

Legislation Passed November 12, 2024

The Tacoma City Council, at its regular City Council meeting of November 12, 2024, adopted the following resolutions and/or ordinances. The summary of the contents of said resolutions and/or ordinances are shown below. To view the full text of the document, click on the bookmark at the left of the page.

Ordinance No. 28987

An ordinance amending Chapter 1.12 of the Municipal Code, relating to the Compensation Plan, to implement rates of pay and compensation for employees represented by the International Brotherhood of Electrical Workers, Local 483, Clerical and Power Units; and the Teamsters Local Union No. 117, General Unit. [Kari Louie, Assistant Director; Shelby Fritz, Director, Human Resources]

Ordinance No. 28988

An ordinance authorizing Tacoma Rail to update the Rail Rate Policy to include a ceiling on the working cash balance.

[Dan McCabe, Rail Chief Information and Financial Officer; Alan Matheson, Rail Superintendent]

Ordinance No. 28989

An ordinance authorizing the reissuance of Tacoma Municipal Belt Line (TMBL) 8807 series freight switching tariff and TMBL 6004 series demurrage tariffs, effective January 1, 2025, and a switching tariff supplement, effective January 1, 2026. [Dan McCabe, Rail Chief Information and Financial Officer; Alan Matheson, Rail Superintendent]

Ordinance No. 28990

An ordinance amending Chapter 6B.40 of the Municipal Code, relating to Alarm Devices, by amending various sections, and by adding a new Section 6B.40.115, entitled "Administrative review by Director of false alarm fee - appeal", and a new Section 6B.40.140, entitled "Requirement to maintain industry standard information current for alarm users"; to increase the false alarm service fee, add an option to not respond to alarm calls from locations that trigger excessive false alarms, and enhance requirements for alarm companies to confirm valid alarm calls prior to requesting police response, effective January 1, 2025.

[Danielle Larson, Tax and License Manager; Andy Cherullo, Director, Finance]



ORDINANCE NO. 28987

AN ORDINANCE relating to pay and compensation; amending Chapter 1.12 of the Tacoma Municipal Code to implement rates of pay and compensation for employees represented by the International Brotherhood of Electrical Workers, Local 483, Clerical and Power Units; and the Teamsters Local Union No. 117, General Unit, and declaring the effective dates thereof.

BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective retroactive to January 1, 2024, to read as follows:

Code	A	Job Title	1	2	3	4	5
0508		Accountant	35.95	37.76	39.65	41.62	43.70
0514		Accountant, Senior	41.37	43.43	45.60	4 7.89	50.28
0737		Administrative Assistant	28.28	29.70	31.19	32.75	34.38
0504		Financial Assistant	28.28	29.70	31.19	32.75	34.38
0006		Office Assistant	24.61	25.83	27.13	28.48	29.89
1141		Public Disclosure Analyst	35.11	36.87	38.70	40.64	42.69
1144		Public Disclosure Analyst, Lead	38.63	40.56	42.59	44.72	46.96
1140		Public Disclosure Specialist	30.71	32.24	33.86	35.55	37.32
1143		Public Disclosure Video Redaction Analyst	35.11	36.87	38.70	40.64	42.69
0547		Retirement Specialist	28.28	29.70	31.19	32.75	34.38

Code	A	Job Title	1	2	3	4	5
0508		Accountant	<u>37.96</u>	39.86	41.85	43.94	<u>46.14</u>
0514		Accountant, Senior	43.67	<u>45.85</u>	<u>48.14</u>	<u>50.55</u>	53.08
0737		Administrative Assistant	<u>29.94</u>	31.44	33.01	34.66	36.39
0504		Financial Assistant	29.94	31.44	33.01	34.66	36.39
0006		Office Assistant	26.02	<u>27.32</u>	28.69	30.12	31.63
1141		Public Disclosure Analyst	<u>37.17</u>	39.03	40.98	43.03	<u>45.18</u>
1144		Public Disclosure Analyst, Lead	40.89	42.93	45.08	47.33	49.70
1140		Public Disclosure Specialist	32.50	34.12	35.83	37.62	39.50
1143		Public Disclosure Video Redaction Analyst	37.17	39.03	40.98	43.03	45.18
0547		Retirement Specialist	<u>29.94</u>	31.44	33.01	<u>34.66</u>	36.39



Section 2. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective January 1, 2025, to read as follows:

Code	A	Job Title	1	2	3	4	5
0508		Accountant	37.96	39.86	41.85	43.94	46.14
0514		Accountant, Senior	43.67	45.85	48.14	50.55	53.08
0737		Administrative Assistant	29.94	31.44	33.01	34.66	36.39
0504		Financial Assistant	29.94	31.44	33.01	34.66	36.39
0006		Office Assistant	26.02	27.32	28.69	30.12	31.63
1141		Public Disclosure Analyst	37.17	39.03	40.98	43.03	45.18
1144		Public Disclosure Analyst, Lead	40.89	42.93	45.08	47.33	49.70
1140		Public Disclosure Specialist	32.50	34.12	35.83	37.62	39.50
1143		Public Disclosure Video Redaction Analyst	37.17	39.03	40.98	43.03	45.18
0547		Retirement Specialist	29.94	31.44	33.01	34.66	36.39

Code	A	Job Title	1	2	3	4	5
0508		Accountant	39.49	<u>41.46</u>	43.53	<u>45.71</u>	48.00
0514		Accountant, Senior	<u>45.43</u>	<u>47.70</u>	50.09	<u>52.59</u>	<u>55.22</u>
0737		Administrative Assistant	<u>31.46</u>	33.03	34.68	36.41	38.23
0504		Financial Assistant	<u>31.46</u>	33.03	34.68	36.41	38.23
0006		Office Assistant	<u>27.33</u>	28.70	30.14	<u>31.65</u>	33.23
1141		Public Disclosure Analyst	<u>39.44</u>	41.41	43.48	<u>45.65</u>	<u>47.93</u>
1144		Public Disclosure Analyst, Lead	43.38	<u>45.55</u>	47.83	50.22	<u>52.73</u>
1140		Public Disclosure Specialist	34.48	36.20	38.01	39.91	41.91
1143		Public Disclosure Video Redaction Analyst	39.44	41.41	43.48	45.65	47.93
0547		Retirement Specialist	<u>31.46</u>	33.03	<u>34.68</u>	<u>36.41</u>	38.23

Section 3. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective January 1, 2026, to read as follows:

Code	A	Job Title	1	2	3	4	5
0508		Accountant	39.49	41.46	43.53	45.71	48.00
0514		Accountant, Senior	45.43	47.70	50.09	52.59	55.22
0737		Administrative Assistant	31.46	33.03	34.68	36.41	38.23
0504		Financial Assistant	31.46	33.03	34.68	36.41	38.23
0006		Office Assistant	27.33	28.70	30.14	31.65	33.23
1141		Public Disclosure Analyst	39.44	41.41	43.48	45.65	4 7.93
1144		Public Disclosure Analyst, Lead	43.38	45.55	47.83	50.22	52.73
1140		Public Disclosure Specialist	34.48	36.20	38.01	39.91	41.91



1143 47.93 Public Disclosure Video Redaction 39.44 43.48 45.65 41.41 Analyst 0547 Retirement Specialist 31.46 33.03 34.68 36.41 38.23 1 2 Code Job Title 3 4 3 0508 40.68 42.71 44.85 47.09 49.44 Accountant 4 0514 49.13 51.59 Accountant, Senior 46.79 54.17 56.88 0737 Administrative Assistant 32.72 34.36 36.08 37.88 39.77 5 36.08 37.88 0504 32.72 34.36 Financial Assistant 39.77 0006 32.92 Office Assistant 28.44 29.86 31.35 34.57 6 41.93 44.03 48.54 50.97 1141 Public Disclosure Analyst 46.23 7 1144 Public Disclosure Analyst, Lead 46.14 48.45 50.87 53.41 56.08 1140 Public Disclosure Specialist 36.67 38.50 40.43 42.45 44.57 8 1143 Public Disclosure Video Redaction 48.54 41.93 44.03 46.23 50.97 9 Analyst 0547 Retirement Specialist 32.72 34.36 36.08 37.88 <u>39.77</u>

Section 4. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective retroactive to January 1, 2024, to read as follows:

Code	A	Job Title	1	2	3	4	5
1148		Police Digital Evidence & Records Support Analyst	35.11	36.87	36.70	40.64	42.69

Code	A	Job Title	1	2	3	4	5
1148		Police Digital Evidence & Records	<u>37.17</u>	39.03	40.98	43.03	<u>45.18</u>
		Support Analyst					

Section 5. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective January 1, 2025, to read as follows:

Code	A	Job Title	1	2	3	4	5
1148		Police Digital Evidence & Records	37.17	39.03	40.98	43.03	45.18
		Support Analyst					

Code	A	Job Title	1	2	3	4	5
1148		Police Digital Evidence & Records	39.44	41.41	43.48	45.65	<u>47.93</u>
		Support Analyst					

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Section 6. That Section 1.12.355 of the Tacoma Municipal Code is hereby amended, effective retroactive to September 16, 2024, to read as follows:

Code	A	Job Title	1	2	3	4	5	6	7	8	9
T050	A	Telecommunications Engineer	46.71	49.04	51.50	54.07	56.77	59.61	62.59	64.16	65.76
T051	A	Telecommunications Engineer, Senior	53.98	56.68	59.51	62.49	65.61	68.89	72.33	74.14	76.00

Code	Α	Job Title	1	2	3	4	5
<u>5535</u>		Telecommunications Engineer	<u>52.92</u>	<u>55.56</u>	<u>58.33</u>	61.25	64.31
<u>5536</u>		Telecommunications Engineer, Senior	<u>61.15</u>	<u>64.21</u>	<u>67.41</u>	<u>70.78</u>	<u>74.32</u>

Section 7. That Section 1.12.640 of the Tacoma Municipal Code is hereby amended, effective as provided by law, to read as follows:

1.12.640 Application of additional rates.

* * *

L483 Power. Employees who are represented by the International Brotherhood of Electrical Workers, Local 483, Power Unit, and assigned to the classifications of Telecommunications Engineer and Senior Telecommunications Engineer as of the date of City Council approval of the Letter of Agreement accreting the classifications into the bargaining unit will receive a one-time, lump sum payment of \$1,500.

Section 8. That Sections 1 and 4 are effective retroactive to January 1, 2024; Sections 2 and 5 are effective January 1, 2025; Section 3 is effective



	January 1, 2026; Section 6 is effe	ective retroactive to September 16, 2024; and
1	Section 7 is effective as provided	by law.
2 3	Passed	_
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5		Mayor
6	Attest:	
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8	City Clerk	_
9	Approved as to form:	
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11	Deputy City Attorney	_
12	Departy only remaining	
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ORDINANCE NO. 28988

AN ORDINANCE relating to the Department of Public Utilities, Belt Line Division (d.b.a. "Tacoma Rail"); authorizing Tacoma Rail to update the Rail Rate Policy to include a ceiling on the working cash balance.

WHEREAS Tacoma Rail's Rail Rate Policy ("Rate Policy") was last updated January 1, 2023, and

WHEREAS historically, the Rate Policy has had a minimum cash balance of 60 days of current budgeted expenditures as set forth in Public Utility Board Policy 3.6, initiated in August 1992,

WHEREAS a minimum cash balance has been established to protect against the loss or delay in the receipt of revenues, and

WHEREAS a healthy cash balance allows for the timely payment of obligations incurred, flexibility when actual revenues are less than budgeted revenues, and provides a buffer to alleviate cash flow patterns inherent in operating a railroad, and

WHEREAS while a minimum cash balance has been established, a maximum has not, and

WHEREAS to recognize the responsibility Tacoma Rail has in its Rate

Policy to be cost effective and rates should ensure sufficient resource planning
and acquisition for reliable service while being as competitive as possible, a

working cash balance to not exceed 180 days of current budgeted

expenditures is recommended, and

WHEREAS it is in the best public interest to approve the update to the Tacoma Rail Rate Policy as recommended, and



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WHEREAS, by adoption of Public Utility Board Resolution No. U-11488 on October 23, 2024, the proposed update was approved, pending confirmation from the City Council; Now, Therefore,

BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That the City Council hereby adopts the Recitals of this Ordinance as its formal legislative findings.

Section 2. That the proposed update to Tacoma Rail's Rail Rate Policy to include a ceiling on the working cash balance is approved in substantially the same form as on file with the Clerk.

11	Passed		
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14		Mayor	
15	Attest:		
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17	City Clerk		
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19	Approved as to form:		
20			
21	Chief Deputy City Attorney		
22			
23	Requested by Public Utility Board		

Resolution No. U-11488



ORDINANCE NO. 28989

AN ORDINANCE relating to the Department of Public Utilities, Belt Line Division; authorizing the reissuance of Tacoma Municipal Belt Line ("TMBL") 8807 series freight switching tariff and TMBL 6004 series demurrage tariffs, effective January 1, 2025, and a switching tariff supplement, effective January 1, 2026.

WHEREAS the Department of Public Utilities, Municipal Belt Line Division's ("Tacoma Rail") customers consist of local industries and other railroads, primarily BNSF Railway Co. and Union Pacific Railroad, and

WHEREAS Tacoma Rail's switching tariffs define the line haul and miscellaneous switching charges allocated to the movement of railcars, and the tariff rates associated with unit train and other City interchanged line haul traffic were last updated in 2024, with miscellaneous switching rates last updated in 2023, and

WHEREAS Tacoma Rail's rates encapsulate cost of service practices, and line haul rates are charged to the BNSF Railway Co. or the Union Pacific Railroad unless the industry served or the shipper elects to pay the fees themselves, and

WHEREAS the switching tariff rate adjustments for 2025 include a system average rate increase of 2.3 percent over current rates, and a 3 percent increase to all miscellaneous switching rates, and

WHEREAS the 2026 tariff supplement increases line haul traffic rates by a system average of 2.3 percent, and

WHEREAS demurrage is a federal requirement for railroads to charge for the undue detention of railcars, and Tacoma Rail's demurrage tariff was last updated in 2023, and



WHEREAS the proposed tariff increases this rate by \$5 per day, for a total of \$70, and

WHEREAS Tacoma Rail recommends approval of the proposed Tacoma Rail tariffs Tacoma Municipal Belt Line ("TMBL") 8807-L and TMBL 6004-E with an effective date of January 1, 2025, and a tariff supplement with an effective date of January 1, 2026, to ensure reliable rail services at cost of service rates, and

WHEREAS by adoption of Public Utility Board Resolution No. U-11489 on October 23, 2024, the proposed amendment was approved, pending confirmation from the City Council; Now, Therefore,

BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That the City Council hereby adopts the Recitals of this Ordinance as its formal legislative findings.

Section 2. That the reissuance of Tacoma Rail's Tacoma Municipal Belt Line ("TMBL") 8807 series freight switching tariff and TMBL 6004 series demurrage tariffs, are hereby adopted in substantially the form as on file in the office of the City Clerk, effective January 1, 2025.



Section 3. Tacoma Rail's 2026 switching tariff supplement is also adopted in substantially the form as on file in the office of the City Clerk, effective January 1, 2026. Passed _____ Mayor Attest: City Clerk Approved as to form: Chief Deputy City Attorney Requested by Public Utility Board Resolution No. U-11489



 ORDINANCE NO. 28990

AN ORDINANCE relating to false alarm calls; amending Chapter 6B.40 of the Municipal Code, relating to Alarm Devices, by amending various sections, and by adding a new Section 6B.40.115, entitled "Administrative review by Director of false alarm fee - appeal", and a new Section 6B.40.140, entitled "Requirement to maintain industry standard information current for alarm users"; to increase the false alarm service fee, add an option to not respond to alarm calls from locations that trigger excessive false alarms, and enhance requirements for alarm companies to confirm valid alarm calls prior to requesting police response, effective January 1, 2025.

WHEREAS this recommendation from the Finance Department Tax & License Division is based on decreasing the number of false alarm calls responded to by the Tacoma Police Department, with a focus on locations that generate a high number of false alarms every year, and

WHEREAS decreasing the time police officers are responding to false alarms provides more time for officers to patrol neighborhoods, respond to calls for service, and investigate and solve crimes, and

WHEREAS on October 15, 2024, the Government Performance and Finance Committee voted unanimously to move this proposal forward to the full City Council; Now, Therefore,

BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That the City Council hereby adopts the Recitals of this Ordinance as its formal legislative findings.

Section 2. That Chapter 6B.40 of the Municipal Code, relating to Alarm Devices, is hereby amended, by amending various sections, and by adding a new Section 6B.40.115, entitled "Administrative review by Director of false alarm fee - appeal", and a new Section 6B.40.140, entitled "Requirement to maintain industry

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standard information current for alarm users"; to increase the false alarm service fee, add an option to not respond to alarm calls from locations that trigger excessive false alarms, and enhance requirements for alarm companies to confirm valid alarm calls prior to requesting police response, effective January 1, 2025, as set forth in the attached Exhibit "A."

Section 3. That the City Clerk, in consultation with the City Attorney, is authorized to make necessary corrections to this ordinance, including, but not limited to, the correction of scrivener's/clerical errors, references, ordinance numbering, section/subsection numbers, and any references thereto.

	Mayor	
∖ttest:		
City Clerk		
Approved as to form:		
Deputy City Attorney	•	



	EXHIBIT "A"		
1	CHAPTER 6B.40		
2	ALARM DEVICES		
	Sections:		
3	6B.40.010 Purpose.		
	6B.40.020 Repealed.		
4	6B.40.030 Licenses required.		
5	6B.40.035 Exemptions.		
ا 3	6B.40.040 Definitions.		
6	6B.40.050 Repealed. 6B.40.060 Repealed.		
	6B.40.070 Repealed.		
7	6B.40.080 Mandatory Regulations.		
	6B.40.090 Prohibited alarm systems.		
8	6B.40.100 Repealed.		
	6B.40.110 False alarm <u>service</u> response fee.		
9	6B.40.115 Administrative review by Director of False alarm fee – appeal.		
10	6B.40.120 Fees.		
.	6B.40.130 Requirement to provide annual List of monitored alarm devices to City.		
11	6B.40.140 Requirement to maintain industry standard information current for alarm users.		
	6B.40.150 Duty Requirement to supply ordinances and information to system subscribers alarm		
12	users.		
40	6B.40.160 <i>Repealed</i> .		
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14	6B.40.010 Purpose.		
	The purpose and intent of this chapter is to: (1) protect public safety by curtailing or eliminating		
15	the extraordinary number of false alarms which prevent, hinder, or delay public safety personne		
4.0	from responding to legitimate calls for public service; (2) recover the costs associated with		
16	responses to false alarms as the expenditure of such public funds constitutes an unlawful gifting		
17	of public monies; (3) stop the current subsidization of private business with public tax dollars;		
''	(4) reduce or eliminate the instances of false alarm activations in the City; and (5) license the		
18	alarm industry in the City.		
19	6B.40.030 Licenses required.		
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20	A. Monitored Alarm Device.		
21	Monitored alarm device licenses shall be required for any alarm system operator renting,		
	leasing, installing, placing, subscribing, contracting, subcontracting, or otherwise arranging to		
22	monitor an alarm device within the City limits. Each monitored alarm device license shall be		
	issued for a particular device and shall not be transferable from one monitored alarm device to		
23	another; from one person to another; or from one premise, building, dwelling, or residence to		
24	another.		
24	B. Transfer of monitored alarm device to another alarm system operator.		
25			
If an alarm system operator or system subscriberalarm user transfers, assigns, or subcor			
26	monitoring services for a validly licensed alarm device to another alarm system operator, the		
- 1	Lexisting valid inonligred alarm device license shall remain in filli force and effect for the		



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remainder of the calendar year in which it was issued. An alarm system operator who assumes responsibility for monitoring an alarm device that has already been licensed for that year must report all such transfers in its annual report on a form required by the Director. The transfer information shall include, at a minimum, the name of the alarm system operator under which the device was previously licensed, the name of the alarm system operator assuming responsibility for the alarm, the address where the device is installed, and the name of the alarm usersystem subscriber.

C. Alarm System Operator.

An alarm system operator license shall be required for any person to be or become or operate or provide an alarm monitoring service within the jurisdictional limits of the City. This includes any person who monitors alarm devices installed in the jurisdictional limits of the City even if such monitoring is conducted from a location outside the City limits. Such license shall be valid for the calendar year in which it is issued and is not transferable.

6B.40.040 Definitions.

Terms defined herein shall have the following meanings when used in this chapter:

"Alarm system" or "alarm device" means any system, device, <u>series of devices</u>, or mechanism which, when activated, transmits a telephonic, wireless, electronic, video, or other form of message or communication to an alarm system monitoring company or some other number, or emits an audible or visible signal that can be heard or seen by persons outside the protected premises, or transmits a signal beyond the premises in some other fashion, except any system, device, or mechanism primarily protecting a motor vehicle. An alarm system or alarm device may consist of one or more components (e.g. motion detector, window breach detector, or similar components) all reporting to a central unit/system panel which, in turn, is connected to or reports to an alarm system monitoring company via telephonic, wireless, electronic, video, or other form of message. All alarm systems are included within the definition of "alarm system"; e.g. any burglary, intrusion, panic, premises, property, robbery, or other type of alarm device.

"Alarm system monitoring company" or "alarm system operator" means any Pperson, as defined in TMC 6B.10.030, individual, partnership, corporation, or other form of association that engages in the business of an alarm system located in the City. This includes alarm system monitoring companies and alarm system operators Person that are is located outside the City limits and which monitor alarms installed within the City limits and a Person, registered as the alarm system operator or alarm system monitoring company as indicated on the Computer Aided Dispatch (CAD) reports.

"Alarm user" means any individual, corporation, or other business entity owning, leasing, or operating an alarm system or on whose premises an alarm system is maintained for the protection of such premises.

"False alarm" means the reporting of the activation of any monitored alarm system where police units dispatched to the location determine that there is no evidence of a crime or other activity on the premises that would warrant a call for immediate police assistance or investigation. An alarm shall be presumed to be false if responding City personnel do not locate evidence of intrusion, commission of an unlawful act, or emergency on the premises that might have caused the alarm to sound. If earthquakes, hurricanes, tornadoes, or other acts of God set off a large number of alarms, a police supervisor may determine that no responses will be made to such alarms during the pendency of such event.



"Fire alarm" means a signal initiated by a device such as a manual fire alarm box, automatic fire detector, waterflow switch, smoke detector, or other device which, when activated, is indicative of the presence of a fire or fire signature.

"Monitored alarm system" means any system, device, or mechanism which, when activated, transmits a telephonic, wireless, electronic, video, or other form of message or communication to a private monitoring company, other number, or person who can then notify police that an alarm has been activated. This includes all systems which transmit telephonic, wireless, electronic, video, or other form of message or communication from an alarm installed within the City limits to any location within or outside the City. All alarms that are monitored, except fire alarms, are included within the definition of "monitored alarm system"; e.g., any monitored burglary, intrusion, panic, premises, property, robbery, or other type of alarm device.

"Premises" means any area and any portion of any area protected by an alarm system.

"Verified Alarm" shall be defined as an electronic security system event in which a trained central station operator utilizing a standardized protocol has determined the presence of human(s) and the high probability that a criminal offense is in progress.

"System subscriber" means any person, corporation, or other business entity that purchased, contracted for, or has had any alarm system installed in or on premises owned or controlled by them.

* * *

6B.40.080 Mandatory Regulations.

- A. Alarm Confirmation. Alarm system operators or alarm system monitoring companies must confirm an alarm prior to requesting a police response. The alarm confirmation may be one of the following:
- 1. The alarm system operator or monitoring company has contacted the alarm user and spoken to a person to confirm that the presence of human(s) and the high probability that a criminal offense is in progress, requiring law enforcement to respond; or
- 2. The Premises is equipped with an interior live-time video or audio monitored remotely by the alarm system operator or monitoring company or the alarm user, and it can be seen or heard the presence of human(s) and the high probability that a criminal offense is in progress, requiring law enforcement to respond; or
- 3. The Premise is equipped with a control panel which has confirmed that at least two independent zones (e.g. an exterior perimeter and an interior zone) has been triggered and the alarm system operator or monitoring company has completed the Enhanced Call Conformation in TMC 6B.40.080.B; or
- 4. The alarm is an older system and not in compliance with the two independent zone standard, therefore, the alarm system operator or monitoring company has completed the Enhanced Call Confirmation in TMC 6B.40.080.B. They must ensure that they have received two or more alarm signals during the same alarm event period (ten minutes).
- AB. Mandatory eEnhanced call verification confirmation (ECC). ECC procedures are required to be employed by: Aall alarm system operators or alarm system monitoring companies to confirm the event is a verified alarm prior to requesting police response. must make a minimum of two calls to attempt to verify an alarm prior to requesting a police response



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1. Exempted are monitored audio or interior live-time video alarm systems with evidence of presence of human(s) and the high probability that a criminal offense is in progress or a person on site reporting evidence of a crime.

2. If the first attempted contact fails to reach an alarm user who can properly identify themselves to determine whether an alarm signal is valid before requesting police response, The first call shall be to the premise protected by the activated alarm. The a second attempt call-shall be made to contact the alarm user except in cases of a fire, panic, robbery-in-progress alarm or verified alarm.a separate off-site number such as the mobile telephone of the owner or manager of the property.

6B.40.110 False alarm serviceresponses fee.

- A. Alarm system operators or monitoring companies, as identified on the CAD report, shall be assessed a false alarm response service fee for each police response to a false monitored alarm which is registered to the alarm system operator or monitoring company.
- B. No fee shall be assessed if the responding police units are canceled prior to arrival at the
- C. No license hereunder shall be granted or renewed under this chapter unless all assessed false alarm response fees are paid in full. Licensees who fail to pay assessed response fees within 60 days may have all licenses suspended by the Director. Licensees who fail to pay assessed response fees within 90 days may have all licenses and registration revoked by the Director.
- D. Any license suspended or revoked by the Director shall not be reinstated without payment of all outstanding balances for licenses and false alarm response fees.
- 6B.40.115 Administrative review by Director of False alarm service fee Appeal.
- A. General.
- An alarm system operator or monitoring company to whom a false alarm service fee or excessive false alarm service fee was assessed, may request an administrative review.
- B. How to request administrative review.
 - An alarm system operator or monitoring company may request an administrative review of a false alarm service fee or excessive false alarm service fee assessed for a Premise by filing a written request with the Director within 60 calendar days from the date of the fee assessment. Requests for a review of a false alarm service fee on a commercial Premises shall include time stamped audio or video evidence that there was a presence of human(s) and the high probability that a criminal offense was in progress. An alarm triggered based only on sensor or motion activations will not be considered as supporting evidence to qualify for a cancellation of the fee. Failure to include supporting evidence shall be cause for dismissal of the review.
 - C. Adjustment of a false alarm service fee.
 - The Director may cancel a false alarm service fee or excessive false alarm service fee based on:
 - 1. Supporting evidence with time stamped audio or video that there was presence of human(s) and the high probability that a criminal offense was in progress.
 - 2. An extenuating circumstance or to encourage correction action, limited to one false alarm service fee or excessive false alarm service fee per calendar year.



D. Decision of Director.

After considering all the information provided, the Director shall determine, within 30 days of the date the request was received, whether a false alarm has occurred and shall affirm or cancel the fee assessment. The Director's decision shall be delivered in writing.

E. Appeals to the Hearing Examiner of Director's decision.

Appeal of the Director's decision shall be made within 10 calendar days after the date of the Director's decision by filing a written notice of appeal, clearly stating the grounds that the appeal is based on, with the City Clerk, and the City Clerk shall set a date for the hearing of such appeal before the Hearing Examiner of the City, which appeal shall be governed by TMC 1.23, and shall notify the appellant by mail, of the time and place of hearing.

6B.40.120 Fees.

A. The license fees are hereby fixed as follows:

Alarm System Operator or Monitoring Company	
License	Fee
For one to 100 devices	\$100 per annum
For 101 to 200 devices	\$200 per annum
For 201 to 500 devices	\$400 per annum
For 501 or more devices	\$500 per annum
Monitored Alarm Device	\$40 per device
False alarm service fee	\$100 per occurrence

B. False Alarm Service Fee

It has been determined that three or more false alarms within a 12 month period is excessive. Therefore, the third and subsequent false alarms generated at a particular Premise within a 12 month period shall be assessed a higher fee per occurrence as shown in the table below:

First or Second Occurrence	\$ <u>115</u>
Third or Fourth Occurrence	<u>\$215</u>
Fifth or Sixth Occurrence	<u>\$265</u>
Seventh or Subsequent Occurrence	<u>\$315</u>

C. Five or More False Alarms.

When a Premise has generated at least five false alarms in a 12 month period any of the following may be implemented to further deter multiple false alarms.

1. No Response to Alarm. The City may issue a No Response for the Premise which will suspend response to a request for City police response from the alarm system operator or



monitoring company, excluding hold-up, robbery, and panic alarms, for up to a 12 month period. 1 2. The alarm system operator or monitoring company and alarm user are responsible for obtaining any private security response for the Premises during the No Response at their discretion. 2 3 6B.40.130 Requirement to provide annual List of monitored alarm devices to City. Alarm system operators or monitoring companies shall provide with their annual monitored alarm license 4 feesannually, in the format and timeframe specified by the Director, a list of all addresses for Premises at 5 which monitored alarms are installed, and the name of the corresponding system subscriberalarm user(s). 6 6B.40.140 Requirement to maintain industry standard information current for alarm users. 7 All persons required to be licensed pursuant to this chapter shall: A. Maintain current contact information for the alarm user. 8 B. Maintain current keyholder information that is provided to Public Safety Answering Points (PSAPs). 9 C. Promptly provide the most current contact information for the alarm user and contact a key holder for a response when requested. 10 6B.40.150 Duty Requirement to supply ordinances and information to system 11 subscribersalarm users. 12 A. All persons required to be licensed pursuant to this chapter shall: A. -Ssupply each of their system subscribers alarm users with copies of all current ordinances 13 pertaining to alarms, including that when an alarm user generates more than four false alarms in a 12 month period that response may be suspended (excluding hold-up, robbery or panic 14 alarms) to the premise and a copy of the licensee's policies and practices with respect to billing 15 an system subscriberalarm user for any fees or licenses established by this or any other chapter of the TMC. 16 B. Prior to activation of an alarm system, provide to the alarm user instructions on the proper operation of the alarm system and how to obtain service from the alarm system operator or 17 monitoring company, which may include: 18 1. How to maintain the premises and the alarm system in a manner that shall minimize or eliminate false alarms. 19 2. Not to activate an alarm system for any reason other than an occurrence of an event that the 20 alarm system was intended to report. 21 3. To notify the monitoring company when the names and telephone numbers of contact and keyholder individuals change. 22 4. To keep a set of written operating instructions for each alarm system at each premise. 23 BC. All persons licensed pursuant to this chapter shall nNotify each of their system subscribers alarm users of the revocation or suspension of any license issued by the City. The 24 notice shall be in writing and shall be mailed sent to all system subscribers alarm users no later than the tenth calendar day following such suspension or revocation and include information 25 that response may be suspended (excluding hold-up, robbery or panic alarms) until the license 26 has been reinstated.



C. Failure to comply with the notice requirements set forth herein shall constitute separate and independent grounds for imposition of penalties as provided in 6B.10.

- D. Request alarm users to provide to the alarm system operator or monitoring company, the names and telephone numbers of at least two individuals who are reasonably able and have agreed to:
- 1. Receive notification of an alarm system activation at any time
- 2. Respond to the premise upon request by the alarm system operator or monitoring company; and
- 3. Provide access to the Premise and deactivate the alarm system, if necessary.

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