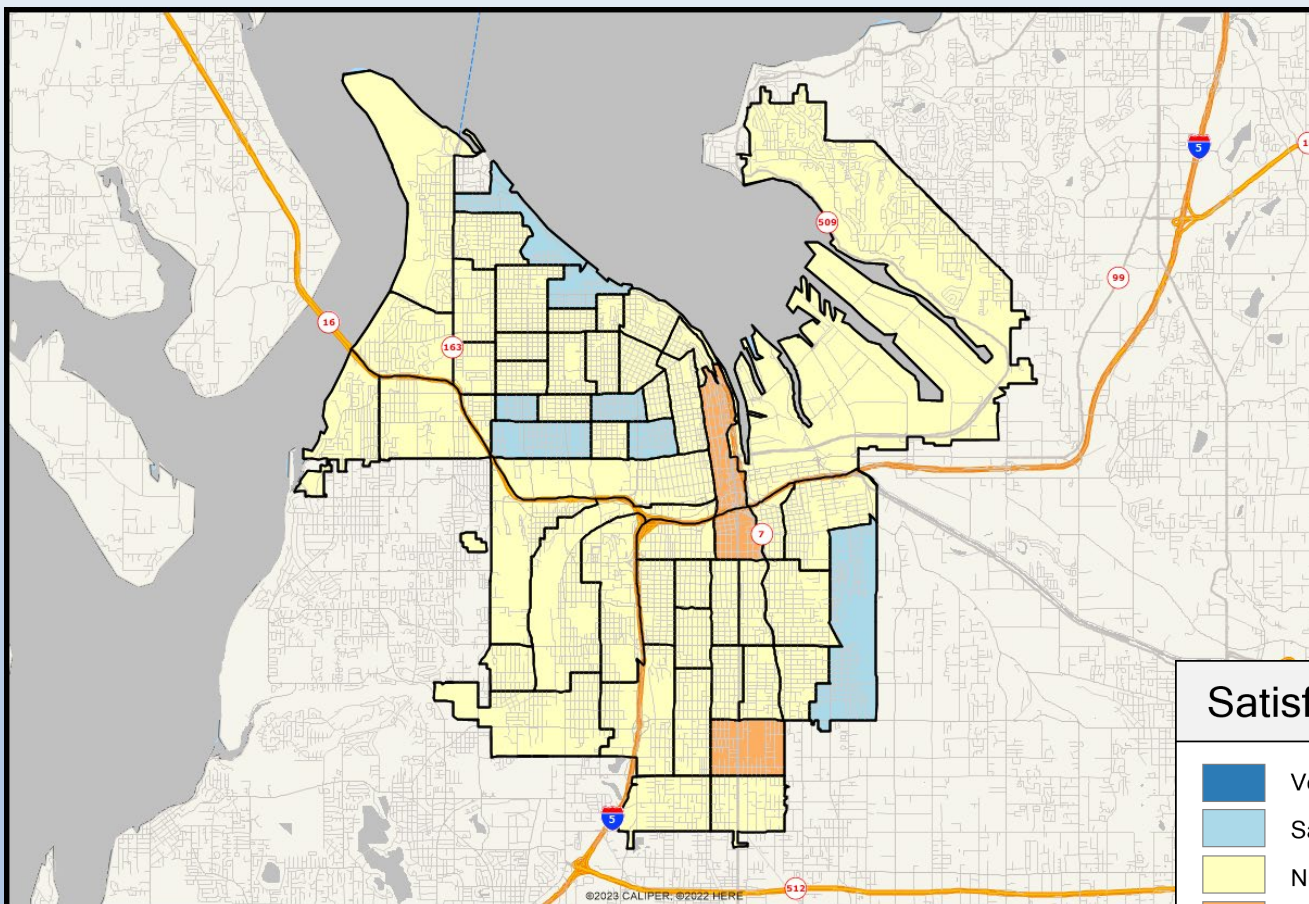


Satisfaction

	Very Satisfied
	Satisfied
	Neutral
	Dissatisfied
	Very Dissatisfied
	No Response

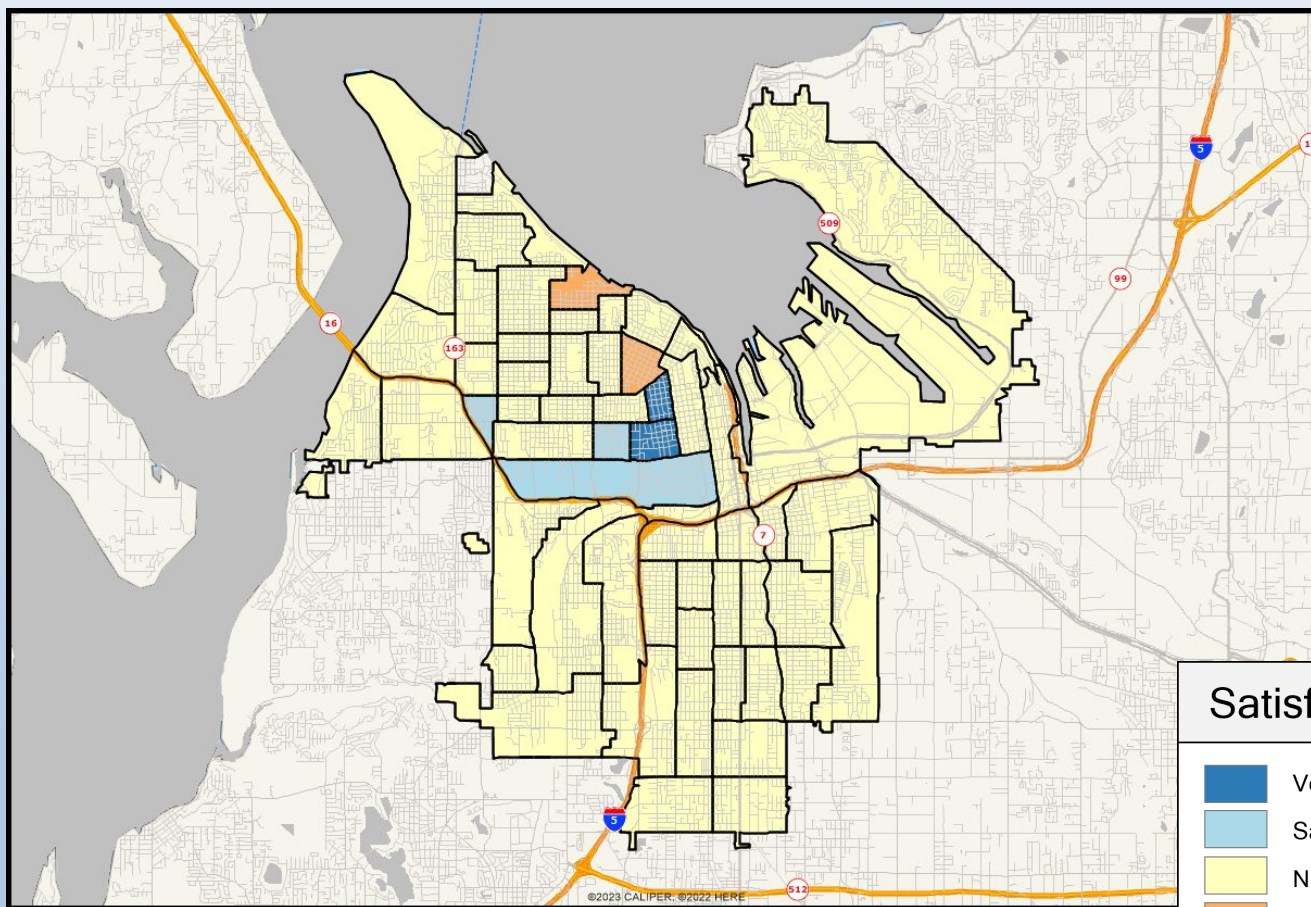
Q20-5. Usefulness of your City's website

Mean: 3.07



Q20-6. Your local governmental cable television channel(s)

Mean: 3.05

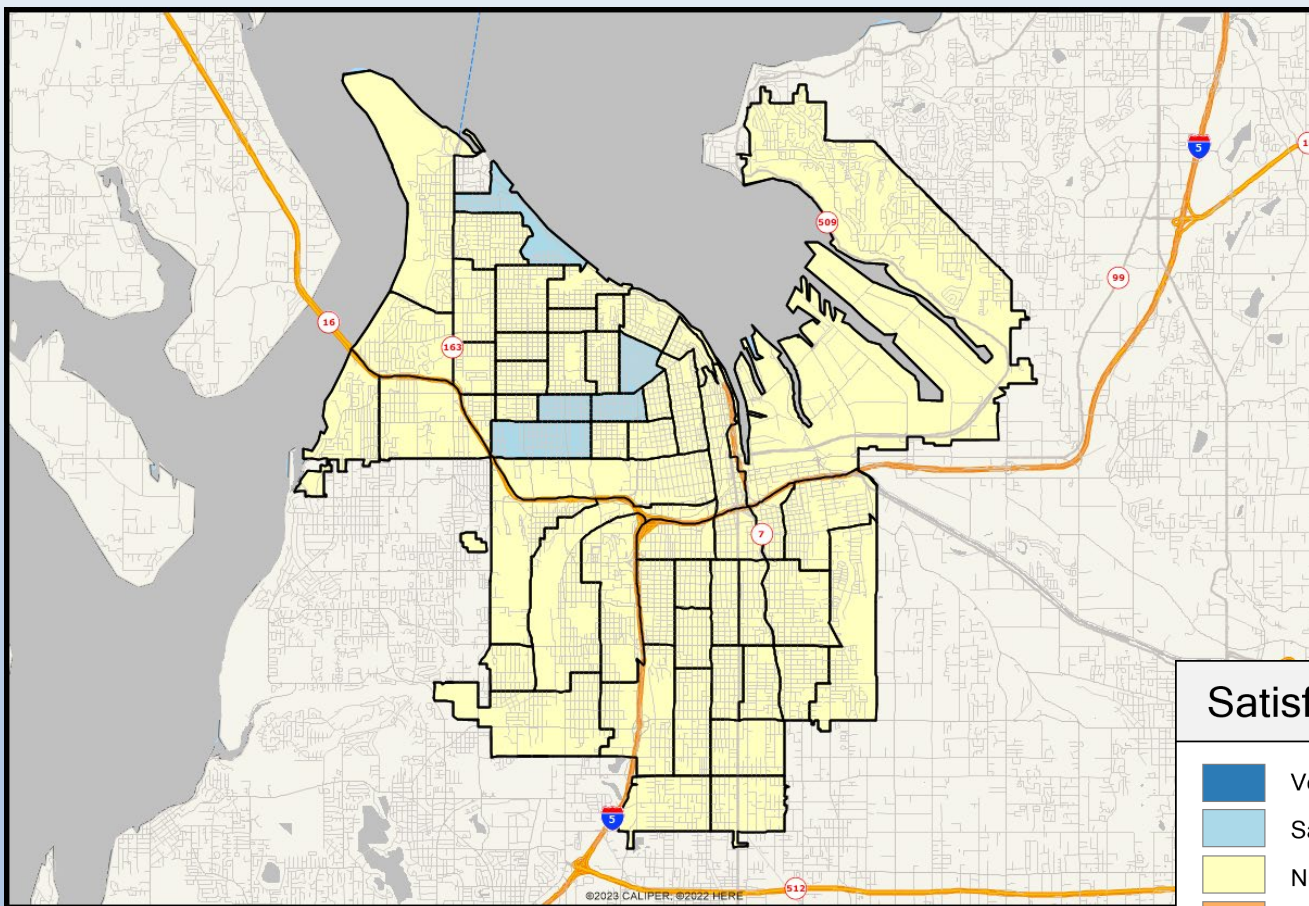


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

Mean: 3.08



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response