



# City of Tacoma, Washington

## 2024 City of Tacoma Community Survey

### Crosstabulations

Submitted to the City of Tacoma, Washington by:

ETC Institute  
725 W. Frontier Lane,  
Olathe, KS 66061

August 2024



# Contents

- i: Methodology.....1**
- Section 1: Crosstabs by District.....3**
- Section 2: Crosstabs by How Long Have You Live in Tacoma . 109**
- Section 3: Crosstabs by Rent vs Own .....215**
- Section 4: Crosstabs by Gender.....320**
- Section 5: Crosstabs by Race/Ethnicity .....425**



# Methodology

# 2024 City of Tacoma Community Survey

## Crosstabulations Methodology



### Methodology

The tables on the following pages contain cross tabulations of survey questions by select respondent characteristics. Chi-square tests of significance were applied to these survey questions to understand differences between the groups. If a letter is capitalized, there is a 99% probability there is an actual difference between respondents in each of the groups. If the letters are lower case, the probability of actual differences would be 95%. A “p-value” of 0.05 indicates there is less than a 5% probability that the differences observed between the groups are due to chance; a greater than 95% probability the differences observed in the selected categories (columns) of the sample represent ‘real’ differences among those groups. These changes are denoted by a lower-case letter. A “p-value” of 0.01 indicates there is less than a 1% probability that the differences observed between the groups are due to chance; a greater than 99% probability the differences observed in the selected categories (columns) of the sample represent ‘real’ differences among those groups.

For each subgroup that has a statistically significant difference, an upper case or lower-case letter denoting significance is shown in the category. The letter denotes the category from which it is statistically different. Items that have no letter denotation in their column were not statistically different.

### Notes on Crosstabulations:

For the Race/Ethnicity crosstabs, some of the groups did not have enough respondents to provide comparable crosstabs. For these groups, they were combined into the "All Other" group.



# Crosstabs by District

**District:**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

District

1	100.0% BCDE	0.0% A	0.0% A	0.0% A	0.0% A
2	0.0% B	100.0% ACDE	0.0% B	0.0% B	0.0% B
3	0.0% C	0.0% C	100.0% ABDE	0.0% C	0.0% C
4	0.0% D	0.0% D	0.0% D	100.0% ABCE	0.0% D
5	0.0% E	0.0% E	0.0% E	0.0% E	100.0% ABCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q1-1. Overall appearance of Tacoma

Very satisfied	4.2% c	5.2% c	0.6% ab	2.4%	1.3%
Satisfied	33.2% dE	33.6% dE	26.9% E	24.0% abe	14.7% ABCd
Neutral	21.0%	24.6%	21.9%	21.6%	22.7%
Dissatisfied	27.1% CdE	25.6% CDE	41.3% AB	38.9% aB	43.3% AB
Very dissatisfied	14.5%	10.9%	9.4% e	13.2%	18.0% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District				
1	2	3	4	5
A	B	C	D	E

Q1-2. Overall image of Tacoma

Very satisfied	1.9% b	6.2% ac	1.9% b	2.4%	4.0%
Satisfied	30.3% E	28.9% E	32.1% E	25.6% e	14.0% ABCd
Neutral	25.1%	28.9% D	30.2% D	17.3% BC	24.0%
Dissatisfied	30.3% d	28.9% de	27.0% De	41.1% abC	40.0% bc
Very dissatisfied	12.3%	7.1% dE	8.8% e	13.7% b	18.0% Bc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q1-3. Overall quality of life in Tacoma

Very satisfied	10.7%	11.4%	5.0%	6.5%	3.4%
	cE	cE	ab		AB
Satisfied	46.7%	47.4%	41.9%	32.7%	24.8%
	DE	DE	E	AB	ABC
Neutral	23.4%	19.9%	25.6%	26.2%	29.5%
		e			b
Dissatisfied	15.4%	18.5%	20.6%	26.2%	28.2%
	DE	e		A	Ab
Very dissatisfied	3.7%	2.8%	6.9%	8.3%	14.1%
	E	dE	e	b	ABc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q1-4. Overall quality of services provided by City

Very satisfied	6.2%	5.3%	2.6%	4.9%	5.4%
Satisfied	42.4%	37.4%	35.5%	24.5%	23.1%
	DE	DE	de	ABc	ABc
Neutral	25.2%	30.1%	34.2%	36.8%	32.7%
	d			a	
Dissatisfied	17.6%	19.4%	21.3%	20.9%	26.5%
	e				a
Very dissatisfied	8.6%	7.8%	6.5%	12.9%	12.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District				
1	2	3	4	5
A	B	C	D	E

Q1-5. Overall value that you receive for your City taxes & fees

Very satisfied	3.8%	6.3%	1.3%	3.0%	1.4%
		ce	b		b
Satisfied	21.1%	24.5%	18.5%	14.5%	10.8%
	e	dE		b	aB
Neutral	25.4%	22.1%	36.9%	24.1%	24.3%
	c	C	aBde	c	c
Dissatisfied	29.2%	28.8%	26.8%	32.5%	33.8%
Very dissatisfied	20.6%	18.3%	16.6%	25.9%	29.7%
	e	e	dE	c	abC

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q1-6. How well your community is managing growth

Very satisfied	3.9% d	3.0%	1.9%	0.6% a	2.8%
Satisfied	25.7% E	25.2% E	22.7% E	20.1% E	6.3% ABCD
Neutral	26.2%	26.2%	33.1%	33.3%	33.3%
Dissatisfied	30.6%	28.7%	29.2%	34.6%	34.0%
Very dissatisfied	13.6% e	16.8%	13.0% e	11.3% E	23.6% acD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q1-7. Whether you feel like you belong in the community

Very satisfied	13.7% be	21.0% acDE	12.7% b	10.9% B	6.2% aB
Satisfied	39.6%	41.4%	43.0%	33.3%	32.4%
Neutral	37.3% B	23.8% ADe	27.8%	36.4% B	35.2% b
Dissatisfied	6.6% E	7.6% e	8.9%	12.1%	15.2% Ab
Very dissatisfied	2.8% cdE	6.2%	7.6% a	7.3% a	11.0% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q1-8. Overall access to daily essentials, like grocery stores & schools

Very satisfied	34.4%	31.8%	22.5%	20.2%	18.7%
	cDE	cdE	ab	Ab	AB
Satisfied	50.0%	45.5%	48.8%	44.0%	40.0%
Neutral	12.7%	11.4%	14.4%	16.7%	26.0%
	E	E	e	e	ABcd
Dissatisfied	1.9%	8.5%	11.9%	10.1%	11.3%
	BCDE	A	A	A	A
Very dissatisfied	0.9%	2.8%	2.5%	8.9%	4.0%
	D	d	d	Abc	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-1. Transportation safety in Tacoma

Very satisfied	2.6%	3.2%	3.4%	3.4%	3.6%
Satisfied	21.0% BcE	33.0% ADE	31.8% aDE	14.1% BC	8.7% ABC
Neutral	34.4%	27.1%	35.8%	33.6%	31.2%
Dissatisfied	26.7% c	23.9% e	17.6% adE	30.2% c	36.2% bC
Very dissatisfied	15.4%	12.8%	11.5% e	18.8%	20.3% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q2-2. Efforts to reduce climate change in Tacoma

Very satisfied	6.7%	5.4%	1.5%	2.1%	3.9%
	c		a		
Satisfied	28.9%	22.0%	30.1%	20.8%	20.2%
Neutral	43.3%	42.9%	41.2%	49.3%	46.5%
Dissatisfied	15.6%	20.2%	17.6%	19.4%	18.6%
Very dissatisfied	5.6%	9.5%	9.6%	8.3%	10.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-3. Ease of bicycle travel in Tacoma

Very satisfied	6.3%	3.1%	4.6%	5.8%	4.2%
Satisfied	26.9%	17.4%	18.5%	19.0%	20.2%
	b	a			
Neutral	33.1%	35.4%	36.2%	33.1%	43.7%
Dissatisfied	19.4%	30.4%	29.2%	20.7%	17.6%
	bc	ae	ae		bc
Very dissatisfied	14.3%	13.7%	11.5%	21.5%	14.3%
			d	c	

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q2-4. Ease of walking in your neighborhood

Very satisfied	22.0% cDE	22.9% cDE	12.8% ab	7.2% AB	7.3% AB
Satisfied	45.3% De	49.0% DE	41.7%	31.3% AB	32.7% aB
Neutral	15.9% bd	8.6% aDe	12.8% D	24.7% aBC	16.7% b
Dissatisfied	11.2% CE	12.9% cE	21.8% Ab	18.1%	24.0% AB
Very dissatisfied	5.6% DE	6.7% DE	10.9% e	18.7% AB	19.3% ABc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-5. Health risks associated with wildfire smoke and/or extreme heat in Tacoma

Very satisfied	4.7%	3.8%	4.8%	2.5%	1.4%
Satisfied	33.7%	31.1%	25.5%	24.8%	19.6%
	E	e			Ab
Neutral	40.4%	39.3%	46.2%	43.9%	55.1%
	E	E			AB
Dissatisfied	17.1%	20.2%	15.2%	20.4%	18.1%
Very dissatisfied	4.1%	5.5%	8.3%	8.3%	5.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-6. Health of Puget Sound & its native plants & animals, including salmon, orcas, & shellfish

Very satisfied	7.5%	3.6%	4.5%	4.2%	4.9%
Satisfied	29.9%	29.2%	27.3%	26.4%	31.3%
Neutral	30.3%	32.3%	25.3%	32.6%	28.5%
Dissatisfied	22.9%	28.7%	30.5%	23.6%	25.7%
Very dissatisfied	9.5%	6.2%	12.3%	13.2%	9.7%
		cd	b	b	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-7. Access to affordable food

Very satisfied	6.3%	5.9%	1.9%	4.8%	2.7%
	c		a		
Satisfied	38.9%	36.3%	30.0%	24.1%	23.5%
	DE	de		Ab	Ab
Neutral	25.5%	26.0%	20.0%	24.7%	25.5%
Dissatisfied	20.7%	23.0%	31.3%	27.7%	28.9%
	c		a		
Very dissatisfied	8.7%	8.8%	16.9%	18.7%	19.5%
	cDE	cDE	ab	AB	AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q2-8. Level of access to arts, culture, science, and/or heritage programs or experiences in the community

Very satisfied	21.1%	19.9%	12.8%	8.8%	8.5%
	cDE	DE	a	AB	AB
Satisfied	41.1%	52.4%	48.7%	49.1%	41.5%
	b	ae			b
Neutral	30.1%	19.9%	19.2%	28.9%	32.4%
	bc	adE	adE	bc	BC
Dissatisfied	6.2%	5.3%	16.7%	8.8%	15.5%
	CE	CE	ABd	c	AB
Very dissatisfied	1.4%	2.4%	2.6%	4.4%	2.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-9. Proximity to daily essential services, like schools & parks

Very satisfied	29.2%	26.6%	18.1%	15.6%	11.4%
	cDE	dE	a	Ab	AB
Satisfied	50.9%	51.2%	55.0%	54.5%	56.4%
Neutral	17.0%	14.5%	15.0%	19.8%	20.1%
Dissatisfied	2.8%	5.3%	10.6%	6.0%	9.4%
	CE		A		A
Very dissatisfied	0.0%	2.4%	1.3%	4.2%	2.7%
	bDe	a		A	a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q2-10. Access to local businesses, like shops & restaurants

Very satisfied	25.7%	23.7%	18.1%	12.6%	9.4%
	DE	DE	e	AB	ABc
Satisfied	49.5%	53.1%	55.6%	52.7%	53.7%
Neutral	16.8%	12.6%	15.6%	20.4%	21.5%
		de		b	b
Dissatisfied	6.5%	8.7%	8.8%	9.6%	12.8%
	e				a
Very dissatisfied	1.4%	1.9%	1.9%	4.8%	2.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

**Q2-11. Overall quality of library services in Tacoma**

Very satisfied	24.7%	29.0%	16.1%	18.8%	15.8%
		CdE	B	b	B
Satisfied	47.4%	44.3%	43.4%	43.5%	38.3%
Neutral	19.6%	17.5%	23.1%	20.3%	30.8%
	e	E		e	aBd
Dissatisfied	4.1%	6.6%	11.9%	12.3%	9.8%
	CDe		A	A	a
Very dissatisfied	4.1%	2.7%	5.6%	5.1%	5.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

**Q3-1. Police patrol**

Very satisfied	5.9%	1.5%	4.0%	2.5%	4.1%
	b	a			
Satisfied	16.6%	19.5%	15.9%	12.3%	10.3%
		e			b
Neutral	22.9%	23.6%	30.5%	23.3%	24.8%
Dissatisfied	33.2%	32.3%	25.2%	31.9%	37.2%
			e		c
Very dissatisfied	21.5%	23.1%	24.5%	30.1%	23.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-2. Efforts by police in your community to prevent crime

Very satisfied	5.0%	1.6%	2.7%	3.8%	2.8%
Satisfied	14.4%	12.8%	18.0%	8.3%	9.2%
			de	c	c
Neutral	28.4%	26.1%	27.3%	23.1%	17.0%
	e		e		ac
Dissatisfied	26.4%	31.4%	23.3%	30.8%	36.2%
			e		c
Very dissatisfied	25.9%	28.2%	28.7%	34.0%	34.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-3. Police investigations

Very satisfied	2.9%	0.0%	1.6%	2.3%	3.4%
	b	ae			b
Satisfied	12.2%	11.8%	12.3%	12.5%	6.8%
Neutral	40.7%	30.9%	46.7%	28.1%	31.4%
	d	C	BDe	aC	c
Dissatisfied	23.8%	30.9%	14.8%	26.6%	32.2%
		C	BdE	c	C
Very dissatisfied	20.3%	26.3%	24.6%	30.5%	26.3%
	d			a	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-4. Police community programs

Very satisfied	5.9%	2.2%	1.7%	1.8%	1.0%
	e				a
Satisfied	13.8%	13.4%	9.4%	10.9%	12.4%
Neutral	46.1%	47.0%	52.1%	41.8%	41.0%
Dissatisfied	16.4%	20.9%	13.7%	21.8%	23.8%
Very dissatisfied	17.8%	16.4%	23.1%	23.6%	21.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-5. How quickly police respond to emergencies

Very satisfied	3.5%	2.5%	5.3%	2.1%	3.0%
Satisfied	14.0%	18.6%	18.3%	16.7%	11.2%
Neutral	29.1%	23.0%	29.0%	23.6%	22.4%
Dissatisfied	31.4%	27.3%	22.9%	25.7%	26.9%
Very dissatisfied	22.1%	28.6%	24.4%	31.9%	36.6%
	dE		e	a	Ac

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-6. Enforcement of local codes & ordinances

Very satisfied	2.3%	1.8%	0.7%	0.7%	1.5%
Satisfied	11.3%	12.9%	12.8%	8.1%	9.2%
Neutral	30.5%	31.2%	37.6%	21.5%	24.4%
			De	C	c
Dissatisfied	25.4%	27.6%	27.7%	29.6%	35.1%
Very dissatisfied	30.5%	26.5%	21.3%	40.0%	29.8%
		d	D	bC	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-7. Overall quality of police services

Very satisfied	4.1%	1.6%	2.1%	2.0%	4.3%
Satisfied	17.4%	15.3%	21.9%	15.0%	13.6%
Neutral	36.4%	35.3%	31.5%	34.0%	32.9%
Dissatisfied	27.2%	28.4%	25.3%	24.2%	30.7%
Very dissatisfied	14.9%	19.5%	19.2%	24.8%	18.6%
	d			a	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-8. Fire response & suppression

Very satisfied	26.8%	27.2%	18.3%	22.0%	21.1%
Satisfied	47.5% c	56.8%	60.3% ae	53.9%	47.2% c
Neutral	23.5% b	13.0% ae	19.8%	21.3%	23.6% b
Dissatisfied	1.6% e	2.5%	1.5% e	1.4% e	6.5% acd
Very dissatisfied	0.5%	0.6%	0.0%	1.4%	1.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-9. How quickly emergency medical services personnel respond to emergencies

Very satisfied	35.6%	29.3%	25.8%	26.0%	22.6%
	e				a
Satisfied	43.9%	51.0%	50.0%	48.1%	47.6%
Neutral	18.3%	15.3%	20.8%	21.4%	20.2%
Dissatisfied	1.1%	3.2%	3.3%	2.3%	8.1%
	E			e	Ad
Very dissatisfied	1.1%	1.3%	0.0%	2.3%	1.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-10. How quickly fire services personnel respond to emergencies

Very satisfied	35.8%	29.7%	25.4%	24.1%	22.0%
	de			a	a
Satisfied	40.9%	49.4%	54.9%	54.1%	47.5%
	cd		a	a	
Neutral	21.6%	20.3%	18.0%	18.0%	22.9%
Dissatisfied	0.6%	0.0%	1.6%	3.0%	5.9%
	E	dE		b	AB
Very dissatisfied	1.1%	0.6%	0.0%	0.8%	1.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-11. Overall quality of emergency medical services

Very satisfied	33.0%	26.2%	25.8%	25.7%	23.0%
Satisfied	42.3%	49.4%	46.8%	44.9%	49.2%
Neutral	20.9%	20.7%	25.0%	24.3%	18.3%
Dissatisfied	1.6%	3.0%	1.6%	3.7%	7.1%
	e		e		ac
Very dissatisfied	2.2%	0.6%	0.8%	1.5%	2.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q3-12. Overall quality of fire services

Very satisfied	32.6%	29.6%	24.8%	24.6%	26.1%
Satisfied	44.0%	47.2%	47.3%	52.3%	51.3%
Neutral	21.7%	22.0%	27.1%	21.5%	16.8%
Dissatisfied	0.6% e	0.6% e	0.8%	0.8%	4.2% ab
Very dissatisfied	1.1%	0.6%	0.0%	0.8%	1.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q4. Top choice

Police patrol	41.7%	36.0%	33.1%	33.9%	34.0%
Efforts by police in your community to prevent crime	48.6%	52.1%	42.5% de	54.8% c	56.0% c
Police investigations	15.3%	12.3%	10.6%	14.3%	16.0%
Police community programs	8.8%	7.6%	12.5%	12.5%	8.0%
How quickly police respond to emergencies	36.6%	37.4%	31.9%	35.7%	39.3%
Enforcement of local codes & ordinances	19.0%	21.3%	20.0%	24.4%	20.0%
Overall quality of police services	19.9% C	22.3% c	32.5% AbD	16.1% Ce	26.0% d
Fire response & suppression	11.1%	10.9%	10.6%	12.5%	8.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q4. Top choice (Cont.)

How quickly emergency medical services personnel respond to emergencies	26.4%	31.8%	30.0%	36.3%	24.0%
	d			ae	d
How quickly fire services personnel respond to emergencies	13.4%	14.7%	13.1%	11.9%	12.7%
Overall quality of emergency medical services	13.4%	16.1%	23.1%	14.9%	12.7%
	c		ae		c
Overall quality of fire services	8.3%	5.2%	14.4%	6.5%	6.7%
		C	Bde	c	c
None chosen	10.6%	8.5%	6.9%	6.5%	8.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-1. Condition of major streets

Very satisfied	1.9%	1.9%	0.6%	2.4%	2.7%
Satisfied	23.3%	24.5%	25.8%	20.6%	16.7%
Neutral	20.5% e	22.1% E	18.9% e	16.4%	10.7% aBc
Dissatisfied	34.4%	33.7%	36.5%	34.5%	43.3%
Very dissatisfied	20.0%	17.8% e	18.2%	26.1%	26.7% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-2. Adequacy of street lighting in your community

Very satisfied	7.5%	11.3%	3.8%	4.2%	2.7%
		CdE	B	b	B
Satisfied	37.1%	45.6%	39.2%	40.6%	29.3%
		E		e	Bd
Neutral	28.6%	21.6%	23.4%	21.8%	25.2%
Dissatisfied	18.3%	16.2%	24.1%	27.3%	30.6%
	dE	DE		aB	AB
Very dissatisfied	8.5%	5.4%	9.5%	6.1%	12.2%
		e			b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-3. Condition of street signs & traffic signals

Very satisfied	9.3%	7.7%	4.4%	4.2%	4.1%
Satisfied	48.1%	52.2%	37.3%	44.3%	31.8%
	cE	CE	aB	e	ABd
Neutral	23.8%	19.3%	34.2%	25.7%	35.8%
	ce	CE	aB		aB
Dissatisfied	14.5%	16.9%	17.7%	21.6%	21.6%
Very dissatisfied	4.2%	3.9%	6.3%	4.2%	6.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-4. Cleanliness of streets & public areas

Very satisfied	2.3%	1.9%	2.5%	0.6%	1.3%
Satisfied	24.9% cDE	23.6% DE	16.4% a	10.8% AB	11.3% AB
Neutral	25.4% e	22.6%	20.8%	18.1%	14.7% a
Dissatisfied	26.3% E	30.8%	32.1%	30.1%	40.7% A
Very dissatisfied	21.1% De	21.2% De	28.3% d	40.4% ABc	32.0% ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-5. Solid waste (e.g., trash, yard waste & recycling services)

Very satisfied	22.6%	18.0%	14.5%	18.7%	14.7%
	c		a		
Satisfied	44.3%	48.8%	44.0%	45.2%	41.3%
Neutral	18.4%	14.1%	18.2%	14.5%	17.3%
Dissatisfied	9.9%	14.1%	15.7%	13.3%	18.0%
	e				a
Very dissatisfied	4.7%	4.9%	7.5%	8.4%	8.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-6. Stormwater management/flood control

Very satisfied	13.1%	12.0%	10.7%	8.7%	6.8%
Satisfied	50.0%	54.5%	44.3%	42.0%	42.9%
		de		b	b
Neutral	27.8%	21.5%	29.3%	33.3%	33.1%
		de		b	b
Dissatisfied	6.6%	6.8%	11.4%	10.7%	11.3%
Very dissatisfied	2.5%	5.2%	4.3%	5.3%	6.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-7. Wastewater/sanitary sewer services

Very satisfied	13.7%	13.6%	11.0%	9.2%	8.6%
Satisfied	54.1%	56.5%	51.0%	58.8% e	47.1% d
Neutral	25.4%	22.5% e	31.0%	23.5%	32.9% b
Dissatisfied	2.9% e	4.2%	4.1%	5.2%	7.9% a
Very dissatisfied	3.9%	3.1%	2.8%	3.3%	3.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-8. Electric utility services

Very satisfied	21.0%	17.6%	14.1%	10.8%	10.3%
	DE			A	A
Satisfied	51.9%	58.0%	53.8%	56.6%	45.2%
		e		e	bd
Neutral	19.5%	19.0%	20.5%	21.1%	26.7%
Dissatisfied	3.8%	3.9%	6.4%	6.0%	13.0%
	E	E		e	ABd
Very dissatisfied	3.8%	1.5%	5.1%	5.4%	4.8%
		cd	b	b	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-9. Overall quality of water services

Very satisfied	18.9%	19.9%	11.0%	14.3%	13.3%
	c	c	ab		
Satisfied	55.7%	59.7%	58.7%	56.5%	49.7%
Neutral	19.8%	15.9%	20.0%	19.3%	29.4%
	e	E		e	aBd
Dissatisfied	3.3%	3.5%	7.1%	6.2%	4.2%
Very dissatisfied	2.4%	1.0%	3.2%	3.7%	3.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-10. Utility billing & customer service

Very satisfied	16.1%	12.6%	12.3%	10.4%	10.9%
Satisfied	46.4%	53.4%	41.9%	41.1%	35.4%
	e	cdE	b	b	aB
Neutral	23.2%	21.4%	25.2%	27.6%	30.6%
		e			b
Dissatisfied	9.0%	7.8%	12.9%	11.7%	12.2%
Very dissatisfied	5.2%	4.9%	7.7%	9.2%	10.9%
	e	e			ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-11. Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)

Very satisfied	15.9%	19.7%	7.6%	7.2%	6.0%
	cdE	CDE	aB	aB	AB
Satisfied	43.9%	42.3%	44.9%	35.5%	30.7%
	e	e	e		abc
Neutral	16.4%	14.9%	13.9%	14.5%	22.0%
Dissatisfied	19.6%	14.4%	21.5%	26.5%	24.0%
		De		B	b
Very dissatisfied	4.2%	8.7%	12.0%	16.3%	17.3%
	CDE	de	A	Ab	Ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)

Very satisfied	6.7%	2.7%	2.9%	2.2%	5.3%
Satisfied	25.9%	23.2%	24.8%	20.0%	18.0%
Neutral	38.9%	33.0%	29.9%	34.8%	35.3%
Dissatisfied	17.6%	29.2%	30.7%	22.2%	28.6%
	BCe	A	A		a
Very dissatisfied	10.9%	11.9%	11.7%	20.7%	12.8%
	d	d	d	abc	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q6. Top choice

Condition of major streets	65.7%	64.5%	61.3%	66.1%	67.3%
Adequacy of street lighting in your community	19.9% E	19.9% E	18.8% E	22.0% E	38.0% ABCD
Condition of street signs & traffic signals	14.4%	11.8%	16.3%	12.5%	10.0%
Cleanliness of streets & public areas	53.7%	56.4%	54.4%	56.5%	62.7%
Solid waste (e.g., trash, yard waste & recycling services)	22.7%	22.3%	21.9%	17.9%	19.3%
Stormwater management/flood control	7.4%	7.6%	5.0%	8.9% e	3.3% d
Wastewater/sanitary sewer services	13.4% d	13.7% d	10.6%	6.5% ab	7.3%
Electric utility services	17.6%	13.3%	20.0%	19.0%	14.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q6. Top choice (Cont.)

Overall quality of water services	14.4%	19.0%	23.8%	16.7%	13.3%
	c		ae		c
Utility billing & customer service	8.3%	3.8%	6.9%	6.5%	13.3%
		E		e	Bd
Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)	28.7%	37.0%	34.4%	35.1%	30.0%
Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)	10.6%	16.6%	16.9%	14.3%	8.7%
		e	e		bc
None chosen	4.6%	1.9%	1.3%	3.6%	2.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q7. Top choice

Support of business district	23.6%	22.3%	11.3%	11.3%	12.7%
	CDE	CDe	AB	AB	Ab
Sense of identify/ belonging	3.2%	7.6%	8.1%	4.2%	4.7%
	bc	a	a		
Housing affordability	39.8%	45.0%	74.4%	61.3%	56.7%
	CDE	CDe	ABdE	ABc	AbC
Environmental impacts & public health	19.9%	23.2%	18.1%	17.3%	16.0%
Access to local businesses & shops	11.6%	5.7%	6.9%	5.4%	7.3%
	bd	a		a	
Access to pedestrian and/or bike-friendly streets	15.7%	13.7%	13.8%	12.5%	10.0%
Addressing homelessness	65.7%	70.1%	75.6%	66.1%	76.0%
	ce		a		a
Access to parks/recreational activities	11.6%	12.3%	6.3%	11.3%	9.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q7. Top choice (Cont.)

Access to living wage jobs	22.7%	32.7%	42.5%	33.3%	32.0%
	bCde	a	A	a	a
Arts & cultural amenities	7.4%	10.0%	3.8%	3.6%	5.3%
		cd	b	b	
Traffic calming measures (traffic circles, speed bumps, slower driving speeds, etc.)	25.5%	18.5%	18.8%	29.8%	23.3%
		d	d	bc	
Youth activities or services	13.0%	9.5%	13.1%	20.2%	19.3%
		DE		B	B
Senior centers or services	10.6%	8.5%	8.1%	7.7%	14.7%
				e	d
Social/health services	16.7%	19.9%	25.0%	27.4%	20.7%
	cd		a	a	
Preservation of neighbor character	24.5%	27.0%	11.9%	11.9%	12.0%
	CDE	CDE	AB	AB	AB
Community safety	52.8%	50.2%	43.1%	51.8%	54.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q7. Top choice (Cont.)

Other	6.0%	8.1%	5.0%	4.2%	6.0%
None chosen	3.7%	0.9%	1.3%	1.8%	0.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q8-1. Livable wage job opportunities available to you in Tacoma

Very satisfied	9.4%	6.4%	3.5%	1.3%	1.5%
	cDE	de	a	Ab	Ab
Satisfied	32.8%	22.5%	25.4%	23.2%	19.7%
	be	a			a
Neutral	37.8%	42.8%	34.5%	34.4%	34.8%
Dissatisfied	16.7%	19.1%	22.5%	28.5%	31.8%
	dE	de		ab	Ab
Very dissatisfied	3.3%	9.2%	14.1%	12.6%	12.1%
	bcDE	a	A	A	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q8-2. Access to job training programs & resources

Very satisfied	5.0%	3.3%	4.3%	0.9%	2.8%
Satisfied	33.1% be	21.3% a	23.1%	25.2%	20.4% a
Neutral	48.9%	51.6%	44.4%	45.2%	47.2%
Dissatisfied	10.1% bCdE	19.7% a	23.9% A	20.0% a	23.1% A
Very dissatisfied	2.9% d	4.1%	4.3%	8.7% a	6.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q8-3. Overall length of your commute to work

Very satisfied	25.4%	19.9%	22.3%	17.6%	12.7%
	E		e		Ac
Satisfied	32.5%	33.9%	37.4%	30.3%	33.6%
Neutral	28.4%	26.9%	26.6%	28.2%	37.3%
Dissatisfied	8.3%	11.7%	7.2%	10.6%	10.4%
Very dissatisfied	5.3%	7.6%	6.5%	13.4%	6.0%
	d			ae	d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q8-4. Cost of living in Tacoma

Very satisfied	1.4%	1.9%	1.3%	1.8%	0.0%
Satisfied	20.4% DE	19.6% de	15.2%	10.4% Ab	10.1% Ab
Neutral	26.5%	29.7% ce	20.3% b	22.1%	18.8% b
Dissatisfied	37.0%	35.9%	38.0%	44.8%	36.9%
Very dissatisfied	14.7% cE	12.9% CdE	25.3% aB	20.9% bE	34.2% ABD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q8-5. Overall economic health of Tacoma

Very satisfied	2.0%	1.5%	0.0%	0.0%	2.1%
Satisfied	21.6%	24.0%	19.3%	15.6%	10.0%
	E	E	e		ABc
Neutral	42.6%	35.2%	33.1%	31.8%	25.7%
	dE			a	A
Dissatisfied	20.6%	30.6%	33.8%	37.0%	36.4%
	bCDE	a	A	A	A
Very dissatisfied	13.2%	8.7%	13.8%	15.6%	25.7%
	E	dE	e	be	ABcd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q9. What is your level of agreement with the following statement? "In the future, daily essentials, such as groceries, schools, parks, and healthcare, should be a safe and short walk, bus, train, or bike ride away for every resident." (without "not provided")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

**Q9. In the future, daily essentials, such as groceries, schools, parks, & healthcare, should be a safe & short walk, bus, train, or bike ride away for every resident**

Strongly agree	51.7%	58.9%	62.0%	63.4%	45.3%
	cd	e	aE	aE	bCD
Agree	32.1%	25.1%	24.7%	22.0%	32.4%
	d			ae	d
Neutral	8.1%	8.2%	9.5%	11.6%	12.2%
Disagree	6.2%	5.3%	3.2%	3.0%	8.8%
			e	e	cd
Strongly disagree	1.9%	2.4%	0.6%	0.0%	1.4%
		d		b	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q10-1. Overall feeling of safety in your community

Very safe	7.6%	5.7%	2.5%	1.2%	2.0%
	cDe	d	a	Ab	a
Safe	40.5%	42.9%	34.2%	27.4%	20.8%
	DE	DE	E	AB	ABC
Neutral	21.4%	20.5%	25.3%	23.8%	23.5%
Unsafe	21.0%	22.9%	29.1%	32.1%	31.5%
	de	d		ab	a
Very unsafe	9.5%	8.1%	8.9%	15.5%	22.1%
	E	dE	E	b	ABC

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q10-2. In community parks

Very safe	3.3%	3.3%	4.6%	2.5%	2.7%
Safe	32.1%	33.0%	32.7%	27.7%	23.6%
Neutral	29.2%	30.1%	28.1%	25.2%	20.9%
Unsafe	23.9%	22.0%	25.5%	31.4%	36.5%
	e	dE	e	b	aBc
Very unsafe	11.5%	11.5%	9.2%	13.2%	16.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q10-3. In retail areas

Very safe	3.8%	5.8%	3.8%	4.2%	1.4%
		e			b
Safe	39.7%	39.1%	42.7%	29.3%	23.8%
	dE	dE	dE	abc	ABC
Neutral	23.4%	24.6%	29.9%	25.1%	32.7%
Unsafe	25.4%	25.6%	18.5%	34.1%	28.6%
			De	C	c
Very unsafe	7.7%	4.8%	5.1%	7.2%	13.6%
		E	e		Bc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q10-4. In the downtown area of your community

Very safe	3.4%	2.9%	2.6%	2.5%	0.7%
Safe	17.8%	25.7%	25.0%	24.5%	12.2%
		E	E	E	BCD
Neutral	26.4%	28.2%	26.3%	22.1%	23.8%
Unsafe	32.2%	27.7%	31.6%	33.1%	36.7%
Very unsafe	20.2%	15.5%	14.5%	17.8%	26.5%
		e	e		bc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q10-5. In your neighborhood at night

Very safe	6.6%	9.6%	0.6%	1.8%	1.4%
	Cde	CDE	AB	aB	aB
Safe	35.1%	30.1%	28.2%	16.7%	13.5%
	DE	DE	dE	ABc	ABC
Neutral	32.2%	27.3%	23.1%	23.2%	20.9%
	e				a
Unsafe	17.1%	18.2%	31.4%	33.3%	32.4%
	CDE	CDE	AB	AB	AB
Very unsafe	9.0%	14.8%	16.7%	25.0%	31.8%
	cDE	dE	aE	Ab	ABC

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q10-6. In your neighborhood during the day

Very safe	25.9% CDE	29.2% CDE	10.8% AB	12.0% AB	6.8% AB
Safe	50.0% e	44.5%	50.3% e	43.1%	38.5% ac
Neutral	14.6% CdE	14.8% CdE	26.8% AB	22.8% ab	27.7% AB
Unsafe	8.0% DE	9.6% dE	8.9% dE	16.8% Abc	20.9% ABC
Very unsafe	1.4% de	1.9% e	3.2%	5.4% a	6.1% ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months? (without "not provided")**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q11. Has your household been the victim of a crime in Tacoma in last 12 months

Yes	30.0%	35.7%	34.4%	38.0%	35.6%
No	70.0%	64.3%	65.6%	62.0%	64.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q11a. If "yes" to Question 11, did you report the crime? (without "not provided")**

N=306

		District				
		1	2	3	4	5
		A	B	C	D	E

Q11a. Did you report the crime

Yes	61.9%	69.9%	70.4%	82.0%	62.7%
	d			ae	d
No	38.1%	30.1%	29.6%	18.0%	37.3%
	d			ae	d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q12. Do Tacoma Police Officers treat people fairly? (without "not provided")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q12. Tacoma Police officers treat people fairly

Strongly agree	14.0%	12.1%	9.5%	8.6%	12.9%
Agree	35.0% cd	27.9%	23.6% a	24.7% a	32.1%
Neutral	35.0%	35.3%	37.8%	42.0%	32.9%
Disagree	12.0%	14.7%	14.9%	16.0%	13.6%
Strongly disagree	4.0% bC	10.0% a	14.2% A	8.6%	8.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q13. Would you say your trust in Tacoma's Municipal Government is... (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q13. Your trust in Tacoma's Municipal Government

Excellent	2.0%	2.0%	2.8%	1.3%	2.2%
Good	24.9% d	26.5% de	23.8%	16.2% ab	16.5% b
Fair	39.1%	42.9%	37.1%	40.9%	36.7%
Poor	34.0%	28.6% dE	36.4%	41.6% b	44.6% B

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q14. Have you contacted the City with a question, problem, or complaint during the past year?**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14. Have you contacted City with a question, problem, or complaint during past year

Yes	48.1%	45.0%	41.3%	42.9%	44.7%
No	51.9%	55.0%	58.8%	57.1%	55.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14a. Which City department or division did you contact most recently

Police Department	13.6%	22.1%	14.1%	18.3%	23.1%
Fire/Emergency Medical Services	4.9%	2.1%	1.6%	1.4%	3.1%
Tacoma Public Utilities (power, water, rail)	19.4% bE	8.4% a	17.2% e	15.5% e	4.6% AcD
City Clerk	1.0%	0.0%	1.6%	1.4%	1.5%
Building Permitting & Planning	5.8%	8.4%	10.9% d	1.4% c	6.2%
Public Works	15.5% bc	5.3% a	4.7% a	8.5%	6.2%
311 Customer Service Center	13.6% cDe	18.9% d	29.7% a	33.8% Ab	26.2% a
Code Enforcement	15.5% cd	8.4%	4.7% a	5.6% a	10.8%
Small Business Support	0.0%	3.2%	0.0%	0.0%	1.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14a. Which City department or division did you contact most recently (Cont.)

Tax & Licensing Office	2.9%	3.2%	1.6%	1.4%	3.1%
Utility Billing	1.9%	2.1%	4.7%	1.4%	1.5%
City Manager's Office	2.9%	4.2%	3.1%	1.4%	1.5%
Other	2.9%	13.7%	6.3%	9.9%	10.8%
	Be	A			a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14b-1. How easy the department or division was to contact

Very satisfied	17.5%	14.9%	13.8%	22.5%	11.1%
Satisfied	33.0%	28.7%	38.5%	22.5%	39.7%
Neutral	20.4%	22.3%	23.1%	16.9%	14.3%
Dissatisfied	18.4%	19.1%	13.8%	26.8%	27.0%
Very dissatisfied	10.7%	14.9%	10.8%	11.3%	7.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14b-2. How courteously you were treated

Very satisfied	25.0%	16.3%	21.0%	26.6%	17.5%
Satisfied	38.5%	38.4%	35.5%	35.9%	38.1%
Neutral	18.8%	27.9%	30.6%	15.6%	31.7%
			d	ce	d
Dissatisfied	10.4%	8.1%	6.5%	6.3%	6.3%
Very dissatisfied	7.3%	9.3%	6.5%	15.6%	6.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14b-3. Technical competence, knowledge of employees who assisted you

Very satisfied	18.9%	13.1%	18.6%	20.6%	13.6%
Satisfied	37.9%	27.4%	33.9%	36.5%	35.6%
Neutral	24.2%	36.9% d	32.2%	19.0% b	30.5%
Dissatisfied	11.6%	10.7%	6.8%	11.1%	11.9%
Very dissatisfied	7.4%	11.9%	8.5%	12.7%	8.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14b-4. Overall responsiveness of City employees to your request or concern

Very satisfied	14.0%	9.9%	14.5%	20.0%	12.7%
Satisfied	28.0%	23.1%	29.0%	18.6%	23.8%
Neutral	19.0%	22.0%	24.2%	11.4% e	25.4% d
Dissatisfied	21.0%	22.0%	16.1%	24.3%	17.5%
Very dissatisfied	18.0%	23.1%	16.1%	25.7%	20.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

		District				
		1	2	3	4	5
		A	B	C	D	E

Q14b-5. How your concern or request was resolved or answered

Very satisfied	15.6%	8.6%	16.4%	17.6%	14.3%
Satisfied	19.8%	21.5%	23.0%	20.6%	22.2%
Neutral	18.8%	19.4%	19.7%	8.8%	15.9%
Dissatisfied	24.0%	17.2%	18.0%	25.0%	19.0%
Very dissatisfied	21.9%	33.3%	23.0%	27.9%	28.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q15. Have you participated in any of the following civic activities in the last 12 months? (without "none")**

N=608

District				
1	2	3	4	5
A	B	C	D	E

Q15. In which following civic activities have you participated in last 12 months

Attended a City Council meeting	18.2%	14.5%	19.4%	14.7%	15.7%
Neighborhood Council	14.9%	15.1%	14.6%	12.8%	16.9%
City Committee, Board, or Commission	12.2% D	12.6% D	9.7% d	2.8% ABc	7.9%
City events	61.5%	61.6%	69.9% E	56.9%	50.6% C
Volunteering	50.7% d	41.5%	44.7%	34.9% a	43.8%
Religious institutions	27.7% d	26.4% d	30.1%	41.3% ab	37.1%
Community groups	43.9%	42.1%	40.8%	41.3%	41.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q16. How much of an impact do you believe your participation has had on the community? (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q16. How much of an impact has your participation had on the community

Very impactful	6.0%	6.1%	7.6%	5.1%	9.1%
Somewhat impactful	43.4%	45.3%	40.3%	39.8%	37.4%
Not at all impactful	50.6%	48.6%	52.1%	55.1%	53.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q17. Where do you currently get news & information about City programs, services, & events

City eNewsletters	17.1%	18.0%	18.1%	16.1%	13.3%
Other City email updates	11.6%	10.0%	16.3% d	8.3% c	12.0%
City website	26.9%	25.1%	23.1%	26.8%	24.7%
Attending public meetings (in-person or virtually)	8.8%	10.0%	8.8%	10.1%	13.3%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	39.4% CD	47.4% D	53.8% A	61.3% ABE	44.7% D
Print mailings	51.9%	44.1%	47.5%	42.3%	45.3%
Nextdoor	18.1%	16.6%	15.0%	16.1%	22.7%
TV Tacoma/TV 12	9.3%	7.6%	10.0%	10.7%	13.3%
News media (newspaper, television, radio)	51.4% d	47.4%	43.8%	39.9% a	44.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q17. Where do you currently get news & information about City programs, services, & events (Cont.)

Other social media sources (not City related)	26.9%	33.6%	33.8%	27.4%	25.3%
From friends & neighbors	46.3% b	57.8% ade	49.4%	47.6% b	47.3% b
Other	2.3%	5.2%	5.6%	3.6%	2.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q18. Top choice

City eNewsletters	18.1%	18.5%	20.6%	16.7%	21.3%
Other City email updates	7.9%	9.0%	8.1%	5.4%	6.7%
City website	14.4%	13.7%	16.9%	12.5%	11.3%
Attending public meetings (in-person or virtually)	1.9%	1.9%	3.1%	3.6%	4.7%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	33.3% D	37.4% d	36.9% d	49.4% Abce	35.3% d
Print mailings	38.9%	33.2%	30.0%	35.1%	35.3%
Nextdoor	4.6%	4.7%	6.9%	3.6%	7.3%
TV Tacoma/TV 12	4.2%	2.4% dE	1.9% dE	6.5% bc	8.7% BC
News media (newspaper, television, radio)	37.0%	31.8%	31.3%	29.2%	31.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q18. Top choice (Cont.)

Other social media sources (not City related)	11.1%	17.5%	15.0%	16.1%	12.0%
From friends & neighbors	10.2% b	17.1% a	13.1%	11.3%	12.7%
Other	3.7%	2.8%	6.3% d	1.8% c	2.0%
None chosen	5.6% d	3.3%	3.1%	1.2% a	4.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q19. If you currently get news and information about City programs, services, and events from social media, which ONE platform do you use most? (without "none")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q19. Which social media platform do you use most to get news & information about City programs, services, & events

Facebook	53.5%	49.7%	52.7%	55.6%	57.6%
Instagram	23.9% e	27.6% E	24.8% E	23.0% e	11.9% aBCd
X/Twitter	1.9%	1.2%	3.1%	3.0%	1.7%
YouTube	2.6%	3.7%	3.1%	5.9%	6.8%
Nextdoor	9.7%	8.6%	3.9% e	5.9%	11.0% c
TikTok	1.3%	0.6%	1.6%	2.2%	2.5%
Reddit	3.2%	6.7%	7.8%	3.0%	2.5%
Other	3.9%	1.8%	3.1%	1.5%	5.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q20-1. Availability of information about local governmental services & activities

Very satisfied	4.0%	3.2%	2.8%	1.3%	0.0%
	e	e			ab
Satisfied	31.8%	33.3%	31.3%	29.9%	21.6%
	e	e			ab
Neutral	46.5%	43.4%	43.1%	44.2%	51.5%
Dissatisfied	13.6%	12.7%	19.4%	18.2%	20.1%
Very dissatisfied	4.0%	7.4%	3.5%	6.5%	6.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q20-2. Efforts by local government to keep you informed about local issues

Very satisfied	4.9%	2.1%	3.4%	1.3%	0.0%
	E		e		Ac
Satisfied	27.3%	30.6%	27.9%	19.9%	16.8%
	e	dE	e	b	aBc
Neutral	41.0%	38.9%	39.5%	44.9%	44.5%
Dissatisfied	20.0%	19.7%	24.5%	26.9%	27.7%
Very dissatisfied	6.8%	8.8%	4.8%	7.1%	10.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q20-3. Level of public involvement in local decision making

Very satisfied	0.0%	0.6%	2.1%	2.1%	0.0%
	c		a		
Satisfied	20.5%	14.9%	17.1%	7.6%	7.0%
	DE	de	de	Abc	Abc
Neutral	35.7%	38.9%	37.9%	40.0%	38.3%
Dissatisfied	29.7%	31.4%	32.1%	31.0%	35.2%
Very dissatisfied	14.1%	14.3%	10.7%	19.3%	19.5%
			de	c	c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q20-4. Timeliness of information provided by your local government

Very satisfied	1.6%	0.6%	1.4%	0.7%	0.0%
Satisfied	23.9%	23.7%	23.9%	15.0%	13.1%
	de	de	e	ab	abc
Neutral	46.2%	47.5%	50.0%	48.3%	46.9%
Dissatisfied	18.5%	18.1%	17.4%	22.4%	27.7%
		e	e		bc
Very dissatisfied	9.8%	10.2%	7.2%	13.6%	12.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q20-5. Usefulness of your City's website

Very satisfied	2.4%	3.2% d	4.6% d	0.0% bc	1.7%
Satisfied	32.0% e	33.1% e	33.8% E	35.1% E	19.0% abCD
Neutral	41.4%	42.2%	45.4%	42.7%	52.6%
Dissatisfied	18.3%	14.3%	13.1%	15.3%	18.1%
Very dissatisfied	5.9%	7.1%	3.1%	6.9%	8.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q20-6. Your local governmental cable television channel(s)

Very satisfied	1.0%	0.0%	7.0%	0.0%	3.8%
	c	c	abd	c	
Satisfied	20.4%	22.7%	29.6%	19.3%	17.9%
Neutral	62.1%	60.0%	52.1%	65.1%	61.5%
Dissatisfied	11.7%	10.7%	7.0%	8.4%	11.5%
Very dissatisfied	4.9%	6.7%	4.2%	7.2%	5.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

District					
1	2	3	4	5	
A	B	C	D	E	

Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

Very satisfied	4.7%	0.7%	2.6%	1.6%	2.8%
	b	a			
Satisfied	23.6%	25.5%	30.4%	25.6%	24.3%
Neutral	50.7%	56.2%	52.2%	56.0%	56.1%
Dissatisfied	15.5%	11.7%	12.2%	11.2%	11.2%
Very dissatisfied	5.4%	5.8%	2.6%	5.6%	5.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q21. Top choice

Availability of information about local governmental services & activities	30.1% De	33.6% d	39.4%	45.2% Ab	40.7% a
Efforts by local government to keep you informed about local issues	40.7%	42.7%	43.8%	41.1%	42.7%
Level of public involvement in local decision making	31.5%	27.5%	30.0%	30.4%	33.3%
Timeliness of information provided by your local government	19.9%	23.7%	22.5%	18.5%	25.3%
Usefulness of your City's website	18.5%	21.3%	21.3%	19.0%	17.3%
Your local governmental cable television channel(s)	6.9% be	1.9% a	4.4%	4.2%	2.0% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

	District				
	1	2	3	4	5
	A	B	C	D	E

Q21. Top choice (Cont.)

Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

20.4%	23.7%	15.0%	18.5%	16.0%
	c	b		

None chosen

14.4%	10.4%	10.6%	10.7%	9.3%
-------	-------	-------	-------	------

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-1. Developing Homelessness Shelters

High priority	53.5% C	62.3%	72.4% A	63.4%	62.7%
Medium priority	26.5%	25.7%	17.8%	24.8%	20.9%
Low priority	20.0% bCd	12.0% a	9.9% A	11.8% a	16.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-2. Homelessness Encampment Outreach & Cleanup

High priority	75.4%	78.6%	77.5%	78.8%	81.0%
Medium priority	16.4%	14.9%	16.6%	15.0%	12.7%
Low priority	8.2%	6.5%	6.0%	6.3%	6.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

District				
1	2	3	4	5
A	B	C	D	E

Q22-3. Affordable Housing Development

High priority	48.6% BCDE	64.3% AC	78.6% ABE	69.3% A	64.3% AC
Medium priority	34.8% BC	21.6% A	14.9% Ade	26.4% c	25.9% c
Low priority	16.7% CD	14.1% cD	6.5% Ab	4.3% AB	9.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-4. Youth Violence Reduction

High priority	69.2%	75.5% c	63.9% bd	74.4% c	74.6%
Medium priority	23.6%	20.5% c	29.9% be	23.2%	18.8% c
Low priority	7.2% d	4.0%	6.1%	2.4% a	6.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-5. Mental Health & Substance Use

High priority	71.3%	77.9%	71.8%	82.0%	82.5%
	de		de	ac	ac
Medium priority	21.5%	21.1%	21.8%	14.9%	13.3%
	e				a
Low priority	7.2%	1.0%	6.4%	3.1%	4.2%
	B	AC	B		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-6. Child & Family Support

High priority	54.1%	52.7%	60.8%	61.4%	56.6%
Medium priority	39.5%	42.3%	33.1%	35.4%	35.7%
Low priority	6.3%	5.0%	6.1%	3.2%	7.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-7. Veterans Support

High priority	48.5%	43.9%	49.3%	58.0%	60.7%
	e	DE		B	aB
Medium priority	39.8%	41.9%	37.5%	35.0%	31.0%
		e			b
Low priority	11.7%	14.1%	13.2%	7.0%	8.3%
		d		b	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-8. Senior Care

High priority	49.5%	46.4%	49.3%	59.3%	61.4%
	e	dE	e	b	aBc
Medium priority	43.2%	47.4%	43.3%	37.0%	33.1%
		dE		b	B
Low priority	7.3%	6.2%	7.3%	3.7%	5.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-9. Immigrant & Refugee Support

High priority	18.9%	26.3%	25.3%	34.2%	27.7%
	D			A	
Medium priority	41.3%	46.9%	43.2%	34.2%	35.0%
		de		b	b
Low priority	39.8%	26.8%	31.5%	31.6%	37.2%
	B	Ae			b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q22-10. Food Insecurity

High priority	55.1%	61.6%	59.6%	65.6%	52.1%
	d			ae	d
Medium priority	31.8%	31.3%	31.1%	28.7%	33.6%
Low priority	13.1%	7.1%	9.3%	5.7%	14.3%
	bd	ae		ae	bd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

**Q22-11. Nonprofit Capacity Building**

High priority	26.9%	27.3%	21.0%	25.6%	22.0%
Medium priority	33.9%	30.9% c	44.5% b	41.1%	33.0%
Low priority	39.2%	41.8%	34.5%	33.3%	45.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q23. Overall, how satisfied are you with the amount of services Tacoma devotes to social services? (without "not provided")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q23. How satisfied are you with the amount of services Tacoma devotes to social services

Very satisfied	2.4%	2.7%	2.0%	0.6%	3.6%
Satisfied	25.9% de	21.8%	18.5%	17.0% a	15.9% a
Neutral	46.3%	47.3%	44.4%	47.2%	40.6%
Dissatisfied	19.5% ce	21.8%	30.5% a	26.4%	30.4% a
Very dissatisfied	5.9%	6.4%	4.6%	8.8%	9.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32. Please imagine a ladder with steps numbered from zero (0) at the bottom to ten (10) at the top. The bottom of the ladder (0) represents the worst possible life in Tacoma for you, and the top of the ladder (10) represents the best possible life in Tacoma for you. On which step of the ladder would you say you personally feel you stand in terms of your life in Tacoma at this time? (without "not provided")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q32. What is your life in Tacoma at this time

Best possible life in Tacoma	4.7%	3.5%	2.5%	1.2%	0.7%
	e				a
9	10.4%	13.4%	1.3%	1.8%	1.4%
	CDE	CDE	AB	AB	AB
8	19.9%	25.9%	15.8%	16.3%	15.9%
		cde	b	b	b
7	26.5%	20.9%	30.4%	30.1%	20.0%
		cd	be	be	cd
6	16.6%	13.9%	15.8%	12.0%	17.9%
5	10.4%	10.9%	16.5%	21.1%	13.8%
	D	D		AB	
4	6.2%	4.5%	9.5%	10.2%	15.9%
	E	dE		b	AB
3	3.3%	2.5%	7.0%	4.8%	9.0%
	e	cE	b		aB
2	0.0%	2.5%	0.0%	0.6%	2.8%
	be	ac	be		ac
1	0.5%	1.0%	0.0%	0.6%	0.7%
Worst possible life in Tacoma	1.4%	1.0%	1.3%	1.2%	2.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32a. On which step (0 to 10) do you think you will stand in terms of your life in Tacoma about FIVE YEARS from now? (without "not provided")**

N=905

		District				
		1	2	3	4	5
		A	B	C	D	E

Q32a. What will your life in Tacoma be about 5 years from now

Best possible life in Tacoma	7.5%	6.7%	3.4%	4.3%	4.3%
9	13.9%	17.9% E	11.4%	11.0%	7.9% B
8	20.9%	28.7% E	21.5%	23.9%	15.0% B
7	19.9% b	12.3% a	17.4%	12.3%	17.1%
6	9.0%	6.2% e	10.1%	11.7%	14.3% b
5	11.4%	14.4%	15.4%	11.0%	12.9%
4	4.5%	3.6%	7.4%	7.4%	5.0%
3	5.0%	3.1% d	4.7%	8.0% b	7.9%
2	4.0%	3.1%	4.7%	6.1%	7.1%
1	1.0%	1.0%	1.3%	1.2%	3.6%
Worst possible life in Tacoma	3.0%	3.1%	2.7%	3.1%	5.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



## Crosstabs by How Long You Have Lived in Tacoma?

**District:**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

**District**

1	22.3%	19.5% f	23.9%	20.8%	16.5% F	30.2% bE
2	20.8% e	28.1% f	19.6%	27.3%	31.4% aF	19.5% bE
3	20.8% f	21.9% f	19.6%	18.2%	18.2%	13.5% ab
4	18.8%	18.0%	19.6%	22.1%	21.5%	17.3%
5	17.3%	12.5%	17.4%	11.7%	12.4%	19.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-1. Overall appearance of Tacoma</u>						
Very satisfied	4.6%	3.9%	2.2%	2.6%	1.7%	2.5%
Satisfied	40.8% BEF	22.7% A	26.1%	33.8% f	26.4% A	20.6% Ad
Neutral	21.4%	25.8%	23.9%	22.1%	23.1%	21.2%
Dissatisfied	27.6% f	33.6%	32.6%	32.5%	35.5%	38.6% a
Very dissatisfied	5.6% BceF	14.1% A	15.2% a	9.1%	13.2% a	17.1% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-2. Overall image of Tacoma</u>						
Very satisfied	6.2% ef	4.7%	2.2%	2.6%	0.8% a	2.5% a
Satisfied	30.3%	25.0%	23.9%	35.1% f	30.6%	23.2% d
Neutral	29.7% f	28.9% f	41.3% DeF	18.2% C	24.0% c	19.7% abC
Dissatisfied	29.2% f	28.9%	19.6% f	36.4%	33.1%	38.2% ac
Very dissatisfied	4.6% BceF	12.5% A	13.0% a	7.8%	11.6% a	16.2% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-3. Overall quality of life in Tacoma</u>						
Very satisfied	9.1%	7.0%	8.7%	9.1%	6.6%	7.9%
Satisfied	48.2% F	42.2%	41.3%	41.6%	37.2%	34.3% A
Neutral	24.4%	20.3%	23.9%	20.8%	27.3%	26.7%
Dissatisfied	13.7% bdeF	23.4% a	17.4%	24.7% a	22.3% a	23.5% A
Very dissatisfied	4.6%	7.0%	8.7%	3.9%	6.6%	7.6%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-4. Overall quality of services provided by City</u>						
Very satisfied	6.3%	5.6%	0.0%	3.9%	2.5%	6.2%
Satisfied	41.4% bf	27.8% a	31.8%	38.2%	33.9%	30.2% a
Neutral	29.8%	34.1%	40.9% d	23.7% c	32.2%	31.2%
Dissatisfied	16.8%	23.8%	15.9%	25.0%	19.5%	22.7%
Very dissatisfied	5.8%	8.7%	11.4%	9.2%	11.9%	9.7%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-5. Overall value that you receive for your City taxes &amp; fees</u>						
Very satisfied	2.6%	6.4%	0.0%	2.6%	2.5%	3.8%
Satisfied	25.7% bcF	14.4% ad	10.9% ad	27.6% bcF	20.2%	13.7% AD
Neutral	33.0% def	28.8%	39.1% def	18.4% ac	21.8% ac	23.3% ac
Dissatisfied	27.7%	26.4%	26.1%	31.6%	31.1%	32.6%
Very dissatisfied	11.0% BcEF	24.0% A	23.9% a	19.7%	24.4% A	26.5% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-6. How well your community is managing growth</u>						
Very satisfied	4.9% be	0.0% aD	2.3%	5.5% Be	0.0% ad	2.6%
Satisfied	29.9% ceF	19.8%	14.0% a	21.9%	18.5% a	17.2% A
Neutral	31.5%	25.6%	32.6%	30.1%	30.3%	30.5%
Dissatisfied	25.0% be	37.2% a	25.6%	27.4%	36.1% a	32.8%
Very dissatisfied	8.7% bCf	17.4% a	25.6% A	15.1%	15.1%	16.9% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-7. Whether you feel like you belong in the community</u>						
Very satisfied	17.5% f	12.8%	17.4%	10.5%	15.0%	11.3% a
Satisfied	43.8% f	36.8%	39.1%	39.5%	40.0%	35.0% a
Neutral	25.8% f	30.4%	26.1%	35.5%	30.8%	36.0% a
Dissatisfied	9.3%	11.2%	6.5%	10.5%	8.3%	10.3%
Very dissatisfied	3.6% c	8.8%	10.9% a	3.9%	5.8%	7.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q1-8. Overall access to daily essentials, like grocery stores &amp; schools</u>						
Very satisfied	27.4%	27.6%	26.1%	27.3%	24.8%	27.0%
Satisfied	46.2%	43.3%	41.3%	48.1%	51.2%	45.7%
Neutral	13.2%	13.4%	10.9%	13.0%	14.9%	18.4%
Dissatisfied	8.6%	9.4%	13.0% f	11.7% f	9.1%	5.1% cd
Very dissatisfied	4.6% e	6.3% dE	8.7% DE	0.0% bC	0.0% aBCf	3.8% e

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-1. Transportation safety in Tacoma</u>						
Very satisfied	4.1%	2.6%	2.3%	1.5%	1.8%	4.1%
Satisfied	26.5% f	21.1%	23.3%	24.2%	26.3%	18.6% a
Neutral	27.6%	32.5%	34.9%	28.8%	31.6%	34.9%
Dissatisfied	30.0%	23.7%	30.2%	24.2%	25.4%	27.1%
Very dissatisfied	11.8%	20.2%	9.3%	21.2%	14.9%	15.3%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-2. Efforts to reduce climate change in Tacoma</u>						
Very satisfied	3.7%	3.0%	2.5%	4.5%	5.0%	4.8%
Satisfied	28.0% D	32.7% D	20.0%	10.4% ABef	22.8% d	24.9% d
Neutral	40.2% d	30.7% DeF	42.5%	56.7% aB	47.5% b	48.7% B
Dissatisfied	21.3%	22.8%	27.5% f	14.9%	14.9%	14.5% c
Very dissatisfied	6.7%	10.9%	7.5%	13.4%	9.9%	7.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-3. Ease of bicycle travel in Tacoma</u>						
Very satisfied	5.3%	4.0%	5.3%	4.5%	4.0%	5.5%
Satisfied	15.8% f	18.8%	26.3%	15.2%	20.2%	25.6% a
Neutral	27.6% eF	29.7% f	34.2%	36.4%	42.4% a	41.6% Ab
Dissatisfied	28.3% f	23.8%	21.1%	34.8% F	22.2%	18.1% aD
Very dissatisfied	23.0% deF	23.8% deF	13.2%	9.1% ab	11.1% ab	9.2% AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-4. Ease of walking in your neighborhood</u>						
Very satisfied	19.4% e	18.8%	15.6%	17.1%	10.0% a	13.7%
Satisfied	36.7%	41.4%	31.1%	38.2%	47.5%	43.0%
Neutral	11.7%	14.1%	15.6%	15.8%	15.8%	17.5%
Dissatisfied	19.4% b	10.9% ad	20.0%	22.4% b	17.5%	15.3%
Very dissatisfied	12.8%	14.8%	17.8%	6.6%	9.2%	10.5%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-5. Health risks associated with wildfire smoke and/or extreme heat in Tacoma</u>						
Very satisfied	1.2% e	3.4%	4.7%	2.7%	5.5% a	4.5%
Satisfied	32.1%	26.9%	20.9%	28.4%	22.7%	28.2%
Neutral	42.9%	41.2%	44.2%	41.9%	40.9%	48.1%
Dissatisfied	17.3%	18.5%	14.0%	20.3%	26.4% f	15.3% e
Very dissatisfied	6.5% c	10.1% f	16.3% aeF	6.8%	4.5% c	3.8% bC

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-6. Health of Puget Sound &amp; its native plants &amp; animals, including salmon, orcas, &amp; shellfish</u>						
Very satisfied	5.0%	5.9%	4.8%	4.1%	6.0%	4.4%
Satisfied	33.0% b	21.0% af	21.4%	26.0%	23.3% f	33.8% be
Neutral	27.9%	24.4%	38.1%	31.5%	32.8%	30.7%
Dissatisfied	27.4%	32.8% f	19.0%	28.8%	29.3%	22.2% b
Very dissatisfied	6.7% bc	16.0% af	16.7% a	9.6%	8.6%	8.9% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q2-7. Access to affordable food

Very satisfied	4.1%	5.5% d	2.2%	0.0% bf	4.2%	6.2% d
Satisfied	35.7% f	34.6%	32.6%	35.5%	28.6%	26.7% a
Neutral	22.4%	22.8%	21.7%	27.6%	23.5%	26.1%
Dissatisfied	28.1%	22.8%	19.6%	23.7%	29.4%	25.7%
Very dissatisfied	9.7% C	14.2%	23.9% A	13.2%	14.3%	15.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-8. Level of access to arts, culture, science, and/or heritage programs or experiences in the community</u>						
Very satisfied	18.8% e	16.8%	11.6%	14.5%	9.2% a	15.3%
Satisfied	43.5% e	42.4% e	48.8%	50.0%	57.5% abf	45.2% e
Neutral	21.5% f	23.2%	25.6%	23.7%	25.8%	29.6% a
Dissatisfied	13.6%	12.0%	7.0%	10.5%	6.7%	8.3%
Very dissatisfied	2.6%	5.6% ef	7.0% ef	1.3%	0.8% bc	1.7% bc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-9. Proximity to daily essential services, like schools &amp; parks</u>						
Very satisfied	27.0% c	22.2%	10.9% a	20.8%	20.7%	19.8%
Satisfied	50.5%	50.8%	54.3%	53.2%	59.5%	53.0%
Neutral	11.7% bcf	20.6% a	26.1% ae	16.9%	11.6% cf	19.8% ae
Dissatisfied	8.2%	5.6%	4.3%	7.8%	5.8%	5.4%
Very dissatisfied	2.6%	0.8%	4.3%	1.3%	2.5%	1.9%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q2-10. Access to local businesses, like shops &amp; restaurants</u>						
Very satisfied	23.0%	21.3%	10.9%	14.5%	22.3%	16.8%
Satisfied	51.0%	45.7% d	50.0%	60.5% b	56.2%	54.6%
Neutral	12.8% f	17.3%	21.7%	17.1%	10.7% f	20.0% ae
Dissatisfied	10.2%	10.2%	13.0%	3.9%	9.9%	7.6%
Very dissatisfied	3.1%	5.5% eF	4.3%	3.9%	0.8% b	1.0% B

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
	A	B	C	D	E	F
<u>Q2-11. Overall quality of library services in Tacoma</u>						
Very satisfied	30.2% eF	22.5%	21.4%	26.4%	17.7% a	17.9% A
Satisfied	35.2% ef	46.8%	42.9%	41.7%	49.6% a	45.4% a
Neutral	23.9%	19.8%	14.3%	22.2%	19.5%	22.5%
Dissatisfied	6.3%	7.2%	9.5%	8.3%	9.7%	9.3%
Very dissatisfied	4.4%	3.6%	11.9% de	1.4% c	3.5% c	5.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

**Q3-1. Police patrol**

Very satisfied	4.9%	3.3%	0.0%	4.0%	1.7%	3.9%
Satisfied	18.7%	12.5%	9.3%	20.0%	10.3%	15.4%
Neutral	31.3% df	25.8%	34.9% d	17.3% ac	21.6%	23.2% a
Dissatisfied	24.7% def	25.8%	34.9%	37.3% a	37.1% a	34.6% a
Very dissatisfied	20.3% b	32.5% af	20.9%	21.3%	29.3%	22.9% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

**Q3-2. Efforts by police in your community to prevent crime**

Very satisfied	4.0%	3.5%	0.0%	2.9%	1.8%	3.6%
Satisfied	16.4% be	7.9% a	16.7%	14.5%	8.0% a	12.8%
Neutral	29.4%	21.1%	31.0%	21.7%	24.1%	24.6%
Dissatisfied	26.6%	32.5%	23.8%	26.1%	26.8%	32.5%
Very dissatisfied	23.7% bE	35.1% a	28.6%	34.8%	39.3% Af	26.6% e

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q3-3. Police investigations

Very satisfied	2.3%	0.0%	0.0%	1.7%	1.0%	3.1%
Satisfied	15.3% e	7.4%	12.1%	13.3%	6.9% a	11.6%
Neutral	32.8%	39.4% d	42.4%	23.3% bf	36.3%	39.1% d
Dissatisfied	22.1%	20.2%	30.3%	30.0%	25.5%	26.7%
Very dissatisfied	27.5%	33.0% F	15.2%	31.7% f	30.4% f	19.4% Bde

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q3-4. Police community programs

Very satisfied	5.0%	1.3%	0.0%	1.8%	1.1%	3.5%
Satisfied	10.7%	11.5%	12.5%	5.3%	6.5%	17.3%
				f	f	de
Neutral	45.5%	42.3%	43.8%	43.9%	51.6%	45.6%
Dissatisfied	19.0%	20.5%	18.8%	15.8%	20.4%	18.6%
Very dissatisfied	19.8%	24.4%	25.0%	33.3%	20.4%	15.0%
				F		D

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q3-5. How quickly police respond to emergencies

Very satisfied	2.9%	1.9%	5.6%	3.0%	1.9%	3.6%
Satisfied	22.5% E	15.1%	11.1%	16.7%	9.5% A	16.3%
Neutral	28.3%	23.6%	38.9%	21.2%	23.8%	25.0%
Dissatisfied	24.6%	23.6%	25.0%	22.7%	32.4%	29.0%
Very dissatisfied	21.7% bd	35.8% a	19.4%	36.4% a	32.4%	26.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q3-6. Enforcement of local codes &amp; ordinances</u>						
Very satisfied	2.7%	1.0%	2.6%	0.0%	0.9%	1.1%
Satisfied	15.6% c	7.7%	2.6% a	13.2%	7.5%	12.0%
Neutral	32.7%	30.8%	25.6%	27.9%	30.2%	28.0%
Dissatisfied	27.2% c	27.9% c	46.2% abef	27.9%	28.3% c	28.7% c
Very dissatisfied	21.8% e	32.7%	23.1%	30.9%	33.0% a	30.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q3-7. Overall quality of police services

Very satisfied	5.4% e	1.8%	2.4%	2.8%	0.0% a	2.3%
Satisfied	16.1%	15.2%	14.3%	18.1%	12.2%	19.1%
Neutral	36.3%	31.3%	40.5%	33.3%	34.8%	34.4%
Dissatisfied	25.0%	25.0%	21.4%	27.8%	29.6%	28.1%
Very dissatisfied	17.3%	26.8% f	21.4%	18.1%	23.5%	16.1% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q3-8. Fire response & suppression

Very satisfied	24.6%	15.5% f	21.2%	25.0%	22.9%	26.0% b
Satisfied	54.2%	54.6%	54.5%	46.9%	59.6%	50.9%
Neutral	18.3%	25.8% e	21.2%	28.1% e	12.8% bd	19.9%
Dissatisfied	2.1%	3.1%	3.0%	0.0%	2.8%	2.5%
Very dissatisfied	0.7%	1.0%	0.0%	0.0%	1.8%	0.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q3-9. How quickly emergency medical services personnel respond to emergencies

Very satisfied	25.8%	20.0% f	20.6%	32.3%	26.4%	34.1% b
Satisfied	52.3%	50.5%	55.9%	43.5%	49.1%	44.4%
Neutral	17.4%	24.2%	20.6%	17.7%	20.8%	17.0%
Dissatisfied	3.0%	4.2%	2.9%	4.8%	1.9%	3.3%
Very dissatisfied	1.5%	1.1%	0.0%	1.6%	1.9%	1.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q3-10. How quickly fire services personnel respond to emergencies

Very satisfied	27.9%	19.6% f	23.5%	32.8%	22.3% f	33.2% be
Satisfied	51.5%	53.3%	55.9%	39.7%	55.3%	44.6%
Neutral	17.6%	25.0%	17.6%	25.9%	20.4%	18.8%
Dissatisfied	2.2%	0.0%	2.9%	1.7%	0.0%	3.0%
Very dissatisfied	0.7%	2.2%	0.0%	0.0%	1.9%	0.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q3-11. Overall quality of emergency medical services</u>						
Very satisfied	26.1%	16.7% F	25.7%	28.6%	24.3%	32.5% B
Satisfied	49.3%	53.9% d	51.4%	38.1% b	47.7%	43.3%
Neutral	19.4%	26.5%	22.9%	28.6%	22.4%	18.8%
Dissatisfied	3.7%	1.0%	0.0%	4.8%	2.8%	4.3%
Very dissatisfied	1.5%	2.0%	0.0%	0.0%	2.8%	1.1%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q3-12. Overall quality of fire services

Very satisfied	27.8% b	16.3% adF	22.2%	34.5% b	23.6%	32.8% B
Satisfied	49.6%	54.3%	52.8%	37.9%	51.9%	45.3%
Neutral	19.5%	26.1%	25.0%	25.9%	22.6%	20.1%
Dissatisfied	2.3%	1.1%	0.0%	1.7%	0.0%	1.5%
Very dissatisfied	0.8%	2.2%	0.0%	0.0%	1.9%	0.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q4. Top choice</u>						
Police patrol	26.9% F	35.9%	32.6%	32.5%	34.7%	43.7% A
Efforts by police in your community to prevent crime	49.7%	49.2%	52.2%	48.1%	46.3%	53.5%
Police investigations	10.7% e	17.2%	10.9%	11.7%	19.8% a	12.6%
Police community programs	10.7%	10.9%	15.2%	13.0%	10.7%	7.2%
How quickly police respond to emergencies	28.4% deF	31.3%	37.0%	41.6% a	40.5% a	40.3% A
Enforcement of local codes & ordinances	20.8%	19.5%	17.4%	19.5%	21.5%	22.6%
Overall quality of police services	22.3% c	17.2% C	37.0% aBf	26.0%	26.4%	21.7% c
Fire response & suppression	12.2% d	15.6% d	13.0%	3.9% ab	10.7%	9.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q4. Top choice (Cont.)

How quickly emergency medical services personnel respond to emergencies	42.6% DEF	32.0%	32.6%	20.8% A	27.3% A	23.9% A
How quickly fire services personnel respond to emergencies	16.2%	14.1%	13.0%	10.4%	14.9%	11.6%
Overall quality of emergency medical services	23.9% eF	25.8% eF	15.2%	15.6%	13.2% ab	9.1% AB
Overall quality of fire services	10.7% f	10.2%	6.5%	11.7% f	8.3%	5.3% ad
None chosen	5.6% d	6.3%	4.3%	14.3% ae	5.8% d	10.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-1. Condition of major streets</u>						
Very satisfied	2.0%	3.1%	2.2%	0.0%	1.7%	1.9%
Satisfied	25.5%	23.4%	17.4%	21.1%	25.6%	19.7%
Neutral	20.4%	16.4% c	30.4% bF	19.7%	21.5%	14.3% C
Dissatisfied	36.2%	31.3%	30.4%	38.2%	30.6%	40.8%
Very dissatisfied	15.8% bf	25.8% a	19.6%	21.1%	20.7%	23.2% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-2. Adequacy of street lighting in your community</u>						
Very satisfied	6.7%	7.1%	6.5%	5.3%	7.4%	5.8%
Satisfied	44.3% e	37.0%	39.1%	38.2%	33.1% a	38.5%
Neutral	17.5% Ef	24.4%	26.1%	21.1%	30.6% A	26.5% a
Dissatisfied	22.7%	20.5%	10.9% e	25.0%	24.8% c	22.7%
Very dissatisfied	8.8%	11.0% e	17.4% Ef	10.5%	4.1% bC	6.5% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-3. Condition of street signs &amp; traffic signals</u>						
Very satisfied	8.7%	6.3%	4.3%	5.3%	5.0%	6.1%
Satisfied	43.9%	36.7% f	34.8%	40.8%	43.8%	48.6% b
Neutral	21.9% f	25.0%	32.6%	19.7%	31.4%	30.0% a
Dissatisfied	21.4% F	24.2% F	15.2%	30.3% eF	15.7% d	11.5% ABD
Very dissatisfied	4.1% c	7.8%	13.0% aeF	3.9%	4.1% c	3.8% C

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-4. Cleanliness of streets &amp; public areas</u>						
Very satisfied	4.1% e	0.8%	2.2%	1.3%	0.0% a	1.6%
Satisfied	23.9% f	21.3%	17.4%	13.2%	15.0%	16.2% a
Neutral	22.8% c	15.0% D	8.7% aDe	30.3% BC	24.2% c	20.0%
Dissatisfied	26.9% f	27.6%	39.1%	23.7%	34.2%	35.2% a
Very dissatisfied	22.3% b	35.4% a	32.6%	31.6%	26.7%	27.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-5. Solid waste (e.g., trash, yard waste &amp; recycling services)</u>						
Very satisfied	18.9%	18.9%	17.4%	13.2%	13.4%	21.1%
Satisfied	44.9%	39.4%	39.1%	51.3%	49.6%	45.4%
Neutral	12.8%	18.1%	19.6%	17.1%	14.3%	17.6%
Dissatisfied	16.8%	15.7%	8.7%	7.9% e	19.3% df	10.9% e
Very dissatisfied	6.6%	7.9%	15.2% EF	10.5% e	3.4% Cd	5.1% C

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-6. Stormwater management/flood control</u>						
Very satisfied	9.4%	14.7%	9.3%	13.0%	8.2%	10.7%
Satisfied	52.6%	44.0%	39.5%	50.7%	54.5% f	43.3% e
Neutral	23.4% f	28.4%	27.9%	26.1%	26.4%	33.2% a
Dissatisfied	9.9%	9.5%	18.6% def	5.8% c	7.3% c	7.6% c
Very dissatisfied	4.7%	3.4%	4.7%	4.3%	3.6%	5.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-7. Wastewater/sanitary sewer services</u>						
Very satisfied	12.2%	16.0%	8.9%	10.1%	8.8%	11.6%
Satisfied	57.2%	51.3%	48.9%	56.5%	57.5%	51.7%
Neutral	23.9%	26.1%	28.9%	21.7%	26.5%	29.3%
Dissatisfied	5.0%	3.4%	8.9%	7.2%	3.5%	3.4%
Very dissatisfied	1.7%	3.4%	4.4%	4.3%	3.5%	4.1%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-8. Electric utility services</u>						
Very satisfied	11.8% b	20.0% a	10.9%	17.3%	13.9%	16.9%
Satisfied	60.5% f	51.2%	47.8%	52.0%	57.4%	50.2% a
Neutral	19.0%	18.4%	30.4%	17.3%	18.3%	22.7%
Dissatisfied	6.7%	6.4%	4.3%	8.0%	7.0%	5.8%
Very dissatisfied	2.1%	4.0%	6.5%	5.3%	3.5%	4.5%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-9. Overall quality of water services</u>						
Very satisfied	11.7% f	16.8%	10.9%	18.1%	17.4%	18.8% a
Satisfied	61.2%	56.0%	50.0%	54.2%	60.0%	53.9%
Neutral	21.4%	15.2% c	32.6% be	20.8%	17.4% c	20.4%
Dissatisfied	4.1%	8.0%	2.2%	4.2%	3.5%	4.6%
Very dissatisfied	1.5%	4.0%	4.3%	2.8%	1.7%	2.3%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-10. Utility billing &amp; customer service</u>						
Very satisfied	11.3%	19.0% ce	4.5% b	10.8%	9.3% b	14.4%
Satisfied	49.0%	40.5%	45.5%	43.2%	48.3%	42.5%
Neutral	24.2%	23.8%	27.3%	27.0%	26.3%	24.3%
Dissatisfied	11.3%	7.9%	13.6%	10.8%	8.5%	10.9%
Very dissatisfied	4.1%	8.7%	9.1%	8.1%	7.6%	8.0%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-11. Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)</u>						
Very satisfied	15.2% b	7.8% a	6.7%	11.8%	14.0%	12.5%
Satisfied	34.0% f	41.4%	42.2%	43.4%	38.0%	42.8% a
Neutral	13.2% e	13.3% e	8.9% e	18.4%	24.0% abcf	15.7% e
Dissatisfied	22.8% e	19.5%	31.1% E	21.1%	12.4% aCf	21.7% e
Very dissatisfied	14.7% dF	18.0% dF	11.1%	5.3% ab	11.6%	7.3% AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)</u>						
Very satisfied	3.0%	1.8% f	0.0%	1.5%	3.6%	7.4% b
Satisfied	20.7%	16.8% cf	32.5% b	20.0%	20.9%	26.5% b
Neutral	32.0%	30.1%	22.5%	33.8%	38.2%	38.2%
Dissatisfied	24.9%	32.7% F	27.5%	33.8% f	28.2%	19.1% Bd
Very dissatisfied	19.5% eF	18.6% eF	17.5%	10.8%	9.1% ab	8.8% AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q6. Top choice

Condition of major streets	60.4% f	60.2% f	67.4%	50.6% EF	70.2% D	71.1% abD
Adequacy of street lighting in your community	21.8% b	12.5% adeF	19.6%	26.0% b	24.0% b	27.4% B
Condition of street signs & traffic signals	13.2%	15.6%	23.9% ef	15.6%	9.1% c	11.0% c
Cleanliness of streets & public areas	53.3%	53.1%	60.9%	61.0%	57.0%	58.8%
Solid waste (e.g., trash, yard waste & recycling services)	21.3%	19.5%	23.9%	24.7%	19.8%	20.8%
Stormwater management/flood control	10.2% f	6.3%	10.9%	3.9%	7.4%	4.7% a
Wastewater/sanitary sewer services	9.6%	14.8%	10.9%	7.8%	14.0%	9.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
Electric utility services	14.2%	17.2%	10.9%	22.1%	14.9%	18.9%
Overall quality of water services	20.3%	21.1%	8.7%	20.8%	14.0%	16.4%
Utility billing & customer service	5.1%	7.0%	6.5%	3.9%	9.9%	9.4%
Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)	39.6% F	39.1% f	37.0%	31.2%	30.6%	27.7% Ab
Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)	20.3% F	19.5% F	10.9%	18.2% F	14.0% F	6.3% ABDE
None chosen	1.0%	2.3%	2.2%	3.9%	1.7%	3.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q7. Top choice</u>						
Support of business district	17.3%	14.8%	17.4%	14.3%	20.7%	17.0%
Sense of identify/ belonging	8.1% ce	4.7%	0.0% a	6.5%	2.5% a	6.0%
Housing affordability	56.9%	51.6%	50.0%	57.1%	56.2%	53.5%
Environmental impacts & public health	26.9% F	21.1% f	26.1% F	22.1% f	19.8% f	11.9% AbCde
Access to local businesses & shops	9.6% e	6.3%	10.9%	3.9%	3.3% a	8.5%
Access to pedestrian and/or bike-friendly streets	20.3% deF	19.5% dF	21.7% dF	7.8% abc	11.6% a	7.5% ABC
Addressing homelessness	67.0%	69.5%	65.2%	74.0%	70.2%	72.6%
Access to parks/recreational activities	10.7%	9.4%	8.7%	14.3%	8.3%	11.3%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				



**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
Access to living wage jobs	38.6% f	32.0%	32.6%	27.3%	33.9%	27.7% a
Arts & cultural amenities	11.2% eF	7.8%	4.3%	5.2%	4.1% a	4.4% A
Traffic calming measures (traffic circles, speed bumps, slower driving speeds, etc.)	22.3%	24.2%	21.7%	23.4%	23.1%	23.3%
Youth activities or services	8.1% CeF	14.1%	23.9% A	15.6%	15.7% a	17.3% A
Senior centers or services	4.1% dF	8.6%	10.9%	11.7% ae	4.1% dF	15.1% AE
Social/health services	26.9% F	28.9% F	23.9%	27.3% F	21.5%	14.5% ABD
Preservation of neighbor character	10.7% deF	17.2%	13.0%	20.8% a	20.7% a	22.3% A
Community safety	43.7% f	50.8%	54.3%	48.1%	53.7%	53.5% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q7. Top choice (Cont.)

Other	1.0%	4.7%	2.2%	6.5%	8.3%	9.1%
	bdEF	a		a	A	A
None chosen	0.5%	0.8%	2.2%	1.3%	1.7%	2.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q8-1. Livable wage job opportunities available to you in Tacoma</u>						
Very satisfied	4.8%	5.6%	2.6%	7.6%	1.8%	5.5%
Satisfied	28.5%	27.8%	23.7%	27.3%	21.8%	22.9%
Neutral	31.5% f	35.2%	28.9%	39.4%	37.3%	41.8% a
Dissatisfied	21.8%	19.4%	28.9%	19.7%	29.1%	22.9%
Very dissatisfied	13.3% f	12.0%	15.8%	6.1%	10.0%	6.9% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q8-2. Access to job training programs &amp; resources</u>						
Very satisfied	4.8%	3.8%	0.0%	0.0%	3.1%	4.0%
Satisfied	27.6%	20.5%	26.9%	32.1%	20.4%	26.1%
Neutral	42.9%	51.3% c	26.9% bdef	55.4% c	50.0% c	47.3% c
Dissatisfied	17.1%	21.8%	30.8% d	12.5% c	21.4%	17.3%
Very dissatisfied	7.6% d	2.6% c	15.4% bDf	0.0% aC	5.1%	5.3% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q8-3. Overall length of your commute to work</u>						
Very satisfied	18.8% d	22.9%	15.8%	31.3% aef	18.3% d	18.1% d
Satisfied	34.1%	32.1%	28.9%	35.8%	41.3% f	30.2% e
Neutral	21.8% F	23.9% F	26.3%	19.4% F	27.5% f	40.3% ABDe
Dissatisfied	14.7% ef	11.0%	10.5%	9.0%	6.4% a	7.3% a
Very dissatisfied	10.6% F	10.1% f	18.4% deF	4.5% c	6.4% c	4.0% AbC

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q8-4. Cost of living in Tacoma</u>						
Very satisfied	2.0%	2.4%	2.3%	1.3%	0.8%	0.6%
Satisfied	26.5% cDEF	18.9% f	9.1% a	11.7% A	12.5% A	10.3% Ab
Neutral	24.5% d	20.5% d	25.0%	36.4% abef	20.8% d	23.2% d
Dissatisfied	34.2%	41.7%	31.8%	44.2%	35.8%	40.6%
Very dissatisfied	12.8% CEF	16.5% cde	31.8% AbD	6.5% bCEF	30.0% AbD	25.2% AD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q8-5. Overall economic health of Tacoma</u>						
Very satisfied	3.4% f	0.8%	0.0%	0.0%	0.9%	0.7% a
Satisfied	21.5% e	18.6%	12.2% d	29.0% cE	10.3% aDf	19.3% e
Neutral	39.0%	34.7%	48.8% f	30.4%	31.6%	31.2% c
Dissatisfied	29.9%	29.7%	24.4%	31.9%	38.5%	29.6%
Very dissatisfied	6.2% BEF	16.1% A	14.6%	8.7% f	18.8% A	19.3% Ad

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q9. What is your level of agreement with the following statement? "In the future, daily essentials, such as groceries, schools, parks, and healthcare, should be a safe and short walk, bus, train, or bike ride away for every resident." (without "not provided")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

**Q9. In the future, daily essentials, such as groceries, schools, parks, & healthcare, should be a safe & short walk, bus, train, or bike ride away for every resident**

Strongly agree	70.6% cEF	69.3% eF	54.3% a	65.3% F	53.3% Ab	43.5% ABD
Agree	21.6% F	19.7% F	30.4%	22.7%	28.3%	33.1% AB
Neutral	4.6% ceF	6.3% f	13.0% a	6.7%	12.5% a	13.0% Ab
Disagree	2.6% F	2.4% f	2.2%	5.3%	3.3%	8.8% Ab
Strongly disagree	0.5%	2.4%	0.0%	0.0%	2.5%	1.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q10-1. Overall feeling of safety in your community</u>						
Very safe	6.6%	3.1%	4.4%	1.3%	3.3%	4.2%
Safe	42.3% ceF	39.8% c	22.2% ab	34.2%	29.8% a	31.0% A
Neutral	19.4% c	20.3% c	35.6% ab	23.7%	24.8%	23.0%
Unsafe	26.0%	25.0%	26.7%	23.7%	32.2%	25.9%
Very unsafe	5.6% bDF	11.7% a	11.1%	17.1% A	9.9%	16.0% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q10-2. In community parks

Very safe	4.7%	3.2%	2.2%	0.0%	3.3%	3.6%
Safe	38.9% EF	36.8% ef	28.9%	35.1%	23.3% Ab	24.7% Ab
Neutral	28.4%	23.2%	20.0%	27.0%	32.5%	26.3%
Unsafe	20.5% cf	24.8%	35.6% a	25.7%	30.0%	30.5% a
Very unsafe	7.4% f	12.0%	13.3%	12.2%	10.8%	14.9% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q10-3. In retail areas

Very safe	6.1%	4.0%	6.5%	5.4%	1.7%	2.9%
Safe	46.4% cEF	39.7% f	28.3% a	39.2%	30.0% A	29.8% Ab
Neutral	25.5%	24.6%	32.6%	24.3%	29.2%	27.8%
Unsafe	19.4% eF	27.0%	21.7%	21.6%	30.0% a	29.8% A
Very unsafe	2.6% cdEF	4.8%	10.9% a	9.5% a	9.2% A	9.7% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q10-4. In the downtown area of your community</u>						
Very safe	5.7% dF	5.6% dF	2.2%	0.0% ab	1.7%	0.3% AB
Safe	26.6% F	23.8%	21.7%	24.0%	22.0%	16.2% A
Neutral	25.0%	24.6%	23.9%	32.0%	27.1%	24.4%
Unsafe	33.9%	28.6%	34.8%	30.7%	27.1%	34.0%
Very unsafe	8.9% bEF	17.5% a	17.4%	13.3% f	22.0% A	25.1% Ad

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q10-5. In your neighborhood at night

Very safe	7.7% df	4.8%	4.3%	1.3% a	4.1%	3.5% a
Safe	25.1%	25.4%	23.9%	26.7%	25.6%	26.5%
Neutral	25.1%	23.0%	23.9%	22.7%	26.4%	28.8%
Unsafe	26.7%	28.6%	26.1%	33.3% f	25.6%	21.1% d
Very unsafe	15.4%	18.3%	21.7%	16.0%	18.2%	20.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q10-6. In your neighborhood during the day

Very safe	25.6% ef	18.8%	19.6%	16.0%	14.0% a	16.3% a
Safe	44.1%	44.5%	47.8%	52.0%	47.1%	44.9%
Neutral	17.9%	23.4%	15.2%	14.7%	25.6%	20.5%
Unsafe	11.8%	9.4%	8.7%	14.7%	11.6%	13.8%
Very unsafe	0.5% bCf	3.9% a	8.7% Ae	2.7%	1.7% c	4.5% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months? (without "not provided")**

N=905

		Q28. How Many Years Have You Lived in Tacoma					
		0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
		A	B	C	D	E	F
<u>Q11. Has your household been the victim of a crime in Tacoma in last 12 months</u>							
Yes		31.4%	33.6%	37.0%	41.3%	42.5%	31.5%
		e				af	e
No		68.6%	66.4%	63.0%	58.7%	57.5%	68.5%
		e				af	e

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11a. If "yes" to Question 11, did you report the crime? (without "not provided")**

N=306

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q11a. Did you report the crime

Yes	76.3%	62.8%	88.2% e	71.0%	61.2% c	69.1%
No	23.7%	37.2%	11.8% e	29.0%	38.8% c	30.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q12. Do Tacoma Police Officers treat people fairly? (without "not provided")**

N=905

**Q28. How Many Years Have You Lived in Tacoma**

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q12. Tacoma Police officers treat people fairly

Strongly agree	7.9%	12.6%	4.5%	9.6%	12.2%	13.5%
Agree	20.3% F	23.5% F	29.5%	27.4%	22.6% F	38.0% ABE
Neutral	41.8% f	37.0%	40.9%	39.7%	38.3%	32.3% a
Disagree	18.1% f	17.6%	13.6%	12.3%	16.5%	10.8% a
Strongly disagree	11.9% f	9.2%	11.4%	11.0%	10.4%	5.4% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q13. Would you say your trust in Tacoma's Municipal Government is... (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q13. Your trust in Tacoma's Municipal Government</u>						
Excellent	3.6%	2.5%	2.3%	0.0%	1.7%	1.3%
Good	30.8% Bef	15.1% A	25.6%	19.7%	19.8% a	21.3% a
Fair	42.0%	47.9% f	39.5%	40.9%	36.2%	37.2% b
Poor	23.7% bdEF	34.5% a	32.6%	39.4% a	42.2% A	40.2% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14. Have you contacted the City with a question, problem, or complaint during the past year?**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q14. Have you contacted City with a question, problem, or complaint during past year

Yes	34.5%	57.0%	50.0%	45.5%	45.5%	45.6%
	Bf	Af				ab
No	65.5%	43.0%	50.0%	54.5%	54.5%	54.4%
	Bf	Af				ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q14a. Which City department or division did you contact most recently</u>						
Police Department	13.4%	17.8%	13.0%	22.9%	23.6%	17.1%
Fire/Emergency Medical Services	1.5%	1.4%	0.0%	5.7%	5.5%	2.9%
Tacoma Public Utilities (power, water, rail)	13.4%	13.7%	13.0%	11.4%	5.5% f	17.1% e
City Clerk	3.0%	1.4%	0.0%	0.0%	0.0%	0.7%
Building Permitting & Planning	11.9% F	11.0% f	0.0%	8.6%	5.5%	2.9% Ab
Public Works	9.0%	4.1% f	8.7%	2.9%	5.5%	13.6% b
311 Customer Service Center	17.9%	27.4%	26.1%	28.6%	32.7% f	17.1% e
Code Enforcement	9.0%	6.8%	17.4%	5.7%	10.9%	10.7%
Small Business Support	0.0%	2.7%	0.0%	2.9%	0.0%	0.7%
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q14a. Which City department or division did you contact most recently (Cont.)

Tax & Licensing Office	6.0%	2.7%	0.0%	0.0%	0.0%	2.9%
Utility Billing	3.0%	2.7%	0.0%	0.0%	1.8%	2.9%
City Manager's Office	6.0% b	0.0% acd	8.7% bf	5.7% b	1.8%	1.4% c
Other	6.0%	8.2%	13.0%	5.7%	7.3%	10.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q14b-1. How easy the department or division was to contact

Very satisfied	19.1%	23.6% f	8.7%	28.6% ef	11.3% d	11.3% bd
Satisfied	32.4%	34.7%	47.8% d	17.1% ce	39.6% d	29.6%
Neutral	19.1%	20.8%	17.4%	20.0%	17.0%	20.4%
Dissatisfied	19.1%	12.5% f	8.7%	20.0%	20.8%	27.5% b
Very dissatisfied	10.3%	8.3%	17.4%	14.3%	11.3%	11.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q14b-2. How courteously you were treated

Very satisfied	31.7% cef	31.4% cef	9.1% ab	24.2%	12.0% ab	16.5% ab
Satisfied	33.3%	35.7%	45.5%	27.3%	44.0%	39.8%
Neutral	20.0%	15.7% d	22.7%	33.3% b	28.0%	27.1%
Dissatisfied	6.7%	8.6%	4.5%	6.1%	8.0%	8.3%
Very dissatisfied	8.3%	8.6%	18.2%	9.1%	8.0%	8.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q14b-3. Technical competence, knowledge of employees who assisted you

Very satisfied	32.7%	19.4%	4.3%	15.2%	14.3%	13.1%
	CeF		A		a	A
Satisfied	36.4%	37.3%	39.1%	30.3%	26.5%	35.4%
Neutral	16.4%	28.4%	34.8%	24.2%	30.6%	32.3%
	f					a
Dissatisfied	3.6%	7.5%	8.7%	18.2%	16.3%	10.8%
	de			a	a	
Very dissatisfied	10.9%	7.5%	13.0%	12.1%	12.2%	8.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q14b-4. Overall responsiveness of City employees to your request or concern

Very satisfied	23.4%	16.7%	4.3%	11.4%	9.4%	12.5%
	ce		a		a	
Satisfied	23.4%	30.6%	13.0%	28.6%	26.4%	22.8%
Neutral	12.5%	15.3%	34.8%	11.4%	24.5%	23.5%
	c	c	abd	c		
Dissatisfied	23.4%	22.2%	17.4%	17.1%	22.6%	18.4%
Very dissatisfied	17.2%	15.3%	30.4%	31.4%	17.0%	22.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q14b-5. How your concern or request was resolved or answered

Very satisfied	24.2%	16.4%	4.3%	14.3%	11.3%	11.4%
	cf		a			a
Satisfied	17.7%	24.7%	8.7%	17.1%	24.5%	23.5%
Neutral	16.1%	11.0%	26.1%	8.6%	18.9%	19.7%
Dissatisfied	16.1%	30.1%	30.4%	17.1%	17.0%	18.2%
Very dissatisfied	25.8%	17.8%	30.4%	42.9%	28.3%	27.3%
		D		B		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q15. Have you participated in any of the following civic activities in the last 12 months? (without "none")**

N=608

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q15. In which following civic activities have you participated in last 12 months

Attended a City Council meeting	13.3%	17.9%	14.7%	21.6%	21.6%	14.5%
Neighborhood Council	16.3% e	10.5%	23.5% e	17.6% e	6.8% acdf	16.5% e
City Committee, Board, or Commission	8.9%	14.7% f	8.8%	11.8%	11.4%	6.5% b
City events	63.0%	70.5% ef	67.6%	60.8%	55.7% b	56.5% b
Volunteering	40.7%	49.5%	47.1%	49.0%	51.1% f	37.5% e
Religious institutions	17.8% bdEF	30.5% a	14.7% EF	31.4% a	39.8% AC	40.0% AC
Community groups	43.0%	47.4%	41.2%	45.1%	44.3%	37.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q16. How much of an impact do you believe your participation has had on the community? (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q16. How much of an impact has your participation had on the community</u>						
Very impactful	6.7%	7.4%	5.4%	3.8%	6.5%	6.6%
Somewhat impactful	50.0% f	47.4%	35.1%	43.4%	37.6%	38.8% a
Not at all impactful	43.3% f	45.3%	59.5%	52.8%	55.9%	54.6% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

**Q28. How Many Years Have You Lived in Tacoma**

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

**Q17. Where do you currently get news & information about City programs, services, & events**

City eNewsletters	16.2%	22.7%	13.0%	19.5%	13.2%	16.7%
Other City email updates	12.2%	12.5%	13.0%	10.4%	8.3%	11.6%
City website	27.4%	25.0%	26.1%	23.4%	29.8%	24.2%
Attending public meetings (in-person or virtually)	9.6%	10.9%	6.5%	10.4%	10.7%	10.4%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	57.4% F	55.5% F	54.3% f	50.6% f	61.2% F	36.2% ABcdE
Print mailings	43.1%	50.8%	39.1%	48.1%	45.5%	48.7%
Nextdoor	14.7%	17.2%	10.9%	16.9%	19.0%	20.1%
TV Tacoma/TV 12	7.6% F	3.1% F	4.3% f	6.5% f	7.4% f	16.7% ABcde
News media (newspaper, television, radio)	36.5% EF	35.2% EF	37.0% ef	41.6% f	55.4% ABc	54.7% ABcd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q17. Where do you currently get news & information about City programs, services, & events (Cont.)

Other social media sources (not City related)	38.6%	28.1%	34.8%	27.3%	40.5%	20.8%
	F	e	f		bF	AcE
From friends & neighbors	52.8%	53.1%	52.2%	49.4%	47.1%	47.8%
Other	5.1%	4.7%	2.2%	5.2%	2.5%	3.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q18. Top choice</u>						
City eNewsletters	21.3%	22.7%	28.3% f	20.8%	17.4%	15.4% c
Other City email updates	9.1%	6.3%	6.5%	9.1%	5.8%	7.2%
City website	14.7%	18.8%	6.5%	14.3%	14.0%	12.6%
Attending public meetings (in-person or virtually)	3.0%	2.3%	2.2%	2.6%	1.7%	3.8%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	46.2% F	43.0% F	47.8% F	39.0%	46.3% F	28.0% ABCE
Print mailings	33.0%	34.4%	34.8%	36.4%	31.4%	37.7%
Nextdoor	5.1%	5.5%	0.0%	2.6%	5.8%	6.3%
TV Tacoma/TV 12	1.5% F	0.8% F	2.2%	3.9%	2.5% f	9.1% ABe
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01				

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
News media (newspaper, television, radio)	25.9% F	22.7% eF	26.1%	29.9%	34.7% b	40.9% AB
Other social media sources (not City related)	15.7%	17.2%	21.7% f	10.4%	19.0% f	11.3% ce
From friends & neighbors	13.7%	12.5%	17.4%	13.0%	11.6%	12.3%
Other	3.6%	4.7%	2.2%	2.6%	5.0%	2.5%
None chosen	2.0%	3.1%	2.2%	3.9%	0.8%	3.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q19. If you currently get news and information about City programs, services, and events from social media, which ONE platform do you use most? (without "none")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q19. Which social media platform do you use most to get news & information about City programs, services, & events

Facebook	40.6% BdEF	57.3% A	42.9% e	57.6% a	62.4% Ac	58.7% A
Instagram	37.6% bdeF	25.2% aF	22.9%	20.3% a	22.8% aF	11.2% ABE
X/Twitter	0.6% c	1.0%	5.7% a	3.4%	3.0%	2.7%
YouTube	2.9%	2.9%	5.7%	5.1%	2.0%	6.7%
Nextdoor	5.3% f	2.9% F	8.6%	6.8%	5.9%	12.6% aB
TikTok	2.4%	1.9%	2.9%	1.7%	0.0%	1.3%
Reddit	9.4% eF	4.9%	11.4% dF	1.7% c	3.0% a	1.8% AC
Other	1.2% f	3.9%	0.0%	3.4%	1.0%	4.9% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-1. Availability of information about local governmental services &amp; activities</u>						
Very satisfied	2.8%	1.6%	2.4%	4.1%	3.5%	1.4%
Satisfied	42.0% cEF	31.1%	23.8% a	31.1%	24.8% A	25.4% A
Neutral	38.1% F	44.3%	42.9%	44.6%	47.8%	51.4% A
Dissatisfied	14.2%	16.4%	21.4%	14.9%	17.7%	16.1%
Very dissatisfied	2.8%	6.6%	9.5%	5.4%	6.2%	5.7%
Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01						

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-2. Efforts by local government to keep you informed about local issues</u>						
Very satisfied	4.4% f	2.4%	0.0%	2.7%	2.6%	1.4% a
Satisfied	35.0% dEF	29.0% f	31.0%	21.3% a	20.2% A	19.9% Ab
Neutral	39.3%	43.5%	28.6%	44.0%	39.5%	44.6%
Dissatisfied	15.8% Ef	19.4% e	26.2%	24.0%	30.7% Ab	25.8% a
Very dissatisfied	5.5% c	5.6%	14.3% a	8.0%	7.0%	8.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-3. Level of public involvement in local decision making</u>						
Very satisfied	1.3%	0.0%	0.0%	0.0%	1.9%	1.1%
Satisfied	19.6% EF	20.4% EF	15.0%	20.3% Ef	5.6% ABD	9.9% ABd
Neutral	43.0% B	26.5% AEf	37.5%	31.9%	44.9% B	39.3% b
Dissatisfied	29.7%	39.8% c	20.0% b	30.4%	29.0%	32.7%
Very dissatisfied	6.3% CdEF	13.3% c	27.5% Ab	17.4% a	18.7% A	16.9% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-4. Timeliness of information provided by your local government</u>						
Very satisfied	0.0% d	1.8%	0.0%	2.9% a	0.9%	0.7%
Satisfied	28.7% dEF	25.0% e	18.9%	15.9% a	13.6% Ab	17.6% A
Neutral	47.3%	44.6%	43.2%	52.2%	50.0%	48.3%
Dissatisfied	19.8%	17.0%	16.2%	15.9%	21.8%	23.2%
Very dissatisfied	4.2% bCdEf	11.6% a	21.6% Af	13.0% a	13.6% A	10.1% ac

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-5. Usefulness of your City's website</u>						
Very satisfied	3.9%	3.1%	2.7%	3.4%	1.0%	1.7%
Satisfied	40.3% Def	30.9%	32.4%	20.3% A	28.2% a	29.4% a
Neutral	39.0% d	40.2%	37.8%	54.2% a	47.6%	47.5%
Dissatisfied	13.0%	20.6%	13.5%	13.6%	13.6%	16.8%
Very dissatisfied	3.9% c	5.2%	13.5% af	8.5%	9.7%	4.6% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-6. Your local governmental cable television channel(s)</u>						
Very satisfied	0.0%	2.2%	0.0%	0.0%	1.4%	4.2%
Satisfied	14.5%	13.0%	15.8%	23.7%	22.9%	26.7%
Neutral	66.1%	65.2%	52.6%	57.9%	64.3%	57.0%
Dissatisfied	11.3%	8.7%	15.8%	13.2%	8.6%	8.5%
Very dissatisfied	8.1%	10.9%	15.8% ef	5.3%	2.9% c	3.6% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)</u>						
Very satisfied	2.8%	1.1%	0.0%	3.6%	1.1%	3.8%
Satisfied	32.6% f	28.7%	15.6%	23.6%	27.4%	21.7% a
Neutral	51.8%	50.6%	53.1%	47.3%	57.9%	57.5%
Dissatisfied	10.6% c	13.8%	25.0% aef	18.2%	9.5% c	10.8% c
Very dissatisfied	2.1%	5.7%	6.3%	7.3%	4.2%	6.1%
Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01						



**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q21. Top choice

Availability of information about local governmental services & activities	41.1%	36.7%	39.1%	41.6%	38.0%	34.6%
Efforts by local government to keep you informed about local issues	46.7% f	46.1%	52.2%	45.5%	35.5%	37.4% a
Level of public involvement in local decision making	37.6% F	35.2% f	30.4%	33.8%	28.9%	24.2% Ab
Timeliness of information provided by your local government	23.9%	16.4%	28.3%	20.8%	24.0%	22.3%
Usefulness of your City's website	20.8%	27.3% df	17.4%	13.0% b	22.3%	17.0% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q21. Top choice (Cont.)

Your local governmental cable television channel(s)	1.0% EF	0.8% ef	2.2%	2.6%	6.6% Ab	6.6% Ab
Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)	19.3%	18.8%	10.9%	19.5%	24.0%	18.9%
None chosen	4.1% dF	8.6% f	8.7%	10.4% a	8.3% f	17.0% Abe

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q22-1. Developing Homelessness Shelters

High priority	68.1% F	66.7% F	70.5% f	64.2%	70.8% F	52.1% ABcE
Medium priority	22.5%	21.1%	15.9%	25.4%	15.9% F	28.8% E
Low priority	9.4% F	12.2%	13.6%	10.4%	13.3%	19.1% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q22-2. Homelessness Encampment Outreach & Cleanup

High priority	76.5%	74.8% e	75.6%	76.1%	85.6% b	79.2%
Medium priority	17.1%	18.7%	22.2% e	16.9%	10.2% c	12.5%
Low priority	6.4%	6.5%	2.2%	7.0%	4.2%	8.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

**Q22-3. Affordable Housing Development**

High priority	71.4% F	71.0% F	63.6%	70.8% F	70.3% F	53.6% ABDE
Medium priority	21.9% f	18.5% f	29.5%	23.6%	22.0%	30.3% ab
Low priority	6.8% F	10.5%	6.8%	5.6% f	7.6% f	16.1% Ade

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q22-4. Youth Violence Reduction

High priority	69.2%	67.5%	79.5%	72.5%	78.6%	70.8%
Medium priority	25.4%	28.5% e	15.9%	21.7%	16.2% b	23.3%
Low priority	5.4%	4.1%	4.5%	5.8%	5.1%	5.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma					
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

Q22-5. Mental Health & Substance Use

High priority	77.8%	77.6%	77.8%	82.2%	79.8%	73.3%
Medium priority	19.6%	20.0%	20.0%	16.4%	17.6%	19.1%
Low priority	2.6% f	2.4% f	2.2%	1.4%	2.5%	7.6% ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q22-6. Child & Family Support

High priority	58.9%	58.2%	60.0%	60.6%	58.5%	53.3%
Medium priority	37.3%	39.3%	37.8%	28.2%	36.4%	39.7%
Low priority	3.8%	2.5%	2.2%	11.3%	5.1%	7.0%
	d	d		ab		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q22-7. Veterans Support

High priority	49.7%	44.6% f	44.4%	54.2%	42.0% F	57.9% bE
Medium priority	38.3%	42.1% d	37.8%	27.8% be	46.2% df	34.9% e
Low priority	12.0%	13.2%	17.8% f	18.1% F	11.8%	7.2% cD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q22-8. Senior Care

High priority	51.7%	42.7% dF	53.3%	60.6% b	49.2%	57.1% B
Medium priority	41.1%	49.2% Df	42.2%	29.6% Be	46.7% d	38.3% b
Low priority	7.2%	8.1%	4.4%	9.9%	4.2%	4.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

**Q28. How Many Years Have You Lived in Tacoma**

0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years
A	B	C	D	E	F

**Q22-9. Immigrant & Refugee Support**

High priority	37.3% eF	32.5% F	39.0% F	28.2% f	24.1% af	15.1% ABCde
Medium priority	45.2% C	39.0% c	22.0% Abef	38.0%	44.8% c	40.5% c
Low priority	17.5% bcDEF	28.5% aF	39.0% A	33.8% A	31.0% Af	44.3% ABe

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

**Q28. How Many Years Have You Lived in Tacoma**

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

**Q22-10. Food Insecurity**

High priority	68.9% eF	63.9% f	58.1%	61.1%	56.5% a	52.1% Ab
Medium priority	24.7% f	31.1%	32.6%	29.2%	33.9%	34.4% a
Low priority	6.3% f	4.9% f	9.3%	9.7%	9.6%	13.5% ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

	Q28. How Many Years Have You Lived in Tacoma					
	0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
<u>Q22-11. Nonprofit Capacity Building</u>						
High priority	27.6%	28.4%	28.6%	26.2%	25.5%	20.9%
Medium priority	41.7% f	37.9%	34.3%	41.0%	39.8%	30.2% a
Low priority	30.8% F	33.7% f	37.1%	32.8% f	34.7% f	48.9% Abde

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q23. Overall, how satisfied are you with the amount of services Tacoma devotes to social services? (without "not provided")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q23. How satisfied are you with the amount of services Tacoma devotes to social services

Very satisfied	2.7%	2.6%	4.5%	1.4%	1.7%	2.0%
Satisfied	24.0%	17.9%	18.2%	24.3%	20.9%	18.1%
Neutral	47.0%	36.8% f	43.2%	41.4%	45.2%	50.7% b
Dissatisfied	23.5%	33.3% f	22.7%	22.9%	22.6%	23.5% b
Very dissatisfied	2.7% bcde	9.4% a	11.4% a	10.0% a	9.6% a	5.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32. Please imagine a ladder with steps numbered from zero (0) at the bottom to ten (10) at the top. The bottom of the ladder (0) represents the worst possible life in Tacoma for you, and the top of the ladder (10) represents the best possible life in Tacoma for you. On which step of the ladder would you say you personally feel you stand in terms of your life in Tacoma at this time? (without "not provided")**

N=905

Q28. How Many Years Have You Lived in Tacoma						
0-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	31+ Years	
A	B	C	D	E	F	

Q32. What is your life in Tacoma at this time

Best possible life in Tacoma	2.1%	0.8%	0.0%	2.7%	2.5%	4.2%
9	6.7%	4.0%	6.7%	4.1%	10.0%	6.1%
8	19.1%	19.0%	20.0%	24.3%	13.3%	20.7%
7	28.9%	27.0%	24.4%	21.6%	25.8%	23.9%
6	19.1%	19.0%	17.8%	12.2%	10.8%	13.9%
5	12.4%	12.7%	11.1%	17.6%	18.3%	12.6%
4	6.2%	10.3%	4.4%	9.5%	9.2%	10.0%
3	4.6%	3.2% c	11.1% b	5.4%	5.8%	4.9%
2	0.0% e	1.6%	0.0%	1.4%	2.5% a	1.3%
1	0.0%	0.8%	0.0%	1.4%	0.8%	0.6%
Worst possible life in Tacoma	1.0%	1.6%	4.4%	0.0%	0.8%	1.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32a. On which step (0 to 10) do you think you will stand in terms of your life in Tacoma about FIVE YEARS from now? (without "not provided")**

N=905

Q28. How Many Years Have You Lived in Tacoma

0-5 Years A	6-10 Years B	11-15 Years C	16-20 Years D	21-30 Years E	31+ Years F
----------------	-----------------	------------------	------------------	------------------	----------------

Q32a. What will your life in Tacoma be about 5 years from now

Best possible life in Tacoma	8.9%	3.3%	2.3%	2.8%	4.2%	5.5%
9	19.5% F	13.0%	11.4%	9.7%	15.1%	8.9% A
8	27.9% F	24.4%	29.5%	23.6%	21.0%	17.5% A
7	16.3%	20.3%	18.2%	11.1%	13.4%	15.4%
6	7.9%	7.3%	9.1%	9.7%	10.1%	12.7%
5	11.1%	8.9% d	11.4%	19.4% b	12.6%	13.7%
4	2.1% bdf	6.5% a	6.8%	8.3% a	5.9%	6.2% a
3	1.6% bDEf	6.5% a	2.3%	9.7% A	9.2% A	5.5% a
2	1.1% beF	4.9% a	4.5%	2.8%	5.9% a	7.5% A
1	0.5% f	1.6%	0.0%	0.0%	0.0% f	3.4% ae
Worst possible life in Tacoma	3.2%	3.3%	4.5%	2.8%	2.5%	3.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01





**3**

## **Crosstabs by Rent vs Own**

**District:**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**District**

1	26.7% B	17.9% A	35.3%
2	24.1%	22.1%	17.6%
3	14.0% B	25.0% A	11.8%
4	18.3%	19.2%	17.6%
5	16.9%	15.9%	17.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q1-1. Overall appearance of Tacoma

Very satisfied	3.1%	2.9%	0.0%
Satisfied	24.6% B	33.2% A	17.6%
Neutral	22.5%	22.1%	23.5%
Dissatisfied	36.5%	30.0%	29.4%
Very dissatisfied	13.3%	11.7% c	29.4% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q1-2. Overall image of Tacoma

Very satisfied	3.1%	3.9%	0.0%
Satisfied	25.3%	30.3%	11.8%
Neutral	24.2%	26.3%	41.2%
Dissatisfied	35.8% b	28.0% a	29.4%
Very dissatisfied	11.6%	11.5%	17.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q1-3. Overall quality of life in Tacoma**

Very satisfied	7.8%	8.2%	5.9%
Satisfied	40.9%	38.6%	23.5%
Neutral	25.4%	22.5%	29.4%
Dissatisfied	20.4%	22.5%	23.5%
Very dissatisfied	5.5%	8.2%	17.6%
	c		a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q1-4. Overall quality of services provided by City**

Very satisfied	4.4%	6.4%	0.0%
Satisfied	35.9%	29.4%	23.5%
Neutral	30.8%	31.8%	41.2%
Dissatisfied	20.7%	21.4%	11.8%
Very dissatisfied	8.1%	11.0%	23.5%
	c		a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q1-5. Overall value that you receive for your City taxes & fees**

Very satisfied	3.9%	2.7%	0.0%
Satisfied	17.3%	21.0%	11.8%
Neutral	26.3%	26.3%	23.5%
Dissatisfied	30.8%	28.7%	29.4%
Very dissatisfied	21.7%	21.3%	35.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q1-6. How well your community is managing growth**

Very satisfied	2.5%	2.4%	6.3%
Satisfied	19.7%	23.1%	18.8%
Neutral	31.8%	26.6%	25.0%
Dissatisfied	31.8%	30.7%	18.8%
Very dissatisfied	14.1%	17.2%	31.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q1-7. Whether you feel like you belong in the community

Very satisfied	14.2%	12.6%	5.9%
Satisfied	38.8%	37.9%	29.4%
Neutral	32.3%	30.9%	35.3%
Dissatisfied	9.6%	9.6%	11.8%
Very dissatisfied	5.1% bc	9.0% a	17.6% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q1-8. Overall access to daily essentials, like grocery stores & schools

Very satisfied	27.0%	25.7%	17.6%
Satisfied	49.6% Bc	40.4% A	23.5% a
Neutral	13.2% bC	18.6% aC	47.1% AB
Dissatisfied	7.8%	9.4%	5.9%
Very dissatisfied	2.4% B	5.9% A	5.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q2-1. Transportation safety in Tacoma

Very satisfied	2.5%	4.6%	0.0%
Satisfied	22.6%	22.2%	17.6%
Neutral	30.2%	35.2%	47.1%
Dissatisfied	28.8%	23.6%	11.8%
Very dissatisfied	15.9%	14.4%	23.5%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-2. Efforts to reduce climate change in Tacoma**

Very satisfied	4.8%	2.3% c	13.3% b
Satisfied	27.0%	21.2%	6.7%
Neutral	44.8%	43.8%	46.7%
Dissatisfied	16.0% b	21.9% a	26.7%
Very dissatisfied	7.5%	10.8%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-3. Ease of bicycle travel in Tacoma**

Very satisfied	3.8%	7.0%	0.0%
Satisfied	21.4%	18.9%	28.6%
Neutral	36.4%	35.7%	28.6%
Dissatisfied	22.3%	25.8%	28.6%
Very dissatisfied	16.1%	12.7%	14.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q2-4. Ease of walking in your neighborhood

Very satisfied	15.5%	15.4%	13.3%
Satisfied	43.0%	37.6%	26.7%
Neutral	14.3% C	16.0% C	46.7% AB
Dissatisfied	16.7%	17.6%	6.7%
Very dissatisfied	10.6%	13.4%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-5. Health risks associated with wildfire smoke and/or extreme heat in Tacoma**

Very satisfied	3.5%	3.9%	0.0%
Satisfied	28.2%	27.0%	18.8%
Neutral	46.7%	39.7%	50.0%
Dissatisfied	17.0%	20.2%	25.0%
Very dissatisfied	4.6% b	9.2% a	6.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-6. Health of Puget Sound & its native plants & animals, including salmon, orcas, & shellfish**

Very satisfied	4.5%	6.3%	0.0%
Satisfied	30.3%	25.7%	37.5%
Neutral	32.2% b	25.0% a	43.8%
Dissatisfied	24.3%	30.3%	18.8%
Very dissatisfied	8.7%	12.7%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q2-7. Access to affordable food

Very satisfied	4.9%	3.6%	6.3%
Satisfied	33.7% b	27.0% a	31.3%
Neutral	25.2%	23.0%	25.0%
Dissatisfied	24.9%	28.0%	18.8%
Very dissatisfied	11.3% B	18.4% A	18.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-8. Level of access to arts, culture, science, and/or heritage programs or experiences in the community**

Very satisfied	15.2%	14.8%	13.3%
Satisfied	47.9%	45.5%	26.7%
Neutral	26.1% c	24.2% c	53.3% ab
Dissatisfied	8.9%	11.8%	6.7%
Very dissatisfied	2.0%	3.7%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q2-9. Proximity to daily essential services, like schools & parks

Very satisfied	21.2%	21.4%	12.5%
Satisfied	56.5% b	48.0% a	37.5%
Neutral	15.7%	19.4%	25.0%
Dissatisfied	5.0% bc	8.6% a	18.8% a
Very dissatisfied	1.6%	2.6%	6.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q2-10. Access to local businesses, like shops & restaurants

Very satisfied	18.8%	19.0%	12.5%
Satisfied	54.0% c	51.8% c	25.0% ab
Neutral	15.1% c	19.7%	37.5% a
Dissatisfied	9.4% c	7.5% c	25.0% ab
Very dissatisfied	2.8%	2.0%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q2-11. Overall quality of library services in Tacoma**

Very satisfied	22.1%	21.4%	7.1%
Satisfied	45.7%	40.2%	42.9%
Neutral	21.5%	21.4%	35.7%
Dissatisfied	7.1%	11.1%	7.1%
Very dissatisfied	3.6%	5.9%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q3-1. Police patrol**

Very satisfied	3.3%	4.5%	0.0%
Satisfied	13.9% c	16.6% c	35.3% ab
Neutral	24.5%	26.6%	5.9%
Dissatisfied	34.2%	28.3%	23.5%
Very dissatisfied	24.1%	24.1%	35.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-2. Efforts by police in your community to prevent crime

Very satisfied	2.8%	3.8%	6.3%
Satisfied	10.7% b	15.7% a	25.0%
Neutral	25.1%	25.2%	6.3%
Dissatisfied	31.8% b	25.2% a	25.0%
Very dissatisfied	29.6%	30.1%	37.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-3. Police investigations

Very satisfied	1.4%	2.8%	6.7%
Satisfied	9.3%	14.1%	20.0%
Neutral	34.1%	39.8% c	13.3% b
Dissatisfied	29.7% B	18.9% A	26.7%
Very dissatisfied	25.5%	24.5%	33.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-4. Police community programs

Very satisfied	2.3%	3.3%	7.7%
Satisfied	13.3%	10.3%	7.7%
Neutral	45.4%	46.9%	38.5%
Dissatisfied	20.2%	17.4%	15.4%
Very dissatisfied	18.9%	22.1%	30.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q3-5. How quickly police respond to emergencies**

Very satisfied	2.7%	3.9%	6.7%
Satisfied	14.2%	18.5%	20.0%
Neutral	26.0%	25.2%	13.3%
Dissatisfied	29.6%	22.8%	20.0%
Very dissatisfied	27.5%	29.5%	40.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-6. Enforcement of local codes & ordinances

Very satisfied	1.2%	1.9%	0.0%
Satisfied	9.9%	12.5%	23.1%
Neutral	29.1%	30.4%	15.4%
Dissatisfied	30.0%	27.6%	7.7%
Very dissatisfied	29.8%	27.6%	53.8%
		c	b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q3-7. Overall quality of police services**

Very satisfied	1.5% bC	4.3% ac	17.6% Ab
Satisfied	16.2%	17.0%	23.5%
Neutral	35.4% c	33.7% c	5.9% ab
Dissatisfied	28.6%	24.6%	23.5%
Very dissatisfied	18.3%	20.3%	29.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-8. Fire response & suppression

Very satisfied	22.5%	25.3%	25.0%
Satisfied	53.5% c	53.8% c	25.0% ab
Neutral	20.0%	19.4%	37.5%
Dissatisfied	2.8% c	1.6% C	12.5% aB
Very dissatisfied	1.3%	0.0%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-9. How quickly emergency medical services personnel respond to emergencies

Very satisfied	28.2%	29.1%	28.6%
Satisfied	48.6%	47.8%	28.6%
Neutral	18.2% c	19.0% c	42.9% ab
Dissatisfied	3.8%	2.8%	0.0%
Very dissatisfied	1.3%	1.2%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q3-10. How quickly fire services personnel respond to emergencies**

Very satisfied	28.2%	28.1%	28.6%
Satisfied	48.6%	49.4%	42.9%
Neutral	19.8%	20.5%	28.6%
Dissatisfied	2.3%	1.6%	0.0%
Very dissatisfied	1.1%	0.4%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-11. Overall quality of emergency medical services

Very satisfied	26.0%	29.4%	26.7%
Satisfied	47.8%	44.7%	26.7%
Neutral	21.4%	21.6%	33.3%
Dissatisfied	3.2%	3.1%	6.7%
Very dissatisfied	1.5%	1.2%	6.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q3-12. Overall quality of fire services

Very satisfied	27.2%	29.3%	28.6%
Satisfied	49.0%	47.4%	28.6%
Neutral	21.6%	21.3%	42.9%
Dissatisfied	1.1%	1.6%	0.0%
Very dissatisfied	1.1%	0.4%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q4. Top choice

Police patrol	38.4% b	31.2% a	47.1%
Efforts by police in your community to prevent crime	53.6% b	46.1% a	35.3%
Police investigations	13.4%	14.3%	11.8%
Police community programs	10.3%	9.1%	0.0%
How quickly police respond to emergencies	36.7%	35.7%	29.4%
Enforcement of local codes & ordinances	21.2%	20.5%	17.6%
Overall quality of police services	22.8%	23.4%	23.5%
Fire response & suppression	11.6%	9.4%	11.8%
How quickly emergency medical services personnel respond to emergencies	27.8%	34.1%	17.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q4. Top choice (Cont.)

How quickly fire services personnel respond to emergencies	12.9%	14.3%	5.9%
Overall quality of emergency medical services	12.8% B	21.4% A	23.5%
Overall quality of fire services	7.8%	8.8%	5.9%
None chosen	7.8%	8.8%	17.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-1. Condition of major streets

Very satisfied	1.7%	2.3%	0.0%
Satisfied	21.9%	23.5%	20.0%
Neutral	19.0%	16.9%	13.3%
Dissatisfied	36.5%	35.5%	33.3%
Very dissatisfied	20.9%	21.8%	33.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-2. Adequacy of street lighting in your community

Very satisfied	6.5%	5.6%	14.3%
Satisfied	40.1%	36.8%	28.6%
Neutral	24.4%	24.0%	21.4%
Dissatisfied	21.1%	25.3%	21.4%
Very dissatisfied	7.9%	8.2%	14.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-3. Condition of street signs & traffic signals

Very satisfied	6.3%	6.6%	0.0%
Satisfied	44.5%	42.0%	50.0%
Neutral	26.1%	28.9%	21.4%
Dissatisfied	18.3%	17.7%	21.4%
Very dissatisfied	4.9%	4.9%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-4. Cleanliness of streets & public areas

Very satisfied	1.6%	2.3%	0.0%
Satisfied	16.9%	20.8%	13.3%
Neutral	19.9%	22.1%	26.7%
Dissatisfied	32.8%	29.0%	33.3%
Very dissatisfied	28.9%	25.7%	26.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-5. Solid waste (e.g., trash, yard waste & recycling services)

Very satisfied	19.9%	15.5%	0.0%
Satisfied	46.9%	41.9%	33.3%
Neutral	15.3% C	17.2% C	46.7% AB
Dissatisfied	11.7% B	18.2% A	13.3%
Very dissatisfied	6.3%	7.3%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-6. Stormwater management/flood control

Very satisfied	11.5%	9.4%	0.0%
Satisfied	50.4% b	42.4% a	35.7%
Neutral	25.7% b	33.0% a	42.9%
Dissatisfied	8.6%	9.8%	7.1%
Very dissatisfied	3.8%	5.4%	14.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-7. Wastewater/sanitary sewer services

Very satisfied	12.4%	10.0%	7.1%
Satisfied	56.7% b	49.3% a	35.7%
Neutral	23.9% b	31.1% a	42.9%
Dissatisfied	3.9%	6.1%	7.1%
Very dissatisfied	3.1%	3.6%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-8. Electric utility services

Very satisfied	15.8%	14.7%	6.7%
Satisfied	55.5%	50.7%	33.3%
Neutral	19.5% C	22.3% C	53.3% AB
Dissatisfied	5.6%	7.7%	0.0%
Very dissatisfied	3.5%	4.7%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-9. Overall quality of water services

Very satisfied	16.5%	15.3%	7.1%
Satisfied	58.3%	53.2%	42.9%
Neutral	19.0%	22.4%	35.7%
Dissatisfied	4.1%	5.8%	7.1%
Very dissatisfied	2.1%	3.4%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-10. Utility billing & customer service

Very satisfied	12.4%	13.9%	0.0%
Satisfied	46.1%	41.4%	42.9%
Neutral	24.4%	26.2%	35.7%
Dissatisfied	10.1%	10.9%	14.3%
Very dissatisfied	7.1%	7.6%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q5-11. Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)**

Very satisfied	12.0%	12.4%	6.7%
Satisfied	41.5%	36.8%	46.7%
Neutral	16.0%	15.6%	33.3%
Dissatisfied	19.3%	24.1%	6.7%
Very dissatisfied	11.1%	11.1%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)

Very satisfied	4.2%	4.0%	0.0%
Satisfied	22.4%	22.3%	42.9%
Neutral	33.9%	36.3%	28.6%
Dissatisfied	25.4%	25.6%	14.3%
Very dissatisfied	14.1%	11.7%	14.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q6. Top choice

Condition of major streets	66.6%	62.7%	52.9%
Adequacy of street lighting in your community	21.2%	26.0%	35.3%
Condition of street signs & traffic signals	12.1%	14.3%	23.5%
Cleanliness of streets & public areas	59.1% b	52.3% a	41.2%
Solid waste (e.g., trash, yard waste & recycling services)	21.0%	21.4%	11.8%
Stormwater management/flood control	6.7%	6.5%	5.9%
Wastewater/sanitary sewer services	10.7%	10.4%	17.6%
Electric utility services	17.1%	16.2%	11.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q6. Top choice (Cont.)

Overall quality of water services	15.9%	20.5%	11.8%
Utility billing & customer service	6.2%	9.7%	11.8%
Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)	33.1%	34.1%	11.8%
Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)	13.1%	14.0%	17.6%
None chosen	2.9% c	2.3% c	11.8% ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q7. Top choice

Support of business district	21.2% B	9.1% A	17.6%
Sense of identify/ belonging	4.5% b	7.8% a	0.0%
Housing affordability	46.4% B	69.5% AC	29.4% B
Environmental impacts & public health	17.1% b	23.7% a	11.8%
Access to local businesses & shops	9.3% B	3.9% A	11.8%
Access to pedestrian and/or bike-friendly streets	14.8%	10.7%	11.8%
Addressing homelessness	69.3%	72.1%	70.6%
Access to parks/recreational activities	11.7%	8.4%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q7. Top choice (Cont.)

Access to living wage jobs	29.0% b	37.3% a	41.2%
Arts & cultural amenities	6.7%	5.8%	0.0%
Traffic calming measures (traffic circles, speed bumps, slower driving speeds, etc.)	25.9% B	17.9% A	23.5%
Youth activities or services	14.7%	14.9%	5.9%
Senior centers or services	9.0%	11.4%	11.8%
Social/health services	20.3%	24.0%	17.6%
Preservation of neighbor character	20.7% Bc	13.0% AC	41.2% aB
Community safety	52.6%	46.4%	52.9%
Other	6.7%	4.2%	11.8%
None chosen	1.7%	1.6%	5.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q8-1. Livable wage job opportunities available to you in Tacoma

Very satisfied	6.0% b	2.5% a	6.3%
Satisfied	26.9%	22.2%	18.8%
Neutral	39.1%	33.3%	43.8%
Dissatisfied	20.9%	26.9%	25.0%
Very dissatisfied	7.0% B	15.1% A	6.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q8-2. Access to job training programs & resources

Very satisfied	4.2%	2.2%	0.0%
Satisfied	26.3%	23.8%	8.3%
Neutral	51.1% b	40.7% ac	75.0% b
Dissatisfied	13.4% B	27.7% A	16.7%
Very dissatisfied	5.0%	5.6%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q8-3. Overall length of your commute to work

Very satisfied	22.2%	16.5%	6.3%
Satisfied	31.6%	37.5%	25.0%
Neutral	29.5%	28.4%	37.5%
Dissatisfied	9.8%	9.2%	12.5%
Very dissatisfied	6.9%	8.4%	18.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q8-4. Cost of living in Tacoma

Very satisfied	1.0%	2.0%	0.0%
Satisfied	18.4% B	10.9% A	12.5%
Neutral	25.9%	20.9%	18.8%
Dissatisfied	39.9%	35.8%	31.3%
Very dissatisfied	14.9% Bc	30.5% A	37.5% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q8-5. Overall economic health of Tacoma

Very satisfied	0.7%	2.1%	0.0%
Satisfied	18.9%	18.7%	12.5%
Neutral	35.9%	31.1%	43.8%
Dissatisfied	30.7%	31.8%	18.8%
Very dissatisfied	13.7%	16.3%	25.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q9. What is your level of agreement with the following statement? "In the future, daily essentials, such as groceries, schools, parks, and healthcare, should be a safe and short walk, bus, train, or bike ride away for every resident." (without "not provided")**

N=905

	Q29. Do you own or rent your current residence		
	Own A	Rent B	Not provided C

**Q9. In the future, daily essentials, such as groceries, schools, parks, & healthcare, should be a safe & short walk, bus, train, or bike ride away for every resident**

Strongly agree	54.2% b	61.5% ac	33.3% b
Agree	27.7%	27.2%	13.3%
Neutral	10.5% C	7.0% C	33.3% AB
Disagree	6.3% bc	2.7% aC	20.0% aB
Strongly disagree	1.2%	1.7%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-1. Overall feeling of safety in your community

Very safe	4.9%	3.0%	0.0%
Safe	33.0%	37.5%	13.3%
Neutral	22.2%	23.4%	26.7%
Unsafe	28.5%	23.4%	26.7%
Very unsafe	11.5%	12.8%	33.3%
	c	c	ab

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-2. In community parks

Very safe	3.7%	2.7%	0.0%
Safe	30.1%	30.5%	26.7%
Neutral	26.6%	28.1%	26.7%
Unsafe	27.8%	26.8%	13.3%
Very unsafe	11.8%	11.9%	33.3%
	c	c	ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-3. In retail areas

Very safe	3.7%	4.3%	6.7%
Safe	33.6%	39.5%	26.7%
Neutral	28.2%	24.3%	20.0%
Unsafe	26.9%	25.7%	20.0%
Very unsafe	7.6%	6.3%	26.7%
	C	C	AB

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-4. In the downtown area of your community

Very safe	2.3%	2.7%	7.1%
Safe	20.0%	24.2%	7.1%
Neutral	26.2%	24.2%	28.6%
Unsafe	32.4%	31.9%	14.3%
Very unsafe	19.0%	17.1%	42.9%
	c	c	ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-5. In your neighborhood at night

Very safe	5.7% b	2.3% a	0.0%
Safe	27.0%	23.1%	26.7%
Neutral	25.3%	27.4%	20.0%
Unsafe	25.6%	25.7%	13.3%
Very unsafe	16.4% c	21.5%	40.0% a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q10-6. In your neighborhood during the day

Very safe	19.1%	17.1%	7.1%
Safe	46.3%	44.4%	42.9%
Neutral	20.5%	20.7%	14.3%
Unsafe	11.3%	13.8%	21.4%
Very unsafe	2.8%	3.9%	14.3%
	c		a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months? (without "not provided")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q11. Has your household been the victim of a crime in Tacoma in last 12 months

Yes	33.9% C	34.1% c	66.7% Ab
No	66.1% C	65.9% c	33.3% Ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q11a. If "yes" to Question 11, did you report the crime? (without "not provided")**

N=306

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q11a. Did you report the crime

Yes	70.2%	68.3%	70.0%
No	29.8%	31.7%	30.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q12. Do Tacoma Police Officers treat people fairly? (without "not provided")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q12. Tacoma Police officers treat people fairly

Strongly agree	13.0% bc	7.6% aC	33.3% aB
Agree	29.2%	28.5%	26.7%
Neutral	37.6%	35.4%	20.0%
Disagree	14.2%	14.9%	0.0%
Strongly disagree	6.0% Bc	13.5% A	20.0% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q13. Would you say your trust in Tacoma's Municipal Government is... (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q13. Your trust in Tacoma's Municipal Government**

Excellent	2.2%	1.8%	0.0%
Good	22.2%	22.2%	14.3%
Fair	40.5% c	39.4% c	7.1% ab
Poor	35.1% C	36.6% C	78.6% AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14. Have you contacted the City with a question, problem, or complaint during the past year?**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q14. Have you contacted City with a question, problem, or complaint during past year

Yes	48.4% B	38.0% A	35.3%
No	51.6% B	62.0% A	64.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q14a. Which City department or division did you contact most recently**

Police Department	17.9% c	16.8% c	50.0% ab
Fire/Emergency Medical Services	2.9%	2.7%	0.0%
Tacoma Public Utilities (power, water, rail)	11.8%	16.8%	16.7%
City Clerk	1.1%	0.9%	0.0%
Building Permitting & Planning	6.5%	7.1%	0.0%
Public Works	9.0%	8.0%	0.0%
311 Customer Service Center	25.4%	18.6%	0.0%
Code Enforcement	9.7%	8.8%	16.7%
Small Business Support	0.7%	1.8%	0.0%
Tax & Licensing Office	2.5% c	1.8% c	16.7% ab

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q29. Do you own or rent your current  
residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q14a. Which City department or division did you contact most recently (Cont.)**

Utility Billing	1.8%	3.5%	0.0%
City Manager's Office	3.2%	1.8%	0.0%
Other	7.5%	11.5%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q14b-1. How easy the department or division was to contact**

Very satisfied	15.5%	18.4%	0.0%
Satisfied	33.8%	28.1%	25.0%
Neutral	19.4%	20.2%	25.0%
Dissatisfied	20.5%	21.1%	25.0%
Very dissatisfied	10.8%	12.3%	25.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q14b-2. How courteously you were treated

Very satisfied	19.9%	25.5%	0.0%
Satisfied	40.6%	31.1%	0.0%
Neutral	25.7% c	19.8% C	75.0% aB
Dissatisfied	6.5%	10.4%	25.0%
Very dissatisfied	7.3%	13.2%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q14b-3. Technical competence, knowledge of employees who assisted you

Very satisfied	15.4%	21.4%	0.0%
Satisfied	35.6%	31.1%	25.0%
Neutral	30.8%	22.3%	50.0%
Dissatisfied	9.9%	11.7%	25.0%
Very dissatisfied	8.3%	13.6%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q14b-4. Overall responsiveness of City employees to your request or concern

Very satisfied	12.6%	17.7%	0.0%
Satisfied	26.0%	22.1%	0.0%
Neutral	20.4%	19.5%	25.0%
Dissatisfied	21.9%	16.8%	25.0%
Very dissatisfied	19.0%	23.9%	50.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q14b-5. How your concern or request was resolved or answered

Very satisfied	12.5%	18.8%	0.0%
Satisfied	22.6%	18.8%	0.0%
Neutral	15.5%	19.6%	25.0%
Dissatisfied	21.9%	17.9%	25.0%
Very dissatisfied	27.5%	25.0%	50.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q15. Have you participated in any of the following civic activities in the last 12 months? (without "none")**

N=608

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q15. In which following civic activities have you participated in last 12 months

Attended a City Council meeting	16.8%	15.9%	11.1%
Neighborhood Council	17.6% B	9.0% A	22.2%
City Committee, Board, or Commission	10.1%	8.0%	22.2%
City events	59.5%	63.7%	33.3%
Volunteering	43.7%	44.3%	11.1%
Religious institutions	31.9%	29.9%	55.6%
Community groups	42.2%	41.8%	44.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q16. How much of an impact do you believe your participation has had on the community? (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q16. How much of an impact has your participation had on the community

Very impactful	6.4%	6.5%	15.4%
Somewhat impactful	40.2%	46.1% c	15.4% b
Not at all impactful	53.3%	47.5%	69.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q17. Where do you currently get news & information about City programs, services, & events

City eNewsletters	17.6%	15.6%	5.9%
Other City email updates	11.4%	11.7%	11.8%
City website	26.7%	23.7%	11.8%
Attending public meetings (in-person or virtually)	10.7%	9.1%	5.9%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	47.1%	52.9%	29.4%
Print mailings	48.3%	43.5%	35.3%
Nextdoor	18.4%	16.2%	11.8%
TV Tacoma/TV 12	10.9%	7.8%	17.6%
News media (newspaper, television, radio)	48.8%	41.2%	29.4%
	b	a	

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q17. Where do you currently get news & information about City programs, services, & events (Cont.)

Other social media sources (not City related)	30.3% c	29.2% c	5.9% ab
From friends & neighbors	51.2%	48.7%	29.4%
Other	3.6%	3.9%	5.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q18. Top choice

City eNewsletters	18.8% c	20.1% c	0.0% ab
Other City email updates	6.7%	9.1%	5.9%
City website	14.1%	13.6%	5.9%
Attending public meetings (in-person or virtually)	3.1%	2.3%	5.9%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	38.1%	39.3%	23.5%
Print mailings	35.9%	32.8%	29.4%
Nextdoor	6.4% b	3.2% a	5.9%
TV Tacoma/TV 12	4.3%	4.5%	11.8%
News media (newspaper, television, radio)	33.8%	29.9%	29.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q18. Top choice (Cont.)

Other social media sources (not City related)	14.0%	15.9%	0.0%
From friends & neighbors	11.0% b	16.6% a	11.8%
Other	2.9%	3.9%	5.9%
None chosen	3.3% C	2.6% C	29.4% AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q19. If you currently get news and information about City programs, services, and events from social media, which ONE platform do you use most? (without "none")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q19. Which social media platform do you use most to get news & information about City programs, services, & events

Facebook	51.3%	58.3%	33.3%
Instagram	23.7%	20.6%	33.3%
X/Twitter	2.3%	2.0%	0.0%
YouTube	4.6%	4.0%	0.0%
Nextdoor	9.1%	5.6%	11.1%
TikTok	1.4%	2.0%	0.0%
Reddit	5.2%	4.0%	0.0%
Other	2.5%	3.6%	22.2%
	C	C	AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q20-1. Availability of information about local governmental services & activities**

Very satisfied	2.7%	1.8%	7.1%
Satisfied	30.2% c	31.2% c	0.0% ab
Neutral	47.1%	42.3%	50.0%
Dissatisfied	15.0%	18.6%	21.4%
Very dissatisfied	4.9% C	6.1% c	21.4% Ab

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q20-2. Efforts by local government to keep you informed about local issues

Very satisfied	2.8%	1.8%	7.7%
Satisfied	24.4% c	27.4% c	0.0% ab
Neutral	43.1%	38.6%	38.5%
Dissatisfied	21.9%	26.0%	23.1%
Very dissatisfied	7.8% C	6.3% C	30.8% AB

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q20-3. Level of public involvement in local decision making

Very satisfied	1.4%	0.0%	0.0%
Satisfied	14.4%	13.5%	7.7%
Neutral	38.1%	39.1%	15.4%
Dissatisfied	32.2%	31.2%	23.1%
Very dissatisfied	14.0%	16.2%	53.8%
	C	C	AB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q20-4. Timeliness of information provided by your local government**

Very satisfied	1.4%	0.0%	0.0%
Satisfied	20.8%	20.2%	7.7%
Neutral	48.0% c	48.7% c	15.4% ab
Dissatisfied	20.2% C	19.5% C	53.8% AB
Very dissatisfied	9.7%	11.6%	23.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q20-5. Usefulness of your City's website

Very satisfied	2.2%	2.9%	0.0%
Satisfied	32.4%	29.5%	8.3%
Neutral	44.5%	44.8%	33.3%
Dissatisfied	15.7%	14.5%	50.0%
	C	C	AB
Very dissatisfied	5.1%	8.3%	8.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q20-6. Your local governmental cable television channel(s)

Very satisfied	2.3%	2.1%	0.0%
Satisfied	22.5%	19.3%	37.5%
Neutral	61.5% c	60.7% c	25.0% ab
Dissatisfied	8.0% C	12.1% c	37.5% Ab
Very dissatisfied	5.7%	5.7%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

Very satisfied	2.8%	2.2%	0.0%
Satisfied	24.9%	28.3%	0.0%
Neutral	55.4%	52.7%	33.3%
Dissatisfied	11.8% C	12.4% C	44.4% AB
Very dissatisfied	5.0% c	4.4% c	22.2% ab

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q21. Top choice**

Availability of information about local governmental services & activities	35.9%	40.6%	17.6%
Efforts by local government to keep you informed about local issues	41.7%	42.9%	41.2%
Level of public involvement in local decision making	29.5%	31.8%	35.3%
Timeliness of information provided by your local government	22.6%	20.8%	17.6%
Usefulness of your City's website	20.2% c	19.5% c	0.0% ab
Your local governmental cable television channel(s)	3.6%	4.5%	5.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q21. Top choice (Cont.)

Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

19.8%                      18.5%                      5.9%

None chosen

11.9%                      8.8%                      35.3%  
C                                      C                                      AB

Significance Tests Between Columns:    Lower case: p<.05    Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-1. Developing Homelessness Shelters

High priority	58.4% B	69.3% A	63.6%
Medium priority	24.2%	22.2%	27.3%
Low priority	17.4% B	8.5% A	9.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-2. Homelessness Encampment Outreach & Cleanup

High priority	78.6%	78.1%	57.1%
Medium priority	14.8%	15.8%	21.4%
Low priority	6.7%	6.2%	21.4%
	c	c	ab

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-3. Affordable Housing Development

High priority	57.3% B	76.8% Ac	50.0% b
Medium priority	29.3% B	17.2% A	35.7%
Low priority	13.4% B	6.0% A	14.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q22-4. Youth Violence Reduction**

High priority	70.9%	72.4%	85.7%
Medium priority	23.9%	22.1%	14.3%
Low priority	5.3%	5.4%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q22-5. Mental Health & Substance Use**

High priority	76.4%	76.6%	92.9%
Medium priority	19.5%	18.8%	0.0%
Low priority	4.1%	4.6%	7.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q22-6. Child & Family Support**

High priority	53.4% b	62.5% a	61.5%
Medium priority	40.0%	33.8%	30.8%
Low priority	6.6%	3.7%	7.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

**Q22-7. Veterans Support**

High priority	48.2% b	57.3% a	50.0%
Medium priority	39.3%	34.3%	35.7%
Low priority	12.5%	8.3%	14.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-8. Senior Care

High priority	50.0% b	58.1% a	38.5%
Medium priority	43.2%	37.2%	53.8%
Low priority	6.8%	4.7%	7.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-9. Immigrant & Refugee Support

High priority	22.0% B	33.9% A	15.4%
Medium priority	41.3%	40.4%	15.4%
Low priority	36.7% Bc	25.7% AC	69.2% aB

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-10. Food Insecurity

High priority	55.7% b	64.8% a	53.8%
Medium priority	32.8%	28.9%	23.1%
Low priority	11.4% b	6.4% ac	23.1% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q22-11. Nonprofit Capacity Building

High priority	20.4% B	33.6% A	18.2%
Medium priority	37.4%	34.9%	18.2%
Low priority	42.2% B	31.5% Ac	63.6% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q23. Overall, how satisfied are you with the amount of services Tacoma devotes to social services? (without "not provided")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q23. How satisfied are you with the amount of services Tacoma devotes to social services

Very satisfied	2.2%	2.4%	0.0%
Satisfied	21.3%	18.6%	16.7%
Neutral	47.5%	42.4%	25.0%
Dissatisfied	23.2%	27.9%	41.7%
Very dissatisfied	5.8%	8.6%	16.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q32. Please imagine a ladder with steps numbered from zero (0) at the bottom to ten (10) at the top. The bottom of the ladder (0) represents the worst possible life in Tacoma for you, and the top of the ladder (10) represents the best possible life in Tacoma for you. On which step of the ladder would you say you personally feel you stand in terms of your life in Tacoma at this time? (without "not provided")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q32. What is your life in Tacoma at this time

Best possible life in Tacoma	3.0%	2.0%	7.7%
9	7.4%	4.6%	0.0%
8	22.3% B	14.2% A	0.0%
7	25.8%	24.8%	30.8%
6	15.2%	15.9%	0.0%
5	14.0% c	13.6% c	38.5% ab
4	6.2% B	13.6% A	7.7%
3	3.5% B	7.6% A	7.7%
2	1.4%	0.7%	0.0%
1	0.7%	0.3%	0.0%
Worst possible life in Tacoma	0.5% BC	2.6% A	7.7% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q32a. On which step (0 to 10) do you think you will stand in terms of your life in Tacoma about FIVE YEARS from now? (without "not provided")**

N=905

Q29. Do you own or rent your current residence

Own A	Rent B	Not provided C
----------	-----------	-------------------

Q32a. What will your life in Tacoma be about 5 years from now

Best possible life in Tacoma	5.3%	5.8%	0.0%
9	12.8%	13.0%	10.0%
8	25.5% B	17.1% A	10.0%
7	14.9%	17.4%	20.0%
6	9.5%	10.9%	0.0%
5	12.3%	13.7%	30.0%
4	5.0%	6.1%	10.0%
3	5.0% c	6.1%	20.0% a
2	5.5%	3.8%	0.0%
1	1.7%	1.4%	0.0%
Worst possible life in Tacoma	2.6%	4.8%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**4**

# Crosstabs by Gender

District:

N=905

Q25. Gender	
Male	Female
A	B

District

1	26.7%	22.3%
2	23.2%	23.0%
3	17.2%	17.4%
4	17.2%	19.6%
5	15.8%	17.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q1-1. Overall appearance of Tacoma**

Very satisfied	3.3%	2.9%
Satisfied	28.0%	27.4%
Neutral	21.9%	21.9%
Dissatisfied	30.8%	37.3%
	b	a
Very dissatisfied	16.1%	10.4%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q1-2. Overall image of Tacoma

Very satisfied	4.0%	2.7%
Satisfied	27.4%	25.8%
Neutral	24.7%	25.3%
Dissatisfied	30.2%	37.0%
	b	a
Very dissatisfied	13.7%	9.1%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q1-3. Overall quality of life in Tacoma

Very satisfied	6.1%	9.7%
	b	a
Satisfied	39.9%	40.5%
Neutral	25.6%	23.5%
Dissatisfied	20.0%	21.9%
Very dissatisfied	8.4%	4.3%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q1-4. Overall quality of services provided by City

Very satisfied	5.4%	4.7%
Satisfied	32.4%	34.4%
Neutral	28.8%	34.7%
Dissatisfied	21.0%	20.1%
Very dissatisfied	12.3%	6.1%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q1-5. Overall value that you receive for your City taxes & fees**

Very satisfied	3.8%	3.0%
Satisfied	15.8%	21.0%
Neutral	23.9%	28.6%
Dissatisfied	28.6%	32.0%
Very dissatisfied	27.9%	15.4%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q1-6. How well your community is managing growth**

Very satisfied	3.4%	1.9%
Satisfied	19.7%	21.7%
Neutral	31.7%	28.3%
Dissatisfied	28.1%	34.5%
	b	a
Very dissatisfied	17.1%	13.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender

Male	Female
A	B

Q1-7. Whether you feel like you belong in the community

Very satisfied	12.3%	14.7%
Satisfied	38.2%	38.9%
Neutral	31.4%	32.9%
Dissatisfied	10.1%	8.5%
Very dissatisfied	8.0%	5.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q1-8. Overall access to daily essentials, like grocery stores & schools

Very satisfied	25.9%	27.1%
Satisfied	47.9%	45.2%
Neutral	17.3%	13.8%
Dissatisfied	4.9%	10.9%
	B	A
Very dissatisfied	4.0%	2.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q2-1. Transportation safety in Tacoma

Very satisfied	3.2%	3.1%
Satisfied	20.6%	23.8%
Neutral	34.8%	31.0%
Dissatisfied	25.6%	27.1%
Very dissatisfied	15.7%	15.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q2-2. Efforts to reduce climate change in Tacoma

Very satisfied	6.3%	2.2%
	B	A
Satisfied	27.5%	22.5%
Neutral	42.9%	47.0%
Dissatisfied	15.4%	19.2%
Very dissatisfied	8.0%	9.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-3. Ease of bicycle travel in Tacoma**

Very satisfied	5.4%	4.2%
Satisfied	23.7%	18.0%
Neutral	36.6%	36.2%
Dissatisfied	20.0%	26.9%
	b	a
Very dissatisfied	14.3%	14.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q2-4. Ease of walking in your neighborhood

Very satisfied	15.2%	15.3%
Satisfied	44.0%	38.1%
Neutral	17.3%	14.2%
Dissatisfied	13.6%	19.9%
	b	a
Very dissatisfied	9.8%	12.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-5. Health risks associated with wildfire smoke and/or extreme heat in Tacoma**

Very satisfied	4.7%	2.7%
Satisfied	30.7%	24.9%
Neutral	44.7%	44.4%
Dissatisfied	14.7%	20.9%
	b	a
Very dissatisfied	5.2%	7.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-6. Health of Puget Sound & its native plants & animals, including salmon, orcas, & shellfish**

Very satisfied	6.5%	3.9%
Satisfied	30.4%	28.5%
Neutral	31.4%	29.0%
Dissatisfied	23.2%	28.0%
Very dissatisfied	8.5%	10.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q2-7. Access to affordable food

Very satisfied	5.9%	3.0%
	b	a
Satisfied	31.3%	31.7%
Neutral	26.5%	22.5%
Dissatisfied	22.5%	29.0%
	b	a
Very dissatisfied	13.7%	13.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-8. Level of access to arts, culture, science, and/or heritage programs or experiences in the community**

Very satisfied	13.9%	15.9%
Satisfied	45.1%	47.8%
Neutral	30.5%	22.4%
	B	A
Dissatisfied	7.8%	11.8%
Very dissatisfied	2.7%	2.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-9. Proximity to daily essential services, like schools & parks**

Very satisfied	20.3%	21.5%
Satisfied	51.3%	56.0%
Neutral	20.6%	14.1%
	b	a
Dissatisfied	5.4%	7.3%
Very dissatisfied	2.4%	1.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q2-10. Access to local businesses, like shops & restaurants

Very satisfied	19.3%	17.7%
Satisfied	52.5%	54.4%
Neutral	18.4%	15.2%
Dissatisfied	8.2%	9.8%
Very dissatisfied	1.6%	2.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q2-11. Overall quality of library services in Tacoma**

Very satisfied	18.5%	23.5%
Satisfied	42.4%	46.2%
Neutral	26.8%	17.1%
	B	A
Dissatisfied	6.4%	10.2%
Very dissatisfied	5.9%	3.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q3-1. Police patrol**

Very satisfied	4.1%	3.2%
Satisfied	14.6%	16.5%
Neutral	25.2%	25.3%
Dissatisfied	30.7%	34.1%
Very dissatisfied	25.4%	20.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q3-2. Efforts by police in your community to prevent crime**

Very satisfied	3.0%	3.5%
Satisfied	14.1%	12.0%
Neutral	23.2%	26.9%
Dissatisfied	27.4%	31.7%
Very dissatisfied	32.3%	25.9%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q3-3. Police investigations**

Very satisfied	1.5%	2.5%
Satisfied	9.4%	13.9%
Neutral	37.5%	35.5%
Dissatisfied	25.8%	25.9%
Very dissatisfied	25.8%	22.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-4. Police community programs

Very satisfied	3.3%	2.4%
Satisfied	9.5% b	15.5% a
Neutral	47.4%	44.5%
Dissatisfied	19.9%	18.6%
Very dissatisfied	19.9%	19.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-5. How quickly police respond to emergencies

Very satisfied	3.0%	3.1%
Satisfied	15.2%	16.9%
Neutral	26.0%	25.9%
Dissatisfied	25.2%	29.6%
Very dissatisfied	30.5%	24.5%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-6. Enforcement of local codes & ordinances

Very satisfied	1.6%	1.1%
Satisfied	10.6%	11.7%
Neutral	27.5%	30.4%
Dissatisfied	27.0%	32.0%
Very dissatisfied	33.2%	24.8%
	b	a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-7. Overall quality of police services

Very satisfied	2.7%	2.8%
Satisfied	15.5%	18.2%
Neutral	35.7%	33.4%
Dissatisfied	26.4%	29.1%
Very dissatisfied	19.7%	16.5%

Significance Tests Between Columns: Lower case:  $p < .05$  Upper case:  $p < .01$

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-8. Fire response & suppression

Very satisfied	23.4%	23.6%
Satisfied	51.4%	54.6%
Neutral	21.2%	19.3%
Dissatisfied	2.7%	2.3%
Very dissatisfied	1.4%	0.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-9. How quickly emergency medical services personnel respond to emergencies

Very satisfied	28.0%	29.2%
Satisfied	48.1%	47.3%
Neutral	19.9%	18.8%
Dissatisfied	2.3%	4.2%
Very dissatisfied	1.7%	0.6%

Significance Tests Between Columns: Lower case:  $p < .05$  Upper case:  $p < .01$

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-10. How quickly fire services personnel respond to emergencies

Very satisfied	28.0%	27.9%
Satisfied	47.8%	48.6%
Neutral	20.7%	21.0%
Dissatisfied	2.3%	1.8%
Very dissatisfied	1.2%	0.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-11. Overall quality of emergency medical services

Very satisfied	26.5%	27.9%
Satisfied	46.8%	44.8%
Neutral	21.4%	23.0%
Dissatisfied	3.3%	3.5%
Very dissatisfied	1.9%	0.9%

Significance Tests Between Columns: Lower case:  $p < .05$  Upper case:  $p < .01$

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q3-12. Overall quality of fire services

Very satisfied	27.1%	27.8%
Satisfied	48.3%	47.4%
Neutral	21.5%	23.6%
Dissatisfied	2.0%	0.6%
Very dissatisfied	1.1%	0.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q25. Gender	
Male	Female
A	B

Q4. Top choice

Police patrol	43.2%	30.2%
	B	A
Efforts by police in your community to prevent crime	52.9%	49.4%
Police investigations	15.8%	11.7%
Police community programs	8.6%	11.1%
How quickly police respond to emergencies	33.2%	39.5%
Enforcement of local codes & ordinances	20.9%	21.7%
Overall quality of police services	20.6%	24.8%
Fire response & suppression	9.7%	11.1%
How quickly emergency medical services personnel respond to emergencies	23.0%	34.8%
	B	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q25. Gender	
Male	Female
A	B

Q4. Top choice (Cont.)

How quickly fire services personnel respond to emergencies	11.1%	15.1%
Overall quality of emergency medical services	13.2%	16.9%
Overall quality of fire services	8.1%	8.1%
None chosen	10.7% b	6.5% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-1. Condition of major streets

Very satisfied	1.9%	2.0%
Satisfied	23.9%	21.8%
Neutral	17.4%	19.3%
Dissatisfied	32.6%	38.5%
Very dissatisfied	24.2%	18.4%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-2. Adequacy of street lighting in your community

Very satisfied	6.0%	6.9%
Satisfied	38.1%	39.6%
Neutral	26.2%	22.4%
Dissatisfied	20.5%	23.8%
Very dissatisfied	9.3%	7.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-3. Condition of street signs & traffic signals

Very satisfied	5.4%	7.1%
Satisfied	42.2%	46.2%
Neutral	27.8%	26.2%
Dissatisfied	19.1%	15.9%
Very dissatisfied	5.4%	4.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-4. Cleanliness of streets & public areas

Very satisfied	1.4%	2.1%
Satisfied	18.8%	18.5%
Neutral	20.9%	21.0%
Dissatisfied	30.8%	32.1%
Very dissatisfied	28.2%	26.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-5. Solid waste (e.g., trash, yard waste & recycling services)

Very satisfied	19.3%	16.9%
Satisfied	42.5%	46.9%
Neutral	16.7%	16.2%
Dissatisfied	13.9%	14.4%
Very dissatisfied	7.5%	5.5%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-6. Stormwater management/flood control

Very satisfied	11.5%	9.9%
Satisfied	45.4%	49.6%
Neutral	29.8%	27.0%
Dissatisfied	7.5%	9.9%
Very dissatisfied	5.8%	3.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-7. Wastewater/sanitary sewer services

Very satisfied	12.8%	10.0%
Satisfied	50.4%	57.0%
Neutral	26.9%	26.5%
Dissatisfied	5.2%	4.3%
Very dissatisfied	4.7%	2.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-8. Electric utility services

Very satisfied	16.0%	14.8%
Satisfied	53.5%	53.8%
Neutral	20.5%	21.2%
Dissatisfied	5.3%	6.9%
Very dissatisfied	4.8%	3.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-9. Overall quality of water services

Very satisfied	17.3%	15.2%
Satisfied	53.8%	57.8%
Neutral	20.9%	20.1%
Dissatisfied	4.8%	4.7%
Very dissatisfied	3.1%	2.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-10. Utility billing & customer service

Very satisfied	13.8%	12.3%
Satisfied	38.8%	50.0%
	B	A
Neutral	29.3%	20.6%
	B	A
Dissatisfied	10.5%	10.4%
Very dissatisfied	7.6%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q5-11. Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)**

Very satisfied	11.2%	13.3%
Satisfied	43.7%	37.3%
Neutral	16.6%	15.8%
Dissatisfied	18.9%	22.4%
Very dissatisfied	9.6%	11.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)

Very satisfied	6.3%	2.1%
	B	A
Satisfied	24.5%	21.5%
Neutral	33.2%	36.2%
Dissatisfied	22.7%	28.2%
Very dissatisfied	13.2%	12.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q25. Gender	
Male	Female
A	B

Q6. Top choice

Condition of major streets	68.0%	62.5%
Adequacy of street lighting in your community	21.1%	25.1%
Condition of street signs & traffic signals	13.5%	12.4%
Cleanliness of streets & public areas	54.8%	58.5%
Solid waste (e.g., trash, yard waste & recycling services)	21.3%	21.0%
Stormwater management/flood control	5.3%	7.4%
Wastewater/sanitary sewer services	10.9%	10.8%
Electric utility services	19.0%	14.7%
Overall quality of water services	15.3%	19.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q25. Gender	
Male	Female
A	B

Q6. Top choice (Cont.)

Utility billing & customer service	9.0%	6.1%
Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)	32.0%	32.5%
Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)	13.0%	14.0%
None chosen	3.0%	2.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q25. Gender	
Male	Female
A	B

Q7. Top choice

Support of business district	21.1%	13.5%
	B	A
Sense of identify/ belonging	6.5%	4.3%
Housing affordability	48.3%	59.1%
	B	A
Environmental impacts & public health	17.2%	21.2%
Access to local businesses & shops	8.6%	7.0%
Access to pedestrian and/or bike-friendly streets	12.3%	14.2%
Addressing homelessness	67.7%	73.1%
Access to parks/recreational activities	10.4%	9.9%
Access to living wage jobs	29.0%	34.1%
Arts & cultural amenities	6.5%	5.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q25. Gender	
Male	Female
A	B

Q7. Top choice (Cont.)

Traffic calming measures (traffic circles,  
speed bumps, slower driving speeds, etc.  
)

25.8%      20.3%

Youth activities or services

13.2%      16.5%

Senior centers or services

8.4%      11.1%

Social/health services

20.0%      22.6%

Preservation of neighbor character

20.2%      16.3%

Community safety

52.4%      49.2%

Other

7.9%      4.3%  
b      a

None chosen

1.6%      2.0%

Significance Tests Between Columns:    Lower case: p&lt;.05    Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q8-1. Livable wage job opportunities available to you in Tacoma**

Very satisfied	4.8%	5.1%
Satisfied	26.9%	23.9%
Neutral	39.4%	36.0%
Dissatisfied	20.5%	25.0%
Very dissatisfied	8.5%	9.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q8-2. Access to job training programs & resources**

Very satisfied	3.8%	3.2%
Satisfied	24.1%	26.7%
Neutral	50.9%	45.3%
Dissatisfied	17.9%	19.3%
Very dissatisfied	3.4%	5.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q8-3. Overall length of your commute to work**

Very satisfied	18.7%	20.9%
Satisfied	30.1% b	37.4% a
Neutral	33.3% B	24.6% A
Dissatisfied	9.8%	10.1%
Very dissatisfied	8.1%	7.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q8-4. Cost of living in Tacoma

Very satisfied	1.2%	1.6%
Satisfied	16.7%	15.2%
Neutral	23.9%	25.2%
Dissatisfied	38.0%	38.3%
Very dissatisfied	20.2%	19.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q8-5. Overall economic health of Tacoma

Very satisfied	1.9%	0.5%
Satisfied	18.4%	19.5%
Neutral	34.5%	34.3%
Dissatisfied	30.7%	30.8%
Very dissatisfied	14.5%	14.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q9. What is your level of agreement with the following statement? "In the future, daily essentials, such as groceries, schools, parks, and healthcare, should be a safe and short walk, bus, train, or bike ride away for every resident." (without "not provided")**

N=905

Q25. Gender	
Male	Female
A	B

Q9. In the future, daily essentials, such as groceries, schools, parks, & healthcare, should be a safe & short walk, bus, train, or bike ride away for every resident

Strongly agree	50.1%	60.8%
	B	A
Agree	29.5%	26.7%
Neutral	11.2%	8.5%
Disagree	7.6%	2.8%
	B	A
Strongly disagree	1.7%	1.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-1. Overall feeling of safety in your community

Very safe	3.3%	4.8%
Safe	31.6%	37.0%
Neutral	22.6%	22.5%
Unsafe	28.3%	25.0%
Very unsafe	14.2%	10.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-2. In community parks

Very safe	4.0%	2.3%
Safe	28.8%	32.0%
Neutral	25.0%	28.7%
Unsafe	26.4%	28.3%
Very unsafe	15.7%	8.6%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-3. In retail areas

Very safe	4.5%	3.5%
Safe	35.9%	35.6%
Neutral	24.3%	28.4%
Unsafe	26.0%	26.3%
Very unsafe	9.2%	6.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-4. In the downtown area of your community

Very safe	2.9%	1.9%
Safe	19.6%	22.2%
Neutral	23.5%	27.5%
Unsafe	31.2%	33.6%
Very unsafe	22.8%	14.8%
	B	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-5. In your neighborhood at night

Very safe	4.0%	5.1%
Safe	27.0%	24.6%
Neutral	28.2%	23.7%
Unsafe	21.4%	29.2%
	B	A
Very unsafe	19.5%	17.5%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q10-6. In your neighborhood during the day

Very safe	19.8%	16.2%
Safe	42.6% b	49.4% a
Neutral	19.8%	20.8%
Unsafe	13.6%	11.2%
Very unsafe	4.2%	2.3%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q11. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months? (without "not provided")**

N=905

Q25. Gender	
Male	Female
A	B

Q11. Has your household been the victim of a crime in Tacoma in last 12 months

Yes	38.7%	30.6%
	b	a
No	61.3%	69.4%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q11a. If "yes" to Question 11, did you report the crime? (without "not provided")**

N=306

Q25. Gender	
Male	Female
A	B

Q11a. Did you report the crime

Yes	66.5%	75.6%
No	33.5%	24.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q12. Do Tacoma Police Officers treat people fairly? (without "not provided")**

N=905

Q25. Gender	
Male	Female
A	B

Q12. Tacoma Police officers treat people fairly

Strongly agree	13.2%	10.3%
Agree	33.6%	25.2%
	B	A
Neutral	32.6%	41.7%
	B	A
Disagree	11.9%	15.7%
Strongly disagree	8.7%	7.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q13. Would you say your trust in Tacoma's Municipal Government is... (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q13. Your trust in Tacoma's Municipal Government**

Excellent	2.7%	1.3%
Good	18.6% b	25.8% a
Fair	39.7%	40.4%
Poor	39.0%	32.6%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q14. Have you contacted the City with a question, problem, or complaint during the past year?**

N=905

Q25. Gender	
Male	Female
A	B

**Q14. Have you contacted City with a question, problem, or complaint during past year**

Yes	44.8%	44.2%
No	55.2%	55.8%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q25. Gender	
Male	Female
A	B

Q14a. Which City department or division did you contact most recently

Police Department	19.5%	17.6%
Fire/Emergency Medical Services	1.1%	3.6%
Tacoma Public Utilities (power, water, rail)	13.2%	11.4%
City Clerk	1.6%	0.5%
Building Permitting & Planning	5.3%	7.8%
Public Works	8.9%	8.3%
311 Customer Service Center	22.1%	24.4%
Code Enforcement	11.1%	8.8%
Small Business Support	0.5%	1.6%
Tax & Licensing Office	1.6%	3.6%
Utility Billing	1.6%	3.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q25. Gender	
Male	Female
A	B

**Q14a. Which City department or division did you contact most recently (Cont.)**

City Manager's Office	3.7%	2.1%
-----------------------	------	------

Other	10.0%	7.3%
-------	-------	------

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q25. Gender	
Male	Female
A	B

Q14b-1. How easy the department or division was to contact

Very satisfied	9.1% B	23.6% A
Satisfied	34.9%	28.7%
Neutral	22.0%	17.9%
Dissatisfied	19.9%	22.1%
Very dissatisfied	14.0% b	7.7% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q25. Gender	
Male	Female
A	B

Q14b-2. How courteously you were treated

Very satisfied	15.9%	25.4%
	b	a
Satisfied	38.6%	37.0%
Neutral	26.1%	23.8%
Dissatisfied	8.5%	7.7%
Very dissatisfied	10.8%	6.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q25. Gender	
Male	Female
A	B

Q14b-3. Technical competence, knowledge of employees who assisted you

Very satisfied	10.4%	23.3%
	B	A
Satisfied	35.8%	32.4%
Neutral	29.5%	27.8%
Dissatisfied	13.9%	8.0%
Very dissatisfied	10.4%	8.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q25. Gender	
Male	Female
A	B

**Q14b-4. Overall responsiveness of City employees to your request or concern**

Very satisfied	7.8%	19.3%
	B	A
Satisfied	22.2%	27.1%
Neutral	20.6%	20.8%
Dissatisfied	23.9%	17.2%
Very dissatisfied	25.6%	15.6%
	b	a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q25. Gender	
Male	Female
A	B

Q14b-5. How your concern or request was resolved or answered

Very satisfied	8.3%	19.4%
	B	A
Satisfied	20.4%	22.0%
Neutral	17.7%	17.2%
Dissatisfied	21.0%	20.4%
Very dissatisfied	32.6%	21.0%
	b	a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q15. Have you participated in any of the following civic activities in the last 12 months? (without "none")**

N=608

Q25. Gender	
Male	Female
A	B

Q15. In which following civic activities have you participated in last 12 months

Attended a City Council meeting	19.5%	13.5%
Neighborhood Council	19.1%	11.3%
	B	A
City Committee, Board, or Commission	11.0%	8.4%
City events	56.3%	64.0%
Volunteering	38.2%	48.2%
	b	a
Religious institutions	32.4%	32.5%
Community groups	39.7%	43.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q16. How much of an impact do you believe your participation has had on the community? (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q16. How much of an impact has your participation had on the community

Very impactful	6.5%	6.9%
Somewhat impactful	37.2%	46.2%
	b	a
Not at all impactful	56.3%	46.9%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q25. Gender	
Male	Female
A	B

**Q17. Where do you currently get news & information about City programs, services, & events**

City eNewsletters	16.5%	15.6%
Other City email updates	12.1%	10.2%
City website	25.3%	25.3%
Attending public meetings (in-person or virtually)	13.0%	7.2%
	B	A
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	43.2%	53.0%
	B	A
Print mailings	42.9%	49.0%
Nextdoor	14.4%	20.8%
	b	a
TV Tacoma/TV 12	10.7%	9.3%
News media (newspaper, television, radio)	46.9%	44.9%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q25. Gender	
Male	Female
A	B

Q17. Where do you currently get news & information about City programs, services, & events (Cont.)

Other social media sources (not City related)	27.6%	30.5%
From friends & neighbors	46.6%	53.3%
Other	3.9%	3.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q25. Gender	
Male	Female
A	B

Q18. Top choice

City eNewsletters	14.6% B	22.1% A
Other City email updates	8.6%	7.0%
City website	13.5%	14.7%
Attending public meetings (in-person or virtually)	4.4% b	1.6% a
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	32.5% B	43.6% A
Print mailings	31.6% b	37.9% a
Nextdoor	5.1%	5.9%
TV Tacoma/TV 12	4.9%	4.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q25. Gender	
Male	Female
A	B

Q18. Top choice (Cont.)

News media (newspaper, television, radio)	35.3%	29.3%
Other social media sources (not City related)	15.5%	12.9%
From friends & neighbors	13.7%	12.2%
Other	4.2%	2.3%
None chosen	5.6%	1.6%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q19. If you currently get news and information about City programs, services, and events from social media, which ONE platform do you use most? (without "none")**

N=905

Q25. Gender	
Male	Female
A	B

**Q19. Which social media platform do you use most to get news & information about City programs, services, & events**

Facebook	48.7%	57.7%
	b	a
Instagram	19.7%	25.6%
X/Twitter	3.8%	0.6%
	B	A
YouTube	6.1%	2.8%
	b	a
Nextdoor	7.6%	8.4%
TikTok	1.9%	0.8%
Reddit	6.1%	3.6%
Other	6.1%	0.6%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q20-1. Availability of information about local governmental services & activities**

Very satisfied	2.3%	2.7%
Satisfied	27.5%	31.6%
Neutral	49.2%	43.3%
Dissatisfied	13.7%	18.2%
Very dissatisfied	7.3%	4.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q20-2. Efforts by local government to keep you informed about local issues

Very satisfied	2.8%	2.2%
Satisfied	25.1%	24.2%
Neutral	39.6%	43.6%
Dissatisfied	22.1%	24.9%
Very dissatisfied	10.4%	5.1%
	B	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q20-3. Level of public involvement in local decision making**

Very satisfied	1.4%	0.5%
Satisfied	12.2%	15.4%
Neutral	37.5%	39.3%
Dissatisfied	30.7%	32.6%
Very dissatisfied	18.2%	12.2%
	b	a

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q20-4. Timeliness of information provided by your local government

Very satisfied	0.8%	1.1%
Satisfied	18.4%	21.7%
Neutral	48.8%	47.1%
Dissatisfied	18.2%	22.5%
Very dissatisfied	13.8%	7.7%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q20-5. Usefulness of your City's website

Very satisfied	1.8%	3.2%
Satisfied	28.4%	32.9%
Neutral	44.8%	44.4%
Dissatisfied	16.4%	15.6%
Very dissatisfied	8.7%	3.8%
	B	A

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q20-6. Your local governmental cable television channel(s)

Very satisfied	1.4%	2.6%
Satisfied	18.4%	25.5%
Neutral	62.3%	59.9%
Dissatisfied	11.6%	7.8%
Very dissatisfied	6.3%	4.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

**Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)**

Very satisfied	2.5%	2.4%
Satisfied	22.0%	27.5%
Neutral	55.7%	54.7%
Dissatisfied	13.1%	11.9%
Very dissatisfied	6.7%	3.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q25. Gender	
Male	Female
A	B

Q21. Top choice

Availability of information about local governmental services & activities	30.4%	42.9%
	B	A
Efforts by local government to keep you informed about local issues	41.8%	42.7%
Level of public involvement in local decision making	28.3%	32.1%
Timeliness of information provided by your local government	19.5%	23.5%
Usefulness of your City's website	19.0%	20.5%
Your local governmental cable television channel(s)	4.6%	3.4%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q25. Gender	
Male	Female
A	B

Q21. Top choice (Cont.)

Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

20.0%                      18.1%

None chosen

16.0%                      7.2%

B                                      A

Significance Tests Between Columns:    Lower case: p<.05    Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q22-1. Developing Homelessness Shelters

High priority	55.5%	67.7%
	B	A
Medium priority	24.2%	23.4%
Low priority	20.4%	8.9%
	B	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

	Q25. Gender	
	Male	Female
	A	B

Q22-2. Homelessness Encampment Outreach & Cleanup

High priority	72.5%	82.7%
	B	A
Medium priority	17.5%	13.3%
Low priority	10.0%	4.0%
	B	A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q22-3. Affordable Housing Development

High priority	53.7% B	72.3% A
Medium priority	29.0% b	22.4% a
Low priority	17.3% B	5.4% A

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905	Q25. Gender	
	Male A	Female B
<u>Q22-4. Youth Violence Reduction</u>		
High priority	69.5%	73.2%
Medium priority	23.1%	23.3%
Low priority	7.4% b	3.6% a
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905	Q25. Gender	
	Male	Female
	A	B

Q22-5. Mental Health & Substance Use

High priority	73.0%	80.1%
	b	a
Medium priority	21.9%	16.2%
	b	a
Low priority	5.1%	3.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q22-6. Child & Family Support

High priority	51.9%	59.9%
	b	a
Medium priority	40.2%	36.3%
Low priority	7.9%	3.8%
	b	a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905	Q25. Gender	
	Male	Female
	A	B

Q22-7. Veterans Support

High priority	51.5%	50.4%
Medium priority	35.5%	40.1%
Low priority	13.1%	9.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905	Q25. Gender	
	Male	Female
	A	B
<u>Q22-8. Senior Care</u>		
High priority	48.4%	55.0%
Medium priority	43.5%	40.7%
Low priority	8.1% b	4.3% a
Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01		

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q25. Gender

Male	Female
A	B

Q22-9. Immigrant & Refugee Support

High priority	21.0%	29.0%
	B	A
Medium priority	33.6%	47.6%
	B	A
Low priority	45.4%	23.4%
	B	A

Significance Tests Between Columns: Lower case:  $p < .05$  Upper case:  $p < .01$

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q25. Gender	
Male	Female
A	B

Q22-10. Food Insecurity

High priority	48.2%	67.1%
	B	A
Medium priority	37.2%	27.1%
	B	A
Low priority	14.6%	5.9%
	B	A

Significance Tests Between Columns: Lower case:  $p < .05$  Upper case:  $p < .01$

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905	Q25. Gender	
	Male A	Female B
<u>Q22-11. Nonprofit Capacity Building</u>		
High priority	21.7%	27.3%
Medium priority	32.9%	39.6%
Low priority	45.4%	33.0%
	B	A
Significance Tests Between Columns:	Lower case: p<.05	Upper case: p<.01

**Q23. Overall, how satisfied are you with the amount of services Tacoma devotes to social services? (without "not provided")**

N=905

Q25. Gender	
Male	Female
A	B

**Q23. How satisfied are you with the amount of services Tacoma devotes to social services**

Very satisfied	3.5%	1.2%
	b	a
Satisfied	21.8%	19.0%
Neutral	43.9%	47.7%
Dissatisfied	23.3%	26.0%
Very dissatisfied	7.5%	6.1%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01



**Q32. Please imagine a ladder with steps numbered from zero (0) at the bottom to ten (10) at the top. The bottom of the ladder (0) represents the worst possible life in Tacoma for you, and the top of the ladder (10) represents the best possible life in Tacoma for you. On which step of the ladder would you say you personally feel you stand in terms of your life in Tacoma at this time? (without "not provided")**

N=905

Q25. Gender	
Male A	Female B

Q32. What is your life in Tacoma at this time

Best possible life in Tacoma	2.2%	3.4%
9	5.8%	7.1%
8	15.2%	23.2%
	B	A
7	28.0%	23.4%
6	16.9%	13.6%
5	14.9%	13.3%
4	8.2%	9.2%
3	4.8%	4.8%
2	1.2%	0.9%
1	1.0%	0.2%
Worst possible life in Tacoma	1.9%	0.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32a. On which step (0 to 10) do you think you will stand in terms of your life in Tacoma about FIVE YEARS from now? (without "not provided")**

N=905

Q25. Gender	
Male	Female
A	B

Q32a. What will your life in Tacoma be about 5 years from now

Best possible life in Tacoma	5.6%	5.7%
9	12.4%	13.7%
8	20.5%	23.6%
7	14.6%	17.0%
6	10.9%	9.2%
5	12.6%	13.2%
4	5.6%	4.7%
3	5.8%	5.4%
2	6.3%	3.5%
1	1.8%	1.4%
Worst possible life in Tacoma	4.0%	2.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**5**

# Crosstabs by Race/Ethnicity

**District:**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

**District**

1	10.4% bCe	24.5% a	26.2% A	21.2%	24.3% a
2	23.4%	17.0%	26.0%	17.3%	20.7%
3	24.7%	23.4%	15.9%	16.3%	18.0%
4	14.3%	22.3%	16.5%	24.0%	23.4%
5	27.3% bce	12.8% a	15.5% a	21.2%	13.5% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q1-1. Overall appearance of Tacoma

Very satisfied	2.6%	1.1%	2.7%	5.8%	3.6%
Satisfied	33.8%	22.3%	28.7%	26.0%	23.4%
Neutral	14.3% D	26.6%	21.1% d	31.7% Ac	21.6%
Dissatisfied	35.1%	38.3%	35.7%	26.9%	29.7%
Very dissatisfied	14.3%	11.7%	11.9% E	9.6% e	21.6% Cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q1-2. Overall image of Tacoma

Very satisfied	2.6%	0.0% de	3.1%	5.8% b	5.4% b
Satisfied	24.7%	32.3%	26.0%	28.8%	25.2%
Neutral	23.4%	20.4%	25.8%	32.7% e	19.8% d
Dissatisfied	31.2%	37.6%	34.8%	26.9%	27.9%
Very dissatisfied	18.2% cD	9.7% e	10.2% aE	5.8% AE	21.6% bCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q1-3. Overall quality of life in Tacoma

Very satisfied	6.5%	5.3%	9.2%	6.7%	6.3%
Satisfied	45.5%	41.5%	39.4%	39.4%	36.0%
Neutral	15.6% d	21.3%	25.3%	30.8% a	23.4%
Dissatisfied	20.8%	22.3%	20.5%	21.2%	24.3%
Very dissatisfied	11.7% cD	9.6% d	5.7% a	1.9% Abe	9.9% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q1-4. Overall quality of services provided by City

Very satisfied	6.9%	1.1%	5.6%	6.8%	2.7%
Satisfied	33.3%	36.0%	33.5%	37.9%	27.3%
Neutral	36.1%	32.6%	31.7%	29.1%	27.3%
Dissatisfied	15.3% e	21.3%	20.0%	20.4%	28.2% a
Very dissatisfied	8.3%	9.0%	9.1%	5.8% e	14.5% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q1-5. Overall value that you receive for your City taxes & fees

Very satisfied	6.9% b	1.1% a	3.7%	2.9%	1.9%
Satisfied	13.9% b	29.3% acE	18.2% b	21.4% e	11.1% Bd
Neutral	33.3% b	17.4% ad	27.1%	30.1% b	21.3%
Dissatisfied	25.0%	28.3%	31.4%	28.2%	29.6%
Very dissatisfied	20.8% e	23.9%	19.6% E	17.5% E	36.1% aCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q1-6. How well your community is managing growth

Very satisfied	1.4%	1.1%	2.2%	3.9%	4.8%
Satisfied	14.9% d	27.2% E	20.6%	28.4% aE	12.4% BD
Neutral	36.5% d	33.7%	30.6%	22.5% a	26.7%
Dissatisfied	23.0%	28.3%	31.6%	33.3%	35.2%
Very dissatisfied	24.3% bcd	9.8% ae	14.9% a	11.8% a	21.0% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q1-7. Whether you feel like you belong in the community

Very satisfied	7.8%	11.8%	14.6%	14.0%	12.8%
Satisfied	36.4%	38.7%	36.2% d	47.0% c	42.2%
Neutral	35.1% e	34.4% e	34.3% E	26.0%	21.1% abC
Dissatisfied	11.7%	6.5%	9.4%	8.0%	13.8%
Very dissatisfied	9.1%	8.6%	5.5%	5.0%	10.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q1. Perceptions of Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q1-8. Overall access to daily essentials, like grocery stores & schools

Very satisfied	31.2%	18.3%	27.1%	28.8%	24.3%
Satisfied	41.6% b	58.1% acd	45.0% b	43.3% b	45.9%
Neutral	13.0%	12.9%	16.2%	15.4%	17.1%
Dissatisfied	7.8%	7.5%	8.2%	9.6%	9.0%
Very dissatisfied	6.5%	3.2%	3.5%	2.9%	3.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q2-1. Transportation safety in Tacoma

Very satisfied	2.7%	0.0%	2.6%	7.6%	5.0%
		De	d	Bc	b
Satisfied	23.0%	24.1%	22.3%	25.0%	19.0%
Neutral	28.4%	31.0%	33.5%	29.3%	31.0%
Dissatisfied	28.4%	27.6%	25.5%	27.2%	30.0%
Very dissatisfied	17.6%	17.2%	16.0%	10.9%	15.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/Caucasian C	Latino/a/Latine/Latinx/Hispanic D	All Others E

Q2-2. Efforts to reduce climate change in Tacoma

Very satisfied	1.7%	5.1%	4.1%	3.4%	5.4%
Satisfied	19.0%	30.4%	24.9%	27.3%	19.4%
Neutral	50.0%	44.3%	43.2%	45.5%	45.2%
Dissatisfied	15.5%	17.7%	19.0%	15.9%	19.4%
Very dissatisfied	13.8% b	2.5% ae	8.7%	8.0%	10.8% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

## Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q2-3. Ease of bicycle travel in Tacoma

Very satisfied	3.4%	2.5%	4.5%	9.5%	4.8%
Satisfied	13.8%	20.3%	21.2%	22.6%	21.7%
Neutral	37.9%	44.3%	33.4%	32.1%	43.4%
Dissatisfied	22.4%	19.0%	26.4%	20.2%	18.1%
Very dissatisfied	22.4%	13.9%	14.5%	15.5%	12.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q2-4. Ease of walking in your neighborhood

Very satisfied	18.2%	11.7%	15.1%	18.6%	15.3%
Satisfied	41.6%	52.1% De	41.6%	32.4% B	36.0% b
Neutral	10.4%	13.8%	15.7%	13.7%	19.8%
Dissatisfied	18.2% B	5.3% ACDe	18.4% B	19.6% B	15.3% b
Very dissatisfied	11.7%	17.0% c	9.2% b	15.7%	13.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q2-5. Health risks associated with wildfire smoke and/or extreme heat in Tacoma**

Very satisfied	3.1%	5.8%	2.8%	4.2%	5.1%
Satisfied	18.8%	30.2%	26.8%	30.5%	32.7%
Neutral	56.3%	41.9%	43.7%	45.3%	41.8%
Dissatisfied	14.1%	19.8%	20.2%	13.7%	13.3%
Very dissatisfied	7.8%	2.3%	6.6%	6.3%	7.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q2-6. Health of Puget Sound & its native plants & animals, including salmon, orcas, & shellfish**

Very satisfied	4.3%	3.5%	4.7%	8.3%	5.0%
Satisfied	20.3% b	34.9% a	29.9%	31.3%	23.0%
Neutral	27.5%	30.2%	28.5%	34.4%	34.0%
Dissatisfied	33.3%	27.9%	27.2%	19.8%	21.0%
Very dissatisfied	14.5% b	3.5% aE	9.7% e	6.3% e	17.0% Bcd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q2-7. Access to affordable food

Very satisfied	2.6%	3.3%	4.8%	5.8%	4.5%
Satisfied	22.4% b	40.2% a	32.1%	30.1%	27.3%
Neutral	27.6% b	13.0% acDe	24.0% bd	34.0% Bc	24.5% b
Dissatisfied	28.9%	25.0%	25.8%	23.3%	27.3%
Very dissatisfied	18.4% d	18.5% d	13.3%	6.8% abe	16.4% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q2-8. Level of access to arts, culture, science, and/or heritage programs or experiences in the community**

Very satisfied	10.7%	12.0%	16.1%	17.2%	14.2%
Satisfied	41.3%	53.3%	44.8% e	45.5%	55.7% c
Neutral	29.3%	21.7%	28.7% e	21.2%	17.0% c
Dissatisfied	12.0%	8.7%	8.8%	14.1%	10.4%
Very dissatisfied	6.7% C	4.3%	1.6% A	2.0%	2.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q2-9. Proximity to daily essential services, like schools & parks

Very satisfied	19.5%	20.4%	22.7%	21.6%	15.6%
Satisfied	48.1% e	54.8%	50.4% E	58.8%	64.2% aC
Neutral	19.5%	16.1%	18.6%	13.7%	12.8%
Dissatisfied	7.8%	7.5%	6.6%	5.9%	3.7%
Very dissatisfied	5.2% d	1.1%	1.8%	0.0% a	3.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q2-10. Access to local businesses, like shops & restaurants

Very satisfied	16.9%	15.1%	19.7%	26.2%	11.8%
				E	D
Satisfied	53.2%	54.8%	52.0%	44.7%	61.8%
				e	d
Neutral	11.7%	17.2%	18.6%	17.5%	13.6%
Dissatisfied	10.4%	11.8%	8.0%	9.7%	9.1%
Very dissatisfied	7.8%	1.1%	1.8%	1.9%	3.6%
	bC	a	A		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q2. Satisfaction with Tacoma. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

## Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q2-11. Overall quality of library services in Tacoma

Very satisfied	26.1%	20.2%	22.9%	18.9%	16.5%
Satisfied	31.9% cd	41.7%	45.2% a	47.8% a	42.3%
Neutral	29.0%	25.0%	19.4%	22.2%	24.7%
Dissatisfied	4.3%	10.7%	8.5%	7.8%	10.3%
Very dissatisfied	8.7%	2.4%	4.0%	3.3%	6.2%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q3-1. Police patrol

Very satisfied	2.8%	1.1%	3.5%	5.1%	5.6%
Satisfied	14.1%	11.2% d	15.1%	22.2% b	14.0%
Neutral	23.9%	31.5% E	25.7% e	26.3% e	15.0% Bcd
Dissatisfied	32.4%	34.8%	32.2%	27.3%	32.7%
Very dissatisfied	26.8%	21.3%	23.5% e	19.2% e	32.7% cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q3-2. Efforts by police in your community to prevent crime**

Very satisfied	2.9%	1.1%	3.8%	3.1%	2.9%
Satisfied	7.2% d	14.9% e	12.9% de	21.9% acE	4.9% bcD
Neutral	21.7%	29.9%	25.1%	22.9%	23.5%
Dissatisfied	33.3%	25.3%	29.9%	29.2%	27.5%
Very dissatisfied	34.8%	28.7%	28.4% e	22.9% E	41.2% cD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

## Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q3-3. Police investigations

Very satisfied	0.0%	0.0%	2.5%	2.6%	2.2%
Satisfied	5.5%	9.9%	12.6%	14.5%	7.7%
Neutral	40.0%	40.8%	34.1%	42.1%	31.9%
Dissatisfied	23.6%	25.4%	27.0%	19.7%	25.3%
Very dissatisfied	30.9%	23.9%	23.7%	21.1%	33.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q3-4. Police community programs

Very satisfied	0.0%	0.0% de	2.3%	6.6% b	5.3% b
Satisfied	12.8%	12.5%	12.7%	10.5%	10.7%
Neutral	34.0%	45.8%	46.7%	47.4%	48.0%
Dissatisfied	21.3%	22.2%	19.3%	18.4%	14.7%
Very dissatisfied	31.9% c	19.4%	19.0% a	17.1%	21.3%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q3-5. How quickly police respond to emergencies**

Very satisfied	3.3%	1.3%	2.9%	5.8%	4.0%
Satisfied	11.7% d	24.1% c	13.0% bD	25.6% aC	15.0%
Neutral	26.7%	24.1%	26.3%	24.4%	24.0%
Dissatisfied	25.0%	24.1%	30.1%	22.1%	23.0%
Very dissatisfied	33.3%	26.6%	27.7%	22.1%	34.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q3-6. Enforcement of local codes & ordinances

Very satisfied	0.0% d	0.0% d	1.4% d	5.7% abce	0.0% d
Satisfied	7.6%	12.0%	11.3%	13.8%	8.7%
Neutral	34.8%	34.9%	28.1%	34.5%	21.7%
Dissatisfied	27.3%	28.9%	31.4%	25.3%	21.7%
Very dissatisfied	30.3% e	24.1% E	27.8% E	20.7% E	47.8% aBCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(1-7). Police Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q3-7. Overall quality of police services

Very satisfied	0.0% d	1.1%	3.0%	6.3% a	2.0%
Satisfied	15.7%	19.3%	15.9%	17.7%	16.8%
Neutral	40.0% e	40.9% E	32.6% d	44.8% cE	22.8% aBD
Dissatisfied	18.6% c	20.5%	30.7% ad	18.8% c	30.7%
Very dissatisfied	25.7% d	18.2%	17.8% e	12.5% aE	27.7% cD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q3-8. Fire response & suppression

Very satisfied	23.6%	24.1%	22.9%	23.5%	26.6%
Satisfied	49.1%	54.4%	52.4%	60.0%	51.1%
Neutral	21.8%	19.0%	21.0%	15.3%	20.2%
Dissatisfied	1.8%	1.3%	3.3%	1.2%	1.1%
Very dissatisfied	3.6%	1.3%	0.5%	0.0%	1.1%
	c		a		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q3-9. How quickly emergency medical services personnel respond to emergencies**

Very satisfied	33.9%	31.1%	27.4%	27.5%	29.7%
Satisfied	45.8%	50.0%	48.4%	50.0%	44.0%
Neutral	13.6%	12.2%	19.5%	18.8%	24.2%
Dissatisfied	3.4%	4.1%	3.5%	3.8%	2.2%
Very dissatisfied	3.4%	2.7%	1.2%	0.0%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q3-10. How quickly fire services personnel respond to emergencies**

Very satisfied	29.8%	30.1%	26.4%	28.4%	33.7%
Satisfied	45.6%	49.3%	49.6%	53.1%	43.5%
Neutral	19.3%	13.7%	21.4%	17.3%	21.7%
Dissatisfied	1.8%	5.5%	1.7%	1.2%	1.1%
Very dissatisfied	3.5%	1.4%	0.7%	0.0%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q3-11. Overall quality of emergency medical services**

Very satisfied	28.3%	29.3%	26.2%	27.9%	29.2%
Satisfied	50.0%	48.0%	46.8%	44.2%	42.7%
Neutral	16.7%	16.0%	22.6%	23.3%	24.0%
Dissatisfied	1.7%	4.0%	3.2%	3.5%	4.2%
Very dissatisfied	3.3%	2.7%	1.2%	1.2%	0.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q3(8-12). Fire and Emergency Medical Services: Please rate your overall satisfaction with these categories of Public Safety and Enforcement Services provided by the City of Tacoma. (without "don't know")**

N=905

## Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q3-12. Overall quality of fire services

Very satisfied	35.7%	31.1%	25.7%	32.1%	27.7%
Satisfied	42.9%	44.6%	48.3%	49.4%	52.1%
Neutral	16.1%	20.3%	24.3%	17.3%	19.1%
Dissatisfied	1.8%	2.7%	1.0%	1.2%	1.1%
Very dissatisfied	3.6%	1.4%	0.7%	0.0%	0.0%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q4. Top choice

Police patrol	32.5%	38.3%	36.4%	31.7%	39.6%
Efforts by police in your community to prevent crime	62.3% cd	47.9%	48.8% ae	43.3% ae	60.4% cd
Police investigations	15.6%	11.7%	14.3%	8.7%	16.2%
Police community programs	10.4%	12.8%	9.1%	13.5%	6.3%
How quickly police respond to emergencies	31.2%	39.4%	37.6%	37.5%	30.6%
Enforcement of local codes & ordinances	18.2%	19.1%	20.0% e	19.2%	30.6% c
Overall quality of police services	20.8%	19.1%	26.0% D	13.5% C	22.5%
Fire response & suppression	9.1%	6.4% d	12.0%	15.4% be	6.3% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q4. Which THREE of the services listed in Question 3 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q4. Top choice (Cont.)

How quickly emergency medical services personnel respond to emergencies	29.9%	34.0%	29.3%	28.8%	29.7%
How quickly fire services personnel respond to emergencies	14.3%	12.8%	14.0%	13.5%	9.9%
Overall quality of emergency medical services	20.8% e	20.2% e	16.5%	12.5%	9.9% ab
Overall quality of fire services	11.7%	5.3%	9.1%	6.7%	4.5%
None chosen	6.5%	8.5%	6.8% D	15.4% C	9.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-1. Condition of major streets

Very satisfied	2.6%	1.1%	1.8%	2.9%	1.8%
Satisfied	24.7%	20.7%	23.4% e	26.9% e	13.6% cd
Neutral	19.5%	17.4%	17.7%	18.3%	20.0%
Dissatisfied	33.8%	41.3%	36.1%	29.8%	39.1%
Very dissatisfied	19.5%	19.6%	21.1%	22.1%	25.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q5-2. Adequacy of street lighting in your community

Very satisfied	7.8%	2.2%	7.3%	7.8%	2.8%
Satisfied	37.7%	46.2% E	41.1% E	34.3%	26.9% BC
Neutral	18.2%	19.8%	25.5%	25.5%	25.0%
Dissatisfied	26.0%	20.9%	20.4% e	22.5%	31.5% c
Very dissatisfied	10.4%	11.0%	5.7% E	9.8%	13.9% C

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-3. Condition of street signs & traffic signals

Very satisfied	6.6%	3.2% d	6.5%	10.6% be	3.6% d
Satisfied	39.5%	51.6%	44.4%	38.5%	41.8%
Neutral	30.3%	23.7%	26.8%	25.0%	30.0%
Dissatisfied	18.4%	14.0%	17.6%	23.1%	19.1%
Very dissatisfied	5.3%	7.5%	4.7%	2.9%	5.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q5-4. Cleanliness of streets & public areas

Very satisfied	2.6%	1.1% d	0.8% D	7.8% bCe	0.9% d
Satisfied	16.9%	16.1%	19.5%	17.5%	15.6%
Neutral	15.6%	25.8%	20.9%	22.3%	17.4%
Dissatisfied	32.5%	31.2%	32.6%	34.0%	23.9%
Very dissatisfied	32.5% d	25.8% e	26.3% E	18.4% aE	42.2% bCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q5-5. Solid waste (e.g., trash, yard waste & recycling services)

Very satisfied	19.7%	19.8%	16.6%	22.3%	18.5%
Satisfied	36.8%	46.2%	46.6%	41.7%	45.4%
Neutral	17.1%	16.5%	17.7%	13.6%	12.0%
Dissatisfied	13.2%	13.2%	13.6%	17.5%	13.0%
Very dissatisfied	13.2% bcd	4.4% a	5.5% ae	4.9% a	11.1% c

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-6. Stormwater management/flood control

Very satisfied	10.6%	11.8%	9.5%	13.5%	12.1%
Satisfied	39.4% B	61.2% ADE	49.7% e	40.6% B	37.4% Bc
Neutral	36.4% b	17.6% aD	27.7%	36.5% B	28.3%
Dissatisfied	7.6%	7.1%	9.5%	7.3%	11.1%
Very dissatisfied	6.1%	2.4% e	3.7% E	2.1% e	11.1% bCd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-7. Wastewater/sanitary sewer services

Very satisfied	16.2%	12.4%	10.7%	11.1%	12.1%
Satisfied	39.7% bcd	60.7% a	54.2% a	59.6% a	50.5%
Neutral	36.8% be	21.3% a	27.4%	24.2%	22.2% a
Dissatisfied	2.9%	4.5%	4.2% e	4.0%	9.1% c
Very dissatisfied	4.4%	1.1%	3.6%	1.0%	6.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

## Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-8. Electric utility services

Very satisfied	18.7%	15.1%	15.4%	15.7%	12.4%
Satisfied	44.0%	55.9%	54.2%	58.8%	49.5%
Neutral	26.7%	19.4%	20.5%	17.6%	23.8%
Dissatisfied	5.3%	5.4%	6.5%	4.9%	7.6%
Very dissatisfied	5.3%	4.3%	3.4%	2.9%	6.7%

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-9. Overall quality of water services

Very satisfied	20.3%	23.9% ce	14.9% b	14.0%	13.1% b
Satisfied	43.2% cd	48.9%	58.2% a	63.0% a	56.1%
Neutral	29.7% c	19.6%	19.3% a	21.0%	19.6%
Dissatisfied	2.7%	5.4%	4.8%	2.0%	7.5%
Very dissatisfied	4.1% d	2.2%	2.8%	0.0% a	3.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q5-10. Utility billing & customer service

Very satisfied	16.4%	9.8%	12.9%	13.5%	11.0%
Satisfied	43.8%	53.3% e	44.3%	46.2%	36.7% b
Neutral	21.9%	21.7%	26.2%	26.9%	22.9%
Dissatisfied	11.0%	7.6%	10.1%	8.7%	15.6%
Very dissatisfied	6.8%	7.6%	6.4% E	4.8% e	13.8% Cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q5-11. Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)

Very satisfied	9.1%	11.0%	13.0%	14.4%	8.3%
Satisfied	41.6%	44.0%	40.9%	38.5%	32.1%
Neutral	15.6%	17.6%	14.4%	19.2%	21.1%
Dissatisfied	18.2%	14.3% e	21.4%	18.3%	27.5% b
Very dissatisfied	15.6%	13.2%	10.3%	9.6%	11.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q5. Infrastructure, Roads, and Public Works. Please rate your overall satisfaction with these categories of services provided by the City of Tacoma. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q5-12. Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)

Very satisfied	3.3%	0.0% de	4.4%	5.1% b	5.7% b
Satisfied	18.0%	26.5%	22.3%	28.6%	17.0%
Neutral	29.5%	38.6%	34.3%	32.7%	38.6%
Dissatisfied	36.1% d	21.7%	25.4%	20.4% a	26.1%
Very dissatisfied	13.1%	13.3%	13.5%	13.3%	12.5%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q6. Top choice

Condition of major streets	62.3%	58.5% e	65.5%	62.5%	73.9% b
Adequacy of street lighting in your community	31.2%	20.2%	22.1%	23.1%	24.3%
Condition of street signs & traffic signals	13.0%	16.0% e	13.2% e	16.3% e	6.3% bcd
Cleanliness of streets & public areas	49.4%	56.4%	56.8%	57.7%	59.5%
Solid waste (e.g., trash, yard waste & recycling services)	32.5% cE	26.6% e	19.6% a	22.1%	14.4% Ab
Stormwater management/flood control	2.6%	5.3%	6.6%	7.7%	9.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q6. Top choice (Cont.)

Wastewater/sanitary sewer services	6.5%	14.9% e	11.4%	11.5%	6.3% b
Electric utility services	15.6%	20.2%	17.1%	12.5%	17.1%
Overall quality of water services	15.6%	13.8%	19.8%	14.4%	13.5%
Utility billing & customer service	6.5%	9.6%	6.2% E	6.7%	13.5% C
Walkability of your neighborhood (e.g., sidewalks, curb ramps, crossings)	39.0%	27.7%	33.7%	35.6%	27.9%
Quality of on-street bicycle infrastructure (e.g., bike lanes, signage, safety)	15.6%	6.4% c	15.7% b	8.7%	12.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q6. Which THREE of the services listed in Question 5 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q6. Top choice (Cont.)

None chosen	1.3%	6.4% c	1.9% b	3.8%	3.6%
-------------	------	-----------	-----------	------	------

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

## Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q7. Top choice

Support of business district	13.0%	18.1%	16.5%	16.3%	21.6%
Sense of identify/ belonging	5.2%	8.5%	4.3% e	5.8%	9.0% c
Housing affordability	55.8%	54.3%	55.0%	51.0%	51.4%
Environmental impacts & public health	16.9%	17.0%	20.9%	21.2%	13.5%
Access to local businesses & shops	9.1%	7.4%	8.3%	6.7%	3.6%
Access to pedestrian and/or bike- friendly streets	16.9%	8.5%	14.3%	13.5%	10.8%
Addressing homelessness	77.9%	67.0%	70.3%	70.2%	68.5%
Access to parks/recreational activities	10.4%	11.7%	10.9%	7.7%	9.9%
Access to living wage jobs	28.6%	35.1% e	34.1% e	33.7% e	21.6% bcd

Significance Tests Between Columns: Lower case: p&lt;.05 Upper case: p&lt;.01

**Q7. Which FOUR of these Issues in your neighborhood below do you think are MOST IMPORTANT for the City of Tacoma and partners to address? (top 4)**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q7. Top choice (Cont.)

Arts & cultural amenities	3.9%	6.4%	6.2%	5.8%	9.0%
Traffic calming measures (traffic circles, speed bumps, slower driving speeds, etc.)	18.2%	28.7%	22.1%	26.0%	23.4%
Youth activities or services	6.5% bc	19.1% a	14.9% a	14.4%	15.3%
Senior centers or services	6.5%	11.7%	9.3%	8.7%	13.5%
Social/health services	24.7%	24.5%	20.0%	26.0%	19.8%
Preservation of neighbor character	24.7% b	11.7% ae	17.2%	18.3%	25.2% b
Community safety	57.1%	43.6% e	48.6%	51.9%	58.6% b
Other	3.9%	3.2%	6.2%	5.8%	9.0%
None chosen	2.6%	2.1%	1.9%	0.0%	0.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q8-1. Livable wage job opportunities available to you in Tacoma

Very satisfied	4.7%	2.6%	4.0% e	6.6%	9.0% c
Satisfied	12.5% C	24.4%	28.2% A	24.2%	20.2%
Neutral	40.6%	38.5%	35.5%	39.6%	38.2%
Dissatisfied	29.7%	23.1%	22.9%	22.0%	21.3%
Very dissatisfied	12.5%	11.5%	9.5%	7.7%	11.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q8-2. Access to job training programs & resources**

Very satisfied	4.1%	2.9%	2.7% e	1.4%	8.2% c
Satisfied	16.3%	27.9%	25.4%	26.8%	24.7%
Neutral	61.2% Be	35.3% Ac	50.6% b	43.7%	38.4% a
Dissatisfied	8.2% Bd	30.9% AC	16.6% B	25.4% a	20.5%
Very dissatisfied	10.2%	2.9%	4.7%	2.8%	8.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q8-3. Overall length of your commute to work**

Very satisfied	27.9% d	22.4%	20.3%	14.7% a	16.3%
Satisfied	23.0%	30.3%	33.8%	37.9%	38.0%
Neutral	29.5%	35.5%	28.4%	29.5%	27.2%
Dissatisfied	11.5%	7.9%	9.1%	13.7%	7.6%
Very dissatisfied	8.2%	3.9%	8.4%	4.2%	10.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q8-4. Cost of living in Tacoma

Very satisfied	2.6%	2.2%	0.8%	2.9%	0.9%
Satisfied	18.4%	15.1%	14.8%	21.4%	13.8%
Neutral	19.7%	19.4%	24.9%	26.2%	24.8%
Dissatisfied	38.2%	46.2% e	39.3%	34.0%	31.2% b
Very dissatisfied	21.1%	17.2% e	20.3% e	15.5% e	29.4% bcd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q8. Jobs and Economy. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q8-5. Overall economic health of Tacoma**

Very satisfied	1.5%	0.0%	1.0%	3.0%	1.0%
Satisfied	13.4% d	19.3%	18.1% d	27.3% ac	16.5%
Neutral	38.8%	31.8%	36.3%	32.3%	27.2%
Dissatisfied	22.4%	31.8%	32.9%	25.3%	31.1%
Very dissatisfied	23.9% Cd	17.0%	11.7% AE	12.1% ae	24.3% Cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q9. What is your level of agreement with the following statement? "In the future, daily essentials, such as groceries, schools, parks, and healthcare, should be a safe and short walk, bus, train, or bike ride away for every resident." (without "not provided")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/Caucasian C	Latino/a/Latine/Latinx/Hispanic D	All Others E

**Q9. In the future, daily essentials, such as groceries, schools, parks, & healthcare, should be a safe & short walk, bus, train, or bike ride away for every resident**

Strongly agree	71.1% Ce	59.3%	53.1% A	59.2%	56.5% a
Agree	19.7%	30.8%	29.2%	24.3%	23.1%
Neutral	5.3% e	7.7%	9.7%	9.7%	14.8% a
Disagree	2.6%	1.1% c	6.9% b	5.8%	2.8%
Strongly disagree	1.3%	1.1%	1.2%	1.0%	2.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q10-1. Overall feeling of safety in your community

Very safe	1.3%	4.3%	4.5%	3.8%	4.5%
Safe	41.3% e	37.0%	32.9%	40.4% e	27.3% ad
Neutral	21.3%	20.7%	24.8%	20.2%	18.2%
Unsafe	21.3%	30.4%	26.7%	24.0%	30.0%
Very unsafe	14.7%	7.6% e	11.1% e	11.5%	20.0% bc

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q10-2. In community parks

Very safe	6.7%	4.5%	2.6%	1.9%	4.5%
Safe	32.0%	30.3%	30.6% e	36.9% e	20.9% cd
Neutral	29.3%	28.1%	29.2% e	23.3%	19.1% c
Unsafe	24.0%	25.8%	25.4%	32.0%	34.5%
Very unsafe	8.0% e	11.2%	12.2% e	5.8% E	20.9% acD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q10-3. In retail areas

Very safe	7.9%	4.3%	3.6%	3.8%	2.7%
Safe	35.5%	33.7%	38.3% E	36.5% e	23.6% Cd
Neutral	31.6%	30.4%	24.4%	26.0%	31.8%
Unsafe	17.1%	26.1%	26.8%	29.8%	28.2%
Very unsafe	7.9%	5.4%	6.9% e	3.8% e	13.6% cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q10-4. In the downtown area of your community

Very safe	2.6%	1.1%	2.8%	2.9%	1.9%
Safe	22.4%	18.2%	22.0%	23.3%	17.6%
Neutral	31.6% d	30.7%	26.6%	18.4% a	19.4%
Unsafe	28.9%	34.1%	31.0%	39.8%	29.6%
Very unsafe	14.5% E	15.9% e	17.6% E	15.5% E	31.5% AbCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q10-5. In your neighborhood at night

Very safe	3.9%	4.3%	4.7%	4.8%	3.6%
Safe	27.6%	32.6% e	25.1%	26.9%	20.0% b
Neutral	27.6%	26.1%	25.9%	23.1%	27.3%
Unsafe	14.5% cd	21.7%	27.3% a	27.9% a	25.5%
Very unsafe	26.3% c	15.2%	16.9% a	17.3%	23.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q10. Safety. Using a scale of 5 to 1, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q10-6. In your neighborhood during the day

Very safe	27.6% cE	19.6%	18.0% a	19.2%	10.9% A
Safe	38.2%	47.8%	47.6%	43.3%	41.8%
Neutral	14.5%	16.3%	20.4%	25.0%	24.5%
Unsafe	14.5%	12.0%	11.0%	12.5%	17.3%
Very unsafe	5.3% d	4.3% d	2.9%	0.0% abe	5.5% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11. Have you or someone in your household been the victim of a crime in Tacoma in the last 12 months? (without "not provided")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q11. Has your household been the victim of a crime in Tacoma in last 12 months

Yes	35.1%	31.2%	35.4%	30.7%	35.8%
No	64.9%	68.8%	64.6%	69.3%	64.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q11a. If "yes" to Question 11, did you report the crime? (without "not provided")**

N=306

		Q27. Race/Ethnicity				
		Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q11a. Did you report the crime

Yes	74.1%	73.1%	67.0%	80.6%	65.8%
No	25.9%	26.9%	33.0%	19.4%	34.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q12. Do Tacoma Police Officers treat people fairly? (without "not provided")**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q12. Tacoma Police officers treat people fairly

Strongly agree	1.5% bCDE	9.6% a	11.9% A	13.4% A	15.4% A
Agree	26.5%	28.9%	28.7%	26.8%	33.7%
Neutral	47.1% E	39.8% e	35.1% de	46.4% cE	25.0% AbcD
Disagree	11.8%	13.3%	15.0%	8.2% e	18.3% d
Strongly disagree	13.2%	8.4%	9.2%	5.2%	7.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q13. Would you say your trust in Tacoma's Municipal Government is... (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q13. Your trust in Tacoma's Municipal Government**

Excellent	0.0%	2.3%	2.3%	1.1%	2.9%
Good	15.2% d	22.7% e	23.6% E	30.1% aE	11.7% bCD
Fair	51.5% c	43.2%	38.1% a	37.6%	37.9%
Poor	33.3%	31.8% e	36.0% e	31.2% e	47.6% bcd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14. Have you contacted the City with a question, problem, or complaint during the past year?**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q14. Have you contacted City with a question, problem, or complaint during past year

Yes	37.7%	41.5%	45.7%	40.4%	51.4%
No	62.3%	58.5%	54.3%	59.6%	48.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q14a. Which City department or division did you contact most recently

Police Department	10.3%	10.3%	19.8%	21.4%	16.4%
Fire/Emergency Medical Services	0.0%	2.6%	2.2%	7.1%	3.6%
Tacoma Public Utilities (power, water, rail)	13.8%	20.5%	10.3%	16.7%	18.2%
City Clerk	3.4% C	0.0%	0.0% AdE	2.4% c	3.6% C
Building Permitting & Planning	10.3%	7.7%	5.2%	9.5%	7.3%
Public Works	3.4%	12.8%	8.6%	9.5%	7.3%
311 Customer Service Center	41.4% bcE	17.9% a	24.1% a	21.4%	14.5% A
Code Enforcement	3.4%	12.8%	9.9%	7.1%	10.9%
Small Business Support	3.4%	0.0%	0.9%	0.0%	1.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q14a. Which City department or division did you contact most recently? (without "not provided")**

N=404

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q14a. Which City department or division did you contact most recently (Cont.)

Tax & Licensing Office	3.4%	5.1%	2.2%	2.4%	1.8%
Utility Billing	0.0%	0.0%	3.4%	2.4%	0.0%
City Manager's Office	0.0%	0.0%	3.4%	0.0%	5.5%
Other	6.9%	10.3%	9.9%	0.0%	9.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q14b-1. How easy the department or division was to contact**

Very satisfied	24.1%	15.4%	14.7%	28.6%	9.1%
Satisfied	41.4%	41.0%	29.0%	23.8%	40.0%
Neutral	13.8%	15.4%	20.8%	28.6%	14.5%
Dissatisfied	17.2%	23.1%	21.2%	11.9%	25.5%
Very dissatisfied	3.4%	5.1%	14.3%	7.1%	10.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q14b-2. How courteously you were treated**

Very satisfied	35.7% c	19.4%	17.9% ad	35.0% c	18.4%
Satisfied	39.3%	52.8% cd	35.3% b	30.0% b	40.8%
Neutral	17.9%	13.9%	28.9%	15.0%	24.5%
Dissatisfied	3.6%	13.9% e	7.8%	12.5%	2.0% b
Very dissatisfied	3.6%	0.0% ce	10.1% b	7.5%	14.3% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q14b-3. Technical competence, knowledge of employees who assisted you

Very satisfied	23.1%	16.7%	13.9% d	29.3% c	16.3%
Satisfied	46.2%	38.9%	31.7%	26.8%	40.8%
Neutral	23.1%	27.8%	31.3%	24.4%	24.5%
Dissatisfied	7.7%	13.9% e	11.1%	17.1% e	2.0% bd
Very dissatisfied	0.0% e	2.8% e	12.0%	2.4% e	16.3% abd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q14b-4. Overall responsiveness of City employees to your request or concern**

Very satisfied	20.7% e	13.5%	13.9%	21.4% e	5.5% ad
Satisfied	27.6%	32.4%	22.9%	21.4%	27.3%
Neutral	20.7%	21.6%	21.5%	16.7%	16.4%
Dissatisfied	20.7%	24.3%	17.9%	23.8%	25.5%
Very dissatisfied	10.3%	8.1% ce	23.8% b	16.7%	25.5% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q14b. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")**

N=404

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q14b-5. How your concern or request was resolved or answered

Very satisfied	17.2%	13.2%	13.7% d	26.8% cE	5.6% D
Satisfied	20.7%	23.7%	19.6%	17.1%	29.6%
Neutral	17.2%	21.1%	18.7%	12.2%	9.3%
Dissatisfied	31.0%	21.1%	18.3%	26.8%	20.4%
Very dissatisfied	13.8% e	21.1%	29.7%	17.1%	35.2% a

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q15. Have you participated in any of the following civic activities in the last 12 months? (without "none")**

N=608

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q15. In which following civic activities have you participated in last 12 months

Attended a City Council meeting	11.5%	13.1%	16.5%	21.5%	17.7%
Neighborhood Council	17.3%	9.8% e	13.7% e	13.8%	22.8% bc
City Committee, Board, or Commission	7.7%	6.6%	9.7%	12.3%	10.1%
City events	61.5%	67.2%	58.4%	69.2%	57.0%
Volunteering	44.2%	32.8% d	45.3%	50.8% b	36.7%
Religious institutions	26.9%	34.4%	29.1%	36.9%	39.2%
Community groups	46.2%	36.1%	43.3%	43.1%	38.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q16. How much of an impact do you believe your participation has had on the community? (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q16. How much of an impact has your participation had on the community

Very impactful	9.4%	9.1%	5.6%	7.0%	7.1%
Somewhat impactful	34.0%	42.4%	43.0%	42.3%	40.0%
Not at all impactful	56.6%	48.5%	51.3%	50.7%	52.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q17. Where do you currently get news & information about City programs, services, & events

City eNewsletters	11.7%	18.1%	17.1%	15.4%	18.9%
Other City email updates	14.3%	10.6%	11.8%	8.7%	11.7%
City website	24.7%	34.0% d	24.6%	21.2% b	27.0%
Attending public meetings (in-person or virtually)	11.7%	10.6%	9.5%	10.6%	10.8%
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	54.5%	50.0%	48.8%	51.0%	42.3%
Print mailings	36.4% c	40.4%	49.6% a	41.3%	49.5%
Nextdoor	19.5%	18.1%	16.9%	14.4%	22.5%
TV Tacoma/TV 12	11.7%	12.8%	9.9%	11.5%	5.4%
News media (newspaper, television, radio)	36.4%	48.9%	47.9%	43.3%	44.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q17. Where do you currently get news and information about City programs, services, and events?**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q17. Where do you currently get news & information about City programs, services, & events (Cont.)**

Other social media sources (not City related)	44.2% bCdE	28.7% a	29.3% A	28.8% a	22.5% A
From friends & neighbors	51.9%	45.7%	51.7%	51.9%	43.2%
Other	9.1% C	3.2%	2.5% Ad	6.7% c	3.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q18. Top choice

City eNewsletters	15.6%	19.1%	18.2%	25.0%	18.9%
Other City email updates	5.2%	9.6%	7.4%	9.6%	6.3%
City website	23.4% ce	14.9%	12.8% a	15.4%	9.9% a
Attending public meetings (in-person or virtually)	1.3%	0.0% de	2.7%	5.8% b	4.5% b
City social media (e.g., Facebook, X/ Twitter, Instagram, YouTube)	41.6%	37.2%	37.0% d	49.0% ce	33.3% d
Print mailings	27.3%	29.8%	38.2% d	25.0% ce	37.8% d
Nextdoor	6.5%	6.4%	4.5% e	2.9% e	9.9% cd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q18. Which TWO of the information sources listed in Question 17 do you most prefer to get news and information about City programs, services, and events? (top 2)**

N=905

Q27. Race/Ethnicity

	Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E
--	-------------------------------	--------------------------------------	--------------------------	--	-----------------

Q18. Top choice (Cont.)

TV Tacoma/TV 12	3.9%	5.3%	4.5%	2.9%	6.3%
News media (newspaper, television, radio)	26.0%	30.9%	34.7%	30.8%	29.7%
Other social media sources (not City related)	23.4% cE	13.8%	14.3% a	14.4%	9.0% A
From friends & neighbors	11.7%	11.7%	14.0%	8.7%	14.4%
Other	1.3%	4.3%	2.9%	3.8%	5.4%
None chosen	3.9%	5.3%	2.7%	1.0%	5.4%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q19. If you currently get news and information about City programs, services, and events from social media, which ONE platform do you use most? (without "none")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q19. Which social media platform do you use most to get news & information about City programs, services, & events

Facebook	53.0%	61.4%	53.9%	47.2%	52.5%
Instagram	21.2%	21.4%	22.3%	31.5% e	17.5% d
X/Twitter	1.5%	1.4%	1.5%	4.5%	3.8%
YouTube	7.6%	1.4%	4.8%	2.2%	3.8%
Nextdoor	4.5%	7.1%	8.1%	6.7%	11.3%
TikTok	1.5%	0.0%	1.3% d	4.5% c	1.3%
Reddit	7.6%	4.3%	4.8%	3.4%	3.8%
Other	3.0%	2.9%	3.3%	0.0% e	6.3% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q20-1. Availability of information about local governmental services & activities**

Very satisfied	4.4% e	1.1%	2.1% d	6.3% ce	0.0% ad
Satisfied	20.6%	33.3%	31.4%	29.5%	27.6%
Neutral	51.5%	47.1%	45.0%	44.2%	43.9%
Dissatisfied	19.1%	13.8%	15.3%	16.8%	21.4%
Very dissatisfied	4.4%	4.6%	6.2%	3.2%	7.1%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q20-2. Efforts by local government to keep you informed about local issues**

Very satisfied	2.9%	1.1%	1.9% d	6.2% c	3.0%
Satisfied	21.7%	28.1%	26.3%	23.7%	20.0%
Neutral	40.6%	42.7%	40.8%	45.4%	41.0%
Dissatisfied	24.6%	23.6%	23.0%	20.6%	26.0%
Very dissatisfied	10.1%	4.5%	8.1%	4.1%	10.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q20-3. Level of public involvement in local decision making

Very satisfied	1.5%	1.2%	0.7%	1.2%	1.1%
Satisfied	7.7%	14.1%	14.8%	18.6%	9.9%
Neutral	46.2% E	41.2% e	37.7% e	45.3% E	24.2% AbcD
Dissatisfied	30.8%	27.1% e	31.4%	27.9%	41.8% b
Very dissatisfied	13.8%	16.5%	15.5% d	7.0% cE	23.1% D

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q20-4. Timeliness of information provided by your local government**

Very satisfied	1.7%	0.0%	0.9%	2.2%	0.0%
Satisfied	13.3%	22.0%	22.6%	19.1%	13.8%
Neutral	50.0%	47.6%	45.9%	51.7%	51.1%
Dissatisfied	21.7%	19.5%	19.7%	20.2%	24.5%
Very dissatisfied	13.3%	11.0%	10.9%	6.7%	10.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q20-5. Usefulness of your City's website

Very satisfied	1.8%	1.4%	2.5%	5.2%	1.1%
Satisfied	35.1%	30.1%	30.8%	33.8%	28.0%
Neutral	40.4%	43.8%	44.5%	49.4%	43.0%
Dissatisfied	15.8%	16.4%	15.8%	11.7%	19.4%
Very dissatisfied	7.0% d	8.2% d	6.5% d	0.0% abcE	8.6% D

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

Q20-6. Your local governmental cable television channel(s)

Very satisfied	6.7% c	6.7% c	1.3% ab	1.8%	0.0%
Satisfied	23.3%	17.8%	23.9%	21.4%	14.3%
Neutral	50.0%	62.2%	61.3%	62.5%	59.2%
Dissatisfied	10.0%	13.3%	8.3%	14.3%	10.2%
Very dissatisfied	10.0% bd	0.0% aE	5.2% E	0.0% aE	16.3% BCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q20. Communication. Please rate your satisfaction with each of the following. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q20-7. Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

Very satisfied	0.0%	2.9%	1.9% d	6.6% c	2.8%
Satisfied	22.6%	28.6%	26.3%	26.3%	22.2%
Neutral	54.7%	50.0%	54.6%	53.9%	55.6%
Dissatisfied	17.0%	10.0%	12.5%	11.8%	12.5%
Very dissatisfied	5.7%	8.6% d	4.7%	1.3% b	6.9%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q21. Top choice

Availability of information about local governmental services & activities	32.5%	42.6%	36.2%	36.5%	41.4%
Efforts by local government to keep you informed about local issues	44.2%	36.2%	44.0%	42.3%	37.8%
Level of public involvement in local decision making	27.3%	30.9%	30.6%	34.6%	27.9%
Timeliness of information provided by your local government	19.5%	21.3%	24.2%	16.3%	18.9%
Usefulness of your City's website	28.6% cd	25.5%	18.0% a	16.3% a	18.9%
Your local governmental cable television channel(s)	6.5%	4.3%	3.9%	3.8%	2.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q21. Which TWO of the communication services listed in Question 20 do you think are the MOST IMPORTANT for the City to provide? (top 2)**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q21. Top choice (Cont.)

Your local government's use of social media outlets (e.g., Facebook, X/Twitter, Instagram, YouTube)

22.1%	17.0%	17.2%	24.0%	23.4%
-------	-------	-------	-------	-------

None chosen

9.1%	9.6%	11.2%	12.5%	10.8%
------	------	-------	-------	-------

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q22-1. Developing Homelessness Shelters

High priority	65.7%	72.5% ce	61.4% b	62.1%	55.3% b
Medium priority	18.6%	20.9%	24.4%	23.2%	25.2%
Low priority	15.7%	6.6% cE	14.2% b	14.7%	19.4% B

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity					
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E	

**Q22-2. Homelessness Encampment Outreach & Cleanup**

High priority	79.5%	86.8% C	73.9% BE	80.8%	86.0% C
Medium priority	13.7%	11.0%	18.4% e	12.1%	8.4% c
Low priority	6.8%	2.2%	7.8%	7.1%	5.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-3. Affordable Housing Development**

High priority	66.2%	69.2%	63.0%	67.3%	60.0%
Medium priority	24.3%	25.3%	26.8%	24.8%	19.0%
Low priority	9.5%	5.5%	10.3%	7.9%	21.0%
	e	E	E	E	aBCD

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-4. Youth Violence Reduction**

High priority	68.5%	75.6%	70.8%	74.5%	71.7%
Medium priority	27.4%	17.8%	24.3%	20.4%	21.7%
Low priority	4.1%	6.7%	4.9%	5.1%	6.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-5. Mental Health & Substance Use**

High priority	78.4%	78.3%	74.7%	83.2%	77.6%
Medium priority	17.6%	18.5%	20.3%	12.9%	19.6%
Low priority	4.1%	3.3%	5.0%	4.0%	2.8%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-6. Child & Family Support**

High priority	61.4%	57.1%	56.6%	55.0%	55.7%
Medium priority	32.9%	39.6%	37.3%	41.0%	37.7%
Low priority	5.7%	3.3%	6.1%	4.0%	6.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-7. Veterans Support**

High priority	53.5%	50.6%	50.8%	56.4%	48.1%
Medium priority	33.8%	41.6%	38.0%	33.7%	38.7%
Low priority	12.7%	7.9%	11.2%	9.9%	13.2%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q22-8. Senior Care

High priority	46.5% d	48.3% d	52.1% d	65.7% abce	50.0% d
Medium priority	45.1%	49.4% D	40.9% d	30.3% Bce	44.3% d
Low priority	8.5%	2.2%	6.9%	4.0%	5.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q22-9. Immigrant & Refugee Support

High priority	35.8% ce	22.4% d	24.3% aD	37.1% bCe	20.6% ad
Medium priority	38.8%	40.0%	42.8%	36.1%	36.3%
Low priority	25.4% e	37.6%	32.8% e	26.8% e	43.1% acd

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q22-10. Food Insecurity

High priority	56.9%	65.9% e	59.0%	62.5%	51.0% b
Medium priority	31.9%	26.1%	30.4%	32.3%	38.5%
Low priority	11.1%	8.0%	10.6%	5.2%	10.6%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01



**Q22. The City of Tacoma helps fund social services programs that provide public benefits and promote the welfare of the community. Please rate the level of priority the City of Tacoma should give these social services. (without "don't know")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

**Q22-11. Nonprofit Capacity Building**

High priority	24.1%	28.6%	24.7%	28.6%	19.8%
Medium priority	33.3%	37.7%	35.7%	36.3%	39.5%
Low priority	42.6%	33.8%	39.6%	35.2%	40.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q23. Overall, how satisfied are you with the amount of services Tacoma devotes to social services? (without "not provided")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/ Caucasian C	Latino/a/ Latine/Latinx/ Hispanic D	All Others E

Q23. How satisfied are you with the amount of services Tacoma devotes to social services

Very satisfied	1.4%	1.1%	1.4% de	5.3% c	5.0% c
Satisfied	20.8%	28.7% ce	18.1% bd	28.4% ce	15.8% bd
Neutral	43.1%	43.7%	49.4% E	40.0%	34.7% C
Dissatisfied	25.0%	23.0%	24.5%	22.1%	32.7%
Very dissatisfied	9.7%	3.4% e	6.6%	4.2%	11.9% b

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32. Please imagine a ladder with steps numbered from zero (0) at the bottom to ten (10) at the top. The bottom of the ladder (0) represents the worst possible life in Tacoma for you, and the top of the ladder (10) represents the best possible life in Tacoma for you. On which step of the ladder would you say you personally feel you stand in terms of your life in Tacoma at this time? (without "not provided")**

N=905

Q27. Race/Ethnicity

Asian or Asian Indian A	Black or African American B	White/Caucasian C	Latino/a/Latine/Latinx/Hispanic D	All Others E
----------------------------	--------------------------------	----------------------	--------------------------------------	-----------------

Q32. What is your life in Tacoma at this time

Best possible life in Tacoma	1.3%	5.3%	2.8%	1.0%	2.8%
9	4.0%	6.4%	7.2%	2.0% e	8.3% d
8	17.3%	23.4%	19.0%	21.0%	16.7%
7	36.0% cE	22.3%	25.0% a	32.0% e	17.6% Ad
6	10.7%	16.0%	15.0%	22.0%	13.0%
5	16.0% b	4.3% aCdE	14.6% B	13.0% b	19.4% B
4	8.0%	13.8% d	8.6%	5.0% b	9.3%
3	5.3%	5.3%	5.0%	2.0%	7.4%
2	0.0%	1.1%	1.4%	1.0%	0.9%
1	1.3%	0.0%	0.4%	1.0%	0.9%
Worst possible life in Tacoma	0.0%	2.1%	1.2%	0.0%	3.7%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

**Q32a. On which step (0 to 10) do you think you will stand in terms of your life in Tacoma about FIVE YEARS from now? (without "not provided")**

N=905

Q27. Race/Ethnicity				
Asian or Asian Indian A	Black or African American B	White/Caucasian C	Latino/a/Latine/Latinx/Hispanic D	All Others E

Q32a. What will your life in Tacoma be about 5 years from now

Best possible life in Tacoma	4.1%	9.7% c	4.2% bd	9.2% c	4.9%
9	12.2%	19.4%	12.3%	12.2%	10.7%
8	23.0%	18.3%	22.3%	29.6%	19.4%
7	23.0% be	9.7% a	17.3%	14.3%	9.7% a
6	8.1%	14.0%	8.1% e	11.2%	14.6% c
5	14.9%	6.5%	13.4%	14.3%	14.6%
4	2.7%	5.4%	6.5%	4.1%	3.9%
3	5.4%	9.7% c	4.6% b	4.1%	7.8%
2	4.1% d	3.2%	6.1% d	0.0% ace	5.8% d
1	1.4%	2.2%	1.3%	1.0%	2.9%
Worst possible life in Tacoma	1.4%	2.2%	4.0% d	0.0% ce	5.8% d

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01