#### **City of Tacoma, Washington** 2024 City of Tacoma Community Survey GIS Maps by Council Districts

Submitted to the City of Tacoma, Washington by:

ETC Institute 725 W. Frontier Lane, Olathe, KS 66061

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2024 City of Tacoma Community Survey: GIS Maps by Council District



#### Interpreting GIS Maps 2024 City of Tacoma Community Survey

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2024 City of Tacoma Community Survey. Boundaries are shown by Council District.

When reading the maps, please use the following color scheme as a guide:

#### **Positive Ratings**

Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."

Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

#### **Neutral Ratings**

Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

#### **Negative Ratings**

Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."

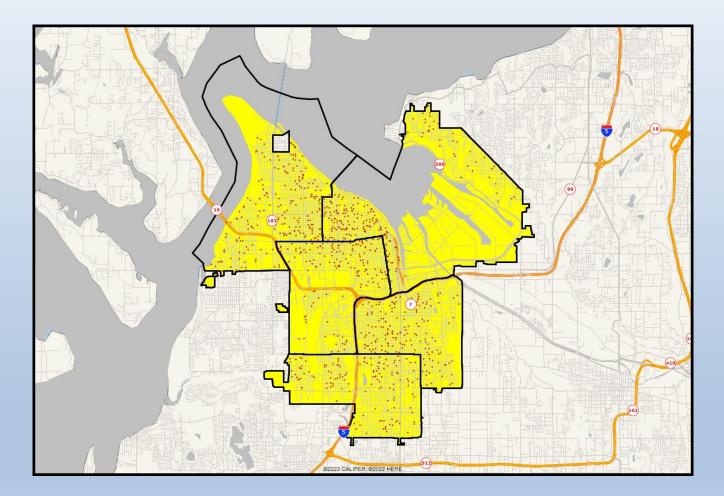
Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

#### **Mean Rating:**

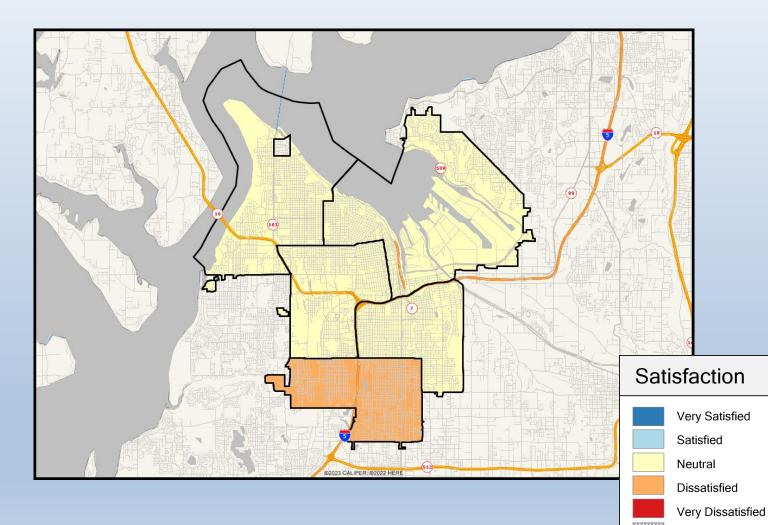
The mean rating on each slide is the average response for that question on the survey. All the questions used 5-point scales. The Mean Scale is below

Mean Rating:	Color Shade:
5.0 - 4.2	Darker Blue
4.2 - 3.4	Lighter Blue
3.4 - 2.6	Off-White
2.6 - 1.8	Orange
1.8 - 1.0	Red
1.8 - 1.0	Red

#### Location of Respondents (Boundaries by Council Districts)

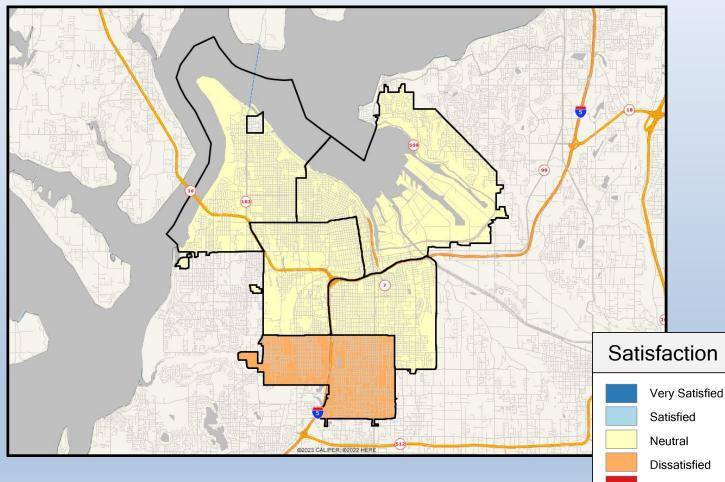


### Q1-1. Overall appearance of Tacoma Mean: 2.73



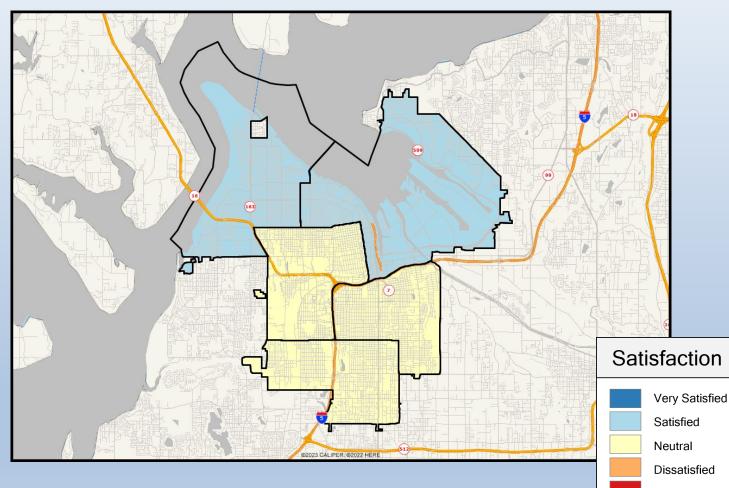


### Q1-2. Overall image of Tacoma Mean: 2.77





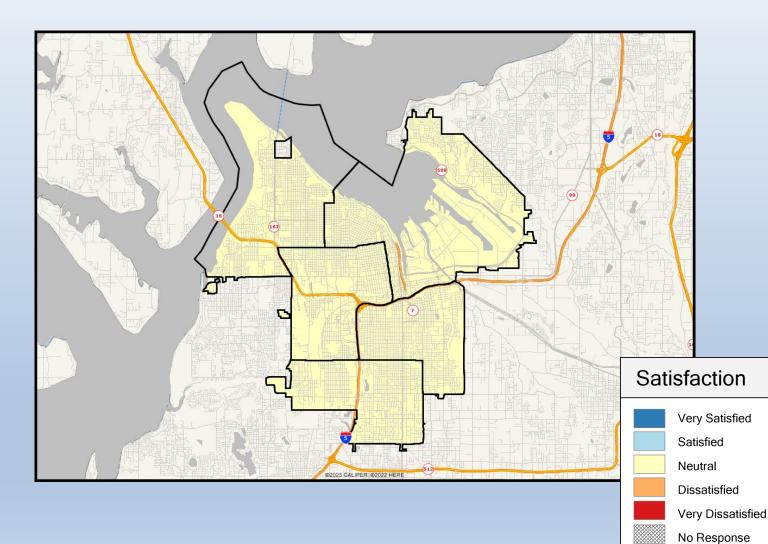
### Q1-3. Overall quality of life in Tacoma Mean: 3.21



- Very Dissatisfied
- No Response



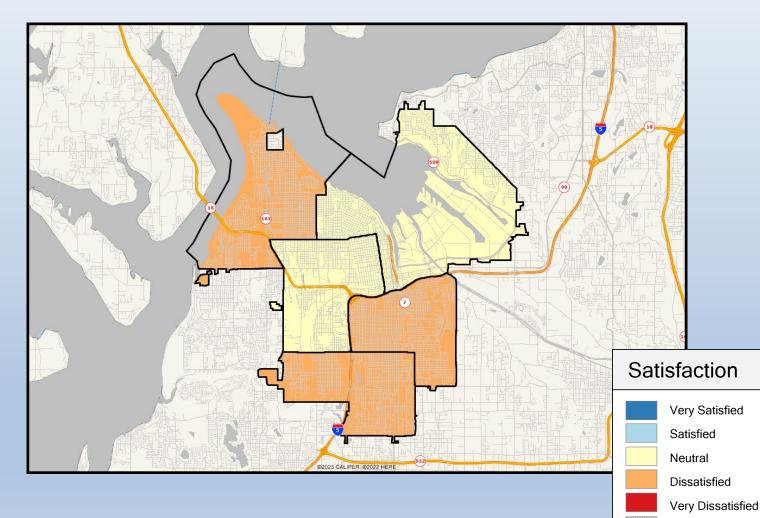
## Q1-4. Overall quality of services provided by the City Mean: 3.04





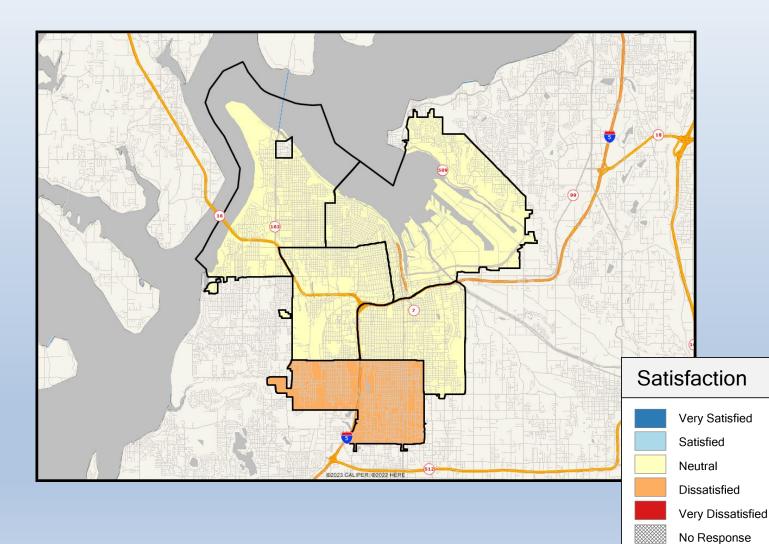
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#### Q1-5. Overall value that you receive for your City taxes and fees Mean: 2.51

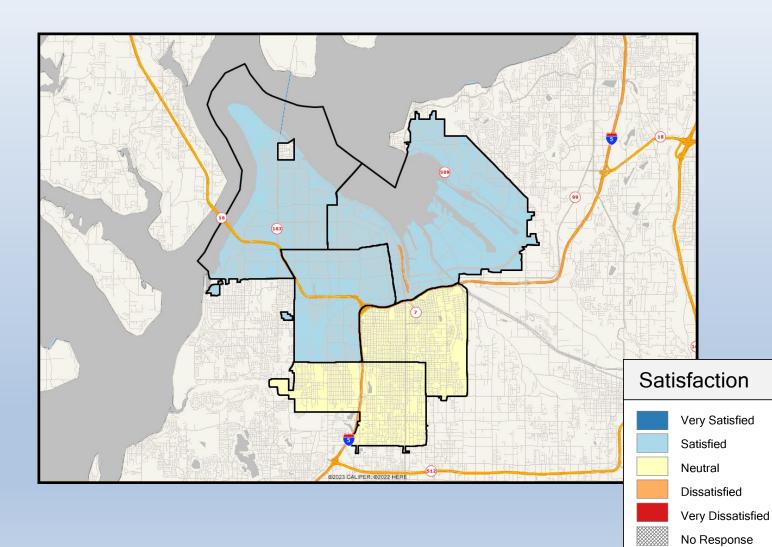




## Q1-6. How well your community is managing growth Mean: 2.64

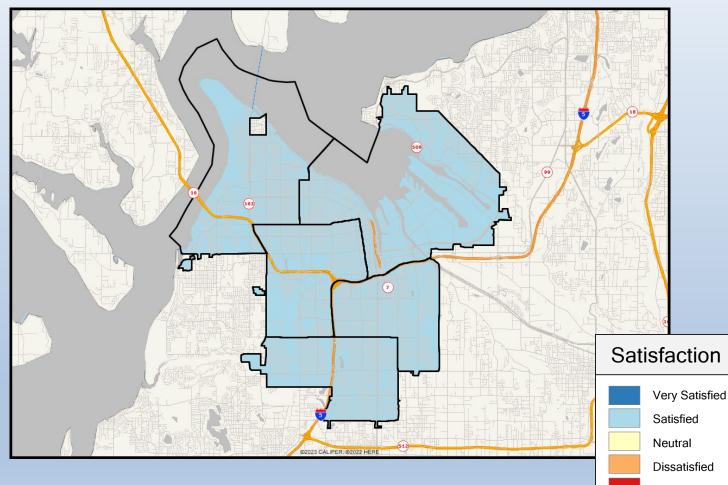


### Q1-7. Whether you feel like you belong in the community Mean: 3.42



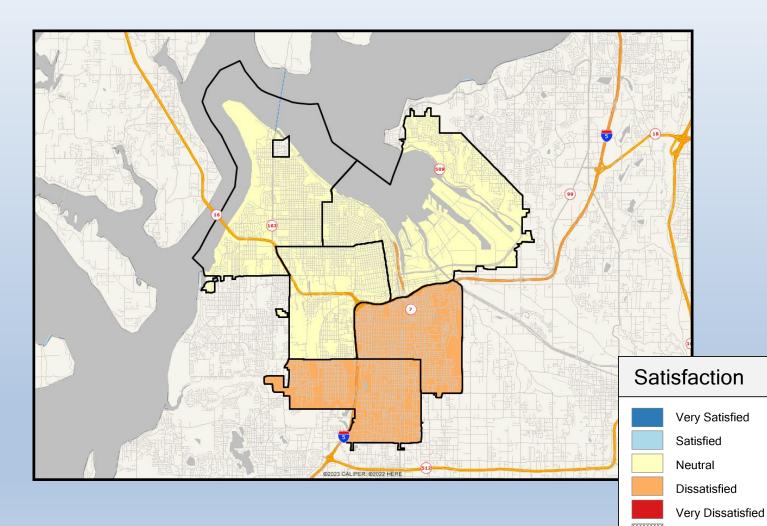


### Q1-8. Overall access to daily essentials, like grocery stores and schools Mean: 3.83



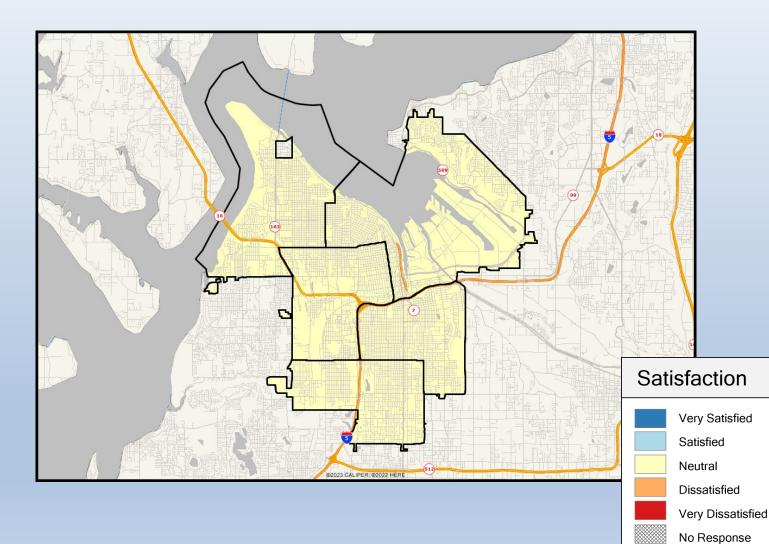


### Q2-01. Transportation safety in Tacoma Mean: 2.71



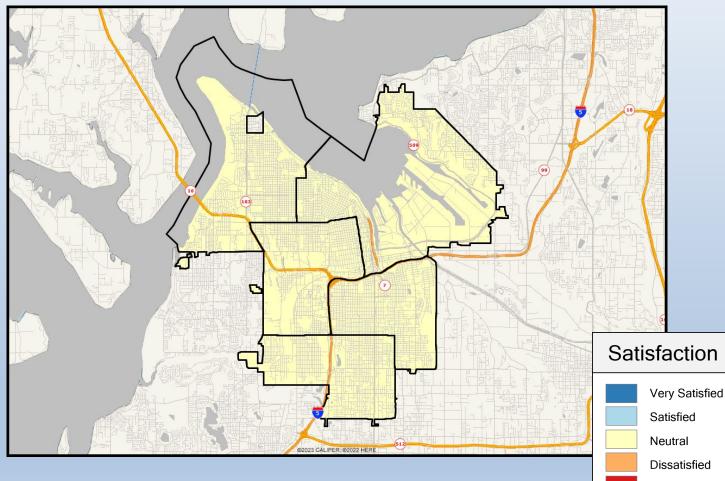


## Q2-02. Efforts to reduce climate change in Tacoma Mean: 2.97



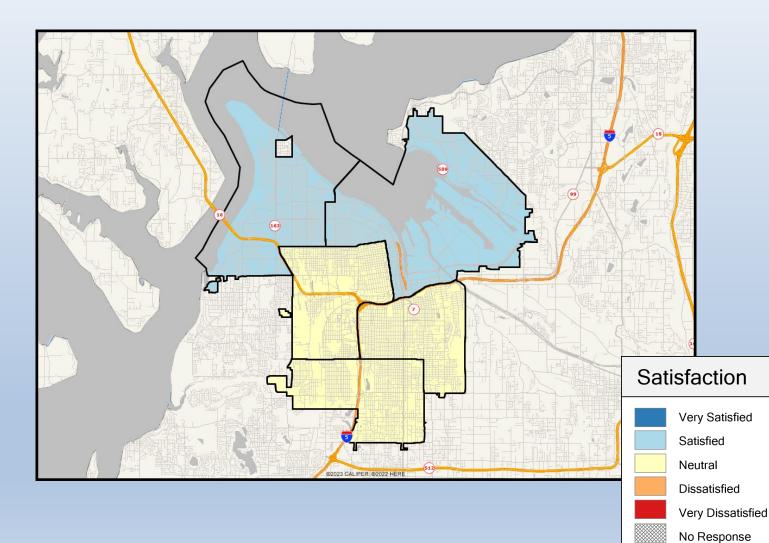


### Q2-03. The ease of bicycle travel in Tacoma Mean: 2.77



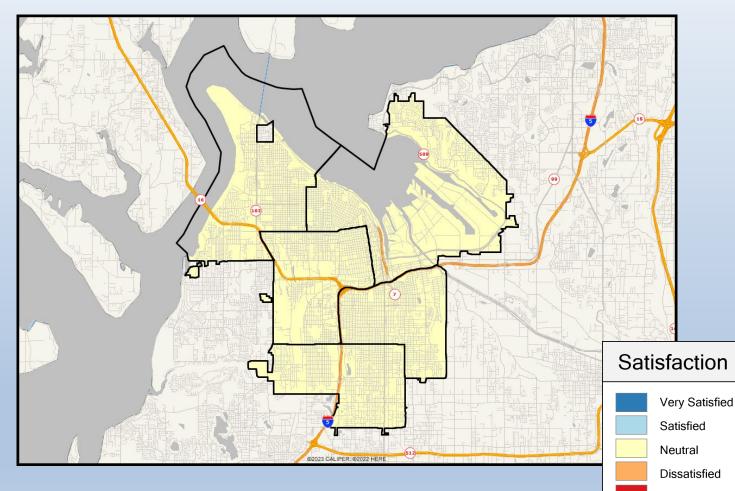


## Q2-04. The ease of walking in your neighborhood Mean: 3.32



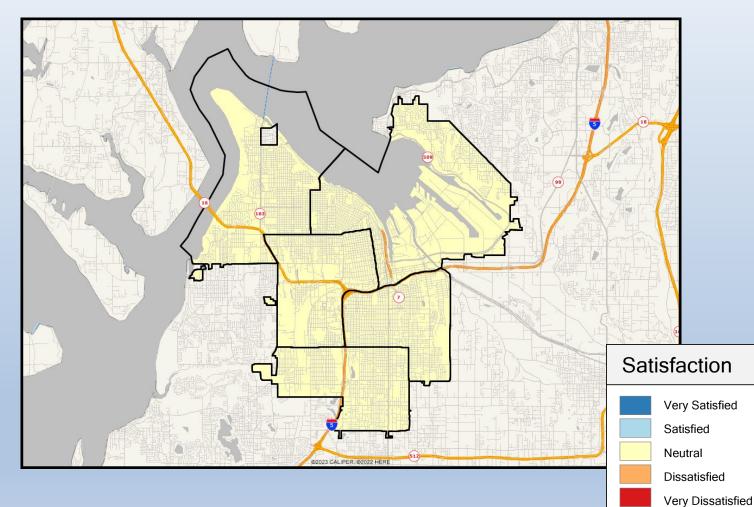


# Q2-05. Health risks associated with wildfire smoke and/or extreme heat in Tacoma Mean: 3.04





#### Q2-06. The health of the Puget Sound and its native plants and animals, including salmon, orcas, and shellfish Mean: 2.93



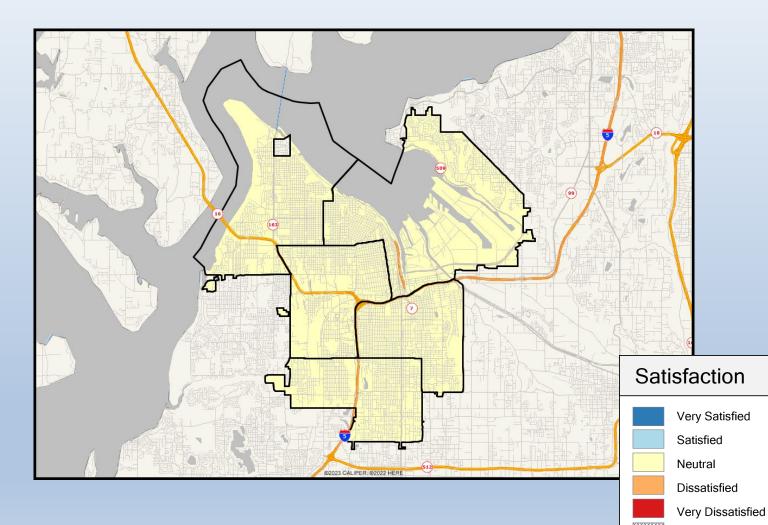
No Response

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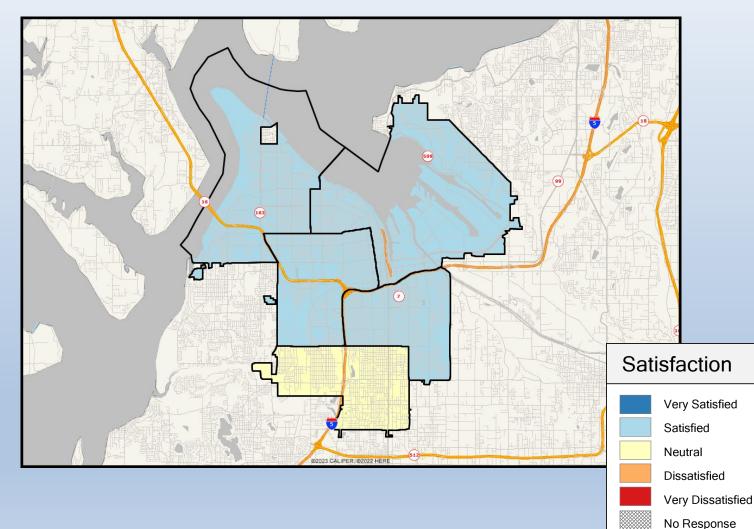
**ETC** 

### Q2-07. Access to affordable food Mean: 2.87





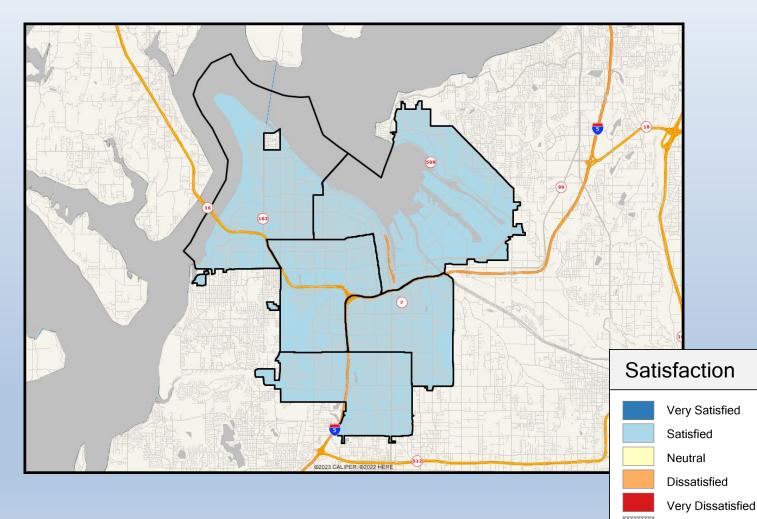
#### Q2-08. The level of access to arts, culture, science, and/or heritage programs or experiences in the community Mean: 3.62





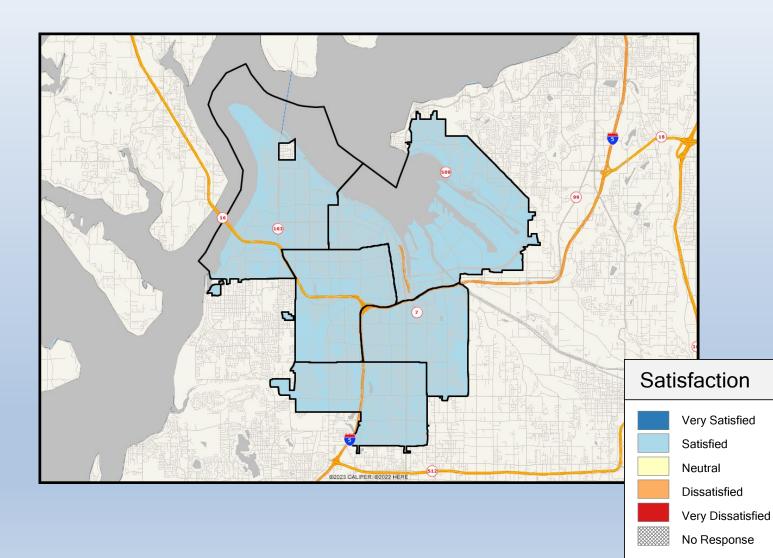
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#### Q2-09. Proximity to daily essential services, like schools and parks Mean: 3.85



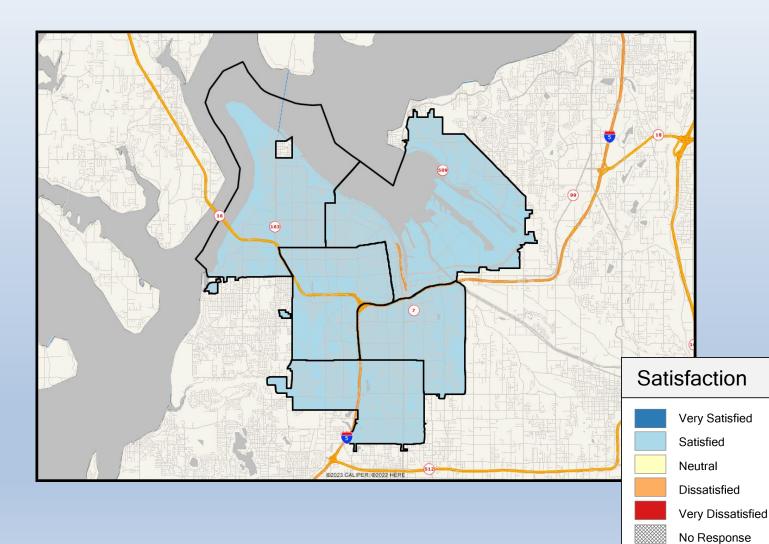


### Q2-10. Access to local businesses, like shops and restaurants Mean: 3.76

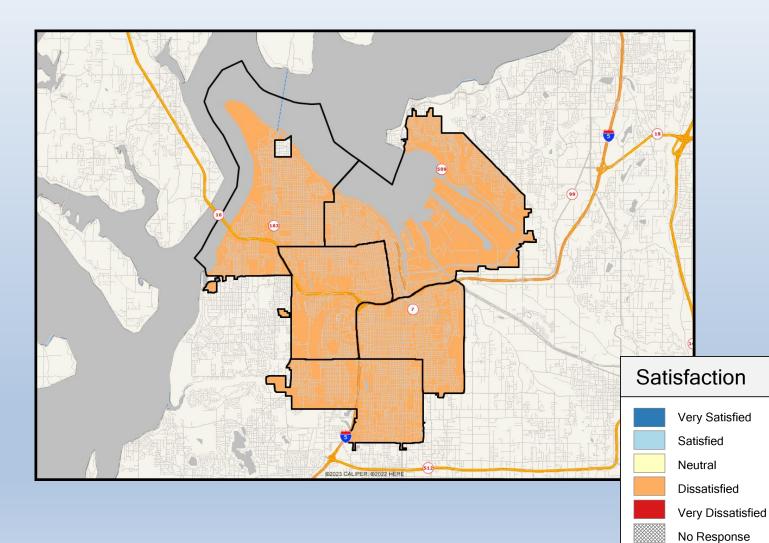




## Q2-11. The overall quality of library services in Tacoma Mean: 3.7

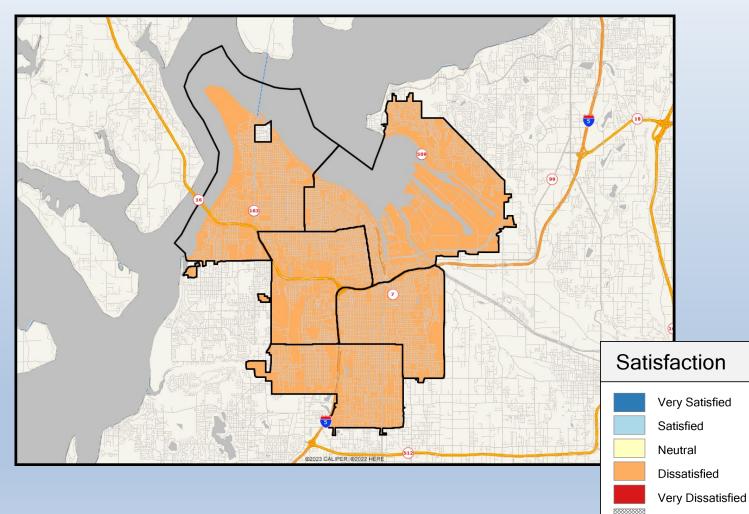


#### Q3-01. Police patrol Mean: 2.42



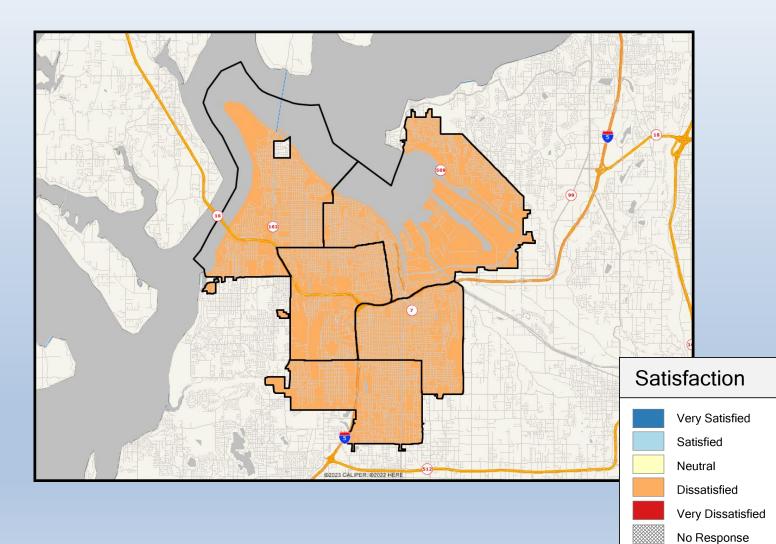


### Q3-02. Efforts by police in your community to prevent crime Mean: 2.3

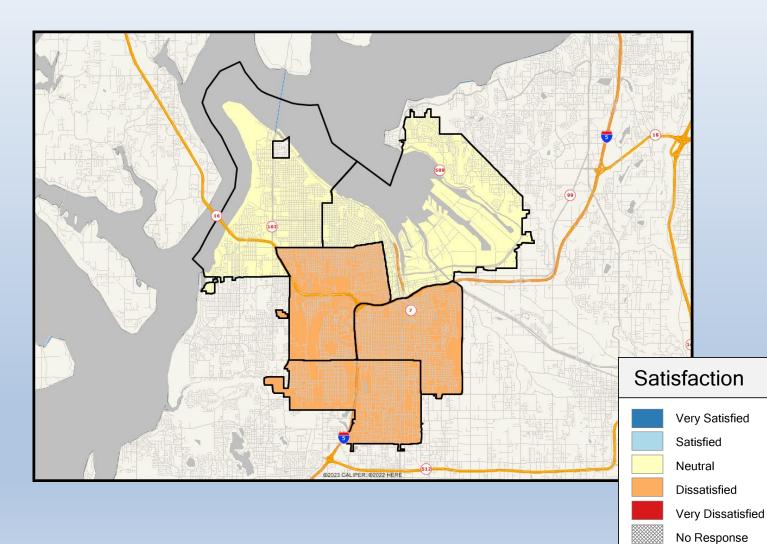




#### Q3-03. Police investigations Mean: 2.39

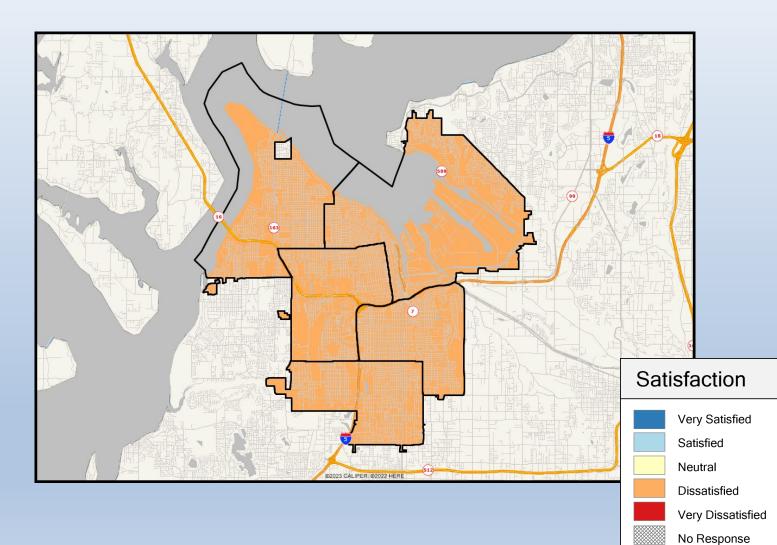


### Q3-04. Police community programs Mean: 2.58



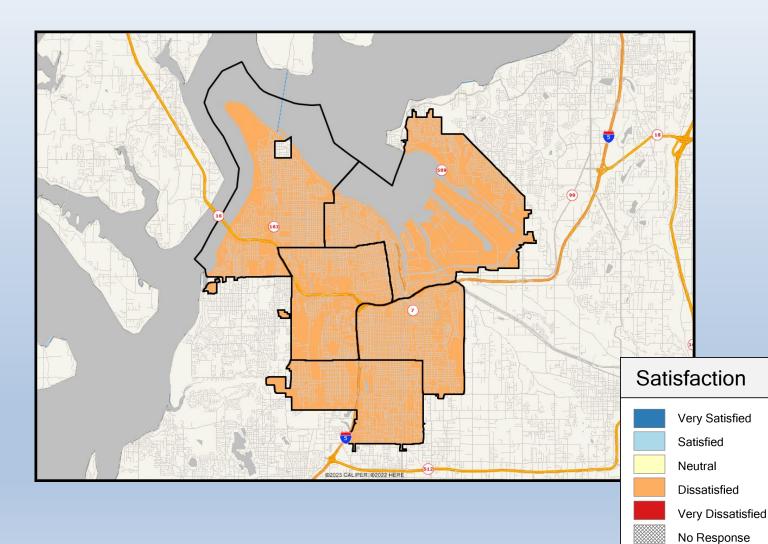


## Q3-05. How quickly police respond to emergencies Mean: 2.38



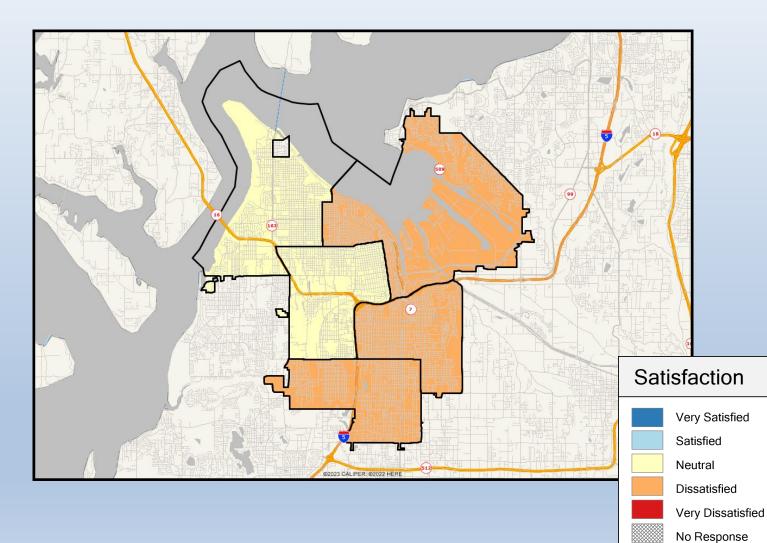


## Q3-06. Enforcement of local codes and ordinances Mean: 2.26



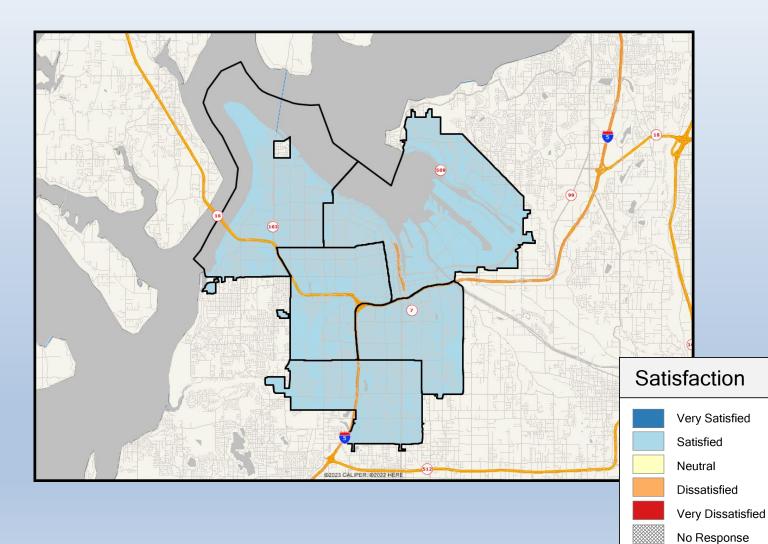


### Q3-07. Overall quality of police services Mean: 2.57



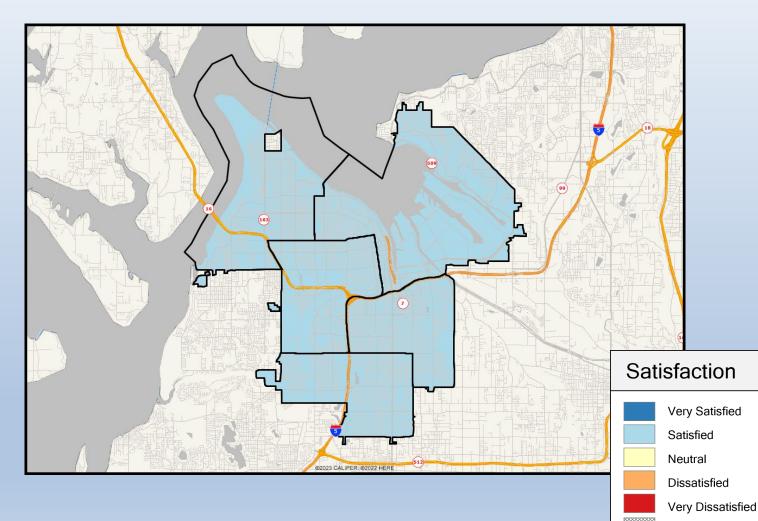


## Q3-08. Fire response and suppression Mean: 3.96



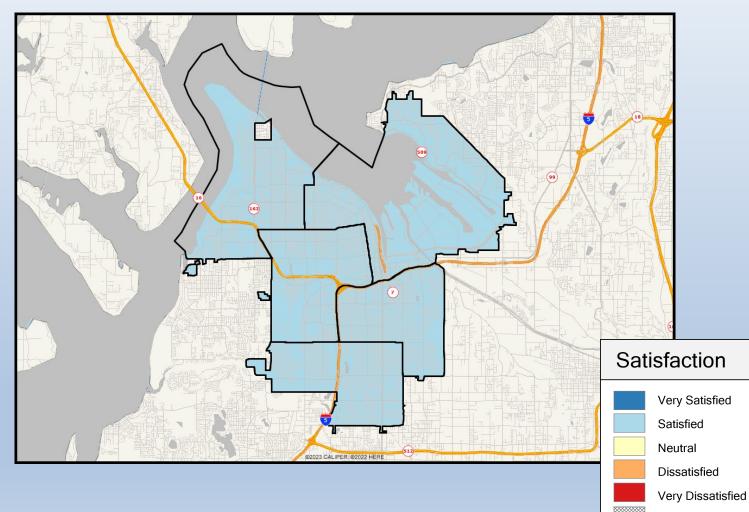


### Q3-09. How quickly emergency medical services personnel respond to emergencies Mean: 3.99



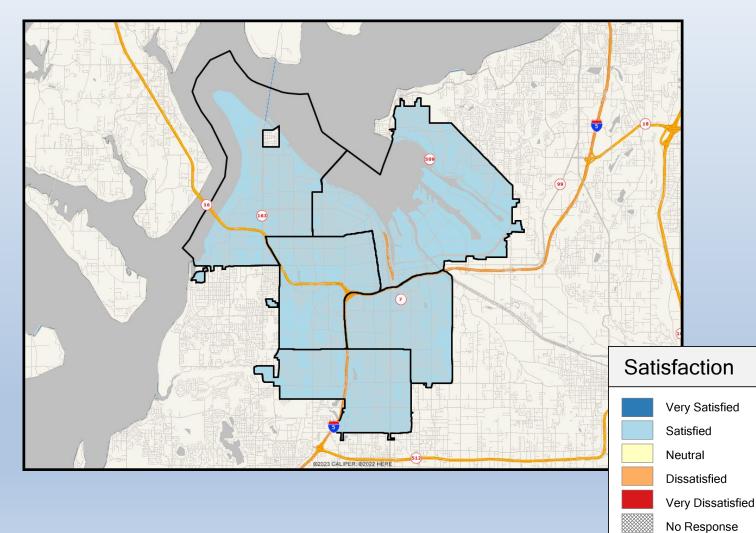


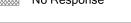
#### Q3-10. How quickly fire services personnel respond to emergencies Mean: 4.01





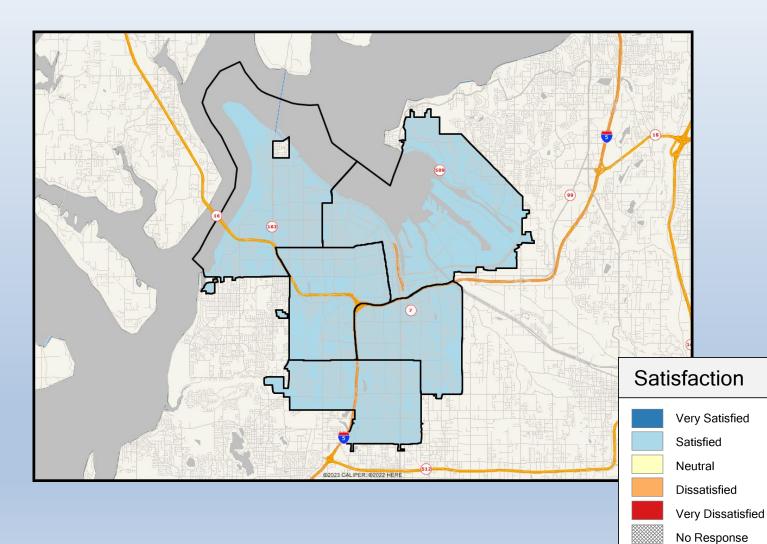
#### Q3-11. Overall quality of emergency medical services Mean: 3.94





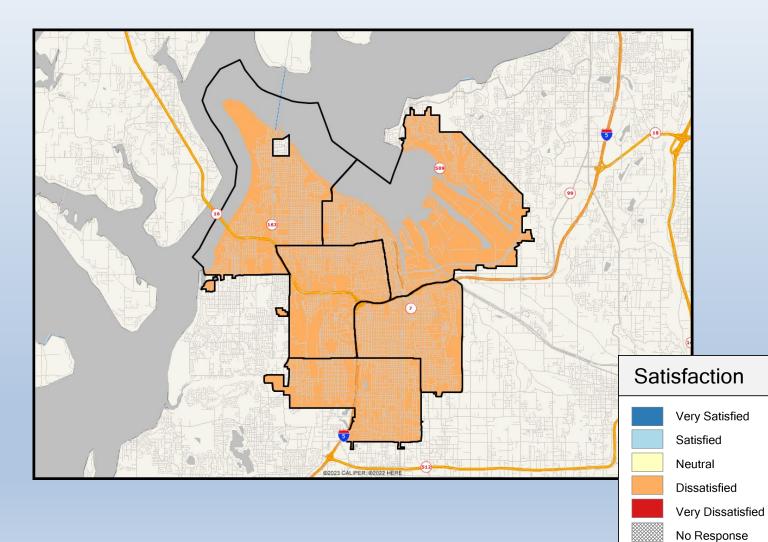


#### Q3-12. Overall quality of fire services Mean: 4.01

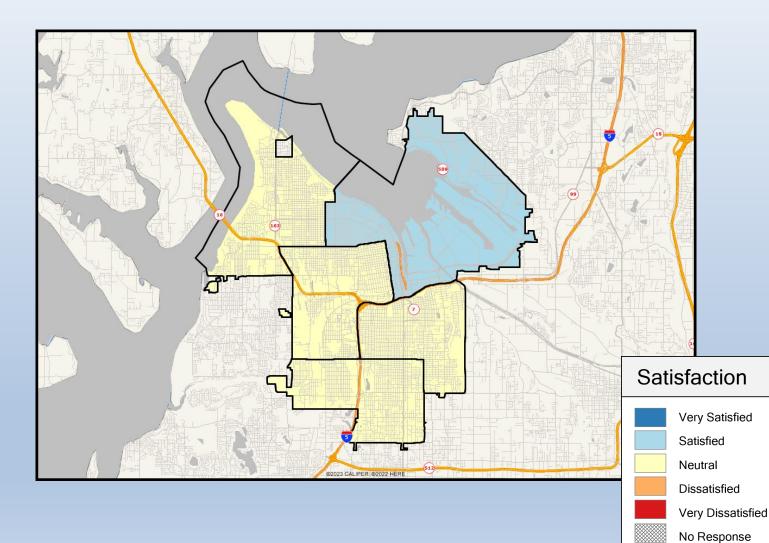




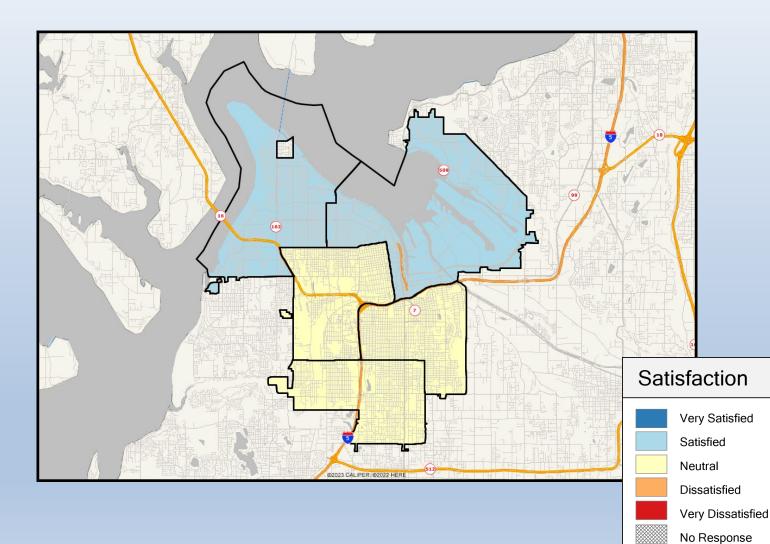
### Q5-01. Condition of major streets Mean: 2.47



# Q5-02. Adequacy of street lighting in your community Mean: 3.13

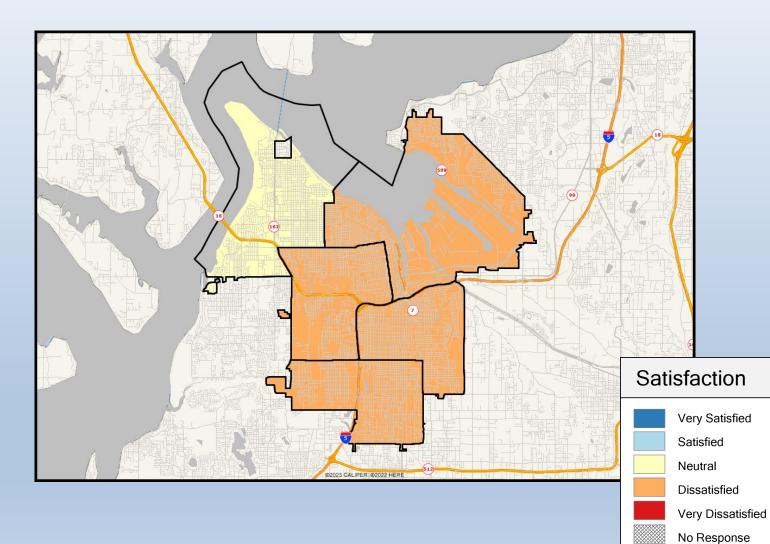


# Q5-03. Condition of street signs and traffic signals Mean: 3.28



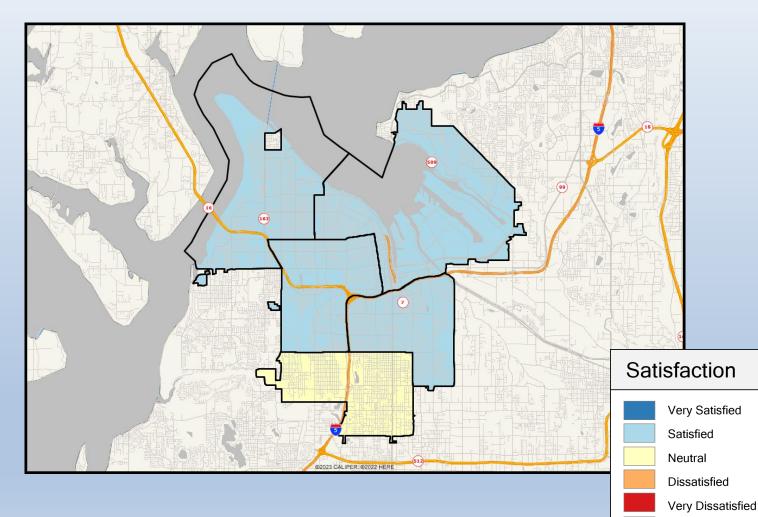


# Q5-04. Cleanliness of streets and public areas Mean: 2.35



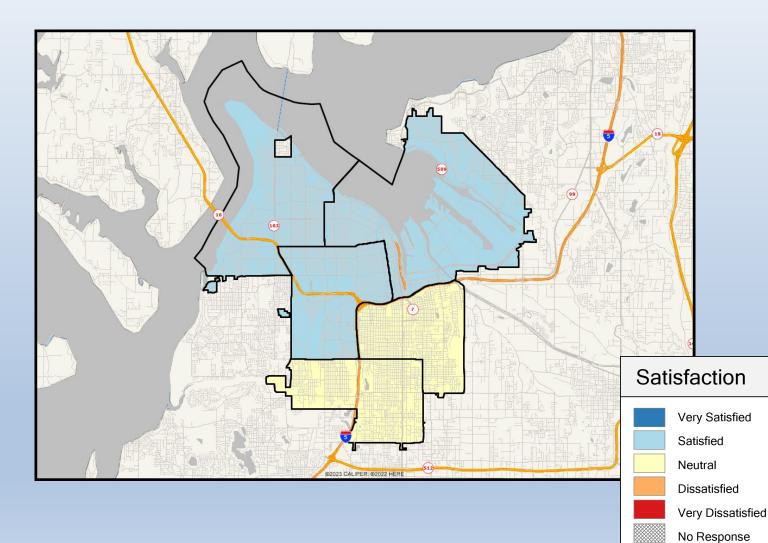


## Q5-05. Solid waste (e.g., trash, yard waste and recycling services) Mean: 3.54



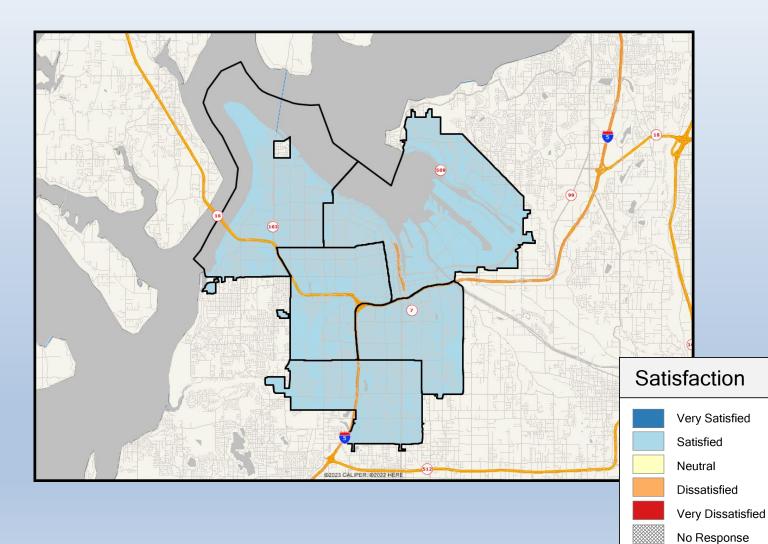


### Q5-06. Stormwater management/flood control Mean: 3.5



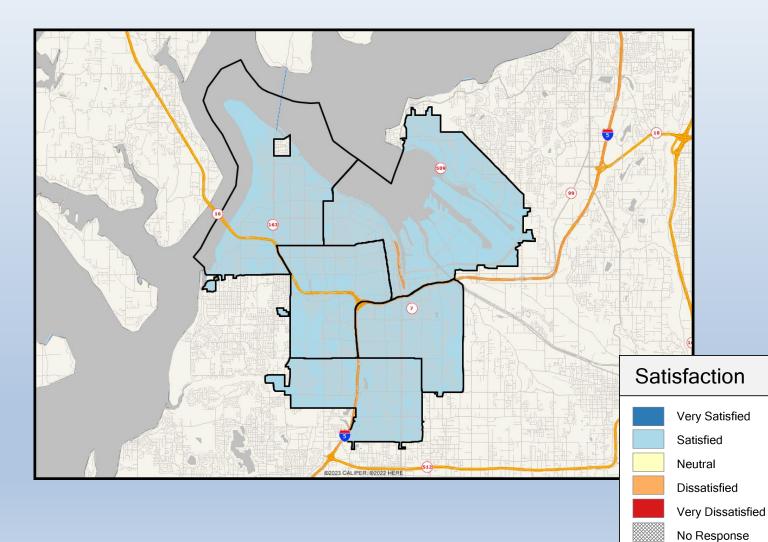


#### Q5-07. Wastewater/sanitary sewer services Mean: 3.65



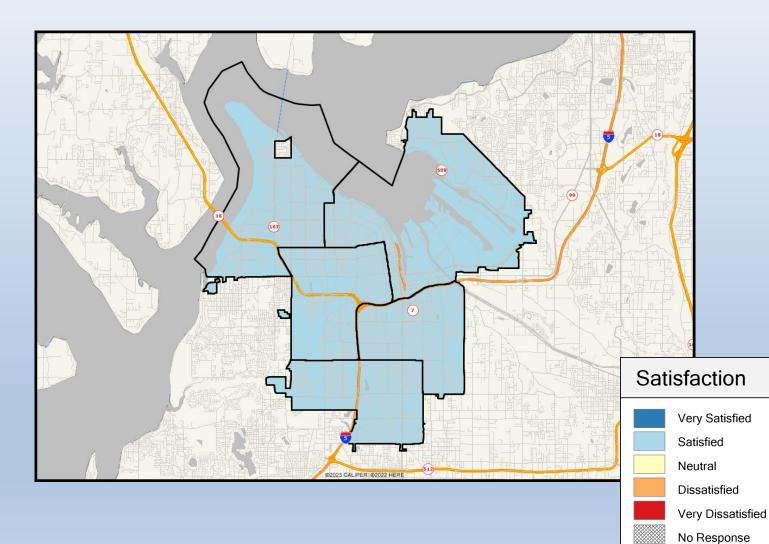


### Q5-08. Electric utility services Mean: 3.7



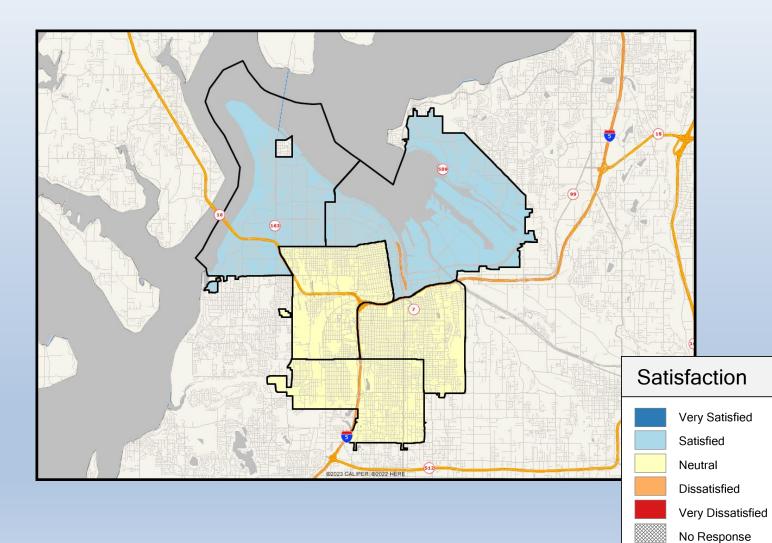


### Q5-09. Overall quality of water services Mean: 3.78



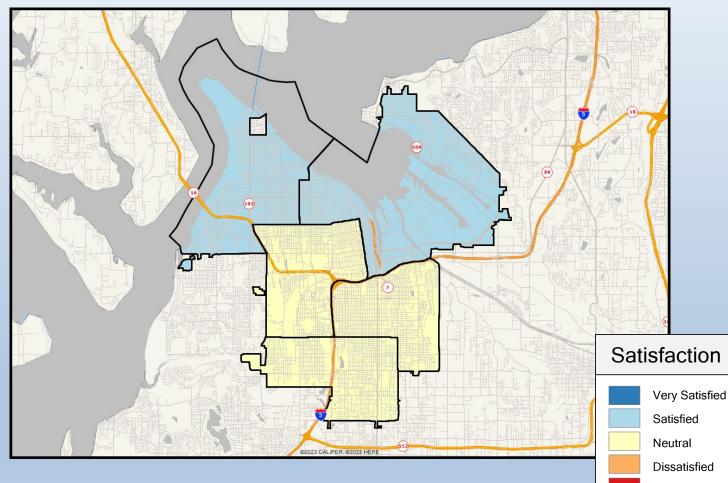


#### Q5-10. Utility billing and customer service Mean: 3.45





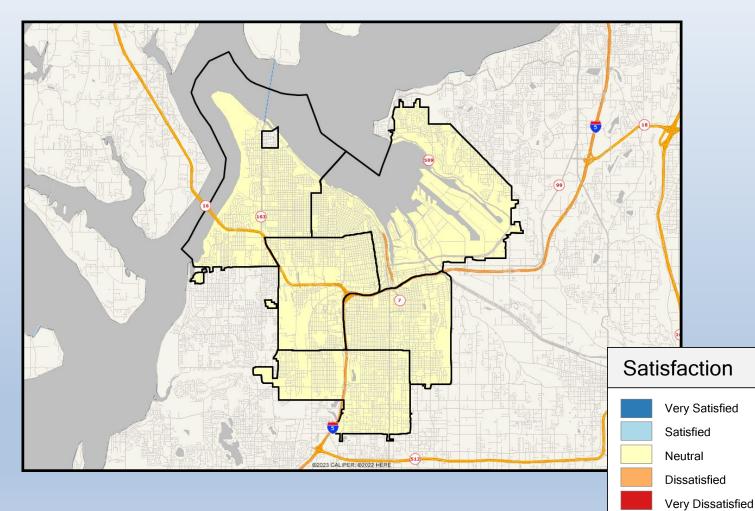
#### Q5-11. The walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings) Mean: 3.21





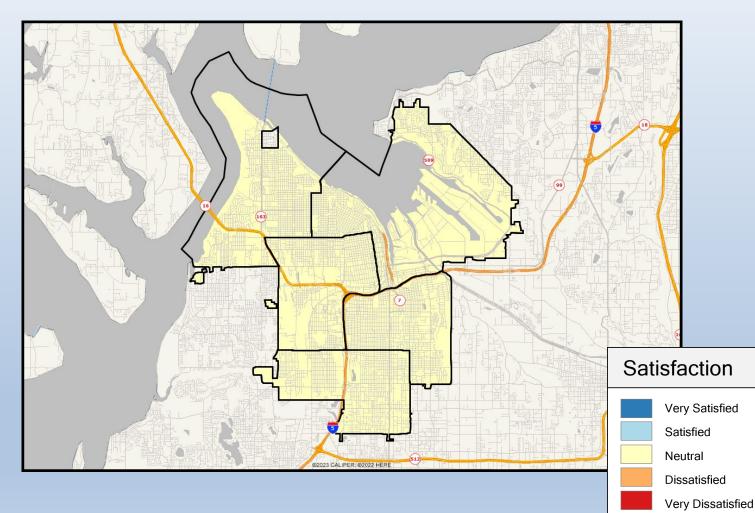


#### Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety) Mean: 2.79



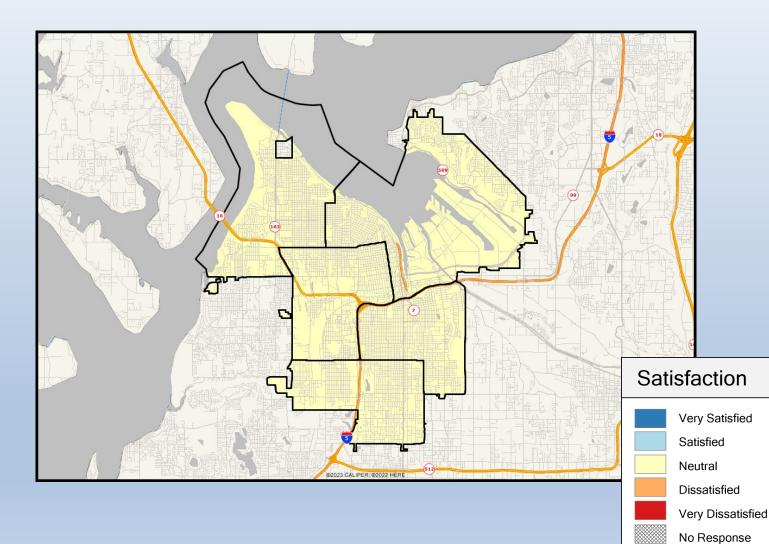


#### Q8-1. Livable wage job opportunities available to you in Tacoma Mean: 2.92



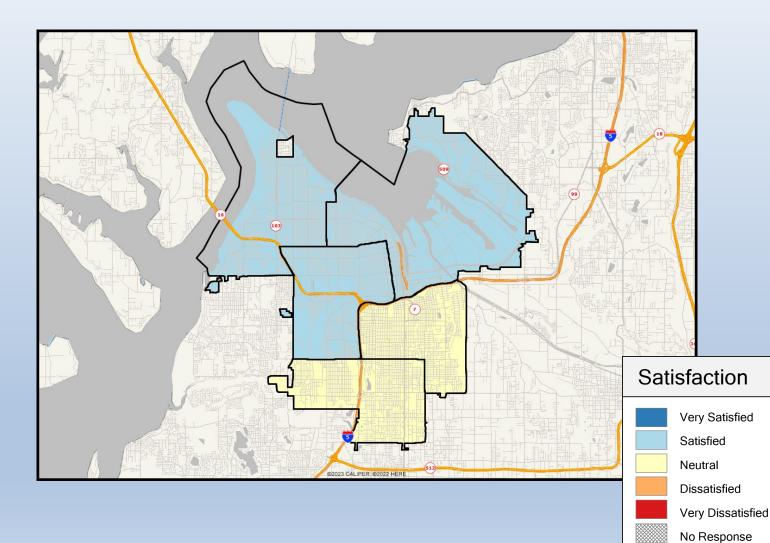


# Q8-2. Access to job training programs and resources Mean: 3.02



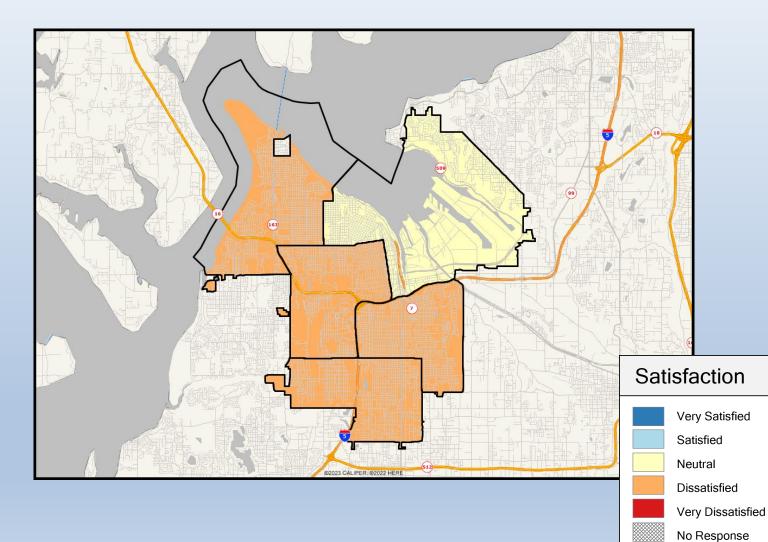


#### Q8-3. Overall length of your commute to work Mean: 3.48



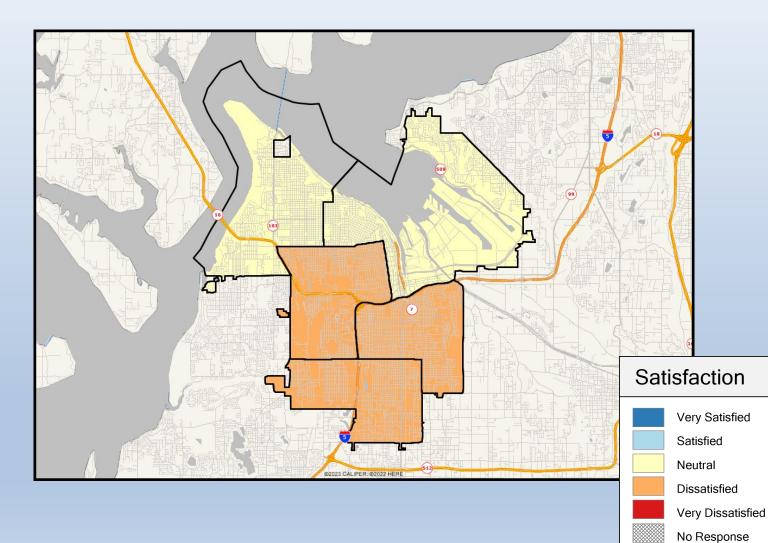


### Q8-4. The cost of living in Tacoma Mean: 2.39



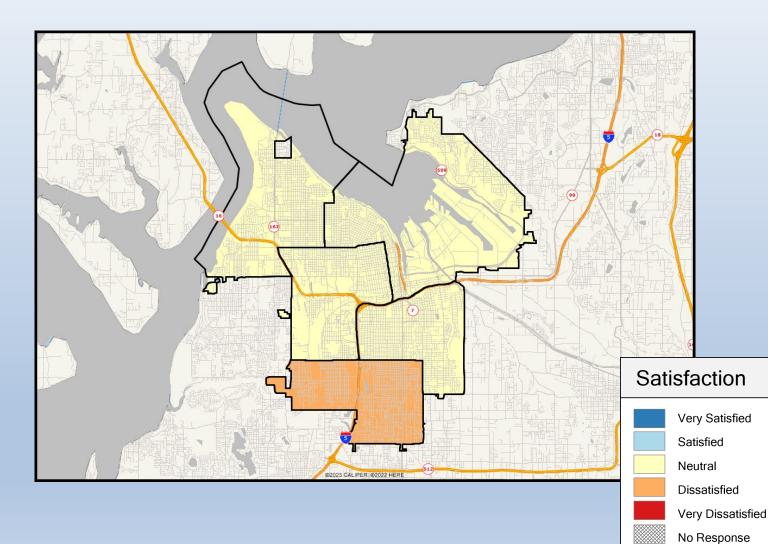


### Q8-5. Overall economic health of Tacoma Mean: 2.61



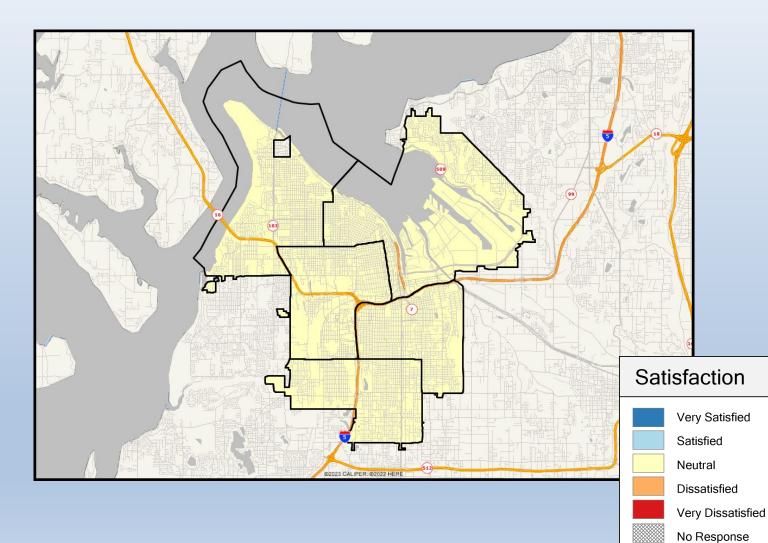


# Q10-1. Overall feeling of safety in your community Mean: 2.91



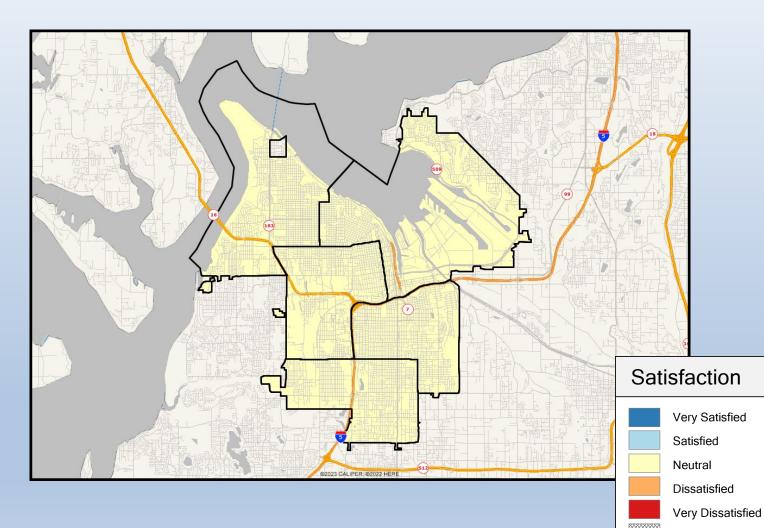


#### Q10-2. In community parks Mean: 2.85



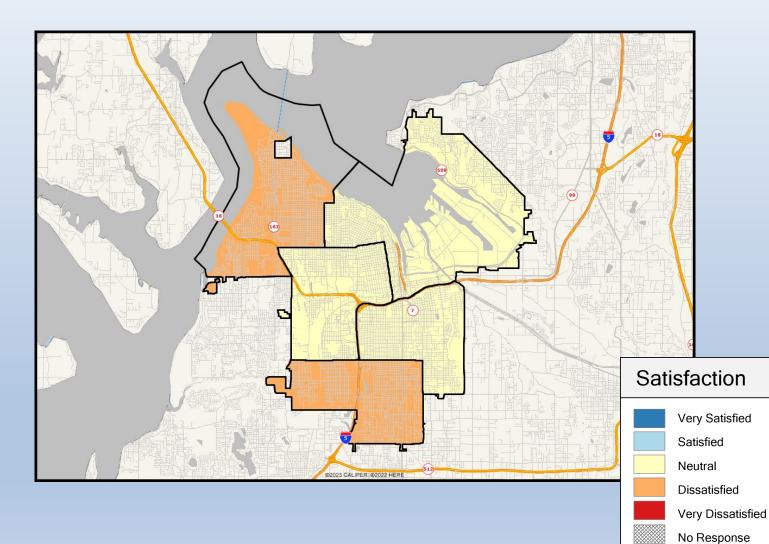


#### Q10-3. In retail areas Mean: 3.02



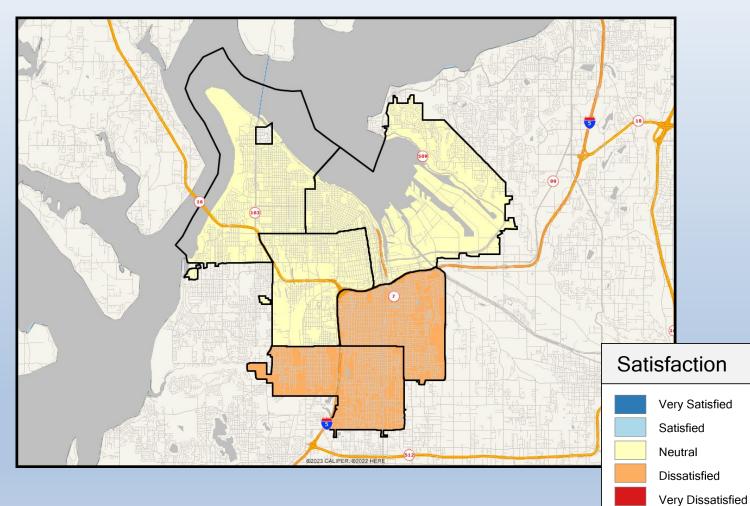


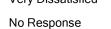
### Q10-4. In the downtown area of your community Mean: 2.57





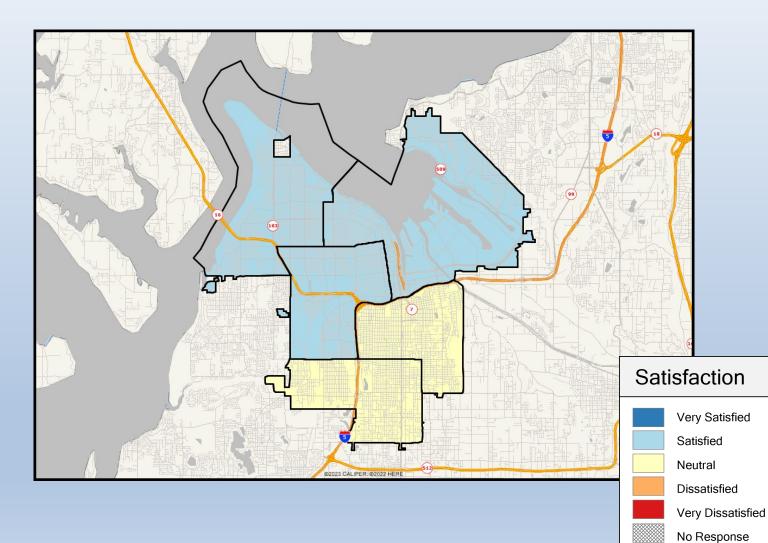
## Q10-5. In your neighborhood at night Mean: 2.72





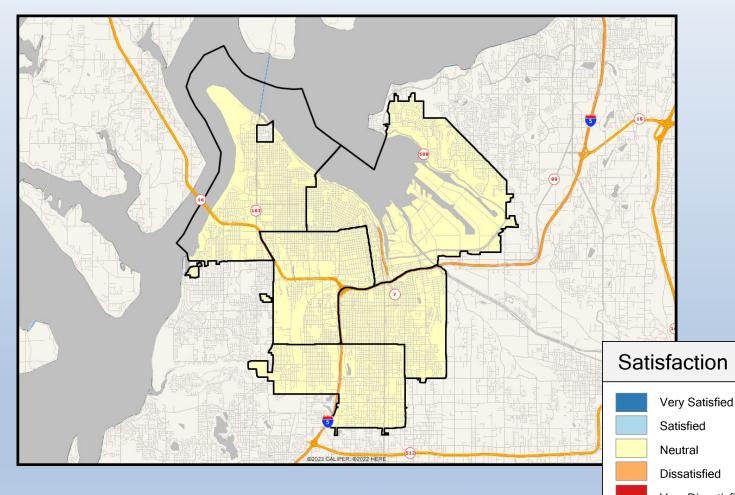


# Q10-6. In your neighborhood during the day Mean: 3.63



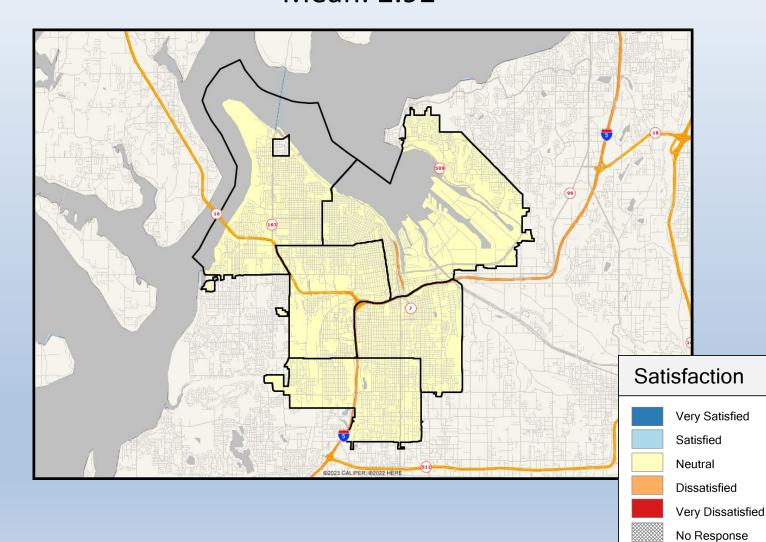


## Q20-1. Availability of information about local governmental services and activities Mean: 3.07



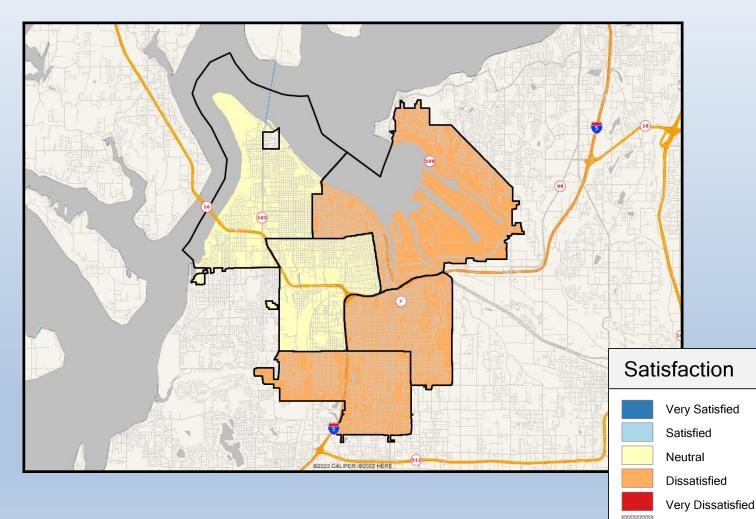


#### Q20-2. Efforts by local government to keep you informed about local issues Mean: 2.92





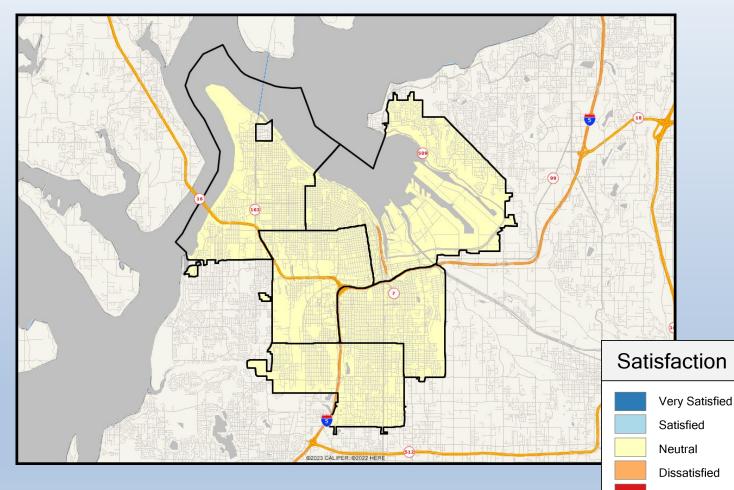
#### Q20-3. The level of public involvement in local decision making Mean: 2.53





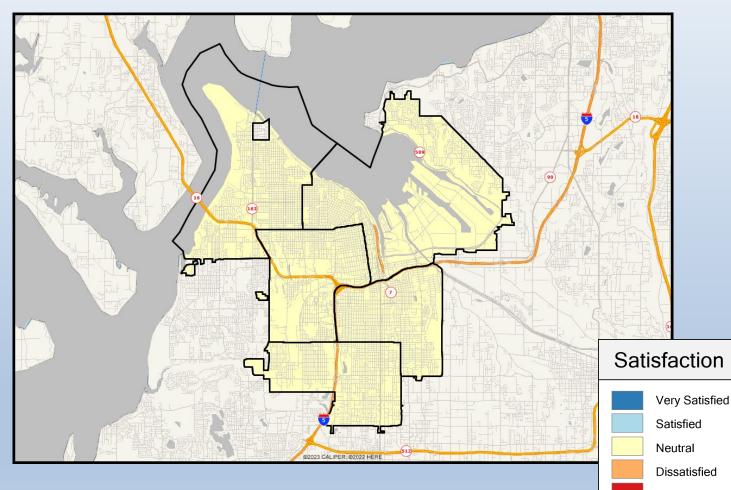
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# Q20-4. Timeliness of information provided by your local government Mean: 2.81





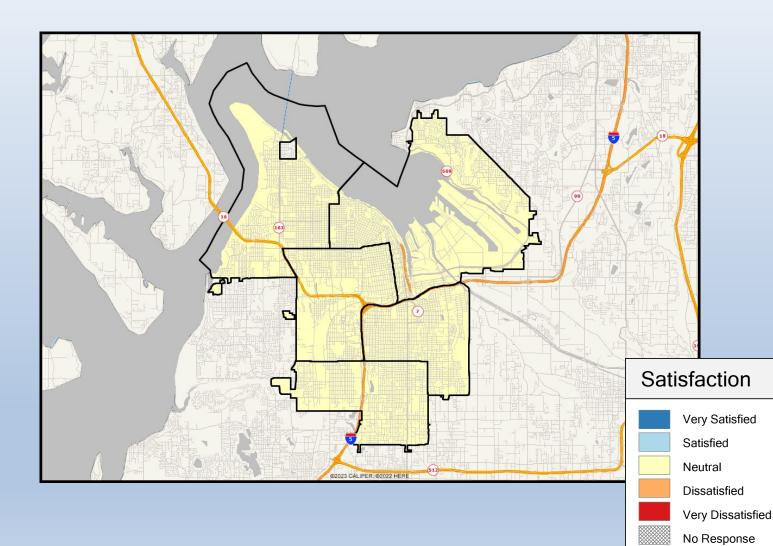
### Q20-5. Usefulness of your City's website Mean: 3.07







#### Q20-6. Your local governmental cable television channel(s) Mean: 3.05





#### Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube) Mean: 3.08

